





- 2024 H.B. 298, section <u>35A-16-208</u> of Utah
   State Code requires reporting on homelessness data
- Effective May 1, 2024
- Many items are available in the <u>Annual Report</u>
   <u>Data Dashboard</u>, released Aug. 16, 2024

# Office of Homeless Services Reporting Requirements.



# Annual Report Data Dashboard



- Required data points that are available in the dashboard:
  - Number of individuals who are homeless for the first time
  - Number of individuals who returned to homelessness after having exited homelessness within the two previous years
  - Number of individuals who remained homeless since the last report
  - Number of individuals experiencing homelessness since the last report by household type (partially available)
  - Number of individuals who exited by exit destination (partially available)

# Upcoming Data Dashboard for Reporting Requirements

- Required data points that are still in development and will be added to the dashboard:
  - Number of individuals who are experiencing homelessness for the first time plus the number of individuals who are returning to homelessness minus the number of individuals who are exiting homelessness
  - Percentage of individuals experiencing homelessness who have a mental health disorder, substance use disorder, chronic health condition, physical disability, developmental disability, HIV/AIDS or are survivors of domestic violence, veterans or are unaccompanied youth 24 years old or younger
  - Number of individuals who exited homeless services since the last report by type of homelessness, subpopulation, exit destination, progress, by project type, on each goal established in accordance with goals *established by the Utah Homeless Services Board*.
     The board has not yet established these goals.

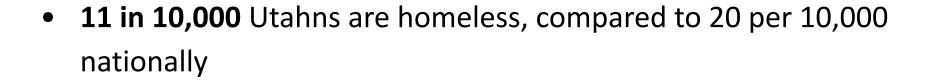
# **Making Homelessness Rare**

# Prevention strategies are essential for making homelessness rare.

- **273,052** (8.2%) of Utah's population was living below the poverty line.
- Addressing poverty:
  - Economic opportunities
  - Affordable housing initiatives
  - Social safety nets
- Rapid growth increases strain on affordable housing and behavioral health systems



# Making Homelessness Rare: Results





- 9,838 Utahns experienced homelessness for the first time, a 9% increase
- 5% increase in people homeless on a single night
- 4% increase in individuals experiencing homelessness multiple times

# Making Homelessness Brief



Robust resources and comprehensive wrap-around services are crucial in ensuring that homelessness is brief and individuals can quickly transition to stable housing.

- Addiction and mental health services
- Job training programs
- Affordable housing options

# Making Homelessness Brief: Results

 Successful exits to permanent housing from emergency shelter, transitional housing, and rapid rehousing increased to 31.6%



- Average length of time in emergency shelters increased by 1.21 days or 2%
- 80% of individuals engaging with our emergency shelter system spent 90 days or less in shelter
- Percentage of individuals staying 12 months or more remained at 2%

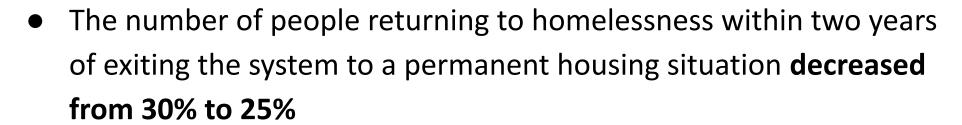
# Making Homelessness Non-Recurring •

Ongoing supportive services play a crucial role in assisting individuals and families as they transition out of homelessness.

- Housing assistance
- Job training
- Transitional housing
- Case management
- Financial counseling
- Long-term housing solutions



# Making Homelessness Non-Recurring: Results





93% of people housed by long-term housing projects maintained
 their housing or obtained permanent housing outside the project

#### Annual Data Report on Homelessness

View Instructions

The Utah Annual Data Report on Homelessness incorporates various data sources, including the System Performance Measures (SPM),
Housing Inventory Count (HIC), and Point-in-Time Count (PIT). By examining these reports collectively, we gain a comprehensive
understanding of the multifaceted issue of homelessness. This report includes data at multiple levels, including the State, Local
Homeless Councils (LHC), and county levels, allowing for a detailed analysis of homelessness trends across different geographic areas.

2024 PIT Count: 3,869 Individuals

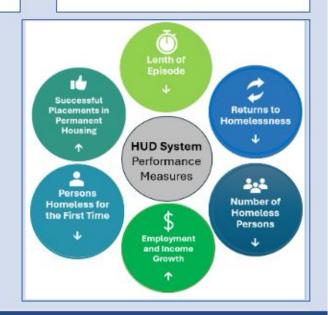
2024 HIC Bed Utilization: 86.86%

2023 Returns to Homelessness From Exits: 25.32%

#### **System Performance Measures**

The System Performance Measures (SPM), developed by the U.S.

