



utah
govops
UTAH DEPARTMENT OF GOVERNMENT OPERATIONS

Artificial Intelligence

Government Operations Interim Committee

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June 18, 2025

Demo of Gemini

How do I eliminate aphids?

✦ Aphids can be a persistent garden pest, but there are many effective ways to get rid of them, ranging from natural and organic methods to chemical treatments. Often, a combination of approaches is most successful.

Here's a breakdown of how to eliminate aphids:

1. Manual & Physical Removal

- **Hose them off:** For light infestations, a strong stream of water from your garden hose can dislodge aphids from plants. Be careful not to damage delicate plants.
- **Squish them:** If you see small clusters of aphids, you can simply squish them with your fingers. This is most effective for minor infestations.
- **Prune infested areas:** If a particular stem or leaf is heavily infested, prune it off (ideally in a sealed bag to prevent spreading).

2. Natural & Organic Sprays

...cial insects and the environment



Happy Father's Day Dad
Thank you for being...



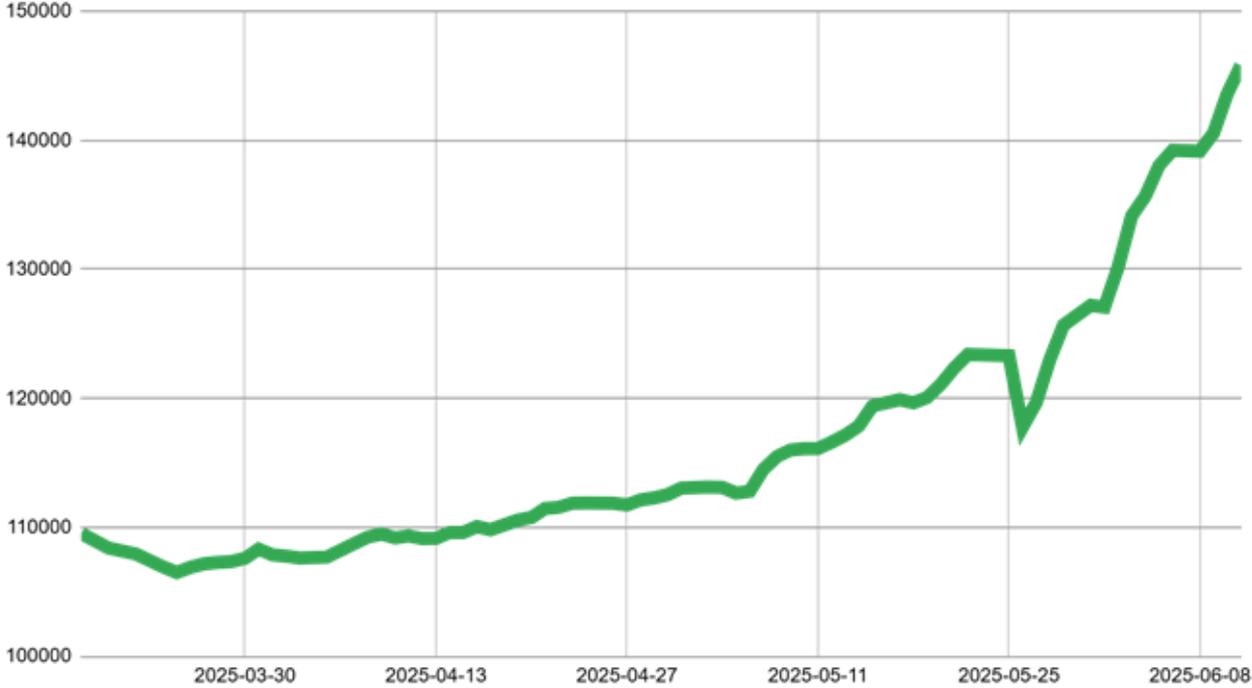
Gemini for Google Workspace

- ▷ Production launch on February 14, 2025
- ▷ 7,500 active users
- ▷ 146,000 Gemini interactions in last 4 weeks
- ▷ Statewide training Mar, Apr, June
- ▷ Further individual agency training and support
- ▷ Secure tool: all prompts and responses stay in our enterprise



