

A Second In-Depth Follow-Up of Healthcare in State Prisons

Legislative Audit Subcommittee

June 18, 2025



Status of 2021 and 2023 Audit Recommendations

	In Process	Implemented
Oversight	7	1
Compliance	7	2
Administrative Processes	4	4
Total	18	7



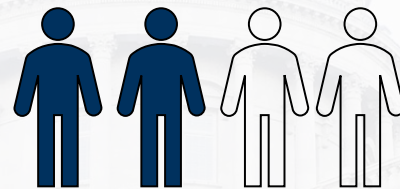
Chapter 1

Quality of Care Could Be Further Improved Through Additional Oversight



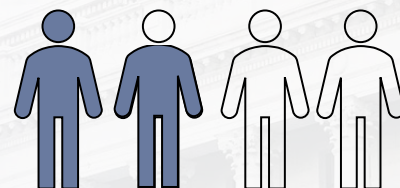
Occurrences of Inappropriate and Inadequate Care Persist

Received Inadequate or Inappropriate Care



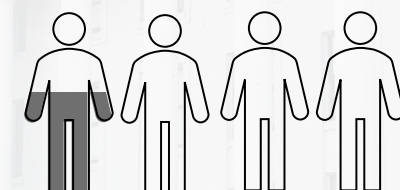
50 Percent

Lacked Timely Care



46 Percent

Did Not Receive Adequate Follow-Up



14 Percent

Providers Left Vague Orders to Monitor



19 Percent



Ongoing Supervision of EMTs Could Improve



According to *Administrative Rule*, EMTs must receive ongoing supervision from a nurse when administering insulin and controlled substances.

