



Telehealth & Office Visit Trends: A Snapshot from Utah's All Payer Claims Database

Office of Health Care Statistics
Center for Health Data and Informatics
Utah Department of Health

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MISSION & VISION



The Utah Department of Health's mission is to protect the public's health through preventing avoidable illness, injury, disability, and premature death; assuring access to affordable, quality health care; and promoting healthy lifestyles.

Our vision is for Utah to be a place where *all* people can enjoy the best health possible, where *all* can live and thrive in healthy and safe communities.



STRATEGIC PRIORITIES

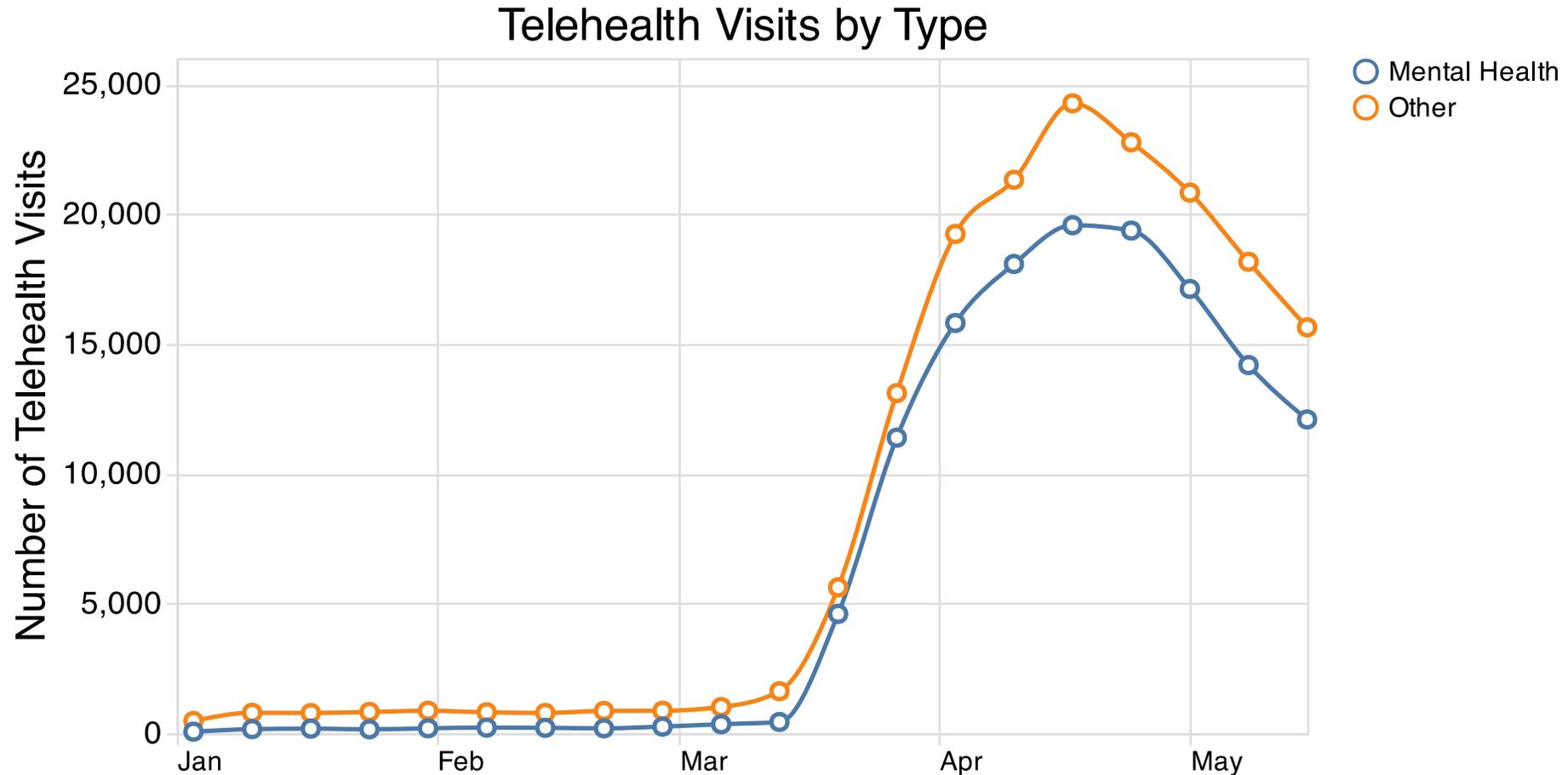


Healthiest People – The people of Utah will be among the healthiest in the country.

