Performance Measure Name	Target	FY 2022 Actuals Explanation	FY24 Proposed Target Explanation for Target Change
Health and Human Services			
Operations			
Percent of contracted providers who	85%		
meet or exceed the Department of Health			
and Human Services quality standard			
Initial foster care homes licensed within	96%		
three months of application completion			
System of Care: Percent of children	10%		
placed in residential treatment out of			
children at-risk for out-of-home			
placement Births occurring in a hospital are entered	99%		
by hospital staff into the electronic birth			
registration system within 10 calendar			
davs			
Percentage of all deaths registered in the	<80%		
electronic death registration system within five calendar days			
Clinical Services			
Percentage of clinicians that remained at	75%		
their service obligation site for up to one			
year after completing their obligation			
Total underserved individuals served	4,000		
Health Care Administration			
Local substance abuse services: Percent of	60%		
clients successfully completing treatment			
Mental health centers: Percent of clients	84%		
stable, improved, or in recovery while in	04/0		
current treatment (Adult and Youth			
Outcomes Questionnaire)			
Utah State Hospital: Percent of forensic	65%		
patients found competent to proceed			
with trial			
3 , , , ,	=<24 hours	S	
authorizations			

Performance Measure Name	Target	FY 2022 Actuals Explanation	FY24 Proposed Target Explanation for Target Change
Percent of clean claims adjudicated within	98%		
30 days of submission			
· · · · · · · · · · · · · · · · · · ·	staff to work		
by training	with agency		
27			
Integrated Health Care Services			
Percent of children less than 30 months	50%		
old that received at least six or more well-			
child visits			
Percent of adolescents who received one	80%		
meningococcal vaccine and one TDAP			
(tetanus, diphtheria, and pertussis)			
between the members 10th and 13th			
birthdays			
Percentage of children 3-17 years of age	70%		
who had an outpatient visit with a			
primary care practitioner or			
obstetrics/gynecologist and who had			
evidence of Body Mass Index percentile			
documentation			
The percentage of adults 18-85 years of	65%		
age who had a diagnosis of hypertension			
and whose blood pressure was			
adequately controlled			
Average days to approve placement of	7.0		
Medicaid clients in nursing home facilities			
Annual state general funds saved through	\$21.0 million		
preferred drug list	,		
Public Health, Prevention, & Epidemiology			
Gonorrhea cases per 100,000 population	<109		
Accidental/Undetermined overdose	220		
deaths involving at least one opioid			
prescription			
The rate of youth in grades 8, 10, and 12	<7%		
who are current vape product users			
Reduce the number of cases of pertussis	<395		
among children under 1 year of age, and			
among adolescents aged 11 to 18 years			

Performance Measure Name	Target	FY 2022 Actuals Explanation	FY24 Proposed Target Explanation for Target Change
Increase the number of providers	staff to work		The respect to the second seco
reporting vaccine administrations to the	with agency		
Utah Statewide Immunization			
Information System (USIIS) by 2% over			
the previous year			
Vaccination rates among teens age 13-15	80%		
with one Tdap (Tetanus, Diphtheria,			
Pertussis), two Varicella, one			
Meningococcal conjugate			
Percentage of Utah children age 24	75%		
months who have received all			
recommended vaccines			
Children, Youth & Families	050//050/		
Percent satisfactory outcomes on	85%/85%		
Qualitative Case Reviews for Child Status			
and System Performance Child Protective Services: Absence of	95%		
maltreatment recurrence within 6 months			
Out-of-home services: Percent of cases	90%/12		
closed to permanency outcome/median	months		
months closed to permanency			
Percent of children who demonstrated	<69%		
improvement in social-emotional skills,			
including social relationships			
Monthly average for time between	24 months		
inspections for assisted living facilities			
Percentage of Live Utah Births Screened	100%		
for the Mandated Newborn Heel Stick			
Conditions			
Organ Donation Contribution Fund			
Increase Division of Motor Vehicle/Drivers	\$103,000		
License Division donations			
Maurice N. Warshaw Trust Fund			
Number of internal reviews completed for	1		
compliance with statute, federal			
regulations, and other requirements			
. ega.ations, and other requirements			

