



LEGISLATIVE  
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ANALYST

# Accountable Process Budget Division of Aging and Adult Services

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# What Have We Been Reviewing?

- Adult Protective Services and Public Guardian staffing levels.
- Alternatives program, New Choices Waiver and Medicaid Aging Waiver return on investment.
  - Topics selected by the Committee during the June 13<sup>th</sup>, 2023, Subcommittee meeting.





# Provision of Services for Aging Adults - Mission

- Why is the state involved in the care of this population?
  - Under the federal Older Americans Act, each state must have a designated State Unit on Aging tasked with overseeing aging services for the state. While there are a number of county, local, and non-profit organizations in the state that provide services and coordinate with DAAS, there is no other statewide agency in a position to provide oversight and coordination comparable to DAAS.
  - The state is involved in this because, in many cases, an individual will not have the natural supports necessary to meet their needs.



# Provision of Services for Aging Adults - Authority



- The mission of DAAS is to allow older adults, vulnerable individuals, and their care partners in Utah are able to be informed, healthy, safe, independent, and have an optimal sense of well-being.

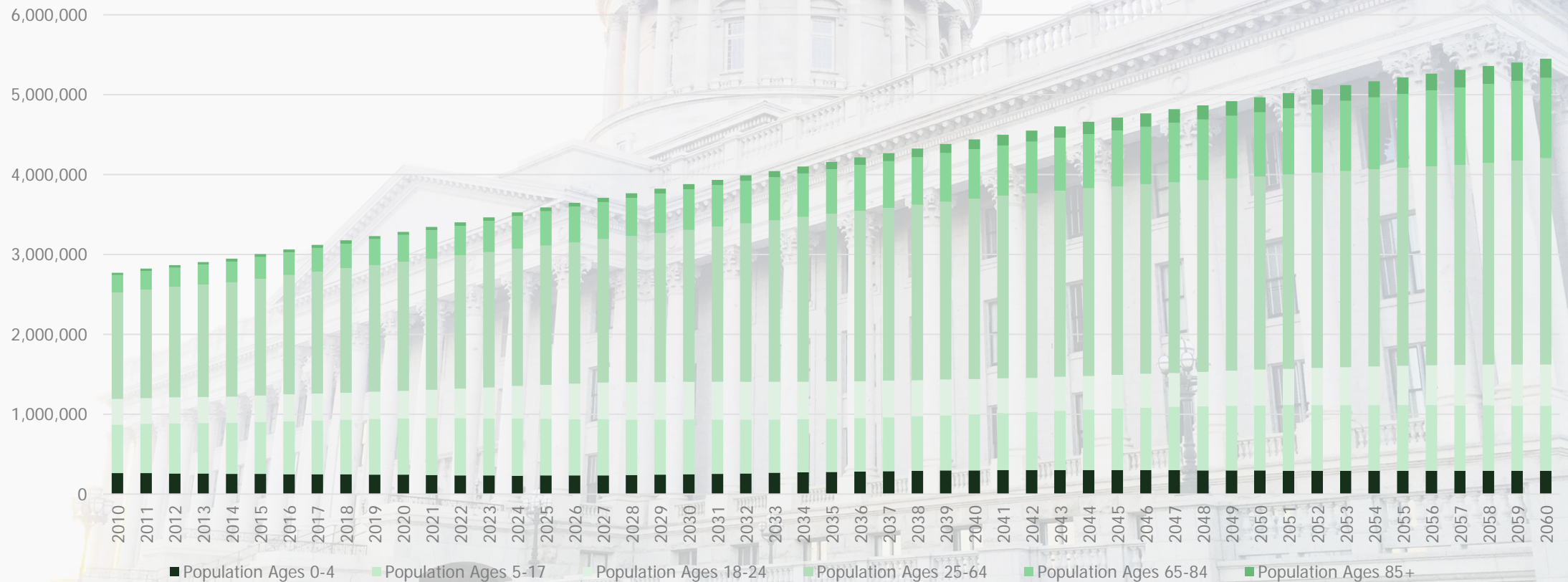




# Population Growth of Adults over 65 – DAAS

\*Source: Kem C Gardner Institute

Utah's Population by Age Projection through 2060



# Population Growth of Adults over 65 – DAAS (cont'd)

\*Source: Kem C Gardner Institute

Geography	Year	Population Ages 0-4	Population Ages 5-17	Population Ages 18-24	Population Ages 25-64	Population Ages 65-84	Population Ages 85+	Total Population	Population % Ages 0-4	Population % Ages 5-17	Population % Ages 18-24	Population % Ages 25-64	Population 65- 85+ (Percent)