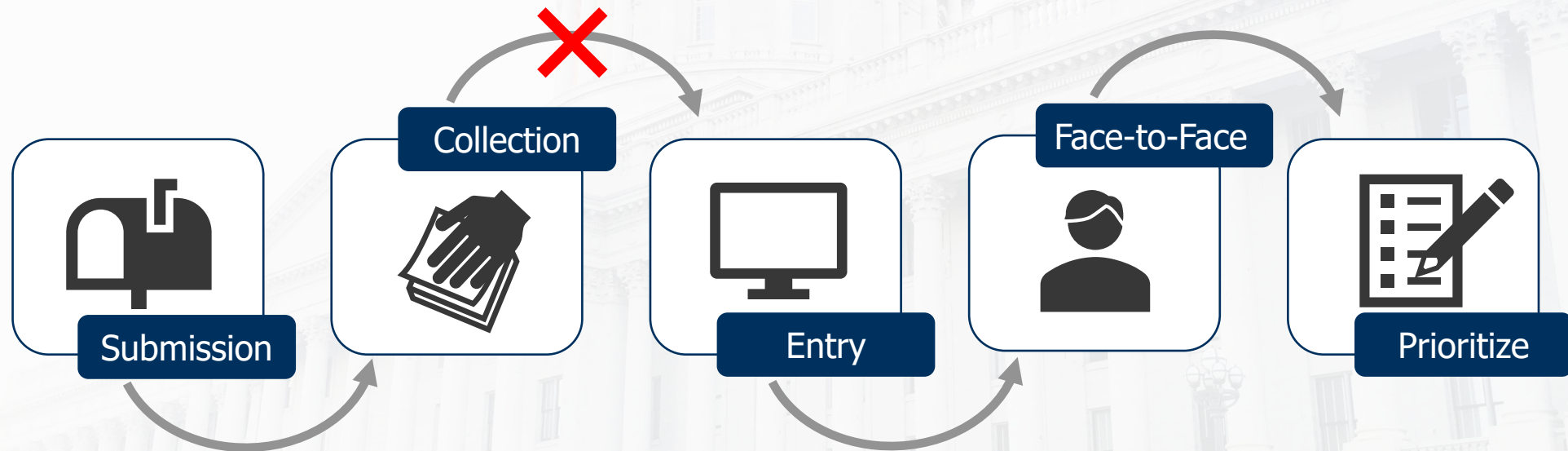


Chapter 2

Additional Effort to Evaluate Implementation Is Needed to Improve Compliance

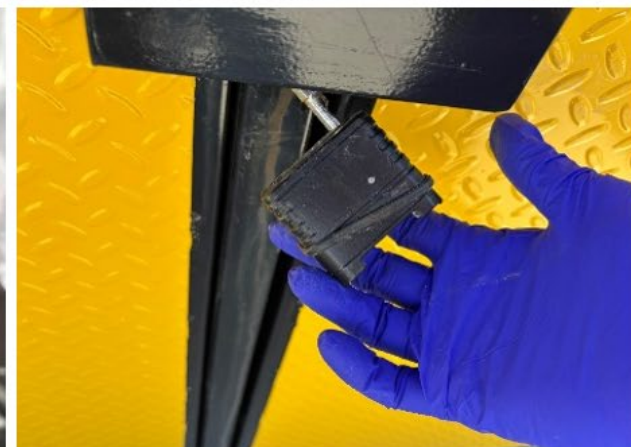
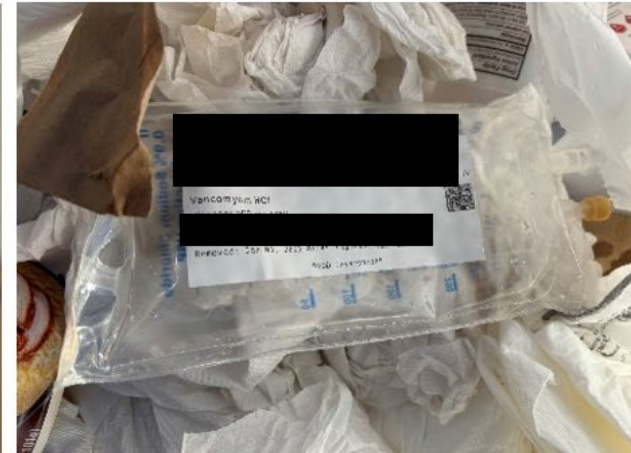
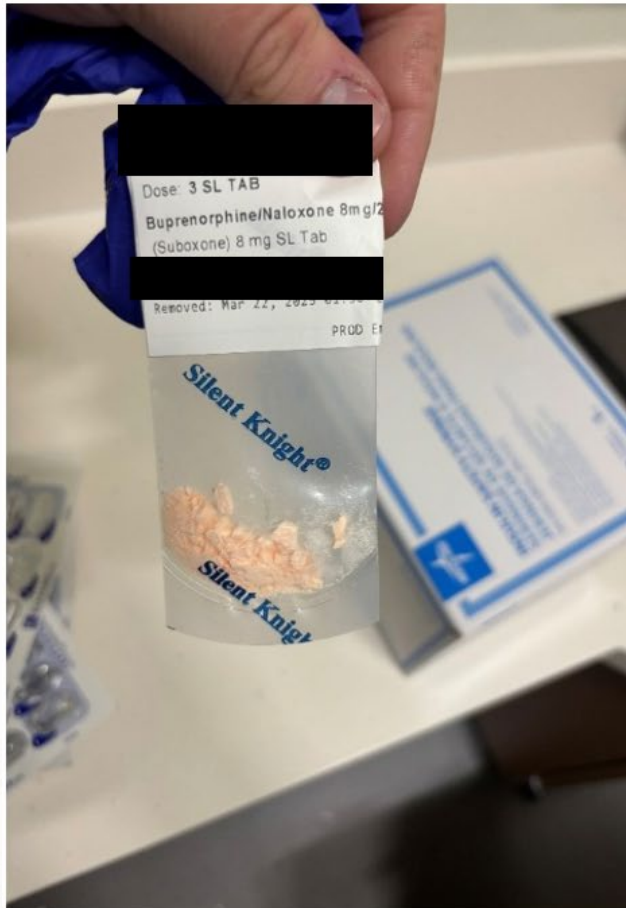