Performance Measure Name	Target FY 2022 Actuals Explanation	FY24 Proposed Target Explanation for Target Change
Out and About Homebound Transportation A		
Number of internal reviews completed for	1	
compliance with statute, federal		
regulations, and other requirements		
State Developmental Center Long-Term Susta	inability Fund	
Number of internal reviews completed for	1	
compliance with statute, federal		
regulations, and other requirements		
State Developmental Center Miscellaneous Do	onation Fund	
Number of internal reviews completed for	1	
compliance with statute, federal		
regulations, and other requirements		
State Developmental Center Workshop Fund		
Number of internal reviews completed for	1	
compliance with statute, federal		
regulations, and other requirements		
State Hospital Unit Fund		
Number of internal reviews completed for	1	
compliance with statute, federal		
regulations, and other requirements		
Mental Health Services Donation Fund		
Number of internal reviews completed for	1	
compliance with statute, federal		
regulations, and other requirements		
Suicide Prevention and Education Fund		
Number of internal reviews completed for	1	
compliance with statute, federal		
regulations, and other requirements		
Pediatric Neuro-Rehabilitation Fund		
Percentage of children that had an	70%	
increase in functional activity		
Ambulance Service Provider Assessment Fund		
Percentage of providers who have paid by	=>85%	
the due date	.	
Hospital Provider Assessment Expendable Rev		
Percentage of hospitals who have paid by	=>85%	
the due date		
Medicaid Expansion Fund	-> QE 0/	
Percentage of hospitals who have paid by	=>85%	
the due date	und .	
Nursing Care Facilities Provider Assessment Fo	unu	

Performance Measure Name	Target	FY 2022 Actuals Explanation	FY24 Proposed Target Explanation for Target Change
Percentage of nursing facilities who have	85%		
paid by the due date			
Human Services Client Trust Fund			
Number of internal reviews completed for	1		
compliance with statute, federal			
regulations, and other requirements			
Human Services Office of Recovery Services (C	RS) Supp	ort Collections	
Number of internal reviews completed for	1		
compliance with statute, federal			
regulations, and other requirements			
State Developmental Center Patient Account			
Number of internal reviews completed for	1		
compliance with statute, federal			
regulations, and other requirements			
State Hospital Patient Trust Fund			
Number of internal reviews completed for	1		
compliance with statute, federal			
regulations, and other requirements			
Spinal Cord and Brain Injury Rehabilitation Fu	nd		
Percentage of of those receiving	50%		
Medicaid/Medicare at intake that are no			
longer using Medicaid/Medicare 12			
months after discharge			
Traumatic Brain Injury Fund			
The percentage of Traumatic Brain Injury	100%		
Fund clients referred for a neuro-psych			
exam or MRI that receive an exam			
Qualified Patient Enterprise Fund			
License 1 additional pharmacy, bring the	one		
total of licensed pharmacies to 15, by			
June 30, 2023			
Aging and Adult Services			
Medicaid Aging Waiver: Average cost of	15%		
client at 15% or less of nursing home cost			
Adult Protective Services: Protective	95%		
needs resolved positively	JJ/0		
Meals on Wheels: Total meals served	9,200		
Wieds on Whices. Total fileds served	3,200		

Performance Measure Table

Performance Measure Name	Target	FY 2022 Actuals Explanation	FY24 Proposed Target Explanation for Target Change
Operations	J	·	
Office of Quality and Design: Percent of	85%		
contracted providers who meet or exceed			
the Department of Human Services			
quality standard			
Office of Licensing: Initial foster care	96%		
homes licensed within three months of			
application completion			
System of Care: Percent of children	10%		
placed in residential treatment out of			
children at-risk for out-of-home			
placement			
Long-Term Services & Support	100/		
Percent of cases transferred to a family	10%		
member or associate	85%		
Annual cumulative score on quarterly	85%		
case process reviews Percent reduction in the amount of time	25%		
taken to process open referrals	25%		
Community-based services: Percent of	100%		
providers meeting fiscal and non-fiscal	100%		
requirements of contract			
Community-based services: Percent of	100%		
individuals who report that their supports			
and services help them lead a good life			
(National Core Indicators In-Person			
Survey)			
Utah State Developmental Center:	80%		
Percent of maladaptive behaviors			
reduced from time of admission to			
discharge			
Office of Recovery Services			
Statewide Paternity Establishment	90%		
Percentage (PEP score)			
Child support services: Percent of support	70.3%		
paid			
Ratio of collections to cost	> \$6.25 to \$1		
Out and About Homebound Transportation	. Δssistance Fi	ınd	

