Performance Measures Template
Please check and/or fill in the yellow cells

Department	Department of Public Safety
Line Item	44
Program	Programs and Operations

Performance Measure

Name of Performance Measure:	Percentage of DUI reports submitted for administrative action within specified timeframes divided by operating expenses for the process							
Graph title:								
Year			FY 2009	FY 2011	FY 2013	FY 2015	FY 2017	FY 2019 (Est)
Actual								87.38%
Target								62.40%
% of Target								

Explanation of the Performance Measure

Overview of performance measure:	This measure identifies timely UHP DUI submissions to the DLD. The purpose of having this measure is to ensure a consistent resolution to DL DUI cases. This specific measure was chosen due to the complexity of timely decisions in DUI court hearings and the assurance that all aspects of the DUI process were being met by the UHP and the DLD. By ensuring successful DUI submissions, both agency's are able to meet their operational missions and ensure the safety of the public.
What are you specifically measuring?	UHP is measuring the % of DUI reports that are sent to the DLD within 10 days from the date of arrest.
Goal:	25% improvement above baseline.
Methodology:	The measure is calculated by taking the total number of arrests made, divided by those that met the 10 day criteria.
Measure type:	This is an outcome measure.
Comments explaining the numbers/trend:	By utilizing SUCCESS framework, UHP and DLD were able to increase the number of successful 10 day submissions. Both agencys are currently working together to build additional system maps to identify additional means to reduce cost and improve process amongst all aspects of the process.

Department	Department of Public Safety
Line Item	44
Program	Programs and Operations

Performance Measure

Name of Performance Measure:	Median DNA Case Turnaround Time							
Graph title:								
Year			FY 2009	FY 2011	FY 2013	FY 2015	FY 2017	FY 2019 (Est)
Actual								see priority list
Target								60
% of Target								

CLASSIFICATION	MEDIAN TOTAL TURNAROUND TIME (Total in the Lab)	MEDIAN ANALYST WORKING TURNAROUND TIME (Time working DNA)
First Priority	105	13
Second Priority	344	55
Third Priority	767	96

Explanation of the Performance Measure

Overview of performance measure:	This performance measure identifies the biology section turnaround time and the median time the analyst spent working the case for each classification/priority. This measure was chosen to identify the working time for each classification and to establish reasonable standard goals. This measurement helps to meet our mission by allowing timely resolution to criminal cases and prosecution. The results provided to investigators and prosecutors work to ensure resolution to criminal events and promote on going public safety standards.
What are you specifically measuring?	The analyst working turnaround time.
Goal:	60 days
Methodology:	This is measured through the time it takes once a case is assigned for a DNA analyst to complete the testing and issue a report to the submitting agency.
Measure type:	This is an outcome measurement.
Comments explaining the numbers/trend:	The 767 day "median total turnaround time" for third priority cases," is mainly a result of secual assault kit submission volume and those cases having to wait in queue to be tested.

Performance Measures Template

Please check and/or fill in the yellow cells

Department	Department of Public Safety
Line Item	44
Program	Programs and Operations

Performance Measure

Name of Performance Measure:	Livescan Fingerprint Data entered and/or deleted from the AFIS queue							
Graph title:								
Year			FY 2009	FY 2011	FY 2013	FY 2015	FY 2017	FY 2019 (Est)
Actual								100%
Target								5 working days
% of Target								

Explanation of the Performance Measure

Overview of performance measure:	This measure identifies how many fingerprint submissions are entered and/or deleted from the AFIS queue in a five day period. The purpose of this measurement is to ensure the timely processing of criminal fingerprints. This measurement was chosen to ensure fingerprints and the accompanying personal information was correct and met the requirements for submission the the Utah Criminal History database, as well as, the Western Identification Network (WIN) and the FBI. By utilizing this measurement, the Utah Bureau of Criminal Identification is able to confirm accuracy and identification of criminal actors. This measurement allows Public Safety to meet their mission through proper determination of identification, and reponsible record retention of criminal history information.
What are you specifically measuring?	We are measuring the quality standard of fingerprint processing or removal from the AFIS system to ensure proper criminal history information.
Goal:	The measurement goal is 5 working days from the date of fingerprint submission
Methodology:	This measurement is calculated by the total number of fingerprints entering the AFIS system within a 5 working day period and the number of those haveing been analyzed or removed by AFIS staff.
Measure type:	This is an outcome measurement.
Comments explaining the numbers/trend:	BCI consistently meets this standard ensuring timely processing of fingerprint submissions.