Inmate Health Care Requests Are Still Not Being Responded to Promptly





Protected Health Information and Medication Still Lack Proper Disposal





Controlled Substances and Insulin Still Lack Proper Documentation

Required to document by
NCCHC and internal policy

Required to document by the
Utah Controlled Substances Act,
NCCHC, and internal policy





Chapter 3

New Administrative Processes Lay the Foundation for the Implementation of Audit Recommendations



CHS Has Made Efforts to Update Policy and Standardize Processes for Medical Staff



Updated its policies, procedures, and similar materials



Created standard operating procedures

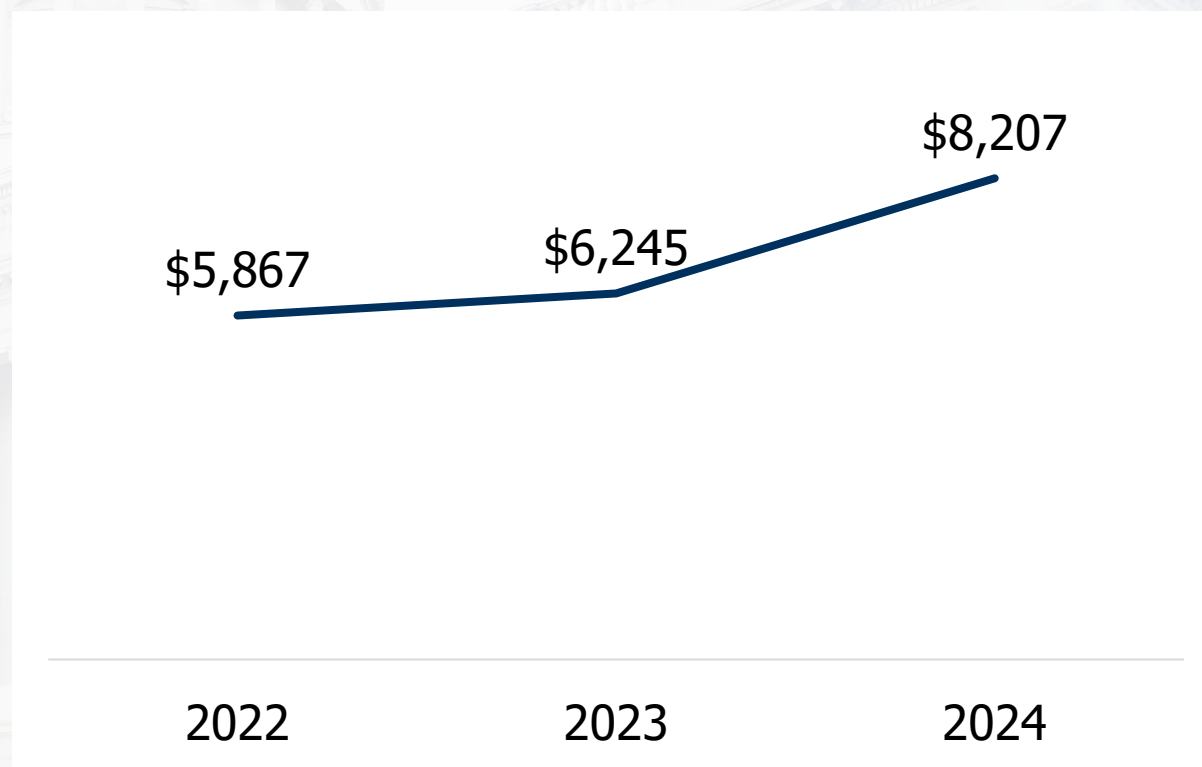


Improved performance metrics



Communication with the Legislature Could Still Improve

Expenditures per inmate have risen by more than \$2,340 over a three-year period



Questions



LEGISLATIVE
AUDITOR
GENERAL