Out and About Homebound Transportation Assistance Fund

Number of internal reviews completed for compliance with statute, federal

regulations, and other requirements

Performance Measure Table

Operations and Policy

Performance Measure Name	Target	FY 2022 Actua	als Explanation	FY24 Proposed Target Explanation for Target Change
orkforce Services				
Administration				
Provide accurate and timely department-wide fiscal administration	0	1	Personnel at DWS endeavor to provide accurate and timely department-wide fiscal administration. While the department was able to achieve a timely fiscal closeout for fiscal year 2022, the auditors noted a few errors with how the department recorded certain subawards on the federal subaward reporting system, resulting in an audit finding. The department has strengthened its internal controls to ensure timeliness, accuracy, and completeness in reporting subaward data. The corrective action was fully implemented as of June 30, 2022.	
Percent of DWS programs/systems that have reviewed, planned for, or mitigated identified risks	100%	100%		
Percent of Facilities for which an annual facilities risk assessment is completed	98%	100%		

Performance Measure Name	Target	FY 2022 Actuals		FY24 Proposed Target Explanation for Target Change
Labor Exchange - Total job placements	30000	56,347	During the pandemic a large number of	
			individuals were on unemployment	
			insurance. As we transitioned out of the	
			pandemic these individuals were required to	
			look for work and this increased the labor	
			exchange usage significantly. The outcome	
			is reflective of the remaining effects of the	
			economic impacts of the pandemic and the	
			department's efforts to assist those laid off	
			due to the pandemic return to employment.	
TANF Recipients - Positive closure rate	78%	75%		
Eligibility Services - Internal review	95%	95%		
compliance accuracy	3370	3370		
Utah Data Research Center - Provision of	Reports	Yes, reports	The Utah Data Research Center was moved	
statutory reports related to research	provided	were provided.	from DWS to the Utah System of Higher	
, .	•	•	Education (USHE) through SB 226 during the	
			2022 Legislative Session. Going forward,	
			USHE would have oversight and	
			responsibility for UDRC activities. It is	
			proposed that this measure be removed for	
			DWS.	
			https://le.utah.gov/~2022/bills/static/SB022	
Nutrition Assistance				
Federal SNAP Quality Control Accuracy -	97%	Not Available	, ,	
Actives			United States Department of Agriculture, is	
			not formally publishing verified accuracy	
			rates for FY21 due to the pandemic. FNS	
			expects to resume publishing verified	
			accuracy rates for FFY22.	
			Due to the pandemic, the federal	
			government suspended this measure. The	
			FFY 2021 number will not be published. The	
			FFY 2022 number is not available until next	
			year.	
Food Stamps - Certification timeliness	95%	95%		
Food Stamps - Certification days to	12	11.41		
decision				

Performance Measure Name	Target	FY 2022 Actua	als Explanation	FY24 Proposed Target Explanation for Target Change
General Assistance				
Positive closure rate (SSI achievement or	65%	59.80%	GA employment counselors continue to	
closed with earnings)			focus on efforts to help long term disabled	
			individuals on GA assistance successfully	
			transition to SSI/SSDI by helping these	
			individuals navigate the SSI/SSDI application	
			process and through communication with	
			the local DDS workers and Social Security	
			office. During FY21 the department	
			achieved 55.2% on this metric and this year	
			shows a significant increase from the past	
			year. The social services appropriation	
			committee increased the target for this	
			outcome from 58% to 65%. Since FY 2014,	
			the department has not reached 65%. The	
			department will continue to work on	
			strategies to meet the newly identified	
			target.	
			0	