Department of Housing and Urban Development (HUD), provide a holistic view of the performance of a community's homelessness services system as a whole. Instead of focusing solely on individual projects, the SPM allows communities to assess their overall impact, successes, and challenges, enabling informed decision-making in the development of homelessness services





#### **Point In Time Count**

View Instructions

AT THE END OF JANUARY EACH YEAR, Utah's Continua of Care (CoC) carry out the Point-in-Time (PIT) Count. While many factors influence who is experiencing homelessness on a single night, the PIT helps communities understand the need for homeless services on a single night. It also provides a better udnerstanding of populations, such as those who are fleeing domestic violence or experiencing unsheltered homelessness, that are underrepresented in other reports and data systems.



Year:
2024
Total PIT Count:
3,869

Adults with HIV/AIDS	66
Adults with Mental Illness	1,378
Adults with Substance Abuse Disorders	871
Child of a Youth Parent	38
Chronically Homeless Persons in Households of Adults and Minors	37
Chronically Homeless Veterans	21
Survivors of Domestic Violence (Adults and Minors)	716
Survivors of Domestic Violence (Adults Only)	422
Total Chronically Homeless Persons	906
Unaccompanied Youth (Under Age 25)	240
Veterans	121
Youth Parent (Under Age 25)	29

Year

2024 ▼

Location Type

COC ▼

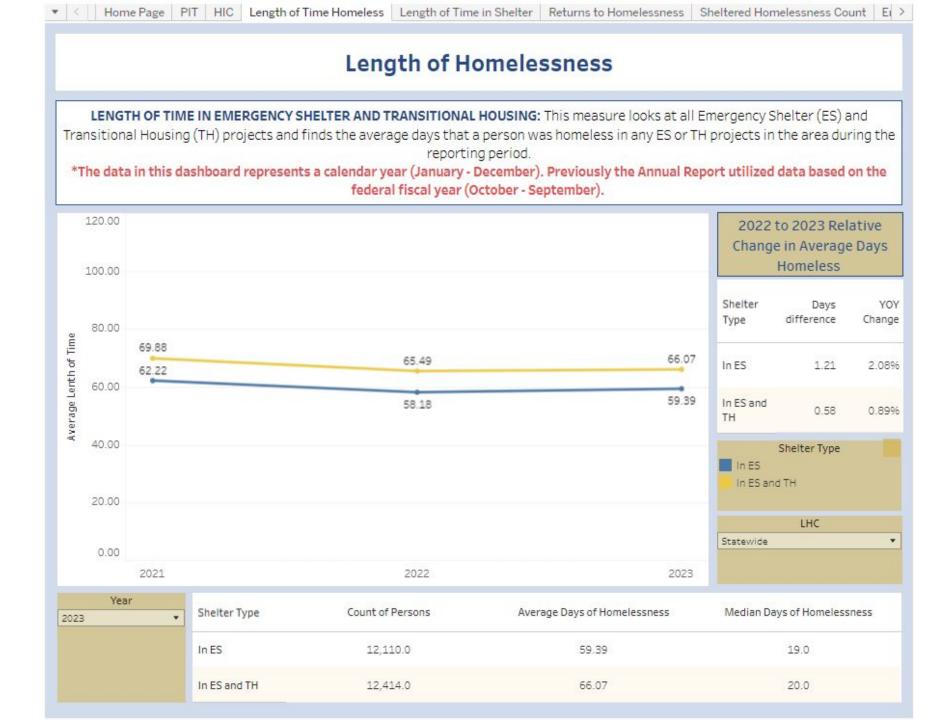
COC

Statewide ▼

Sheltered

(All) ▼

<sup>\*</sup> Subpopulation data is self reported when the Point-in-Time questionaire is administered.

