

Measure	Line Item	OU(s)	Measure Target
Increase the percentage of infants and toddlers with Individual Family Service Plans who demonstrate improved positive social-emotional skills, including social relationships.	Children, Youth & Families	DFH	at least 67.75%
Percent of children confirmed as victims of abuse or neglect who experienced repeat maltreatment within 12 months	Children, Youth & Families	DCFS	9.7% or less
Number and percent of reunification (Reunification is the process of returning children in temporary out-of-home care to their families of origin)	Children, Youth & Families	DCFS	2% increase over the FY21 rate
Case worker turnover rate	Children, Youth & Families	DCFS	22.4% reduction in turnover
Average number of case workers per case (may include more than 1 child)	Children, Youth & Families	DCFS	5% decrease over the FY22 rate
Average number of placements (including foster families) per child	Children, Youth & Families	DCFS	4.48 moves per 1000 days
# of DHHS organizational units engaged in health equity-related activities	Clinical Services	OHE	<=9 OUs engage in health equity-related activities
Mean turn around times or % of the time we meet our turnaround time standard for key tests; % of samples that meet specific TAT goals	Clinical Services	UPHL	Meet TAT standards 95% time
% of autopsy reports completed within 60 days	Clinical Services	OME	At least 90%
Increase the compliance rate of facility inspections for medical cannabis pharmacies	Clinical Services	CMC	Average 95% Compliance Rate
Rate of provider compliance with licensing rules	Department Oversight	DLBC	Improve by 5% from baseline with baseline being developed
Number of days between criminal record released and staff determination	Department Oversight	DLBC	within 5 working days of the release of a criminal record
Percent of members/patients/clients that report adequate access to DHHS program services	Health Care Administration	HCA	Improve from baseline with the baseline being developed
Average decision time on pharmacy prior authorizations	Health Care Administration	DIH	24 hours per statute
Percent of Medicaid adults and adolescents with major depressive episodes who receive treatment.	Integrated Healthcare Services	DIH	Improve from baseline with the baseline being developed
Annual State General Funds Saved Through Preferred Drug List	Integrated Healthcare Services	DIH	\$20 million
Percent of Medicaid members who promptly receive outpatient treatment after visiting a hospital for mental health issues	Integrated Healthcare Services	DIH	Target is the national average - for 2020 this was 59%
Rates of Utahns dying of drug-related causes	Integrated Healthcare Services	OSUMH	Decrease rates of Utah drug deaths by 1 per 100,000 in each year from 2022 through 2027
Percentage of clients with improved symptoms, or recovered, as measured by the Adult Mental Health Outcome and Youth Outcome questionnaires	Integrated Healthcare Services	OSUMH	50% of youth and 45% of adults
Utah State Hospital (USH) patients have successful clinical outcomes and are discharged to lower levels of service when appropriate.	Integrated Healthcare Services	USH	Delayed Adult Civil bed days will be reduced by 5 percent
Percentage of Individuals Who Transitioned from Intermediate Care Facilities to Community-Based Services	Integrated Healthcare Services	DIH / DSPD	No less than 10% of individuals residing in Intermediate Care Facilities will transition to HCBS on an annual basis
% Youth in Youth Service Plan phase who avoid custody within 90 days of release	Juvenile Justice and Youth Services	JJYS	100%
% of custody youth with, no new felony within 90 days after release from custody	Juvenile Justice and Youth Services	JJYS	Improve by 25%
% of JJYS Custody youth who have a reduction in risk	Juvenile Justice and Youth Services	JJYS	Improve by 25%

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Percent of individuals who do not currently have a paid job in the community, but would like a job in the community (NCI)	Long-Term Services and Supports	DSPD	44%
Percent of Adults who Report that Services and Supports Help Them Live a Good Life	Long-Term Services and Supports	DSPD	92%
People Receiving Supports in their home or a Family Member's Home Rather Than a Residential Setting (also Integrated Healthcare Services measure)	Long-Term Services and Supports	DIH / DSPD	57%
Percent of OPG referrals where an alternative to guardianship with OPG is made.	Long-Term Services and Supports	DAAS	75%
The percentage of APS clients who accept referrals to community services.	Long-Term Services and Supports	DAAS	70%
Percent of DHHS agreements for services that include outcomes that align with operational unit RBA plans.	Operations	DHHS	100%
Number of improvement projects completed/cycle per year	Operations	CQ&I	85% projects that are due will be completed.
Percent of key data systems that are modernized, optimized, and integrated by 2026 (American Rescue Plan Act project tracking).	Operations	DSE	100%
Decreasing number and percentage of Utahns who experience a preventable illness or injury of public health concern	Public Health, Prevention, and Epidemiology	DPH	Improve from baseline with the baseline being developed
Decrease the percent of Utah Adults who report fair or poor general health in very high Health Improvement Index (HII) areas	Public Health, Prevention, and Epidemiology	DPH	Decrease by 1% annually
Proportion of state, federal, and private funding allocated to essential public health services	Public Health, Prevention, and Epidemiology	DPH	increase in state investment into essential public health services
Percentage of rules, disease plans, and response plans that are current	Public Health, Prevention, and Epidemiology	DPH	2023 Target = 95%
Medical Coverage for children	Recovery Services	ORS	Improve from baseline with the baseline being developed
Cost Effectiveness (ORS overall) (LFA)	Recovery Services	ORS	\$5.50
Current Support Collection Rates (LFA, federal)	Recovery Services	ORS	65%