



LEGISLATIVE  
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# A Performance Audit of Healthcare in State Prisons

October 19, 2022



## Chapter II

# Management Needs to Improve Systemic Deficiencies within Clinical Services



# Management Needs to Improve Systemic Deficiencies within Clinical Services

Report Pages

11-19



- Several inmates were given inadequate or inappropriate care.
- Follow-up and patient monitoring are insufficient.
- Improper monitoring of diabetes presents a serious risk to some inmates.
- Oversight of prison medical regarding COVID-19 could improve.



# Several Inmates Were Given Inappropriate or Inadequate Care



- Inmate received a treatment plan from an outside specialist
  - Plan included a critical drug treatment regimen
  - Treatment plan was not consistently followed by medical staff
  - Concerns the treatment might be unsuccessful
- **We recommend that the Clinical Services Bureau ensure that all patients have access to correct treatments and medications for corresponding diagnoses.**





# Examples of Inappropriate or Inadequate Care

Report Pages

12 - 14



- Unreasonable delays and inconsistencies in critical medications.
- Administration of wrong medications.
- Resolved ICRs indicating a provider assessment had been completed when it had not been.
- Unreasonable delays in appropriate exams and treatment plans.



# After Receiving Insulin, Inmates Do Not Always Receive Food within Recommended Time Frames



Location	Insulin Type	Duration between Insulin and Meal
Housing Unit A	Regular	64 mins
Housing Unit B	Rapid*	67 mins
Housing Unit B	Regular	92+ mins
Housing Unit C	Rapid*	50 mins
Housing Unit D	Regular	92 mins
Housing Unit E	Regular	72 mins
Housing Unit F	Regular	73 mins





## Chapter III

# Management Can Improve Its Compliance With Statute and Standards



# Management Should Ensure That Statutorily Required Standards Are Followed



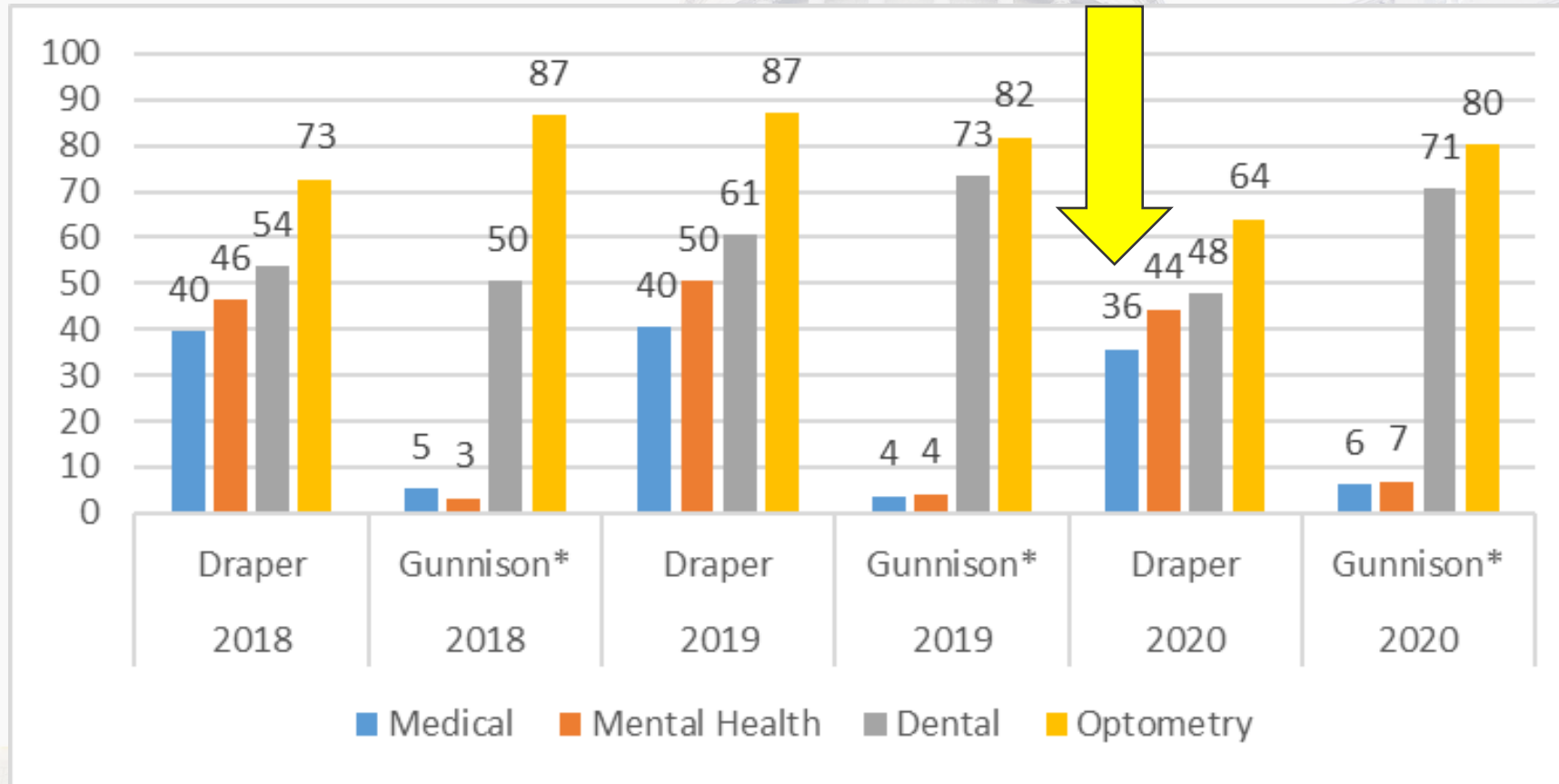
	<u>Not Compliant</u>	<u>Bad Data</u>
• Medical:	180	348

