



# *Elections Interim Report*

August 2025

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# ***TODAY'S PRESENTATION***

## ***TOPIC OUTLINE***

Voter List Maintenance Certification

ERIC

Deceased and Duplicate Analysis

2024/2025 Voter Registration Audit



# *Monthly Voter List Maintenance Certification*



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*This certification must be completed by the county clerk and may NOT be delegated to another individual*

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## *What do they certify?*

All online and paper voter registration forms received within 7 days.

The identity of the voter was verified at the time of registration

All deceased voters have been processed (removed) within 5 days of receiving notification

Duplicate voter checks have been performed, including in state and cross-state duplicate checks.

## *What do they certify?*

All required voter information and confirmation cards have been or are in the process of being mailed

I have reviewed the list of VISTA users from my county and disabled any user account that is no longer active or authorized to have access.

Before an Election:  
The NCOA has, or will be processed, prior to creating the main ballot extract and mailing ballots for the November election

December only:  
Both of the annual processing utilities in VISTA have been run.

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*I HEREBY CERTIFY TO THE  
LIEUTENANT GOVERNOR  
THAT THE INFORMATION  
CONTAINED IN THIS REPORT  
IS TRUE AND ACCURATE.*



County	Jan 2025	Feb 2025	Mar 2025	Apr 2025	May 2025	Jun 2025	Jul 2025	Aug 2025	Sep
BEAVER	✓								
BOX ELDER	✓	✓							
CACHE	✓	✓							
CARBON	✓	✓							
DAGGETT	✓	✓	Late Filing - Accepted						
DAVIS	✓	✓		✓					
DUCHESNE	✓	✓							
EMERY	✓	✓							
GARFIELD	✓	✓							
GRAND	✓	✓							
IRON	✓	✓							
JUAB	✓	✓							
KANE	✓	✓							
MILLARD	✓	✓							
MORGAN	✓	✓							
PIUTE	✓	✓							
RICH	✓	✓							
SALT LAKE	✓	✓							
SAN JUAN	Late Filing - Accepted								
SANPETE	✓	✓							
SEVIER	✓	✓							
SUMMIT	✓	✓							
TOOELE	✓	✓							
UINTAH	✓	✓							
UTAH	✓	✓							
WASATCH	✓	✓		Late Filing - Accepted					
WASHINGTON	✓	✓							
WAYNE	✓	✓							
WEBER	✓	✓							

# RESPONSE

The public can review whether or not county clerks completed this certification, and if they did it timely.

[vote.utah.gov/voter-list-maintenance-requirements/](http://vote.utah.gov/voter-list-maintenance-requirements/)



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# *Understanding* ERIC

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Electronic Registration Information center