Performance Measure Name	Target	FY 2022 Actual	s Explanation	FY24 Proposed Target Explanation for Target Change
Performance Measure Name Average monthly consumers served	Target 730	FY 2022 Actual: 609	Over the past several years Utah has enjoyed improved economic conditions. We have observed with improved economic conditions, some have opted to pursue part time employment instead of the General Assistance grant as they can acquire more income from this approach. We have continued to focus on efforts to improve and simplify the information gathering so that it captures information to identify those truly unable to work and to receive consistent information from doctors	FY24 Proposed Target Explanation for Target Change
			as to prevent "doctor shopping for a diagnosis". As a result of these changes, we observed a slight normalization in the caseload sizes that have created a variance between older comparison years versus newer comparison years. The number of clients served monthly is smaller in size which also results in swings in data. This number is up slightly from 583 during FY21.	
			The intent of this metric is to monitor enrollment and consider its possible effects on the budget. This is to help the general assistance program remain open for disabled individuals until they can receive social security disability during times of high caseloads with a limited general fund budget.	
Internal review compliance accuracy Unemployment Insurance	95%	91%		
Percentage of new employer status determination made within 90 days after business is liable	98.5%	97%		

Performance Measure Table

Housing and Community Development

Performance Measure Name	Target	FY 2022 Actuals	Explanation	FY24 Proposed Target	Explanation for Target Change
Percentage of Unemployment Insurance separation determinations with quality scores >= 95 points	98%	90.9%	Inexperienced staff from rapid pandemic hiring. 68% of adjudicators have less than 2 years of experience making eligibility determinations.	95%	The average score for the past 5 years is 90.1% although there was a pandemic anomaly the overall results for this measure are historically hovering around 90% so we believe 95% is a better stretch goal.
Percentage of Unemployment Insurance benefits payments made within 14 days	98%	78%	Inexperienced staff coupled with pandemic related workload and program cleanup continued into SFY 22.	95%	The average score for the past 5 years is 82%. the number is a little low due to pandemic impact, but we believe 95% is a better stretch goal.
Utah State Office of Rehabilitation					
Vocational Rehabilitation - Increase the percentage of clients served who are youth	40%	43.8%	Following the pandemic, USOR realigned contractors and internal staff resources to reengage with families and educators to increase awareness and access to youth services. These successful interventions and adjustments resulted in a higher than anticipated youth participation rate. USOR intends to continue this specific prioritization of resources to meet the challenges of serving youth in rural and underserved areas.	41%	Some of these changes are permanent but some efforts were temporary and we have increased outreach efforts to other populations as well recently. For these reasons, we are in support of a target increase to 41% which should more accurately reflect current capacity.
Vocational Rehabilitation - Maintain or increase a successful rehabilitation closure rate	55%	50%	COVID related concerns continued to impact this measure during the FFY. However, the number did increase from the previous year indicating some recovery to pre-COVID performance.		
Deaf and Hard of Hearing - Increase in the number of individuals served by DSDHH programs	8,000	6,086	COVID related concerns continued to impact this measure. However, the number was higher than the previous two years, indicating a post-COVID rebound in person participation.		
Accuracy Rate - calculated using the average of eligibility determinations made accurately according to the Social Security Administration (SSA).	New	New Target for FY2023		97%	
Percentage of Vocational Rehabilitation clients who are in unsubsidized employment during the second quarter after exit from the program (also called the entered employment rate)				51.10%	This is a new target. Since there is not a well-established baseline for this, the proposed may or may not be realistic, but it will give the division a goal to work toward and can be re-evaluated after actual achievements are recorded.

