



# Annual Report 2024

UTAH DEPARTMENT OF WORKFORCE SERVICES



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# DEPARTMENT OF **Workforce Services**

# Divisions



Office of  
Child Care



Eligibility  
Services



Housing &  
Community  
Development



Refugee  
Services



Utah State  
Office of  
Rehabilitation



Unemployment  
Insurance



Workforce  
Development  
Division



Workforce  
Research &  
Analysis




Utah Office  
of Homeless  
Services

# Programs ●



**DEPARTMENT OF WORKFORCE SERVICES**


## Career and Education ASSISTANCE



Get free assistance with:

**WORKFORCE SERVICES REHABILITATION**

## Vocational Rehabilitation (VR) Program



Helping eligible individuals with disabilities to prepare for, obtain or maintain employment and achieve independence. Services are designed to help individuals with disabilities obtain employment.

Medical, examining disability, Vocational rehabilitation, your potential, work skills

**WORKFORCE SERVICES WORKFORCE DEVELOPMENT**


## Veteran AND MILITARY EMPLOYMENT SERVICES



Our first priority is to assist veterans, currently serving military members and eligible spouses with:

**DEPARTMENT OF WORKFORCE SERVICES**

## Job Seeker QUICK START



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# Boards and Commissions



- Commission on Housing Affordability
- Community Development Block Grant Policy Board
- Governor's Committee on Employment of People with Disabilities
- Governor's Early Childhood Commission
- Navajo Revitalization Fund Board
- Olene Walker Housing Loan Fund Board
- Permanent Community Impact Fund Board
- Refugee Services Board of Advisors
- State Workforce Development Board
- Uintah Basin Revitalization Fund Board
- Utah Homelessness Council
- Utah Homeless Network Steering Committee



# Program Highlights●





# Unemployment Insurance ●

## The Great Recession – 2007 to 2009

- 35 state trust funds went insolvent
- Over \$40B in federal funds borrowed

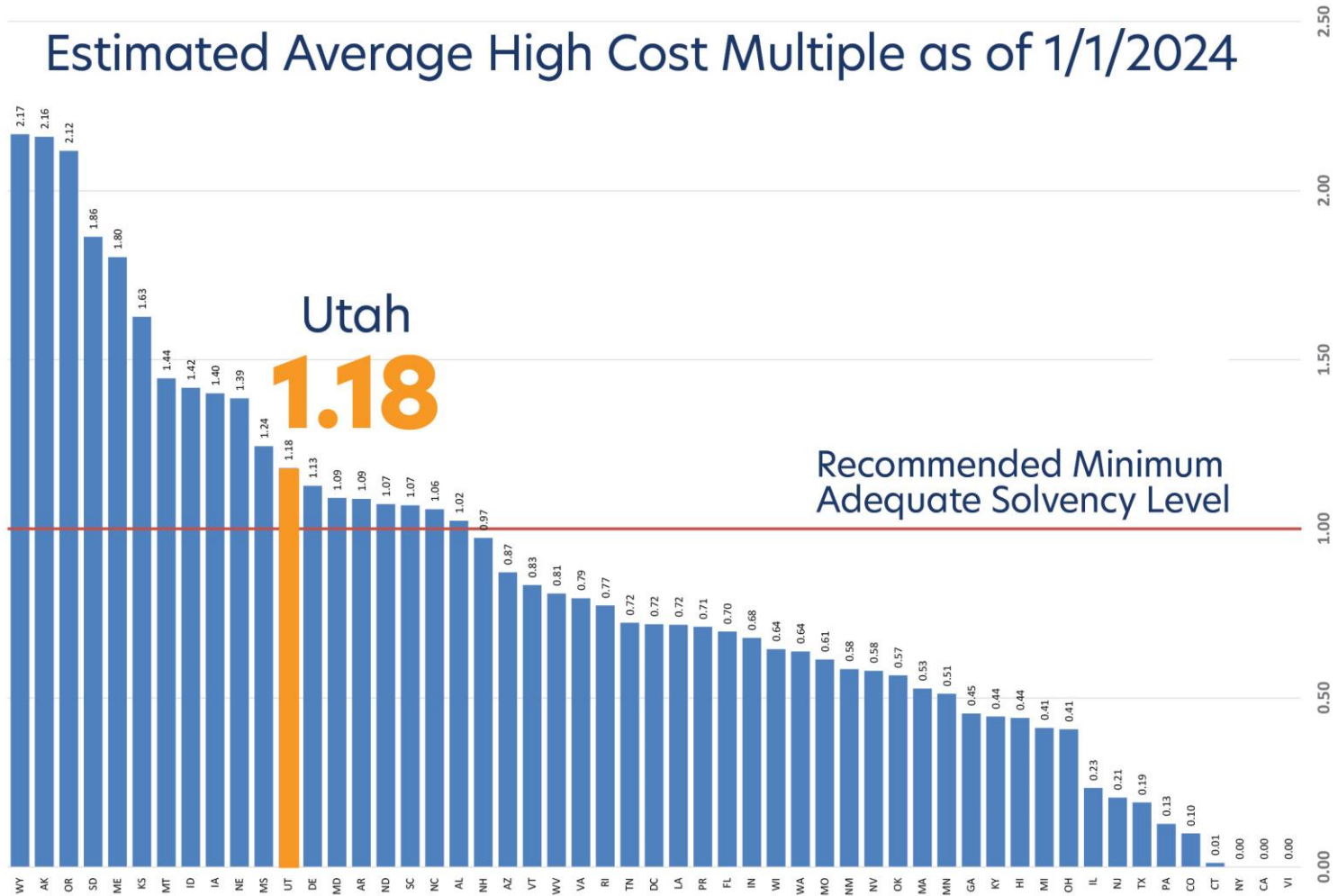
## The Pandemic

- 18 state trust funds went insolvent
- Over \$52B in federal funds borrowed



# State Trust Fund Solvency Summary

Estimated Average High Cost Multiple as of 1/1/2024



# ABLE Utah Savings Accounts ●



Account is asset-exempt from Medicaid and Social Security eligibility requirements

- 1,061 active ABLE accounts
- Average age of Utah ABLE account saver is 34
- 67% of Utah savers are employed





# Program Performance.



# Program Performance



## Unemployment benefit improper payment rate

- Utah second-lowest error rate in the nation
- Utah 10% lower than the national average



## SNAP improper payment rate

- Utah fourth-lowest error rate in the nation
- Utah rate half of the national average



## Medicaid and CHIP payment error rate measurement (PERM)

- Medicaid national eligibility error rate – 5.95%
- CHIP national eligibility error rate – 10.86%
- No eligibility errors for Medicaid or CHIP for Utah



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# Questions ●





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