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Oversight and Effectiveness of Adult Probation and Parole

Judiciary Interim Committee

August 21, 2024

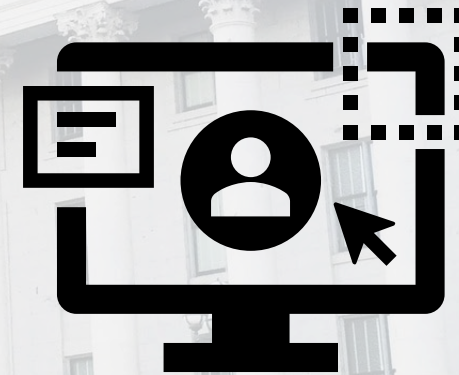
AP&P Needs an Updated Software Program to More Effectively and Efficiently Manage its Caseload

- O-Track originally developed in 1990's, last major upgrade began in 2009
- Efficiency and Effectiveness Concerns with O-Track
- May impact public safety



AP&P Management Software Is Negatively Impacting Agent Productivity

- **Reliability issues with court records**
- **Inefficiencies**
 - Slow response time
 - System downtime
 - Unreliability of entering data
 - Double entry of data
 - Inability to edit some reports
 - Lack of effective supervisor audit function
- **Limits treatment evaluation**
- **Lack of data history tracking/audit trail**





Local States Seeking New Correction Systems



- Arizona: The current system is from 2006; a request for proposal is underway to replace it.



- Colorado: The current system is from the 1980s; a new system is now being worked on.



- Idaho: The previous system may have been based on O-Track; the state is currently finishing a four-year plan for a new system.



- Nevada: The current system is from 2000; the state is now under contract for a new system.



- Washington: The current system is from 2007; a replacement is currently being pursued.

Questions ?



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