AB Helping to Keep Utahns Connected

Utah's Telecommunications Industry and COVID-19

Tara Thue June 17, 2020





Link



Helping to Keep Utahns Connected

- Working 24/7 to put precautions in place while helping to keep Utahns connected by keeping
 - network teams prepared to handle crisis situations, and
 - call centers and AT&T owned and operated Wi-Fi hotspots open.
- Waiving late fees and overage charges incurred because of economic hardship related to the coronavirus pandemic, when requested.
- Created a \$10 million Distance Learning and Family Connections Fund to support parents, students and teachers with remote learning tools.





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Investing in Utah

- Invested \$181 million in our Utah wireless networks in just three
 years (2016-2018), with nearly \$100 million in Salt Lake City.
 - These investments boost reliability, coverage, speed and overall performance for residents and businesses.
- Improved infrastructure to support public safety and first responders using the FirstNet communications platform.
- Made 443 wireless network upgrades in 2018, with more to come.

Caring for Utahns

- Committing \$175,000 to support local organizations:
 - -Safe UT
 - –Navajo Nation COVID-19 Relief Fund
 - -Encircle
 - -Utah Food Bank
 - -Silicon Slopes COVID Response Fund



The Future of Connectivity

- 1: Internet of Things
- 2: Autonomous Vehicles
- 3: Agriculture
- 4: Public Safety



5G isn't just more speed

5G is the latest generation of mobile communication. It will ultimately give us ultra reliability, better density and coverage, lower latency, and massive device density.











Massive Device Connectivity

Ultra Low Latency

Ultra Reliability Better density and Coverage

Ultra High-Speeds



5G enables innovation



Drones

- Near real-time video streaming
- Crash avoidance



Manufacturing

- Remote equipment operation
- Health and safety monitoring sensors



Autonomous Vehicles

- Near real-time communications, traffic mgmt., crash avoidance
- Communicate with other connected objects



AR / VR

- Massive data throughput
- Smooth graphic frame transitions



Smart public policy is critical to bringing connectivity to Utah communities.



