

Business, Economic Development, and Labor Appropriations Subcommittee**Performance Measure Table**

Performance Measure Name	Target	Bill	Item #
Alcoholic Beverage Control			
DABC Operations			
On premise licensee audits conducted	85%	S.B. 4	66
Percentage of net profit to sales	23%	S.B. 4	66
Liquor payments processed within 30 days of invoices received	97%	S.B. 4	66
Supply chain in stock	97%	S.B. 4	66
Parents Empowered			
Ad awareness of the dangers of underage drinking and prevention tips	70%	S.B. 4	67
Ad awareness of "Parents Empowered"	60%	S.B. 4	67
Percentage of students who used alcohol during their lifetime	16%	S.B. 4	67
Department of Commerce			
Building Inspector Training			
Facilitate and approve vendors to provide building code education	50%	S.B. 4	68
Provide an average of at least one hour of CE annually through course approvals (hours)	34,000	S.B. 4	68
Ensure that program administrative expenses for employees are minimized	20%	S.B. 4	68
General Regulation			
Increase the percentage of all available licensing renewals DOPL	94%	S.B. 4	69
Increase the utility or overall searches within the controlled substance database	5%	S.B. 4	69
Achieve and maintain corporation annual business filings online	97%	S.B. 4	69
Public Utilities Professional and Technical Services			
Ratio of dollars spent on contract experts compared to total impact of utility actions	10%	S.B. 4	71
Office of Consumer Services Professional and Technical Services			
Ratio of dollars spent on consultant costs compared to total cost of FTE	40%	S.B. 4	70
Governor's Office of Economic Opportunity			
Administration			
Invoices and reimbursements processed within five days	90%	S.B. 4	119
Contracts drafted within 14 days and signed contracts processed within 10 days	95%	S.B. 4	119
Increase development and dissemination of media, interviews etc.	10%	S.B. 4	119
Business Development			
Increase year over year average wage	2%	S.B. 4	120
Increase the total number of businesses served	4%	S.B. 4	120
Perform Compliance Assessments on active contracts	60%	S.B. 4	120
Office of Tourism			
Increase travel-related NAICS by more than 3%	3%	S.B. 4	121
Increase the number of engaged visitors to VisitUtah.com	20%	S.B. 4	121
Increase film production spending in Utah	5%	S.B. 4	121
Pass-through			
Contracts drafted within 14 days and signed contracts processed within 10 days	95%	S.B. 4	122
Completed contracts assessed against scope of work, budget, and contract	100%	S.B. 4	122
Invoices processed and remitted for payment within five days	90%	S.B. 4	122
Pete Suazo Utah Athletics Commission			
Increase the number of high profile events annually	1	S.B. 4	123
Issue licenses in advance of events	90%	S.B. 4	123
Increase annual average revenue	12%	S.B. 4	123
Rural Employment Expansion			
Increase state-wide participation in the program	5%	S.B. 4	124
Increase REDI-qualified position participation	5%	S.B. 4	124
Talent Ready Utah			
Support new industry and education partnerships each year	20%	S.B. 4	125
Expand current pathway programs throughout school districts	5%	S.B. 4	125
Create/Support new pathway programs each year	10%		125

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Depository Institutions not on the Departments "Watched Institutions" list	80%	S.B. 4	72
Number of Safety and Soundness Examinations	100% of institutions chartered at beginning of year	S.B. 4	72
Total Assets Under Supervision, Per Examiner	\$3.8 billion	S.B. 4	72

Cultural and Community Engagement**Administration**

The percentage of collection digitized and available online	35%	S.B. 4	73
Engaging a target 1224 number of students from a wide range of schools	1450 students; and 60 schools	S.B. 4	73
Percent of students attending that align with identified target audiences	78%	S.B. 4	73

Arts and Museums

Counties served by the Traveling Exhibits program annually	69%	S.B. 4	74
Number of counties served by grant funding	27	S.B. 4	74
Provide prof develop to arts, museum, and culture administrators throughout Utah	2,500	S.B. 4	74