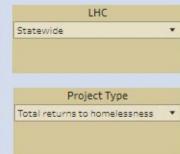


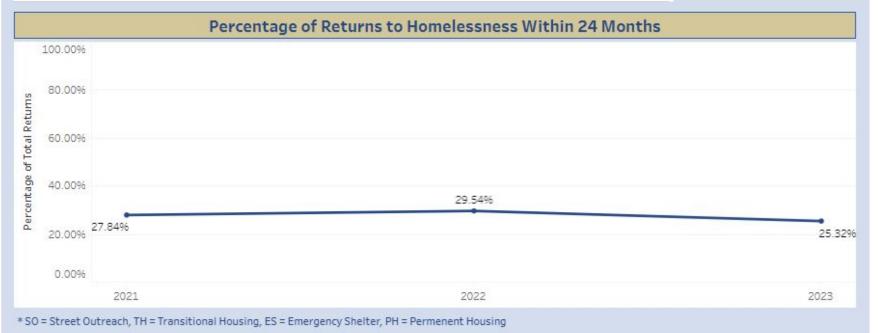
#### **Returns to Homelessness**

**PEOPLE RETURNING TO HOMELESSNESS AFTER OBTAINING PERMANENT HOUSING:** This measure evaluates how many people who exited homelessness to permanent destinations 24 months before the reporting period returned to homelessness at different intervals.

\*The data in this dashboard represents a calendar year (January - December). Previously the Annual Report utilized data based on the federal fiscal year (October - September).

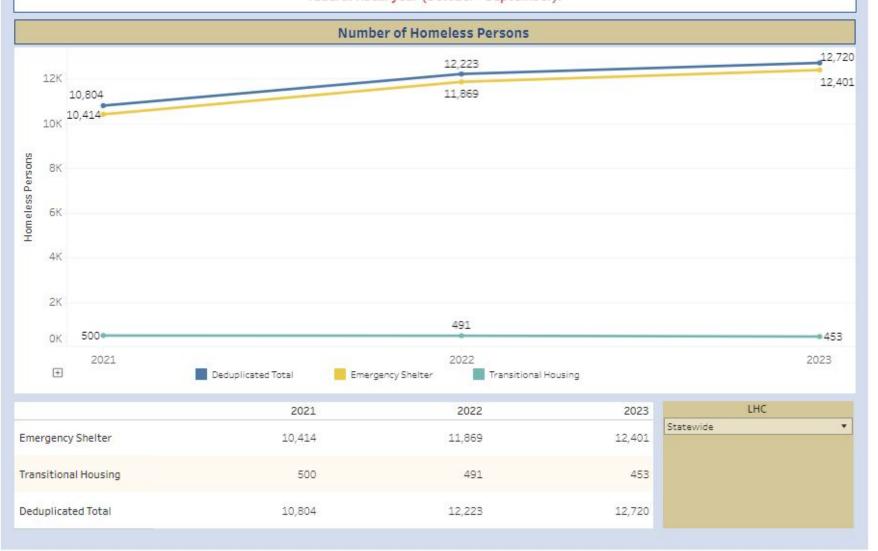
Year of Y 🛓	% Return < 6 months	% Return 6-12 Months	% Return 13-24 Months
2021	14.56%	5.97%	7.32%
2022	14.89%	5.98%	8.67%
2023	9.96%	5.18%	10.18%





ANNUAL COUNT OF PEOPLE STAYING IN EMERGENCY SHELTER OR TRANSITIONAL HOUSING: This measure represents a deduplicated count of people enrolled in Emergency Shelter and Transitional Housing projects during the reporting period.

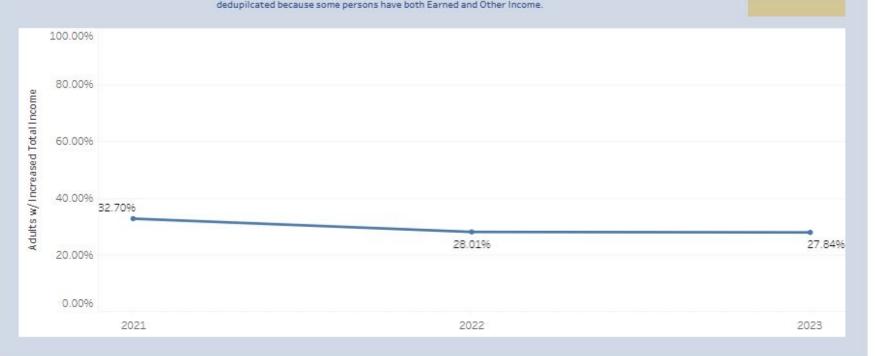
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#### **Employment and Income growth**

EMPLOYMENT AND INCOME GROWTH FOR HOMELESS PERSONS IN COC PROGRAM-FUNDED PROJECTS: This measure calculates the percentage of individuals in Cocfunded programs, such as transitional and permanent housing projects, who experience an increase in income during the reporting period. It is important to note that this measure is specific to one funding source and may not provide a comprehensive understanding of income and employment trends across the entire homeless service system.