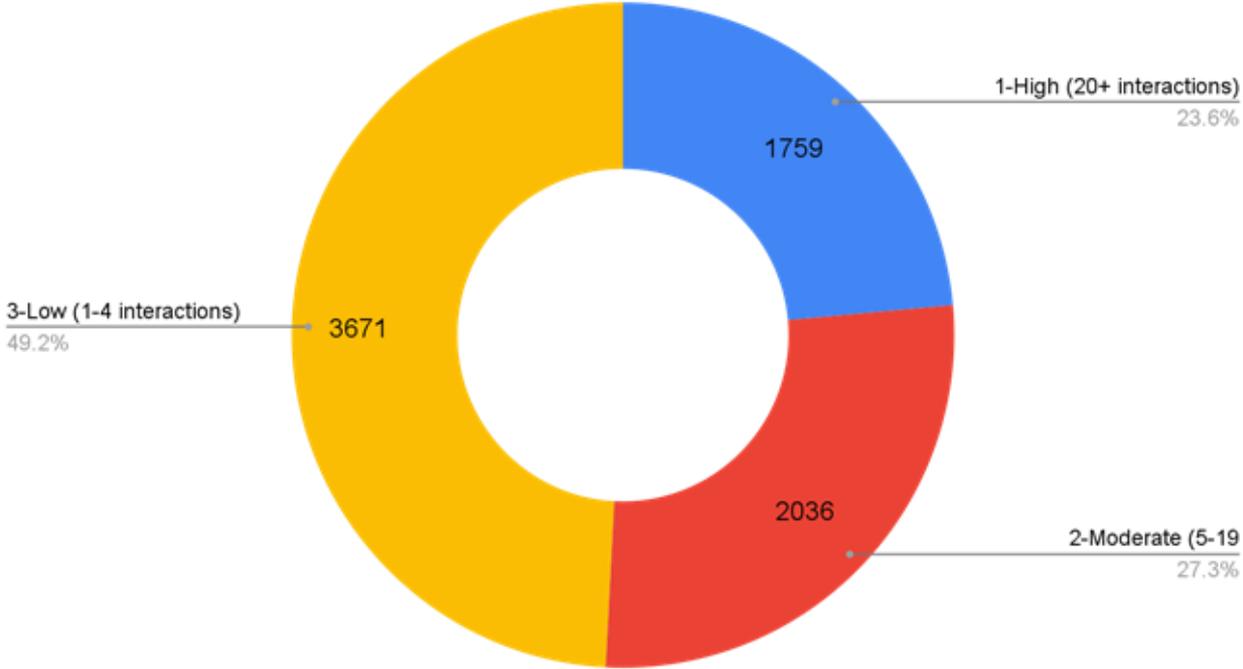
Gemini usage trends

AI interactions (sum) - 28-day rolling average



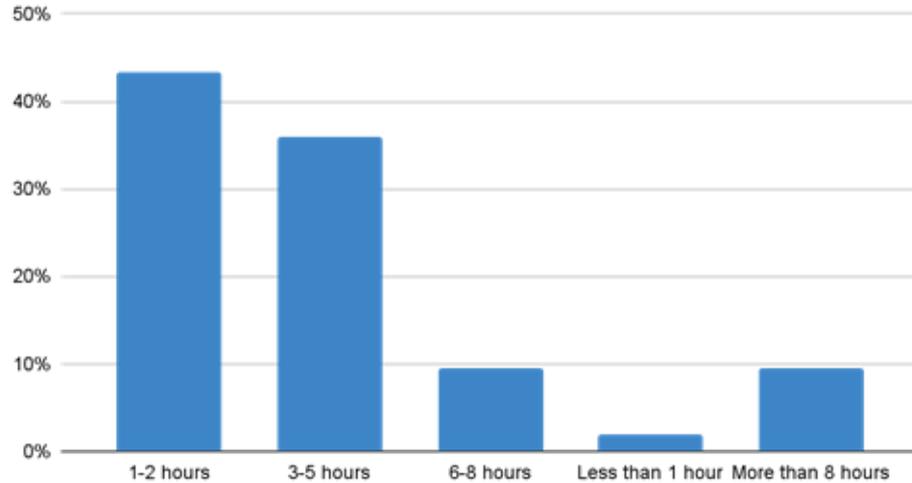
Gemini usage trends

Gemini users by interaction level - active users - Jun 9, 2025

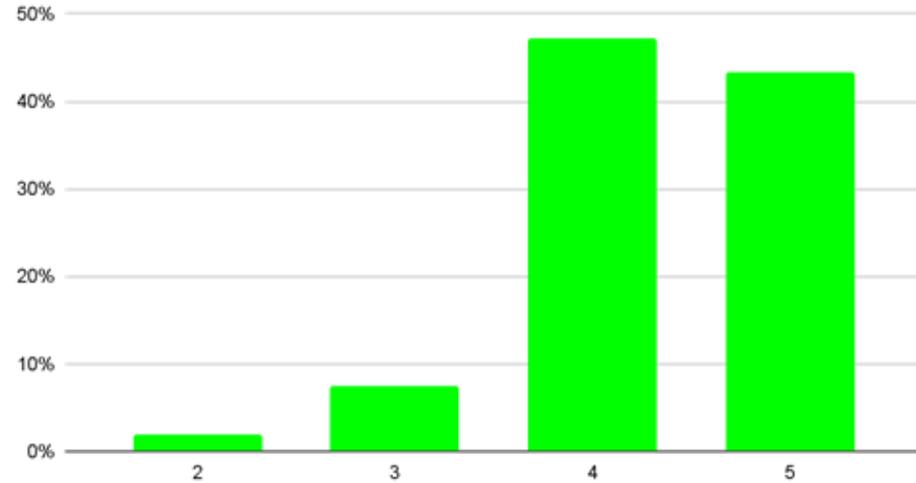


Gemini pilot survey results

Average time saved per week



Quality improvement



Numerous AI Projects Underway

Gemini can and is positively impacting employee productivity, but it is one of many AI initiatives currently taking place in the state.

42 and counting generative AI projects

- ▷ 10 in production
- ▷ 4 production in progress (pilot completed now migrating to production)
- ▷ 15 pilots in progress
- ▷ 13 under initial review

Cautions about new AI cottage industry

- ▷ Federal Risk & Authorization Management Program



Growing Interest in Agency Chatbots

Production

Tax / DMV

UDOT policies

Pilots

Utah Insurance Search

DHHS ORS Policies

DWS UI Chatbot

GOEO Tourism Chatbot

DTS Service Desk Chatbot

And more...



We are actively preparing for citizen facing chatbots

Utah Approach



Proactive and
pragmatic



Giving our
employees
superpowers



Developing
deep expertise



Balancing
safety and
innovation



Partnering
with agencies



Focused to
ensure ROI



Questions?