- ▶ **We recommend the Bureau fully comply with all accreditation standards.**





# ICRs Are Not Being Seen by Providers within the Targeted Timeline (by percentage)



# Management Needs to Ensure That Medications Are Distributed According to Statute and Standards

Report Pages

32 - 34



- EMTs are not trained for nonemergency medical assessments
- EMTs are not trained to know the side effects of medications that are delivered at pill lines.
- We found that Colorado, Montana, and Wyoming use nurses to administer pill lines and to conduct face-to-face meetings with inmates concerning their ICRs.

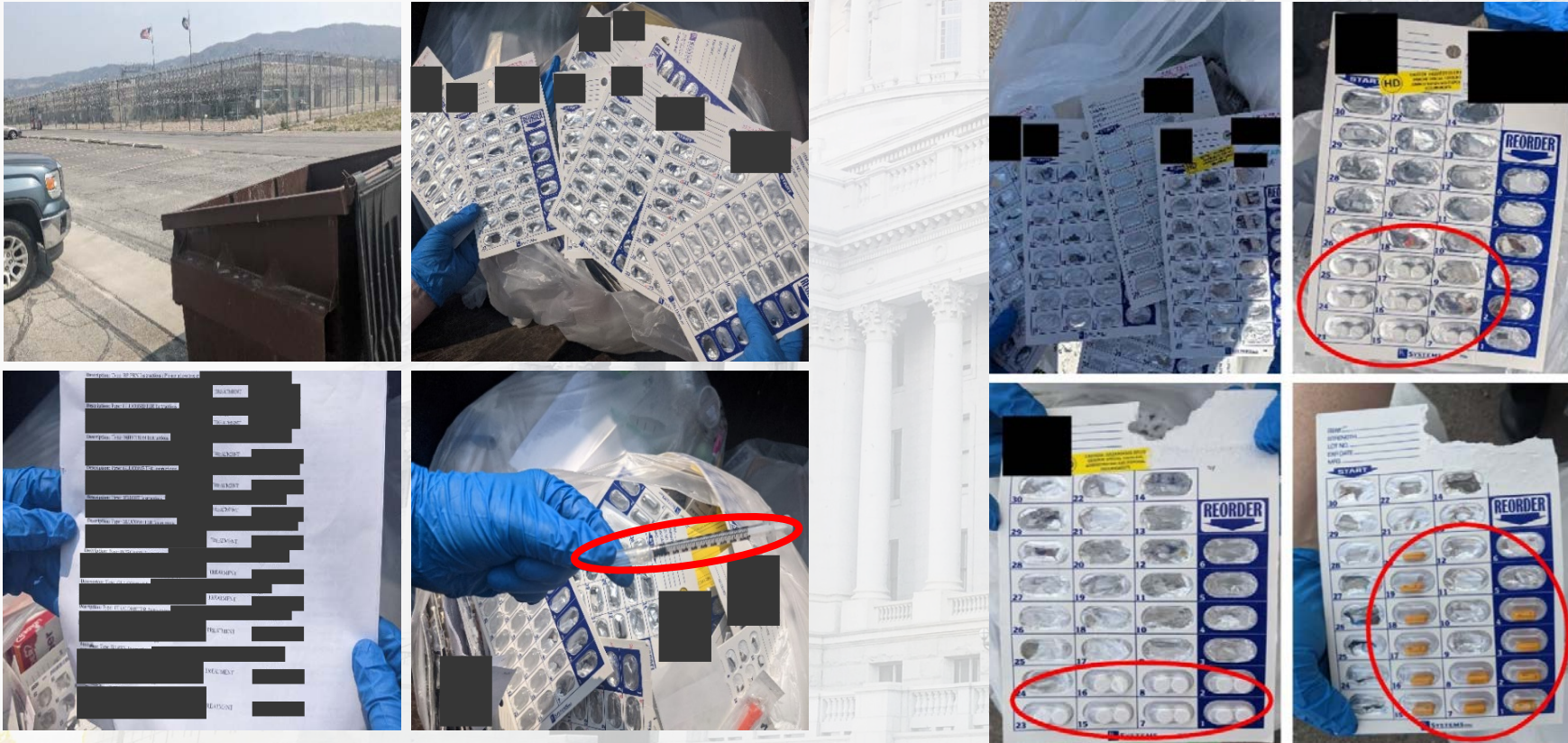




# Management Needs to Ensure That Personal Health Information is Protected and Unused Medications Are Secure

Report Pages

35 - 36





## Chapter IV

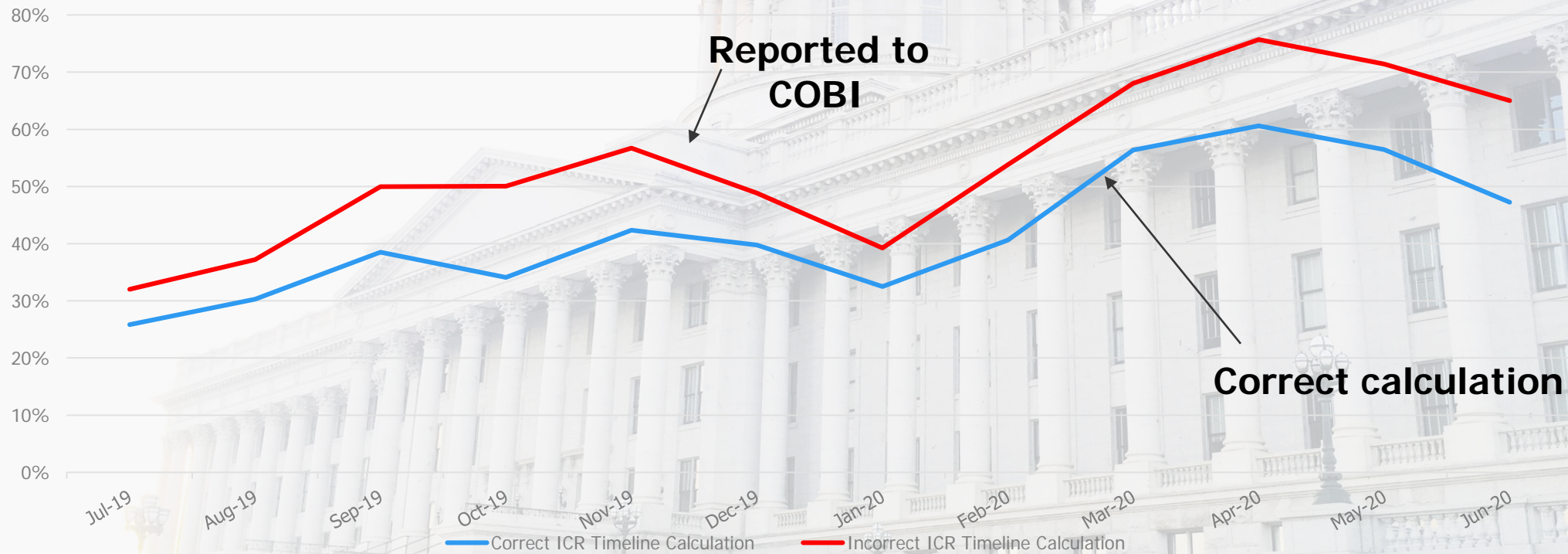
# Administrative Oversight of Medical Services Needs to Improve



# ICR Performance Metric is Misleading

Report Pages

44 - 46





# Summary



# Questions?



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