Utah Statewide	2010	263,309	608,701	318,265	1,330,514	220,697	31,180	2,772,666	9.5%	22.0%	11.5%	48.0%	9.1%
Utah Statewide	2020	243,143	706,174	341,924	1,617,363	334,545	41,674	3,284,823	7.4%	21.5%	10.4%	49.2%	11.5%
Utah Statewide	2030	250,533	681,572	474,362	1,901,602	507,689	63,403	3,879,161	6.5%	17.6%	12.2%	49.0%	14.7%
Utah Statewide	2040	300,134	702,706	438,677	2,259,426	615,536	124,081	4,440,560	6.8%	15.8%	9.9%	50.9%	16.7%
Utah Statewide	2050	296,818	814,074	448,177	2,419,479	804,868	186,512	4,969,928	6.0%	16.4%	9.0%	48.7%	19.9%
Utah Statewide	2060	294,272	811,572	519,710	2,579,757	1,006,245	239,043	5,450,599	5.4%	14.9%	9.5%	47.3%	22.8%





# Services for Aging Adults – Service Delivery

- DAAS coordinates most service delivery and funding distribution through 12 county-based Area Agencies on Aging (AAAs). Funds are distributed based on the following criteria:
  - Number of individuals aged 65 and older
  - Number of Individuals aged 75 and older
  - Number of members of minority populations
  - County land area (rural enhancement)



# Services for Aging Adults – Service Delivery (cont'd)

BEAR RIVER AREA AGENCY ON AGING	(Serves Box Elder, Cache, Rich Counties)
WEBER HUMAN SERVICES	(Serves Weber, Morgan Counties)
Salt Lake County Aging and Adult Services	(Serves Salt Lake County)
DAVIS COUNTY COUNCIL ON AGING	(Serves Davis County)
TOOELE COUNTY DIVISION OF AGING AND ADULT SERVICES	(Serves Tooele County)
MOUNTAINLAND DEPARTMENT OF AGING AND FAMILY SERVICES	(Serves Summit, Utah, Wasatch Counties)
SIX COUNTY AREA AGENCY ON AGING	(Serves Wayne, Piute, Juab, Sanpete, Millard, Sevier Counties)
FIVE COUNTY AREA AGENCY ON AGING	(Serves Beaver, Garfield, Iron, Kane, Washington Counties)
UINTAH BASIN AREA AGENCY ON AGING	(Serves Daggett, Duchesne Counties)
UINTAH COUNTY AREA AGENCY ON AGING	(Serves Uintah County)
SOUTHEASTERN UTAH AREA AGENCY ON AGING	(Serves Carbon, Emery, Grand Counties)
SAN JUAN COUNTY AREA AGENCY ON AGING	(Serves San Juan County)