Performance Measures Template

Please check and/or fill in the yellow cells

Department	Department of Public Safety
Line Item	40
Program	Emergency Management

Performance Measure

Name of Performance Measure:	Compliance with standards and elements to acheive and maintain National Emergency Management Program Accreditation.							
Graph title:								
Year			FY 2009	FY 2011	FY 2013	FY 2015	FY 2017	FY 2019 (Est)
Actual								100%
Target								100%
% of Target								

Explanation of the Performance Measure

Overview of performance measure:	This measure evaluates how effective the Department of Emergency Management is in meeting the established standards required to achieve and maintain national accreditation. This measure was chosen to ensure DEM maintained a standard quality of service and with this effort, DEM and DPS can ensure the effectiveness of the emergency services they offer to the public.
What are you specifically measuring?	This measure focuses on the national compliance standard of the state agency
Goal:	By ensuring compliance, the agency expects to maintain full national accreditation.
Methodology:	This measure is caluclated through the evaluation and expectation of meeting established standards and receiving accredidation.
Measure type:	Outcome measurement
Comments explaining the numbers/trend:	Utah DEM remains in 100% compliance with the National Emergency Management Accreditaion Program. Utah DEM is one of only a few states who have been fully accredited three times.

Performance Measures Template

Please check and/or fill in the yellow cells

Department	Department of Public Safety
Line Item	38
Program	Homeland Security

Performance Measure

Name of Performance Measure:	Emergency and Disaster Management							
Graph title:								
Year			FY 2009	FY 2011	FY 2013	FY 2015	FY 2017	FY 2019 (Est)
Actual								100%
Target								100%
% of Target								

Explanation of the Performance Measure

Overview of performance measure:	This measure is calculated through the distribution of funds for appropriate and approved expenses. This measure was chosen to ensure that quality of service due to critical events was funded, and with this effort, DEM and DPS can ensure the effectiveness of the emergency services they offer to the public.
What are you specifically measuring?	This measure focuses on the distribution of funds for disaster management.
Goal:	To ensure funds are made available upon request.
Methodology:	The percentage of funds disbursed as reimbursement for authorized and approved expenses.
Measure type:	Outcome measurement
Comments explaining the numbers/trend:	

Performance Measures Template

Please check and/or fill in the yellow cells

Department	Department of Public Safety
Line Item	41
Program	Emergency Management - National Guard Response

Performance Measure

Name of Performance Measure:	Emergency Management - National Guard Response							
Graph title:								
Year			FY 2009	FY 2011	FY 2013	FY 2015	FY 2017	FY 2019 (Est)
Actual								0%
Target								100%
% of Target								

Explanation of the Performance Measure

Overview of performance measure:	This measure is calculated through the distribution of funds when it is determined the Wildland Suppression Fund cannot cover expenses incurred by National Guard resources.
What are you specifically measuring?	This measure focuses on the distribution of funds to the National Guard following wildfire suppression efforts.
Goal:	To ensure funds are made available upon request to supplement wildfire suppression efforts.
Methodology:	The percentage of funds disbursed as reimbursement for authorized and approved expenses.
Measure type:	Outcome measurement
Comments explaining the numbers/trend:	No funds were requested or distributed during the 2019 Fiscal year.

Performance Measures Template

Please check and/or fill in the yellow cells

Department	Department of Public Safety
Line Item	40
Program	Emergency Management

Performance Measure

Name of Performance Measure:	Percentage of state agencies that have updated their Continuity of Operation Plans.							
Graph title:								
Year			FY 2009	FY 2011	FY 2013	FY 2015	FY 2017	FY 2019 (Est)
Actual								100%
Target								100%
% of Target								

Explanation of the Performance Measure

Overview of performance measure:	This measure evaluates how effective the Department of Emergency Management is in ensuring the success of state agencies in the event of a disaster. This program was established to define priority needs of an agency or system and best practices to meet operational needs in critical times. This measure was chosen to ensure DEM helped state agencies maintain a standard quality during critical events and with this effort, DEM and DPS can ensure the effectiveness of the emergency services they offer to the public.
What are you specifically measuring?	This measure focuses on the readiness standards of state agencies.
Goal:	By ensuring compliance, the agency expects to limit disaster outcomes and ensure the continuation of all Emergency Management / Public Safety services.
Methodology:	This measure is calculated through the evaluation of written plans and established standards of services.
Measure type:	Outcome measurement
Comments explaining the numbers/trend:	The total number of state agencies required to complete COOP plans is 94.