Commission on Service and Volunteerism

Percent of organizations trained implementing effective volunteer management practices	85%	S.B. 4	75
Percent of AmeriCorps programs showing improved program management and compliance	90%	S.B. 4	75
Percent of targeted audience served through AmeriCorps programs	88%	S.B. 4	75

Indian Affairs

Percent of attendees participating in the Governor's Native American Summit	30%	S.B. 4	77
Percentage of mandated state agencies with designated liaisons actively participating to respond to tribal concerns	70%	S.B. 4	77
Percent of tribes personally visited on their lands annually	80%	S.B. 4	77

State History

Section 106 reviews completed within 20 days	95%	S.B. 4	79
Percent of Certified Local Governments actively involved in historic preservation	60%	S.B. 4	79
Percent of the collection digitized and available online	33%	S.B. 4	79

State Library

Number of online and in-person training hours provided annually	8,000	S.B. 4	80
Total Bookmobile circulation annually	445,000	S.B. 4	80
Total Blind and Disabled circulation annually	305,500	S.B. 4	80
Database resources viewed	314,945	S.B. 4	80
Number of checkouts of digital material from Overdrive	3,404,811	S.B. 4	80

STEM Action Center

Percentage of communities off the Wasatch Front served by the STEM bus	40%	S.B. 4	81
Number of events with engagement of Corporate Partners	50%	S.B. 4	81
Percentage of grants and dollars awarded off the Wasatch Front	40%	S.B. 4	81

Department of Insurance**Bail Bond Program**

Timely response to reported allegations of violations of insurance statute and rule (75 days)	90%	S.B. 4	83
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Health Insurance Actuary

Timely response to reported allegations of violations of insurance statute and rule (45 days)	95%	S.B. 4	84
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Insurance Department Administration

Process work product within 45 days	95%	S.B. 4	85
Process resident licenses within 15 days	75%	S.B. 4	85
Increase the number of certified examination and captive auditors	25%	S.B. 4	85
Timely response to reported allegations of violations of insurance statute and rule (75 days)	90%	S.B. 4	85

Title Insurance Program

Timeliness of processing work product within 75 days	90%	S.B. 4	86
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Labor Commission			
Labor Commission Administration			
Percentage of workers' compensation decisions by the Division of Adjudication within 60 days of the date of the hearing	100%	S.B. 4	87
Percentage of decisions issued on motions for review within 90 days of the date of filing	100%	S.B. 4	87
Percentage of UOSH citations issued within 45 days of the date of the opening conference	90%	S.B. 4	87
Number and percentage of elevator units that are overdue for inspection	0%	S.B. 4	87
Percentage of improvement over baseline of employers determined to be in compliance with state requirements for worker's compensation insurance coverage	25%	S.B. 4	87
Percentage of employment discrimination cases completed within 180 days of the date the complaint was filed	70%	S.B. 4	87
Public Service Commission			
Public Service Commission Administration			
Electric or natural gas rate changes within a fiscal year not consistent or comparable with other states served by the same utility	0	S.B. 4	88
Number of appellate court cases within a fiscal year modifying or reversing Public Service Commission decisions	0	S.B. 4	88
Number, within a fiscal year, of financial sector analyses of Utah's public utility regulatory climate resulting in an unfavorable or unbalanced assessment	0	S.B. 4	88
Universal Telecommunications Support Fund			
Number of months in a fiscal year during which the fund did not maintain a balance equal to at least three months of fund payments	0%	S.B. 4	111
Number of changes to the fund surcharge more than once every three fiscal years	0	S.B. 4	111
Total adoption and usage of the telecommunications relay service and caption telephone service within a fiscal year	50,000	S.B. 4	111
Utah State Tax Commission			
Tax Administration			
Tax returns processed electronically	81%	S.B. 4	92
Closed Delinquent Accounts from assigned inventory	5% increase	S.B. 4	92
Motor Vehicle Large Office Wait Times (in 20 minutes or less)	94%	S.B. 4	92