



## **Utah Transit Authority, Public Private Partnerships**

### **Transportation Interim Committee – November 2022**

#### **UTA On Demand**

- Partnership with Via for UTA On Demand microtransit services.
- Via provides turn-key operations for three UTA On Demand Service in Southern Davis County, Southern Salt Lake County, and Salt Lake City Westside.
  - Via provided mobile phone technologies, drivers, vehicles, maintenance, operations support and customer service solutions.
- Via provides mobile phone technology for operations of UTA On Demand in Tooele County (operated by Tooele County).

#### **UTA Paratransit Services**

- Public Private Partnership with MV for paratransit operations in Weber and Davis Counties.
  - MV provided operators, operations support, and vehicle maintenance.

#### **UTA Reconnect**

- Partnership with Uber and Lyft for transportation support services for customers who have problems in the system or experience service disruptions.
- Supplement or support paratransit trips in unforeseen and operator shortage situations.
- Alternative transportation solutions for bus bridges.

#### **UTA Go-Ride**

- New partnership with Masabi for mobile ticketing services.
- Replaces Public Private Partnership with Passport for mobile ticketing services.

#### **Transit Royal**

- Partnership with Transit App for trip finding and trip planning services.
- Planned mobile ticketing integration with Masabi.



### **Free Fare February**

- To successfully implement one month of free transit, UTA partnered with several public and private agencies across the region to fund the initiative.
- UTA has contracts with over 100 partners that subsidize fares for their users. UTA staff reached out to the majority of UTA partners in January and asked if they would be willing to support Free Fare February by continuing to pay their monthly subsidy. UTA obtained support from 87 percent of our partners.

### **650 South TRAX Platform Project**

- The project was funded through a combination of funding sources, including the Redevelopment Agency of Salt Lake City, Salt Lake City Transportation, developers adjacent to the new platform and UTA.
- The platform opened for service the end of July. The grand opening was held at the building west of the new platform, which was one of the participating developers in the project.

### **Rocky Mountain Power**

- Rocky Mountain Power has provided funding for the development of UTA's battery bus charging infrastructure.
- Rocky Mountain Power has funded research to identify how to better integrate electric vehicle into the grid power network.
- Utah State, Rocky Mountain Power and business partner ABB have won over \$12M in Department of Energy research grants on electric vehicle integration.
- Rocky Mountain Power completed the development of a WattSmart plan to help reduce energy usage for UTA.

### **Coordinated Mobility eVoucher**

- Partnership with Community Health IT (Florida), Aging departments, AOGs, non-profits. Typical paper voucher programs require substantial administrative oversight and can be subject to waste, fraud and abuse.
- An electronic voucher (eVoucher) software has been developed to drastically decrease administrative tasks as well as lower program risks.
- eVoucher has the ability to track origin/destinations and electronically pay the volunteer driver for the completed trip through a phone app.



### **Coordinated Mobility Voucher Program (paper)**

- Partnership with Roads to Independence (non-profit) and Aging departments.
- Paper vouchers are used to reimburse volunteer drivers who help transport aging adults and persons with disabilities to medical appointments, grocery, etc.
- Most cost-effective alternative transportation solution.

### **Utah Valley Rides**

- Partnership with United Way Utah County (non-profit).
- United Way Utah County oversees a volunteer driver program that uses vehicles provided through the FTA 5310 Grant Program.
- Rides are no cost for aging adults and persons with disabilities to medical appointments, grocery, etc.

### **Mobility Management**

- Partnership with United Way 211 (non-profit).
- United Way 211 provides referral information for transportation to emergency/crisis services.

### **Vehicle Awards**

- Partnership with 20+ non-profit agencies and government agencies.
- Nearly 100 vehicles have been awarded to agencies through the FTA 5310 Grant program to provide human service transportation to aging adults and persons with disabilities.

### **Donated Vehicles**

- Partnership with non-profits throughout Utah.
- UTA vehicles that have met their useful life and are taken out of service are donated at no cost to non-profit agencies.