# WHAT IS ERIC?

## *ELECTRONIC REGISTRATION INFORMATION CENTER*

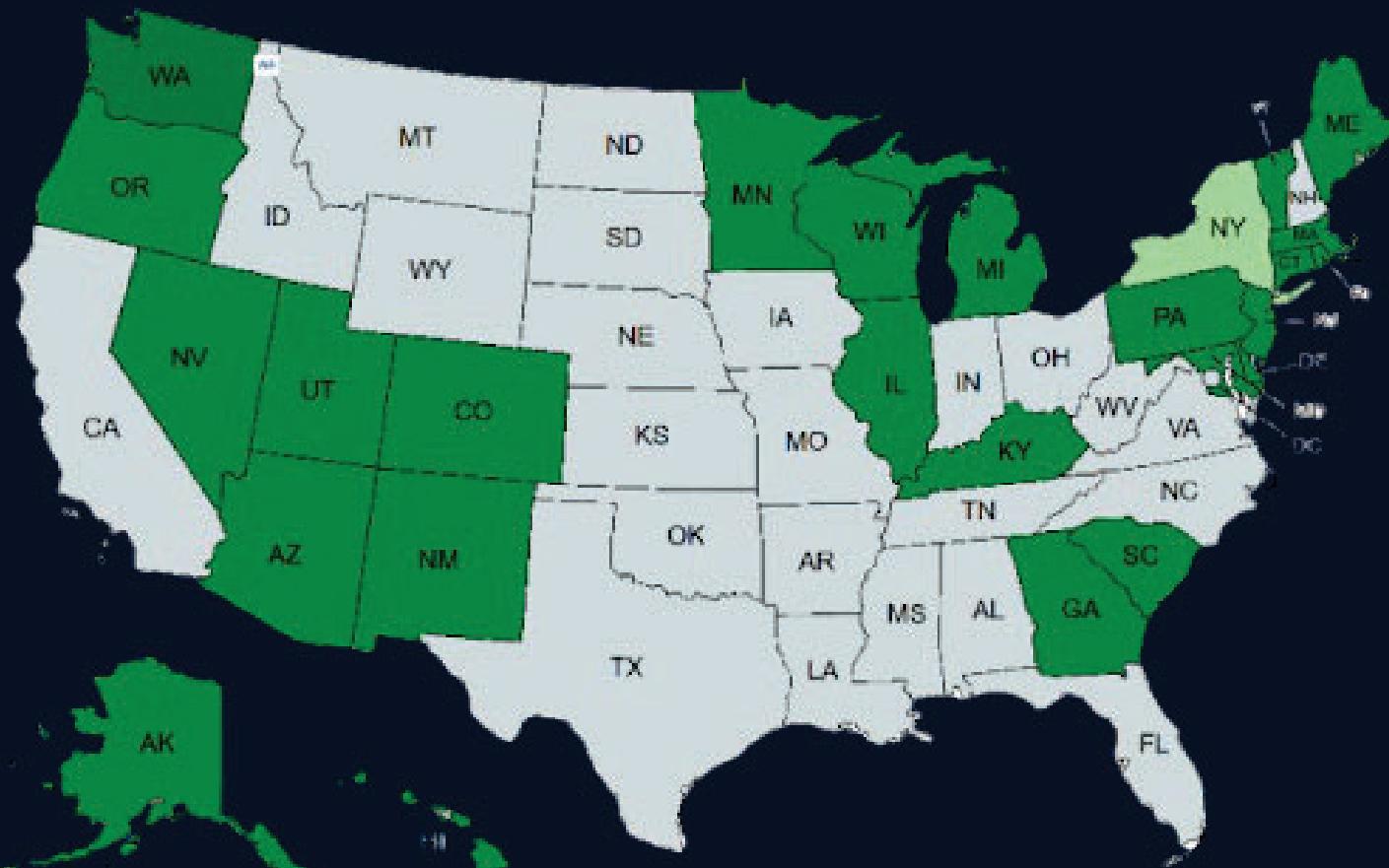
ERIC is a nonprofit membership organization funded exclusively by its 25 member states + DC, whose mission is to “help states improve the accuracy of America’s voter rolls, increase access to voter registration for all eligible citizens, reduce election costs, and increase efficiencies in elections”.

Utah is a founding member, and worked with Colorado, Delaware, Maryland, Nevada, Virginia, and Washington along with the Pew Charitable Trusts to build ERIC.

ERIC is funded solely through dues paid by member states. Utah’s share this year was \$53,000.

The board of directors is composed of one representative from each member state. The executive director of ERIC is a nonvoting board member.







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## *ERIC IS NOT:*

- Funded by outside groups
- Selling personal data of voters
- Performing voter registration or maintenance
- Run by California
- The same as the state payroll system



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**ERIC NEVER has access to our**  
**registration system, and changes to the**  
**voter rolls can only be made by county**  
**clerks.**

ERIC and all members of the organization must comply with federal laws, and ERIC bylaws that protect the data members submit.



# *WHY HAVE OTHER STATES LEFT ERIC?*

Several states have left ERIC over concerns about non-voting (ex-officio) board members, the need for audits, and required EBU mailings. These states chose to leave ERIC, while Utah has remained a member and worked for change from within because of the value that we see from this organization.



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# *MEMBER STATES HAVE MADE THE FOLLOWING CHANGES*



March 2023

Non-voting ex-officio board members were removed from the board and prohibited from ever sitting on the board in the future



December 2023

Utah was granted an exemption from the EBU requirements of the membership agreement and recent bylaws changes (July 2025) make the EBU optional for all states.