Performance Measure Name	Target	FY 2022 Actual	ls Explanation	FY24 Proposed Target	Explanation for Target Change
Number of eligible households assisted with home energy costs	28,000	36,521	Our goal was greatly impacted by the extra funds received from the ARPA. We provided an additional 12,000 households with assistance with the ARPA funds. Regular LIHEAP households have been decreasing over the past couple of years.	26000	Numbers suggest, and the trends verify, that applicants are decreasing. Since we will no longer have the ARPA funds, we anticipate applications will decrease.
Number of low income households assisted by installing permanent energy conservation measures	477	375	The Utah Weatherization Assistance Program faced struggles in FY 2022 from 3 main factors: (1) Supply Chain. Weatherization materials were in short supply with new construction at all-time highs and supply levels lows. Jobs were delayed because of material shortages. (2) Labor Shortages. Sub-Grantees lost staff and were unable to hire. Employees left to more lucrative jobs in construction or made career changes to jobs that allowed them to work from home. Sub-grantees were unable to hire replacement staff. This impacted production. (3) COVID. The random spikes in COVID cases did impact Sub-grantees. At times agency staff or clients were infected or quarantined, causing the job to be delayed.	347	Weatherization production projections change annually based on funding and other factors.
Affordable housing units 1850funded from Olene Walker and Private Activity Bonds	2,800	2,643	The number of housing units constructed or rehabilitated varies from year to year. Projects are developer driven, and numbers increase and decrease based on the number of projects developers plan to build, the size of the projected need, and the size of the project		

Performance Measure Name	Target	FY 2022 Actua	ls Explanation	FY24 Proposed Target	Explanation for Target Change
Office of Homeless Services				<u> </u>	i v
HUD Performance Measure 1: Length of time persons remain homeless	-10%	0.80%	Persons remain homeless for a variety of reasons. OHS has identified the need for increased mental health and substance use services as well as the need for deeply affordable housing in order for individuals and families to exit from homelessness.	61 days	Actual numbers used to calculate the "reduction" FFY 2020: 67.61 days FFY 2021: 68.17 days To maintain the goal of reducing this by 10% each year, but set the target to an actual number, we would take the previous year's actual and reduce it by 10% to calculate the new target. For example, for FFY 2022, we would take the FFY 2021 number of 68.17 days, subtract 10% from that to come up with a target of 61 days for FFY 2022. The system does not allow reporting negative numbers, and the above method would eliminate negative the possibility of negative number results. But, even if negative number results could be entered, that could be confusing as to what the numbers mean. In addition, reporting a percentage change compared to a percentage reduction (or increase) target, can magnify the differences between target and actual, which can be misleading.
HUD Performance Measure 2: The extent to which persons who exit homelessness to permanent housing destinations return to homelessness	-10%	-0.10%	The goal set in the recent data report is 26% and we would like to see this number go down. OHS has identified the need for increased case management services when individuals and families are in housing. It is likely this number has not decreased due to lack of case management staffing and funding for these types of services within service provider agencies.	26%	Actual numbers used to calculate the "reduction" FFY 2020: 28.56% FFY 2021: 28.53% To maintain the goal of reducing this by 10% each year, but set the target to an actual number, we would take the previous year's actual and reduce it by 10% to calculate the new target. For example, for FFY 2022, we would take the FFY 2021 number of 68.17 days, subtract 10% from that to come up with a target of 61 days for FFY 2022. The system does not allow reporting negative numbers, and the above method would eliminate negative the possibility of negative number results. But, even if negative number results could be entered, that could be confusing as to what the numbers mean. In addition, reporting a percentage change compared to a percentage reduction (or increase) target, can magnify the differences between target and actual, which can be misleading.