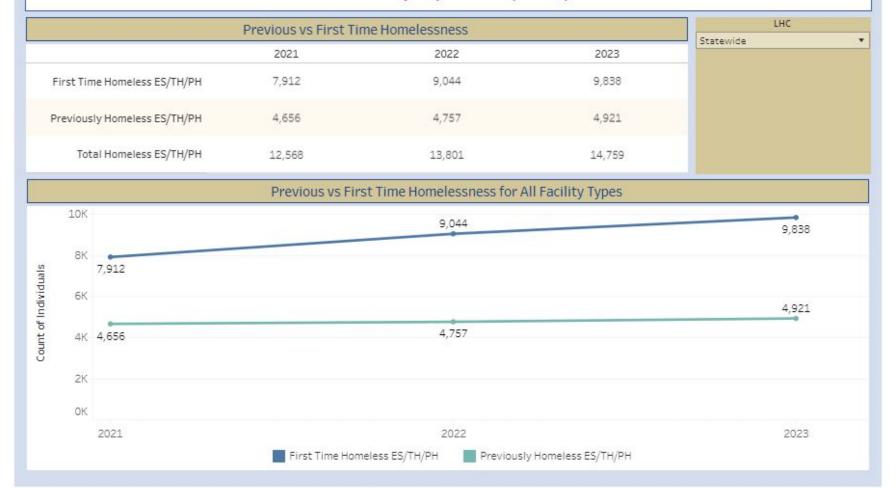
	In COC Funded Project	W/ Increased Earned Income	N/ Increased Other Income	W/ Increased Total Income	Year 2023 ▼	
System Leavers	546	79	86	152	LHC Statewide	
System Stayers	694	52	201	241	System Status	



#### First Time Homeless

NUMBER OF PERSONS WHO BECOME HOMELESS FOR THE FIRST TIME: This measure captures the number of individuals entering specific homeless service projects who were not enrolled in any of those projects during the previous 24 months. It includes those who enter emergency shelters (ES), transitional housing (TH), and all permanent housing (PH) projects. By tracking this measure, we can gain insights into the number of individuals who are newly entering the homeless service system and identify trends and patterns in homelessness inflow.

\*The data in this dashboard represents a calendar year (January - December). Previously the Annual Report utilized data based on the federal fiscal year (October - September).

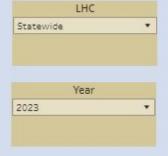


SUCESSFUL HOUSING OUTCOMES: This measure reports the number of people who had successful housing outcomes in various types of projects during the reporting period. Successful housing outcomes can be different across project types and includes exits to Permanent Housing (PH) and, in some cases, exits to Temporary Housing (TH) or renention of housing withing a project.

\*The data in this dashboard represents a calendar year (January - December). Previously the Annual Report utilized data based on the federal fiscal year (October - September).



Entry Point 🖁	Successful Outcomes	Total Outcomes	Successful Outcomes vs Total Outcomes
Successful Exits From SO to PH or Other Housing	306	3,594	8.51%
Successful Exits From ES, TH, PH-RRH to PH	3,682	11,652	31.60%
PH Exit/Retention in PH	2,856	3,152	92.45%



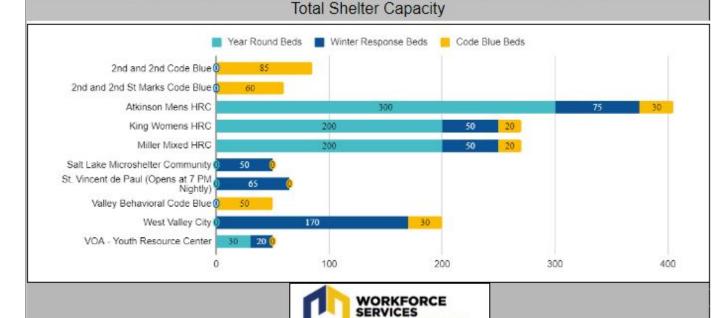
<sup>\*</sup>SO = Street Outreach, TH = Transitional Housing, ES = Emergency Shelter, PH = Permenent Housing, PH-RRH = Rapid Rehousing

#### Shelter Bed Availability Dashboard

Daily bed capacity is entered by facilities as beds either become available or facility reaches capacity. This dashboard is updated as close to real time as data becomes available.

If a facility is a nightly shelter (i.e. St. Vincent de Paul), beds do not become available until the evening and the facility will show as "Opening Tonight." Code blue facilities will show as "Closed" unless there is an active code blue. When a code blue is called the Code Blue Beds will show as "Opening Tonight". If a facility does not offer a particular bed type it with will show as "N/A."

