

2019 CALENDAR YEAR DATA

UTAH STATEWIDE CRISISLINE

1.800.273.8255

In affiliation with the
National Suicide Prevention Lifeline

Crisis services provided by licensed clinicians are available 24/7 statewide as the only Utah affiliate for the National Suicide Prevention Lifeline.

63,873

Total
CrisisLine +
Lifeline Calls

86%

Of Crisis Calls
Resolved Over the
Phone

TOP REASONS FOR CALLING:

- Situational stress
- Harm to self
- Psychosis or grave disability concern
- Substance use
- Harm to others

MOBILE CRISIS OUTREACH TEAMS

(MCOT)

Dispatched statewide 24/7 through the CrisisLine, MCOT provides a prompt, face-to-face response at no cost to any resident who is experiencing a behavioral health crisis. Teams are made up of licensed clinicians and certified peer support specialists.

2,896

In-person
Crisis
Assessments

WARM LINE

801.587.1055

Certified peer support specialists operate the line daily from 8 am to 11pm, offering support and empowerment to callers by fostering a sense of hope, dignity, and self-respect.

30,419

Total
Warm Line
Calls

TOP REASONS FOR CALLING:

- Situational stress
- Mental Health
- Substance Use
- Physical Health

SAFE CARE TRANSITIONS

SAMHSA Follow Up Grant

Our team completes a series of four follow up calls over 90 days post-discharge from the ED or inpatient setting for anyone over 25 years old who presented with suicidal ideation. Evidence shows this supports safe transitions during the highest risk time for suicidal behavior.

6,078

Caring
Connection
Follow-up Calls

Expanding program to include individuals ages 10-24 in early 2020