# Services for Aging Persons – DAAS Funding FY18-24

Program	2018 Actual	2019 Actual	2020 Actual	2021 Actual	2022 Actual	2022 Rev. Approp	2023 Rev. Approp	2024 Appropriated
Administration - DAAS	1,633,400	1,535,200	1,682,300	1,691,900	2,141,100	2,211,900	2,064,200	2,015,300
Adult Protective Services	3,315,800	3,244,800	3,547,400	3,785,500	4,004,100	4,768,800	5,469,300	6,293,400
Aging Waiver Services	1,076,400	1,140,400	1,153,200	1,173,600	1,306,600	1,225,700	1,999,200	2,175,600
Aging Alternatives	3,919,600	4,128,500	4,150,900	4,217,500	4,101,800	4,314,000	31,111,900	29,998,000
Local Government Grants - Formula Funds	13,698,300	14,941,500	17,791,400	18,431,600	19,355,900	26,586,700		
Non-Formula Funds	1,120,000	1,245,800	1,091,600	1,213,400	1,090,700	1,051,100		
<b>Total</b>	<b>24,763,500</b>	<b>26,236,200</b>	<b>29,416,800</b>	<b>30,513,500</b>	<b>32,000,200</b>	<b>40,158,200</b>	<b>40,644,600</b>	<b>40,482,300</b>



# LFA Staff Recommendations

1. The Department of Health and Human Services shall report by October 1<sup>st</sup>, 2024 on a proposed method of measuring outcomes of funds distributed to and expended by the Area Agencies on Aging (AAAs). These proposed methods shall include:
  - a. How do AAAs measure the outcomes of the funds they expend on services for their clients?
  - b. Can AAAs recommend a methodology for determining the return on investment for the funds that they expend?
  - c. How do AAAs capture client satisfaction and customer service and how can those results (if any) be communicated to policymakers.

Agency Response: Agency Supports





# LFA Staff Recommendations (cont'd)

1. The Department of Health and Human Services shall report to the Social Services Appropriations Subcommittee by October 1<sup>st</sup>, 2024 on the following related to rates administered by the Division of Aging and Adult Services: (1) Historical values for each rate going back 5 years and the last date each rate was reviewed/changed; (2) The source of the rate value; (3) How much was paid out by the Area Agencies on Aging for each rate and a breakdown of state/federal funding; (4) An analysis of each rate compared to the market; (5) Projected appropriations needed to meet market amount for each rate; and (6) the number of providers licensed and contracted for these services in 2018 and how many are licensed and contracted to perform these services in 2023.

Agency Response: Agency Supports





# LFA Staff Recommendations (cont'd)

1. The Department of Health and Human Services shall report to the Social Services Appropriations Subcommittee by October 1<sup>st</sup>, 2024, on the efforts and outcomes of the Division of Aging and Adult Services to adjust caseload and assignment of responsibilities to staff of Adult Protective Services and the Office of the Public Guardian. The Department shall also report on the impact and expenditure of additional legislative funding appropriated for personnel expenses to during the 2023 General Session to Adult Protective Services and the Office of the Public Guardian.

Agency Response: Agency Supports





# Performance Measure Adjustments - DAAS

The Department of Health and Human Services has requested several changes to performance measures they currently report on for the Division of Aging and Adult Services:

Division	Current Measure (2023 GS)	Current Target (2023 GS)	Proposed Target (2024 GS)	Proposed Measure Change (2024 GS)	Reasoning
<b>Aging and Adult Services</b>	Percent of Office of the Public Guardian (OPG) referrals where an alternative to guardianship with OPG is made.	75%	60%	Maintain measure as is, just adjusting target.	As the Division has gathered information so far this year, it feels the target is not realistic.
<b>Aging and Adult Services</b>	The percentage of APS clients who accept referrals to community services	70%	60%	Maintain measure as is, just adjusting target.	As the Division has gathered information so far this year, it feels the target is not realistic.



# Performance Measure Adjustments – Other DHHS

The Department of Health and Human Services has requested additional changes to performance measures for other non-DAAS divisions

These can be found posted with today's materials titled: [7b-DHHS performance Measures for Approval and Action.FINAL](#)





A photograph of a natural rock arch made of reddish-brown sandstone. The arch is the central focus, with a person standing in the foreground to its left for scale. The background shows a vast desert valley with layered rock formations and distant mountains under a clear blue sky. A semi-transparent dark green rectangle is overlaid on the left side of the image, containing the text "Questions?".

Questions?