October 2023/2024

ERIC completed a SOC 2, Type 1 audit/SOC 2, Type 2



July 2025

Data privacy and security provisions in the Membership Agreement were strengthened and clarified



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# DATA AND PRIVACY

## *What data is used by ERIC?*

Member states securely submit voter registration and motor vehicle data (MVD) to ERIC. ERIC is certified to use the official death records from the Social Security Administration and receives change of address (NCOA) updates from the U.S. Postal Service.

## *Data Privacy*

Sensitive data, such as SSN, DOB, and DL#, is hashed locally, using a salt, and the entire data file is encrypted before being sent to ERIC.

In a secure environment, ERIC decrypts the file and then uses a powerful data matching engine to provide Utah with a variety of reports that help us maintain accurate voter rolls and identify illegal voting. ERIC cannot “unhash” the sensitive data elements.

The voters identified as matches in each of the following types of reports are sent back to the states where the states review the information and county clerks take appropriate action for their voters.



# *ERIC provides member states the following reports:*

The data in each of these reports is heavily protected under federal law and membership agreements with participating states.



## Cross-State Movers

This report identifies voters who appear to have moved from one ERIC member state to another ERIC member state.

This report contains MVD Data and Voter Registration Data.



## In-State Movers

This report identifies voters who appear to have moved within the member state or who have updated their contact information. This report contains MVD Data and Voter Registration Data.



## Duplicates

This report identifies voters with duplicate registrations within the member state. This report contains Voter Registration Data. MVD Data is used to help strengthen the matches identified in this report but is not contained in the report.

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## *ERIC provides member states the following reports:*

The data in each of these reports is heavily protected under federal law and membership agreements with participating states.



### Deceased

This report identifies voters who may have died. It is created using Social Security death data known as the Limited Access Death Master File (“LADMF”). This report contains Voter Registration Data that matches the LADMF Data. MVD Data is used to help strengthen the matches identified in this report but is not contained in the report.



### National Change of Address Report (“NCOA Report”):

This report identifies voters who have moved using NCOALink data ERIC licenses from the United States Postal Service (“USPS”). There is no Member Data contained in this report.



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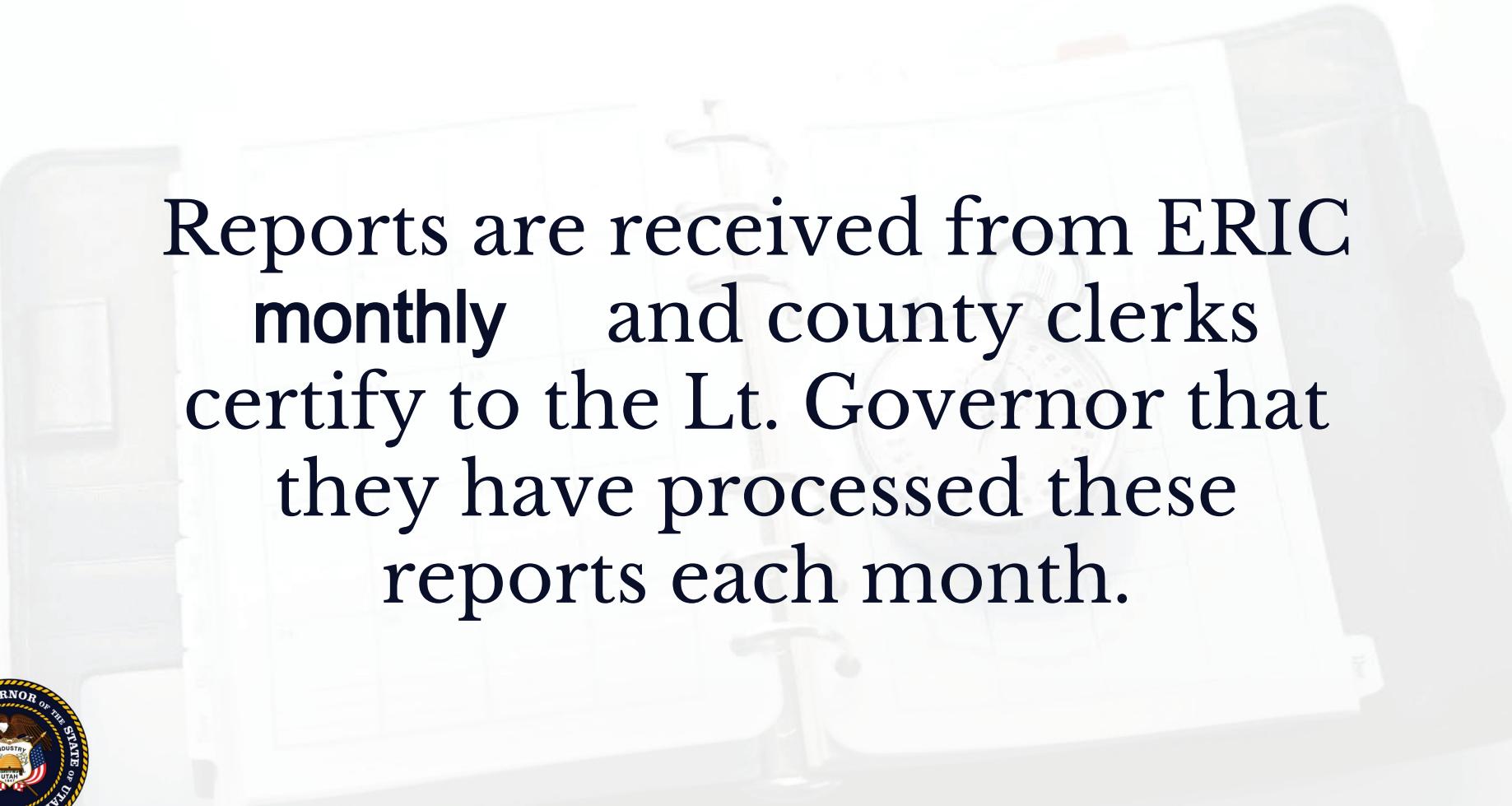
# *WHAT DOES UTAH DO WITH THESE REPORTS?*