Bed Availability				
Facility	Last Updated	Year Round Beds	Winter Response Beds	Code Blue Beds
2nd and 2nd Code Blue	02/27/2024 09:01 PM	N/A	N/A	At Capacity
2nd and 2nd St Marks Code Blue	02/28/2024 05:37 AM	N/A	N/A	At Capacity
Atkinson Mens HRC	09/16/2024 07:44 AM	At Capacity	Closed	Closed
King Womens HRC	09/16/2024 07:56 AM	At Capacity	At Capacity	Closed
Miller Mixed HRC	09/16/2024 07:32 AM	At Capacity	At Capacity	Closed
Salt Lake Microshelter Community	07/23/2024 11:27 AM	N/A	Closed	N/A
St. Vincent de Paul	09/04/2024 01:57 PM	N/A	Closed	N/A
Valley Behavioral Code Blue	04/30/2024 06:09 AM	N/A	N/A	Closed
West Valley City	09/15/2024 08:42 AM	N/A	At Capacity	Closed





# Office of Homeless Services



# Tricia Davis — Director, Office of Homeless Services

How the office works with U.S. Housing and Urban Development, Continuum of Care, and Service Providers

# Office of Homeless Services Responsibilities

- Per <u>Utah Code</u>, the office administratively supports:
  - The Utah Homeless Services Board (UHSB) <u>35A-16-204</u>
  - UHSB Executive Committee <u>35A-16-204</u>
  - The Utah Homeless Network <u>35A-16-206</u>
  - The Shelter Cities Advisory Board <u>35A-16-210</u>
  - The Utah Homeless Management Information System <u>35A-16-202</u>
  - Five (5) required Winter Task Force groups in counties of the first and second class - <u>35-A-16-501.5</u>
  - Code Blue response in 24 counties throughout the state <u>35A-16-702</u>
- The DWS FY24 Annual Report will be published October 1, 2024 and will address all statutorily required reporting for the office.

## Office of Homeless Services Overview

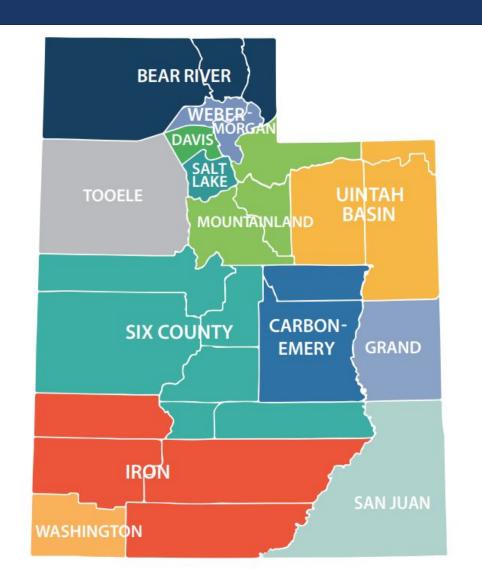
- Administers funding appropriated for homelessness response and deeply affordable housing from:
  - State appropriations
  - Tax donations made to the Pamela Atkinson Homeless Trust Fund
  - Department of Alcoholic Beverage Services round-up (new FY25)
  - U.S. Department of Housing and Urban Development (HUD)
- Utah Homeless Management Information System (UHMIS) administrator
- Collaborative Applicant for the Balance of State Continuum of Care (CoC) HUD federal funding opportunity

## Office of Homeless Services Overview

- Supports the 3 federally designated Continuum of Care areas and 13 Local Homeless Councils
- Ensures programmatic and fiscal contract compliance through monitoring, evaluation and audit
  - >176 contracts
  - >220 projects
- Provides program and data technical assistance and training
  - 70 participating UHMIS service providers



# Continuum of Care and Local Homeless Councils (LHCs)



#### Continuum of Care

#### Balance of State - 11 LHCs

• 25 Counties throughout the state

#### Mountainland - 1 LHC

- Summit County
- Utah County
- Wasatch County

#### Salt Lake County — 1 LHC

- Salt Lake County
- Salt Lake Valley Coalition to End Homelessness

# **Coordination with HUD**

- HUD's Office of Special Needs Assistance Programs
  - Emergency Solutions Grant (ESG)
  - Housing Opportunities for Persons With Aids (HOPWA)
  - New Section 811 Supportive Housing for Persons with Disabilities
- Utah <u>Homeless Management Information System</u> (UHMIS) Administrator
  - Annual data submission to HUD
  - Required reporting
- <u>Balance of State (BoS)</u> Continuum of Care (CoC), Collaborative Applicant
- Federal monitoring compliance and audit