Optimize Medicaid – Utah Medicaid will be a respected innovator in employing health care delivery and payment reforms that improve the health of Medicaid members and keep expenditure growth at a sustainable level.

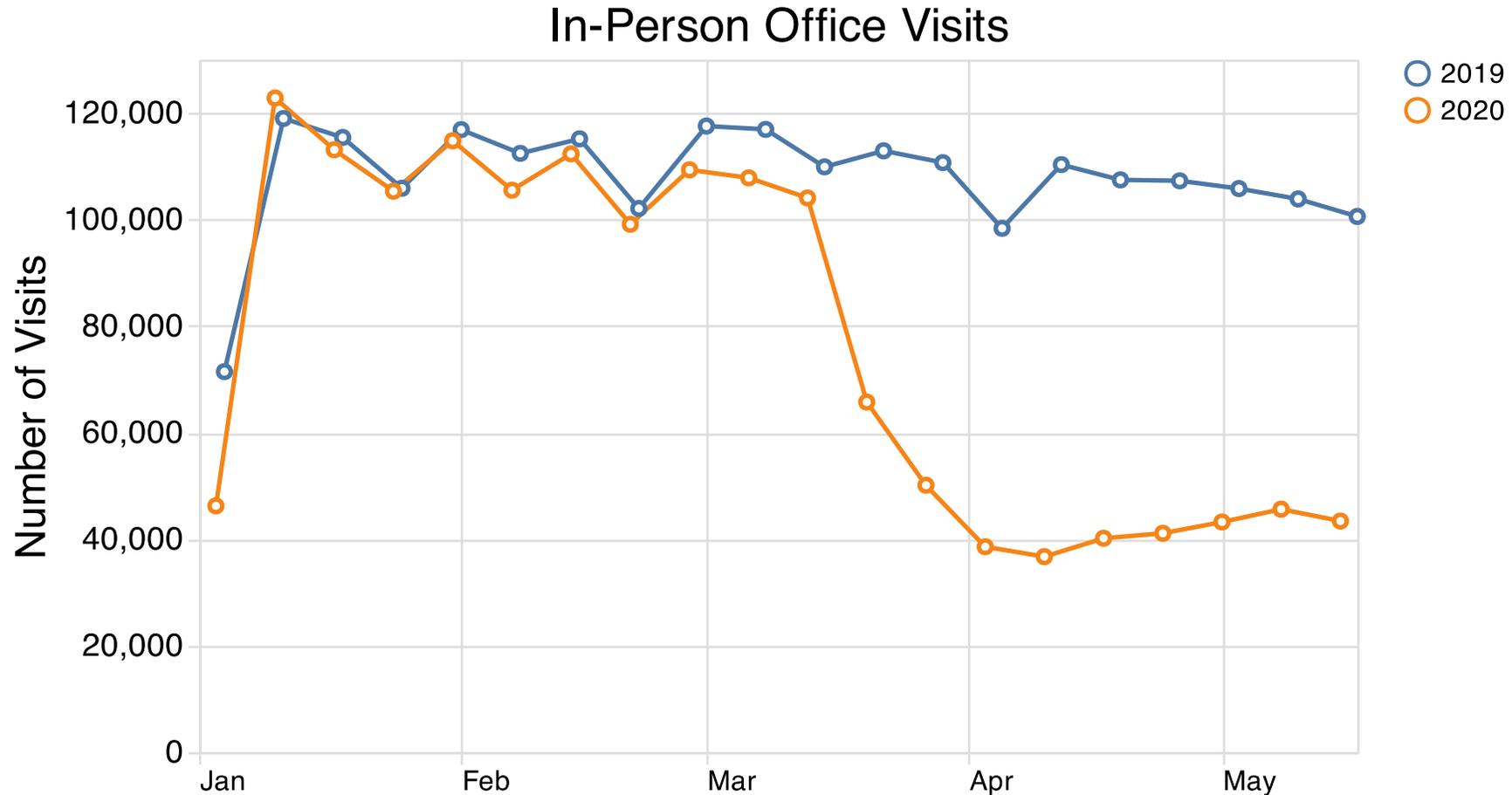
A Great Organization – The UDOH will be recognized as a leader in government and public health for its excellent performance. The organization will continue to grow its ability to attract, retain, and value the best professionals and public servants.