Utah loads voters identified through these reports into the voter registration system which then identifies the corresponding voter into a queue for each county clerk. The clerk manually reviews each voter in each report. The clerk must first assess whether the voter identified is a match to their voter. If it is a match then they take appropriate action. Depending on the type of report the following actions can be taken.

- Remove the voter from the rolls
- Make the voter inactive. Inactive voters must update their registration or vote in person with ID
- Merge the voter. A record is merged if the same voter has two records in the registration system
- Mail a notification through forwardable mail. NVRA requires clerks to notify voters by forwardable mail if they meet certain criteria such as they have not voted in two regular general elections or if there is reason to believe the voter has moved out of the clerk's jurisdiction.

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Reports are received from ERIC **monthly** and county clerks certify to the Lt. Governor that they have processed these reports each month.



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*The following report is received from ERIC following each regular general election and takes several months to investigate.*

## Voter Participation Report:

This report identifies voters who appear to have voted (1) more than once in the Member jurisdiction in the same election, (2) in more than one Member jurisdiction in the same election, or (3) on behalf of a deceased voter within the Member jurisdiction. This report contains MVD Data and Voter Registration Data. In addition, this report contains voter history data.

*156 potential cross state voters investigated*

- 21 were not cross voters (13%)*
- 80 voters removed from UT rolls*



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# UTAH DOES NOT RECEIVE THE FOLLOWING REPORT.

## **Eligible but Unregistered Report:**

This report identifies individuals who appear to be eligible to register to vote in a member state but who do not appear to be registered. This report contains MVD Data.

While the report is now optional, Utah has had an exemption since 2023.