Performance Measure Name	Target	FY 2022 Actual	s Explanation	EV24 Proposed Target	Explanation for Target Change
HUD Performance Measure 3: Number of	-8%	3%	The number of persons who become	9611	Actual numbers used to calculate the "reduction" FFY 2020:
homeless persons	-0/0	5/0	homeless is out of the service providers control from which this data is received. It is likely impacted by increased housing and rental costs and the lack of attainable and affordable housing.	9011	10,164 persons FFY 2021: 10,447 persons
HUD Performance Measure 4: Jobs and income growth for homeless persons in CoC Program-funded projects	10%	9%	In BudgetPrep, we recommended eliminating (archiving) this measure. Not all programs were able to report this information to the department. The programs that report this measure currently are only funded by federal HUD continuum of care funding - not funded necessarily by state funding. OHS has identified the need to work with service providers funded by all sources to report this measure to get a more accurate picture of income growth.	35% (or eliminate)	Actual numbers used to calculate the "increase" FFY 2020: 29.31% FFY 2021: 31.97%
HUD Performance Measure 5: Number of persons who become homeless for the first time	-6%	14%	The number of persons who become homeless is out of the service providers control from which this data is received. It is likely impacted by increased housing and rental costs and the lack of attainable and affordable housing.	7249	Actual numbers used to calculate the "reduction" FFY 2020: 6,768 persons FFY 2021: 7,712 persons
HUD Performance Measure 6: successful housing placement - Successful exits or retention of housing from Permanent Housing (PH)	93%	96%	This is a success in the homeless service systems throughout the state. This measure shows us that once people are in housing they do overall retain housing.	93%	FFY20_ 94.94% and FFY21_95.36%. The target is 93% because that is our goal in our current strategic plan based or other similar areas in the west who are reporting this measure.
Special Service Districts					
Total pass - through of funds to qualifying special service districts in counties of the 5th, 6th, and 7th class	Completed Quarterly	Completed			
State Small Business Credit Initiative Progra	m Fund				
Minimize loan losses	<3%	0%	There were zero losses because there was no loan activity for the year.		
Permanent Community Impact Fund					
New receipts invested in communities annually	100%	100%			

Performance Measure Name	Target	FY 2022 Actua	ls Explanation	FY24 Proposed Target Explanation for Target Change
Fund Regional Planning Program to assist	24	24		
local communities	communities			
Maintain minimum ratio of loan-to-grant funding for projects	45% loans/55% grants	57%	57% is 26.7% more than the target of 45%. The Bonus Fund must be authorized as an interest bearing loan as opposed to the mineral lease funds used for grants. The Bonus Fund had more available revenue in FY2022, and since the Board is tasked with keeping the fund revolving, the ratio of loans to grants increased accordingly.	
Olene Walker Housing Loan Fund				
Housing units preserved or created	811	1871	We received additional funding from the State Legislature for FY2022 which allowed us to fund more units. The number of housing units constructed or rehabilitated varies from year to year. Projects are developer driven, and numbers increase and decrease based on the number of projects developers plan to build, the size of the projected need, and the size of the project. Context: Although our funding is part of the total capital stack and the project may have 100 low-income units, we only put a deed restriction on a limited number of units (e.g., 4-8 units).	After further discussion with HCD, they have determined not to request a target change because of concern that difference between target and actual may be a temporary anomaly.
Construction jobs preserved or created	2,750	6,198	The department received additional funding from the State Legislature for FY 2022 which allowed us to fund more units. The number of housing units constructed or rehabilitated varies from year to year. Projects are developer driven, and numbers increase and decrease based on the number of projects developers plan to build, the size of the projected need, and the size of the project.	

Performance Measure Name	Target	FY 2022 Actual	s Explanation	FY24 Proposed Target	t Explanation for Target Change
Leveraging of other funds in each project to Olene Walker Housing Loan Fund monies	15:1	31:1	With the additional funding from the State Legislature, we've been able to help fund larger projects, leveraging our dollars at a higher percentage than normal.		
Uintah Basin Revitalization Fund					
Provide Revitalization Board with support, resources and data to allocate new and re-	Allocate revenues	\$3,566,395			
allocated funds to improve the quality of life for those living in the Uintah Basin	within 1 year				
Navajo Revitalization Fund					
Provide support to Navajo Revitalization Board with resources and data to enable	Allocate revenues within 1 year	\$804,551	For FY 2022, there was \$406,139 in new revenue and at the time of revenue allocation, the fund had an unallocated balance of \$1,759,838. A total of \$804,551 was allocated during FY2022, 198% of new revenues. Since projects are submitted by applicants for funding, the total available to applicants (new annual revenue and existing unallocated funds) was not exhausted because of the number or size of submitted projects, funding reallocations, and incomplete applications.		
Qualified Emergency Food Agencies Fund					
Number of households served by QEFAF agencies	50,000	23331	The target needs adjustment downward as it reflects prior years' outcomes which included duplicated counts from many pantries. COVID continued to impact pantries: volunteers remained scarce due to COVID and this limited hours of operations; many pantries had shut downs when COVID infected staff; 2 pantries in Salt Lake closed in March 2022.	25000	We have been working with agencies on de-duplication in data and reporting over the last several years and believe the current target of 50,000 still reflects duplicated counts provided in the past.
Percent of QEFAF funds obligated to QEFAF agencies	100%	100%			
Intermountain Weatherization Training Fund	t				