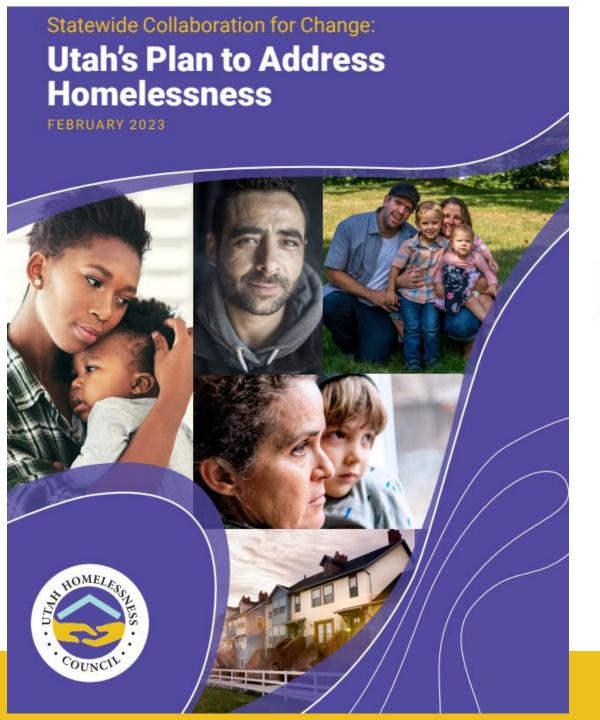
# Coordination with Continuum of Care (CoC)

- Support <u>Utah Homeless Network Steering Committee</u>
- <u>CoC/Local Homeless Council</u> support staff
  - Strategic plan implementation
  - Code Blue implementation
  - Statewide Point in Time Count planning
  - Ongoing training and technical assistance
- Data and reporting coordination
- Coordinate funding for service providers with CoCs to meet unique system needs
- Monitoring tool development to align with CoC federal funding requirements









# Utah's Plan

Our vision for the homeless response system in Utah is to make homelessness rare, brief and non-recurring; that all people experiencing homelessness can thrive to their fullest potential; and that our communities are stable and safe for everyone.

The strategic plan, implementation guide, and data is available at: jobs.utah.gov/homelessness/strategic.html



Increase accessible and affordable permanent housing opportunities for people experiencing homelessness across the state



Increase access to and availability of supportive services and case management for people experiencing and at risk of homelessness

#### **TARGET OUTCOMES BY 2027**<sup>1</sup>

Based on the needs assessment as described in detail below, several target outcomes have been identified to address the key issues of a lack of permanent housing (especially for vulnerable subpopulations with high service needs), supportive/recovery services, and homeless prevention.



Create or identify **574 housing opportunities**for people experiencing
homelessness



Increase supportive service interactions by 20%



Reduce number of people becoming homeless each year by 20%



**Reduction** of vulnerable subpopulations of chronically homeless, veterans, survivors of domestic violence, youth, and people with disabilities **by 7%** 



Each target outcome has implementation strategies, measurable goals and outcomes outlined in the plan.

GOAL 3

Expand homeless prevention efforts by increasing coordination, resources, and affordable housing opportunities

GOAL 4

Target housing resources and supportive services to people experiencing unsheltered homelessness



Promote alignment and coordination across multiple systems of care to support people experiencing and at risk of homelessness

- End Utah Homelessness website
- <u>Code Blue coordination</u>, training and implementation
- Quarterly contract performance measures reporting and review
- Provider data monitoring

- UHMIS training
- Contract monitoring and compliance
- DHHS licensing coordination
- Emergency Shelter Bed Availability
   Dashboard
- Annual Homelessness Conference

# Coordination with Service Providers

# Utah's 20th Annual Sponsors: WTAH Secovia: MPACT PARTNERSHIP HOMELESSNESS CONFERENCE 2024 WORKFORCE HOMELESS SERVICES HOMELESS SERVICES HOMELESS SERVICES