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2025

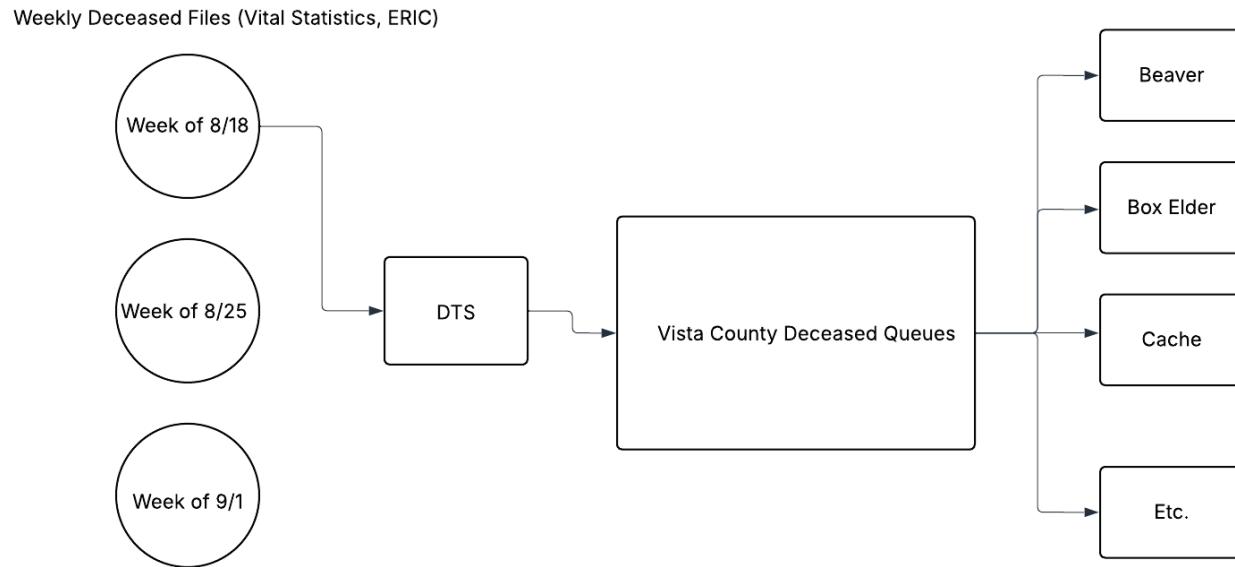
# *Deceased and Duplicate Analysis*



# DECEASED VOTERS

The Office of the Lieutenant Governor has been working on methods to identify and remove deceased voters from the voter rolls. Since the audit, the data analyst in the LGO has identified three types of errors that lead to the deceased voters on the rolls as found in the audit.

*Process by  
which  
deceased  
voters are  
removed*



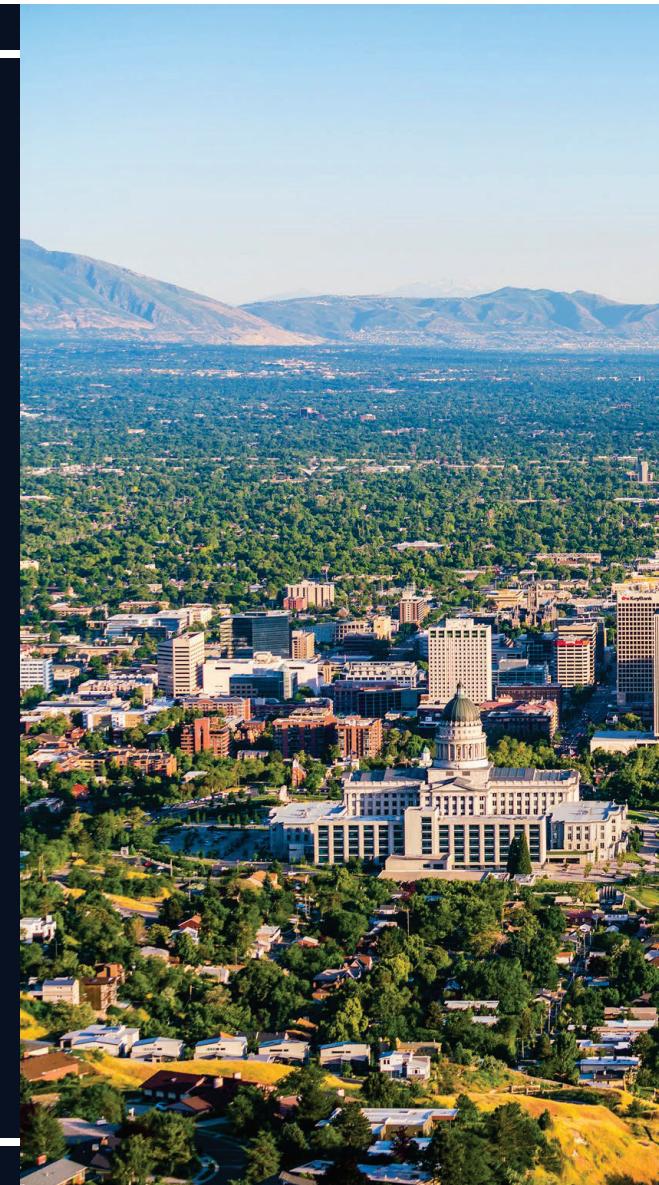
# *DECEASED FILES NOT LOADED*

## Reason 1

Records were not properly transmitted from the Utah Office of Vital Records and Statistics (OVRS) to the Department of Technology Services (DTS) and thus were not loaded into the voter registration system.