Telehealth Visits by Type – Weekly Totals



Source: Utah All Payer Claims Database (APCD)

In-Person Office Visits – Weekly Totals

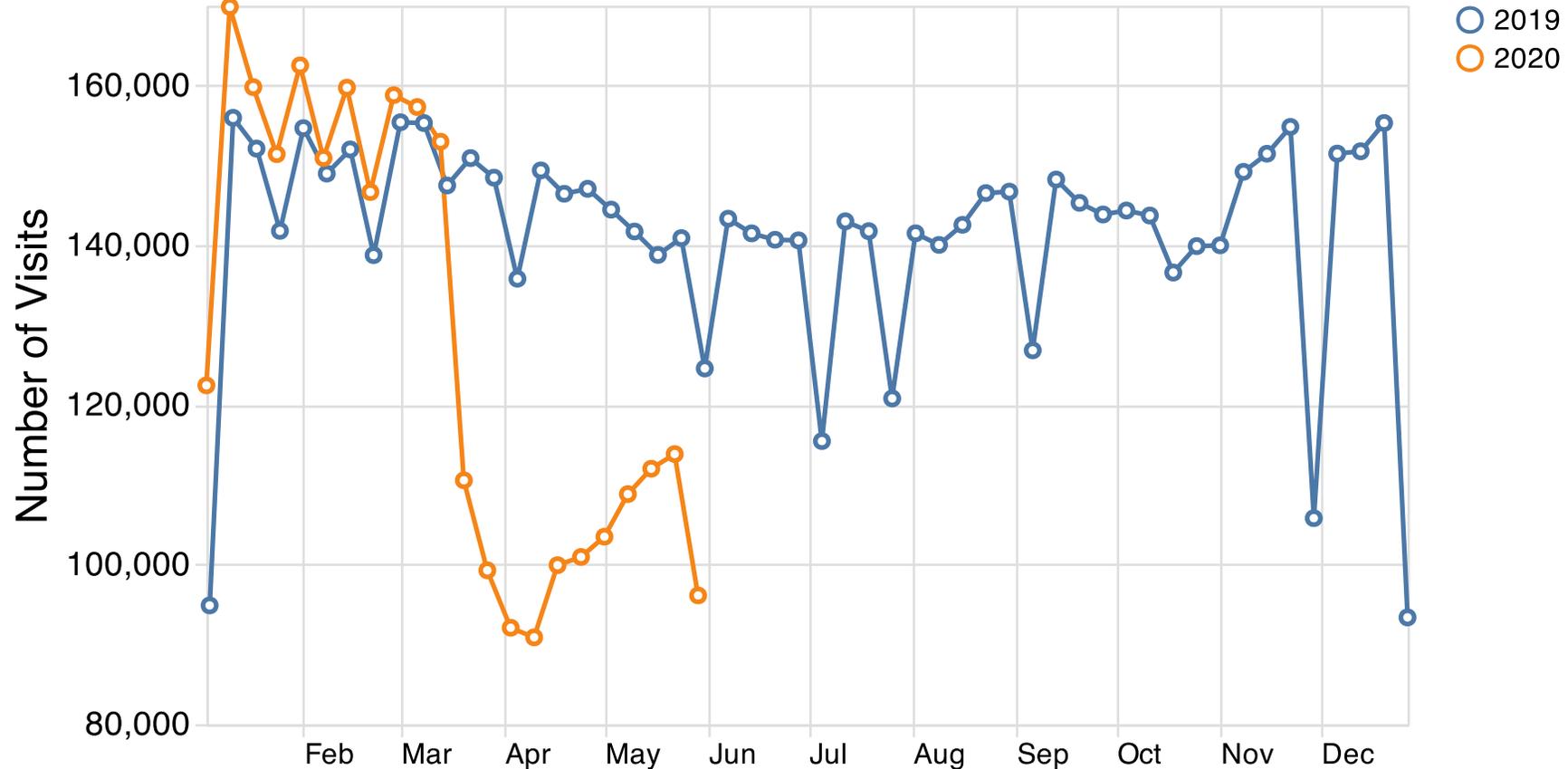


Source: Utah All Payer Claims Database (APCD)

Evaluation & Management – Weekly Totals



Evaluation & Management Visits



Source: Utah All Payer Claims Database (APCD)

Telehealth Usage by Age – Cumulative



		Month					
		Jan	Feb	Mar	Apr	May	Jun
Age Groups	<5	0%	0%	1%	2%	3%	3%
	5-9	0%	0%	1%	2%	3%	3%
	10-14	0%	0%	1%	3%	4%	4%
	15-19	0%	0%	2%	5%	6%	7%
	20-24	0%	0%	2%	6%	8%	9%
	25-29	0%	1%	3%	7%	9%	10%
	30-34	0%	1%	3%	8%	10%	12%
	35-39	0%	1%	3%	8%	11%	12%
	40-44	0%	0%	3%	8%	11%	12%
	45-49	0%	0%	3%	9%	12%	13%
	50-54	0%	0%	3%	9%	12%	14%
	55-59	0%	0%	3%	9%	12%	14%
	60-64	0%	0%	3%	9%	13%	14%
	65-69	0%	0%	1%	6%	9%	10%
	70-74	0%	0%	1%	6%	9%	10%
	75-79	0%	0%	1%	7%	10%	11%
	80-84	0%	0%	1%	6%	9%	10%
85+	0%	0%	1%	6%	9%	10%	

Source: Utah All Payer Claims Database (APCD)

Telehealth Usage by Sex – Cumulative



	Month					
	Jan	Feb	Mar	Apr	May	Jun
Female	0%	0%	2%	7%	9%	10%
Male	0%	0%	2%	5%	7%	7%

