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SERVICES**  
REFUGEE SERVICES



# Refugee

## SERVICES

# Who are refugees?

There are approximately

**32,500,000**

**refugees** in the world

About **41%** are children

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Less than

**.05%**

**will be accepted** for  
refugee resettlement by developed  
countries, including the U.S.



## Refugees

are people who are forced to flee their homes because of persecution on account of their race, religion, political opinion, nationality or membership in a particular social group.



# U.S. Refugee Admissions Program

## Refugee Act of 1980

- Establishing permanent procedures for vetting, admitting and resettling refugees



## Pre-arrival

- Security screening, interview and adjudication through U.S. Citizenship and Immigration Services



## Post-arrival

- 10 non-profit resettlement agencies
- Refugees placed through 350 local affiliates located throughout the U.S.
- Reception and Placement (R&P) providing initial services for up to 90 days





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# Refugees in Utah

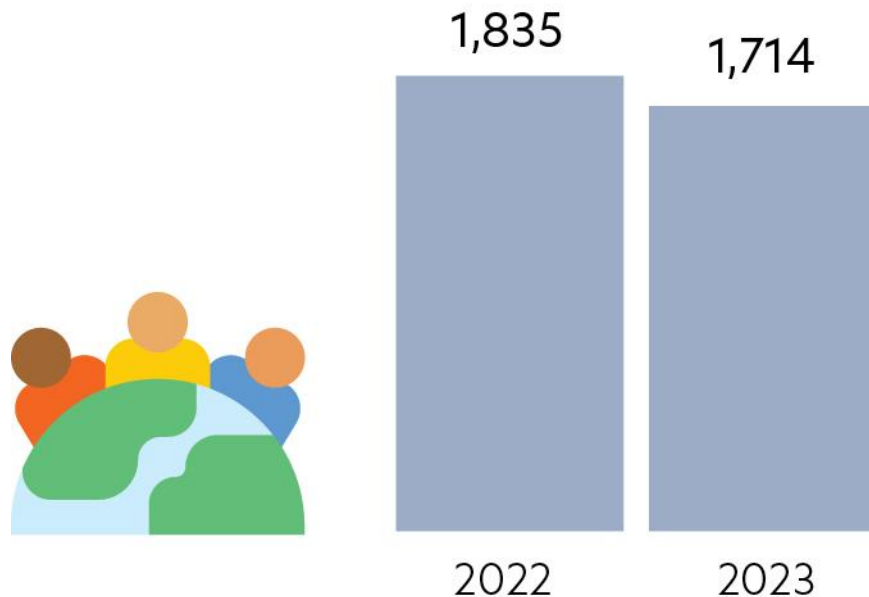
# Refugees Are Legally in the United States

- Refugees have followed the legal route to be in the United States
- Refugees are legally able to work in the United States
- Refugees have the opportunity to become lawful permanent residents and citizens



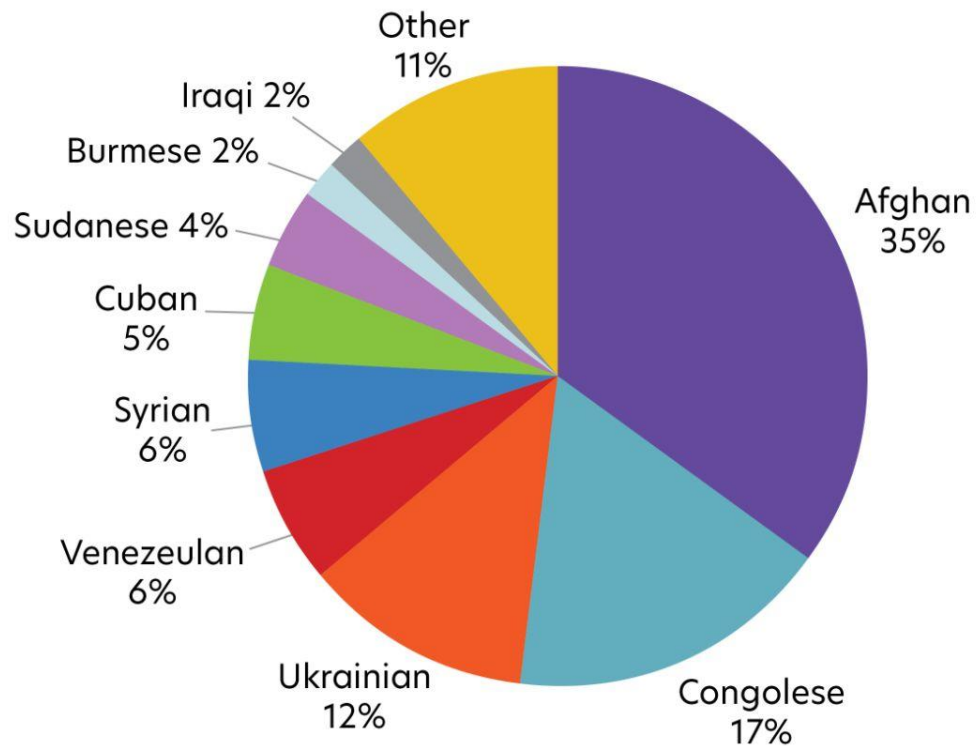
# Refugees in Utah

## Utah Refugee Arrivals



# Arrivals by Nationality

Arrivals by Nationality (2020-2023)





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# Refugee Services Office



## The Refugee Services Office's mission

is to coordinate services on behalf of refugees in Utah in a collaborative way through the following service delivery model:



### Funding and collaboration

We serve as the designated state agency to receive and direct funds from the US Office of Refugee Resettlement (ORR)

### Supportive services

We coordinate services across the state and provide direct assistance to refugees in specific areas.

### Community connection

We serve as a point of connection for refugees, the local community and service providers.



# Services Breakdown

## One year to 15 months

### Resettlement Agencies

International Rescue Committee

Catholic Community Services

Cache Valley Refugee and Immigrant  
Connection (Logan, UT)

- Initial resettlement
- Housing, food, clothing
- Case management

## Ongoing Support

### State of Utah Refugee Services Office

- Utah Refugee Center
- Employment
- Health and mental health
- Family and community support
- Community funding and collaboration



CATHOLIC  
COMMUNITY  
SERVICES



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UTAH  
REFUGEE  
CENTER





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# Refugee Services Office's Impact



# 2023 Key Outcomes and Measurements

**1,070**

job placements

**\$18.29**

Average Placement  
Wage

**75%**

Occupational Training  
Graduation Rate

**173**

English Learning and  
Workforce Preparation  
participants at the  
Humanitarian Center

**97%**

Positive Closure Rate  
(due to employment  
or higher earnings)  
for cash assistance  
programs



## The Utah Way: Key Highlights and Partnerships

The Humanitarian Center Project: English Learning and Workforce Preparation

Utah Refugee Case Management: An outcomes-based self-sufficiency program

Utah Refugee Center Tech Programs: Volunteer-led tech certification programs

Know Your Neighbor: Refugee integration through volunteer matching



# Possible Committee Bill

## Current Code

- Assigns DWS responsibility for refugee resettlement
- Outlines and directs the use of funds



## Executive Order (2008)

- Creates the Refugee Services Office to administer resettlement

## Need

- Codification of the Refugee Services Office as-is
  - No changes to the responsibilities
  - No changes to the process
  - Resolve identified issue of office working under a 2008 Executive Order



# Questions •



*Kevin Burt - [kburt@utah.gov](mailto:kburt@utah.gov)  
Mario Kljajo - [mkljajo@utah.gov](mailto:mkljajo@utah.gov)*



[refugee.utah.gov](https://refugee.utah.gov)