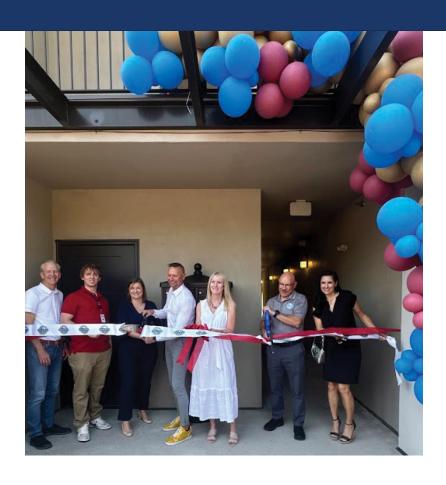


# Utah Homeless Network Steering Committee Members•



- The chair of each local homeless council
- Individual who has experienced homelessness
- Balance of State continuum of care representative
- Mountainland continuum of care representative
- Salt Lake County continuum of care representative
- OHS program staff member
- OHS data staff member

## **Committee Duties**



- Support connections among stakeholders
- Coordinate statewide emergency and crisis response
- Provide training to service providers
- Educate the general public and stakeholders
- Make recommendations to the homelessness council [board] regarding the awarding of funding
- Develop a funding formula

# **COC Structure and Coordination with OHS** •

- Katherine Fife Associate Deputy Mayor, Salt Lake County
  - Salt Lake County Continuum of Care (CoC), Collaborative Applicant
  - CoC/Local Homeless Council Salt Lake Valley Coalition to End Homelessness (SLVCEH)
    - Support and Coordination
  - Utah Homeless Network Steering Committee
    - OHS funding opportunities and coordination
    - Statewide participation and connections to surrounding Local Homeless Councils
- Shawn McMillen Executive Director, First Step House
  - Co-Chair SLVCEH
    - SLVCEH Steering Committee
    - Local Strategic Plan Implementation
    - Subcommittee structure



## **COC Structure and Coordination with OHS** •

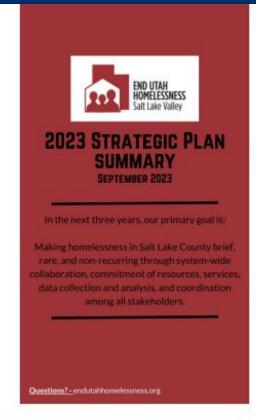
Core Function Groups of the Salt Lake Valley Coalition to End Homelessness



## **COC Structure and Coordination with OHS** •

Salt Lake Valley Coalition to End Homelessness Strategic Plan

https://slco.to/SLVCEHstrategicplan



#### FOUNDATIONAL PILLARS

#### EQUITY

Strategies to lead with equity and address disparities among those experiencing homelessness.

#### DATA

Strategies to base decision and action in research and data.

#### COLLABORATION

Strategies to end slloed conversations and information.

#### SOLUTION PILLARS

#### SYSTEM EFFECTIVENESS

Strategies to improve the effectiveness of our homeless response system to meet the needs of those in crisis.

#### HOUSING AND SERVICES

Strategies to increase supply and access to safe and afforable housing apportunites with tailored support services.

#### PREVENTION

Strategies to reduce first time episodes of homelessness and returns to homelessness.

#### **HOUSING FIRST FOCUS:**

Housing First does NOT mean housing only. Housing First is an approach to connect individuals and families experiencing homelessness to housing without preconditions and barriers to entry, such as sobriety, treatment, or service participation requirements. The model depends upon robust wraparound services to maximize housing stability and prevent returns to homelessness.

Making homelessness in Salt Lake County brief, rare, and non-recurring through system-wide collaboration, commitment of resources, services, data collection and analysis, and coordination among all stakeholders.

#### **COC Structure and Coordination OHS**



Salt Lake Valley Coalition to End Homelessness

Working document to operationalize the Strategic Plan

#### 5. Housing and Services

"Strategies to increase supply and access to safe and affordable housing opportunities with tailored support services."

Core Function Group Leads: Housing Core Function Group Support:

#### Yr One Metrics:

Objectives Year two: (1-5 yr. completion)

Scale housing to meet demand- Action, 3 <u>year</u>
 Lead Group:
 Housing CFG,

- To advocate for enough housing to meet the demand in our community, we will begin
  by updating the HousingNow report previously produced by the Coalition. This will give
  up a target number of units needed.
- We will use that report to advocate at the legislature, state, county, and city levels, as well as with private developers to increase the housing stock in Salt Lake County to meet the demand.