Source: Utah All Payer Claims Database (APCD)

Telehealth Usage by URF – Cumulative



Month

	Jan	Feb	Mar	Apr	May	Jun
Frontier	0%	0%	1%	4%	6%	6%
Rural	0%	0%	2%	5%	7%	8%
Urban	0%	0%	2%	6%	8%	9%

Source: Utah All Payer Claims Database (APCD)

Telehealth Usage by LHD – Cumulative



	Month					
	Jan	Feb	Mar	Apr	May	Jun
Bear River	0%	0%	1%	4%	6%	6%
Central Utah	0%	0%	1%	4%	5%	5%
Davis County	0%	0%	2%	6%	8%	9%
Salt Lake County	0%	0%	2%	6%	9%	10%
San Juan	0%	0%	2%	7%	10%	11%
Southeast Utah	0%	0%	1%	4%	5%	6%
Southwest Utah	0%	0%	1%	5%	6%	7%
Summit County	0%	0%	3%	8%	11%	12%
Tooele County	0%	0%	2%	6%	9%	10%
TriCounty	0%	0%	1%	5%	6%	7%
Utah County	0%	0%	2%	6%	8%	8%
Wasatch County	0%	0%	2%	6%	8%	9%
Weber-Morgan	0%	0%	1%	5%	7%	8%

Source: Utah All Payer Claims Database (APCD)

Office Visit – Average Allowed Amount



Office Visit – Average Allowed Amount		
	2019	2020
In-person	\$97.30	\$98.55
Telehealth	\$59.18	\$91.23

Source: Utah All Payer Claims Database (APCD)



For more information, please contact:

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