2019 CALENDAR YEAR DATA

UTAH STATEWIDE CRISILINE
1.800.273.8255
In affiliation with the National Suicide Prevention Lifeline
Crisis services provided by licensed clinicians are available 24/7 statewide as the only Utah affiliate for the National Suicide Prevention Lifeline.

63,873 Total CrisisLine + Lifeline Calls
86% Of Crisis Calls Resolved Over the Phone

TOP REASONS FOR CALLING:
• Situational stress
• Harm to self
• Psychosis or grave disability concern
• Substance use
• Harm to others

WARM LINE
801.587.1055
Certified peer support specialists operate the line daily from 8 am to 11pm, offering support and empowerment to callers by fostering a sense of hope, dignity, and self-respect.

30,419 Total Warm Line Calls

TOP REASONS FOR CALLING:
• Situational stress
• Mental Health
• Substance Use
• Physical Health

MOBILE CRISIS OUTREACH TEAMS (MCOT)
Dispatched statewide 24/7 through the CrisisLine, MCOT provides a prompt, face-to-face response at no cost to any resident who is experiencing a behavioral health crisis. Teams are made up of licensed clinicians and certified peer support specialists.

2,896 In-person Crisis Assessments

SAFE CARE TRANSITIONS
SAMHSA Follow Up Grant
Our team completes a series of four follow up calls over 90 days post-discharge from the ED or inpatient setting for anyone over 25 years old who presented with suicidal ideation. Evidence shows this supports safe transitions during the highest risk time for suicidal behavior.

6,078 Caring Connection Follow-up Calls

Expanding program to include individuals ages 10-24 in early 2020