Performance Measure Name	Target	FY 2022 Actua	ls Explanation	FY24 Proposed <u>Targe</u>	t Explanation for Target Change
Excluding contractors, the total number of 1912weatherization assistance program individuals trained	400	366%	This was a new PM and the FY 2022 Target was an estimate. State WAP was understaffed most of FY 22 and this did have impacts to the amount of training we were able to deliver.		
Number of individuals trained each year	6	6		3	There has been little to no demand from Private Contractors. Resetting this PM would be reflective of that diminished demand.
Utah Community Center for the Deaf Fund					
Increase the number of individuals accessing interpreter certification exams in Southern Utah	25	13	FY 2022 was the first year we offered the new interpreter certification system in St. George. Numbers are strongly correlated with the number of ASL students in the area. We are continuing to reach out the ASL programs in Southern Utah in hopes of capturing more students interested in taking these exams.		
Individuals with Visual Impairment Fund					
Grantees will maintain or increase the number of individuals served	>=165	88	This was the first year this performance measure was reported. Participated was lower than anticipated because of continued COVID related concerns.		
Grantees will maintain or increase the number of services provided	>=906	465	This was the first year this performance measure was reported. Participated was lower than anticipated because of continued COVID related concerns.		
Number of individuals provided low-vision services	2,400	2103	This reduction in numbers served is a direct result of a vacancy that remained unfilled for a significant amount of time during the year.		
Individuals with Visual Impairment Vendor Fo	und				
Funds used to assist different business locations with purchasing upgraded equipment	12	5	COVID related building closures and teleworking continued to impact buildings impacted by this measure during the FFY.		

Performance Measure Name Funds used to assist different business	Target 32	FY 2022 Actuals 21	COVID related building closures and	FY24 Proposed Target Explanation for Target Change
locations with repairing and maintaining of equipment			teleworking continued to impact buildings impacted by this measure during the FFY.	
Business Enterprise Program will establish new business locations in government and/or private businesses to provide additional employment opportunities	4		Measure started in FFY 22. Actual measure results are on a federal fiscal year basis. Since the first federal fiscal year for this measure is FFY 2022, the time period for the actual ended September 30, but the results are not yet available.	
Unemployment Compensation Fund				
Unemployment Insurance Trust Fund balance is greater than the minimum adequate reserve amount and less than	#######################################	\$990,057,589	\$1,221,022,499- \$1,628,029,998 This shows the actual was 19% lower than the minimum adequate reserve.	
the maximum adequate reserve amount			Utah's strong economy has increased the amount of wages to be insured, which lifts the range to a higher level. Additionally, the trust fund is still recovering from paying \$327 million in regular Unemployment Insurance benefits during the pandemic economic impact.	
The average high cost multiple is the Unemployment Insurance Trust Fund balance as a percentage of total Unemployment Insurance wages divided by the average high cost rate	Equal to or greater than 1	1.05	Utah's strong economy has increased the amount of wages to be insured, which lifts the range to a higher level. Additionally, the trust fund is still recovering from paying \$327 million in regular Unemployment Insurance benefits during the pandemic economic impact.	
Contributory employers Unemployment Insurance contributions due paid timely	>=95%	89.9%	Pandemic recovery has resulted in slower payments of contributions by some employers. We have increased staffing to handle more collection efforts.	