

University of Utah Health – Digital Health

VISION



Digital Health at the University of Utah Health **connects and empowers** our faculty and care teams to the patients, populations, and communities we serve to provide exceptional, digitally augmented, health and wellness care

PILARS

PATIENT FOCUSED | PROVIDER FRIENDLY | HIGHLY ACCESSIBLE

Rapid Growth in Telehealth Visits During COVID-19 Pandemic

UUH Telehealth Volumes



Exceptional Patient, Faculty, and Staff Experience. Alignment and innovation.

Exceptional Patient, Faculty, and Staff Experience

Aligned with UUHC System Quality

$$V = \frac{Q}{C}$$

Innovate the Care Delivery Model

Financial Sustainability

Exceptional Education and Outreach



University of Utah Project ECHO

Since starting in 2011, University of Utah Project ECHO has:

- Held **1,100+** sessions
- Included **11,590+** attendees
- Involved **183** ECHO facilitators
- Had **3,566+** case presentations by **309** providers
- Had **565+** didactic presentations

Project ECHO®
Extension for Community Healthcare Outcomes

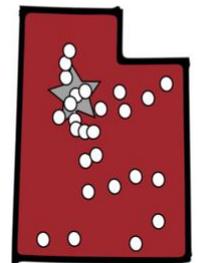
Project ECHO® is a distance education model that connects specialists with numerous PCPs via an interactive video link for the purpose of facilitating case-based learning.

Move knowledge, not people...
Project ECHO is committed to addressing the needs of the most vulnerable populations by equipping communities with the right knowledge, at the right place, at the right time.

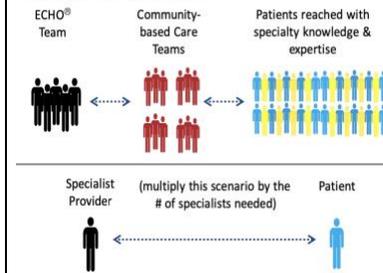
Current University of Utah Project ECHO Programs



University of Utah Project ECHO Utah participant sites



ECHO® vs. Referral



Providers gain skills and confidence; specialists learn new approaches for applying their knowledge across diverse cultural and geographical contexts.

As the capacity of the local workforce increases, lives improve.

Domains of Digital Health Impact and Planning

Consumer

- Existing connecting with care teams access for new clinical issues Health maintenance
- New Digital touch points that are easily discovered & effective

Clinician

- Better experience and connection to: Patients Affiliate patient Referring clinician
- All modalities of digital tools made available

Teams

- Supporting clinical teams for optimal digital care: best-practice, training, measurement, implementation support

Technology

- Digital Health Platform
- Video Integration
- EHR Integration
- Sensors & Emerging technology

Systems of Care

- Care teams connected by data
- AI enablement
- Innovation of Care Delivery Model

DIGITAL HEALTH DOMAINS