Performance Measures Template

Please check and/or fill in the yellow cells

Department	Department of Public Safety
Line Item	40
Program	Emergency Management

Performance Measure

Name of Performance Measure:	Percentage of personnel that have completed the required National Incident Management System training							
Graph title:								
Year			FY 2009	FY 2011	FY 2013	FY 2015	FY 2017	FY 2019 (Est)
Actual								100%
Target								100%
% of Target								

Explanation of the Performance Measure

Overview of performance measure:	This measure evaluates how effective the Department of Emergency Management is in meeting the established system training standards required to achieve and maintain national accreditation. This measure was chosen to ensure DEM maintained a standard quality of service and with this effort, DEM and DPS can ensure the effectiveness of the emergency services they offer to the public.
What are you specifically measuring?	This measure focuses on the training standards of the agency
Goal:	By ensuring compliance, the agency expects to train and ensure training of all Emergency Management personnel
Methodology:	This measure is caluclated through the evaluation and expectation of meeting established standards with training and the management of training.
Measure type:	Outcome measurement
Comments explaining the numbers/trend:	

Performance Measures Template

Please check and/or fill in the yellow cells

Department	Department of Public Safety
Line Item	43
Program	Peace Officer's Standards and Training

Performance Measure

Name of Performance Measure:	POST Investigations							
Graph title:								
Year			FY 2009	FY 2011	FY 2013	FY 2015	FY 2017	FY 2019 (Est)
Actual								65%
Target								25% improvement
% of Target								

Explanation of the Performance Measure

Overview of performance measure:	This measure is calculated through complrtion of POST Law Enforcement Profession Investigations within an established timeframe. This measure was chosen to ensure the integrity of the profession and that of quality service from law enforcement personnel. With this effort, POST and DPS can ensure the effectiveness of the policing services they offer to the public.
What are you specifically measuring?	This measure focuses on the timely investigation of law enforcement personnel.
Goal:	To ensure concerns causing an investigation are handled in a timely manner.
Methodology:	The percentage of POST investigations completed within a specified time frame divided by the operating expense.
Measure type:	Outcome measurement
Comments explaining the numbers/trend:	96 cases during FY 2019, 62 closed within 180 days or less

Performance Measures Template

Please check and/or fill in the yellow cells

Department	Department of Public Safety
Line Item	43
Program	Peace Officer's Standards and Training

Performance Measure

Name of Performance Measure:	POST Cases of law enforcement personnel complaints ratified by POST Council							
Graph title:								
Year			FY 2009	FY 2011	FY 2013	FY 2015	FY 2017	FY 2019 (Est)
Actual								41%
Target								95%
% of Target								

Explanation of the Performance Measure

Overview of performance measure:	This measure is calculated through completion of POST Law Enforcement Profession Investigations within an established timeframe. This measure was chosen to ensure the integrity of the profession and that of quality service from law enforcement personnel. With this effort, POST and DPS can ensure the effectiveness of the policing services they offer to the public.
What are you specifically measuring?	This measure focuses on the completed and ratified investigation of law enforcement personnel.
Goal:	To ensure concerns causing an investigation are completed and resolved in a timely manner.
Methodology:	The percentage of POST investigations ratified divided by the operating expense.
Measure type:	Outcome measurement
Comments explaining the numbers/trend:	202 complaints or misconduct allegations we made, 103 cases were initiated during FY 2019 and 42 cases were ratified.

Performance Measures Template

Please check and/or fill in the yellow cells

Department	Department of Public Safety
Line Item	43
Program	Peace Officer's Standards and Training

Performance Measure

Name of Performance Measure:	Law Enforcement Officers Mandatory Training							
Graph title:								
Year			FY 2009	FY 2011	FY 2013	FY 2015	FY 2017	FY 2019 (Est)
Actual								100%
Target								100%
% of Target								

Explanation of the Performance Measure

Overview of performance measure:	This measure is calculated through completion of 40 hours mandatory training for Law Enforcement Officers completed annually. This measure was chosen to ensure the integrity of the profession and that of quality service from law enforcement personnel. With this effort, POST and DPS can ensure the effectiveness of the policing services they offer to the public.
What are you specifically measuring?	This measure focuses on the 40 hours of annual training completed by law enforcement personnel.
Goal:	100% of law enforcement officers completing 40 hours of annual training
Methodology:	The percentage of officers having completed training divided by the total number of officers.
Measure type:	Outcome measurement
Comments explaining the numbers/trend:	