

Unemployment Insurance Administration  
Purposes for Which Money Was Used

**Unemployment Insurance Administration**

| Activity or Service                 | Description  | FY 2020 Expenditures |
|-------------------------------------|--|----------------------|
| UI Director and Program Specialists | The Unemployment Insurance (UI) program is responsible for collecting contributions from Utah employers and depositing them into the Unemployment Compensation Fund. This fund is then used to pay for benefits to claimants who are determined to be unemployed through no fault of their own and are actively available for and seeking full-time work. All UI administrative job duties coincide with federal requirements for running an effective and efficient unemployment insurance program. The UI director and program specialists assess program operations, develop plans for program improvement, and implement such plans including supportive training for the operational units. | \$1,392,913          |
| UI Claims                           | UI claims personnel obtain facts and determine whether a claimant is entitled to receive benefits. This includes an audit of benefit payments to ensure payment accuracy.  | \$5,641,080          |
| UI Claims Center                    | UI Claims Center personnel take and process claims, including the computation of benefit amounts and coordination with the local employment centers for reemployment services.   | \$3,129,113          |
| UI Contributions                    | UI contributions personnel process wage reports and monies received from employers, including the determination of taxable status for employers and establishment of experience rating accounts.   | \$6,114,974          |
| UI Pandemic Benefits                | Federally-funded pandemic-related benefits for self-employed individuals.  | \$100,171,832        |
| New Hire Registry                   | Collect information on newly hired or rehired employees through a contract with the Office of Recovery Services and coordinate the transfer of this information with the National Directory of New Hires through the federal Office of Child Support Enforcement.  | \$324,577            |
|                                     |  | <b>\$116,774,489</b> |

**Adjudication**

| Activity or Service         | Description   | FY 2020 Expenditures |
|-----------------------------|---|----------------------|
| Adjudication Administration | Provides oversight, strategic planning, and general management of the Adjudication Division.  | \$839,693            |
| Lower Appeals               | Adjudication personnel provide hearings on unemployment insurance claims and public assistance payment disputes, as well as the appeals of such hearings. The department has a statutory obligation to provide an adjudication process for unemployment and public assistance programs. | \$1,256,801          |
| Workforce Appeals Board     | Higher appeals unit that hears appeals of the Administrative Law Judge decisions made in Lower Appeals  | \$399,399            |

| Activity or Service | Description  | FY 2020 Expenditures |
|---------------------|--|----------------------|
| Legal Services      | Adjudications assists the department by offering guidance on legal matters such as contracts, insurance, and personnel | \$319,633            |
| Customer Relations  | Constituent affairs. Handles high-level customer complaints.   | \$625,205            |
|                     |  | <b>\$3,440,731</b>   |