## First Step House Pathways Out of Homelessness•

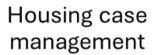


Shawn McMillen - Executive Director

### First Step House Programs

SUD Treatment Continuum	Transitional Housing	Permanent Supportive Housing	Housing Case Management Onsite + Scattered	Wraparound Supportive Services
206 beds	124 units	262 units by 2027	303 units by 2027	Serving 1,700
Residential treatment	Recovery Residences	Central City Apartments	Case management for FSH clients	Medical clinic and nursing care
— Fairpark facility	Mental Health Court Housing	Medina Place Apartments	Case management at scattered site housing:	Outpatient mental health treatment
— Central City facility	Valor House for homeless veterans	Stratford Apartments (opening 2025)	Housing Connect multiple sites	Supported employment
REACH program     post-incarceration		44 North 10000 West (opening 2026)	— The Point Airport	Peer support
Outpatient treatment		273 East 800 South (opening 2027)	— Richmond Flats	Transportation
Long-term recovery management			— Fireclay I and II (opening 2025)	Embedded outreach at HRCs







Medical clinic



Nursing and medication services



Outpatient mental health treatment



Employment support



Peer support



Food and nutrition services



Transportation

### First Step House Supportive Services

### Legislative Implementation and Accomplishments•



Wayne Niederhauser – State Homelessness Coordinator

# FY 24 Accomplishments •

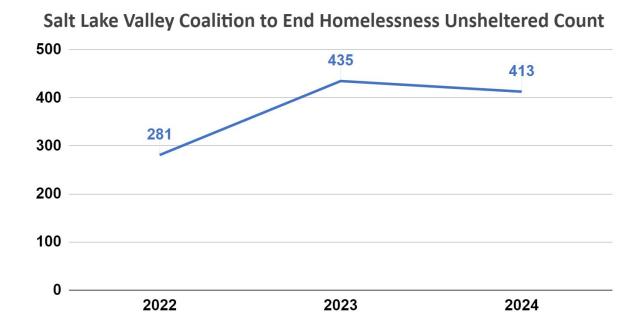
#### 2024 H.B. 298

- The new Utah Homeless Services Board (UHSB) has been established
  - Four (4) meetings have taken place since May 2024
- Reporting requirements
  - The Annual Report Data Dashboard has been created. Many data elements are in place,
     the remaining will be discussed and further determined by UHSB
- Cost measures
  - Contract reporting requirements have been added to address cost measures the office is working how to best collect this information and anticipate to have information will be available by August 2025
- The Shelter Cities Advisory Board has been established
  - Six (6) meetings have taken place since April 2024

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#### 2024 H.B. 298

- Winter Response Task Force requirements for counties of the first and second class -Davis County, Utah County, Salt Lake County, Washington County and Weber County
  - Winter response task force groups convened beginning in January, 2024 - Over fifty (50) meetings have been held
  - Plans were submitted to the office by by August 1, 2024
- Code Blue requirements for counties were adjusted and are in implementation status



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#### 2024 H.B. 421

- Code Blue temperature changed from 15 to 18 degrees Implementation of the changes will be in place for winter 2024-2024
- Added prioritization requirements for emergency shelter beds New administrative rule has been drafted for review and approval of the UHSB

#### 2024 H.B. 394

 A funding formula has been adopted and implemented by the Utah Homeless Network Steering Committee and the Office of Homeless Services

### 

- More winter response beds available throughout the state in 2023-2024 than ever before
- The Microshelter Community site moved to state owned property, serving 50 previously unsheltered individuals
- Utah Homeless Services Board approved:
  - Over \$31 million in state and federal funding for the provision of homeless services
  - Over \$17 million to Homeless Shelter Cities Mitigation eligible municipalities
- Funding allocated for more than 1,200 units for people experiencing or at risk of homelessness

### **Update on FY25 Appropriations**

Our vision is to have locations sufficient to accommodate crisis response for emergency shelter for the next 50 years.

- \$25,000,000 one-time
  - 900-1200 emergency shelter beds needed throughout the state
  - Property identification is a top priority
- \$10,000,000 ongoing
  - Sustain homeless systems and ongoing operations throughout the state
  - Operations for Microshelter Site
- \$11,800,000 one-time
  - One-time operations for year round, winter response, and code blue beds

### Addressing Goals and Strategies in the Strategic Plan

- Chronic homelessness, mental health, substance use
  - 48% of people had a disability, 36% a mental health or substance use disorder
- Supportive services and case management
  - Expanding case management services and increasing wages
  - Investment in expansion of substance use and mental health services
- Addressing funding gaps
  - Expansion of sites and services throughout the state
  - Homeless service provider operating costs
    - Many homeless services staff are not making a living wage and experience homelessness and housing insecurity themselves
  - Expansion of the <u>Sequential Intercept Model</u>

#### **Contact**



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