## Fix

We've begun tracking and spot-checking each weekly file as they come in to ensure it contains a plausible number of records. Additionally, moving forward, 120 days before each election, the LGO will request a cumulative death file from OVRS. This file will be compared in a stepwise fashion with the voter rolls.



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# *WRONG COUNTY QUEUE*

## Reason 2

Vista only shows deceased records to the county where the death occurred, not where the voter is registered. This contributed to ~60% of the cases found in which a deceased voter had not been removed as intended.

## Fix

Functionality exists within the system to "forward" the deceased record to the proper county. Few clerks utilized this feature, or even knew about it. Once this error was identified, the LGO provided additional training to clerks and their staff on how to properly transfer a deceased record to the correct county where the voter was registered.



# *IMPROPER PROCESSING*

## Reason 3

Clerks improperly marked records as "No Match" that were clear matches for records of deceased voters.

## Fix

The LGO provided additional training to county clerk staff on deceased queue matching. Additionally, moving forward, the LGO will run a stepwise deceased check between a deceased database (received from OVRS and ERIC) and the voter rolls 90 days before elections and once in December. This will help catch any incorrectly matched records before ballots are sent out.



## PROCESS TO IDENTIFY DECEASED RECORDS

The Lieutenant Governor's Office has implemented a stepwise process to identify deceased voters from the rolls, starting with exact matches, expanding to "fuzzier" or partial matches.

These checks, along with a comparison against full death records from Vital Records and Social Security data via ERIC, **resulted** in 1,052 high -confidence matches , with 1,012 voters removed.

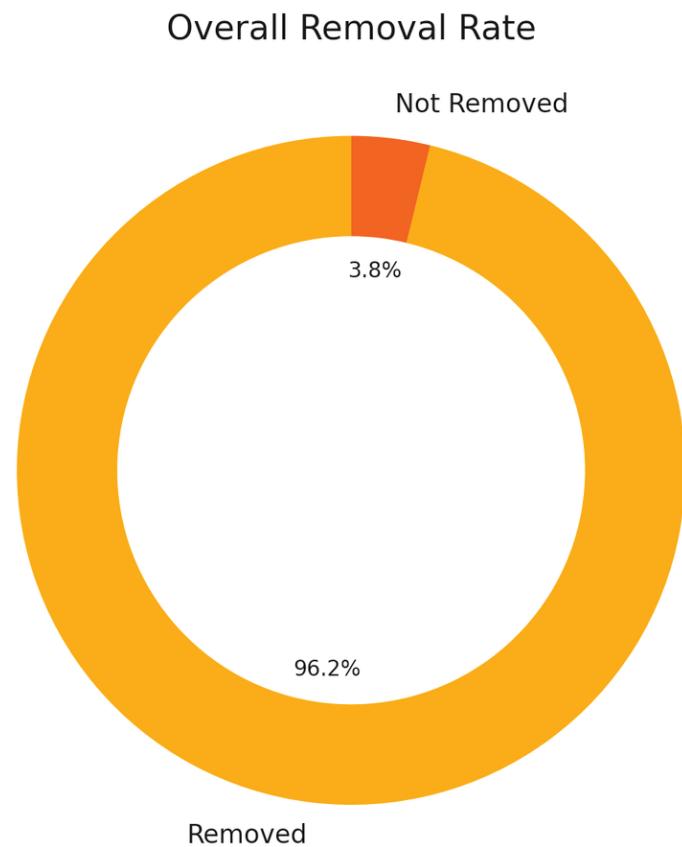
These checks will now be repeated before each election using updated data.



# *OVERALL REMOVAL RATE*

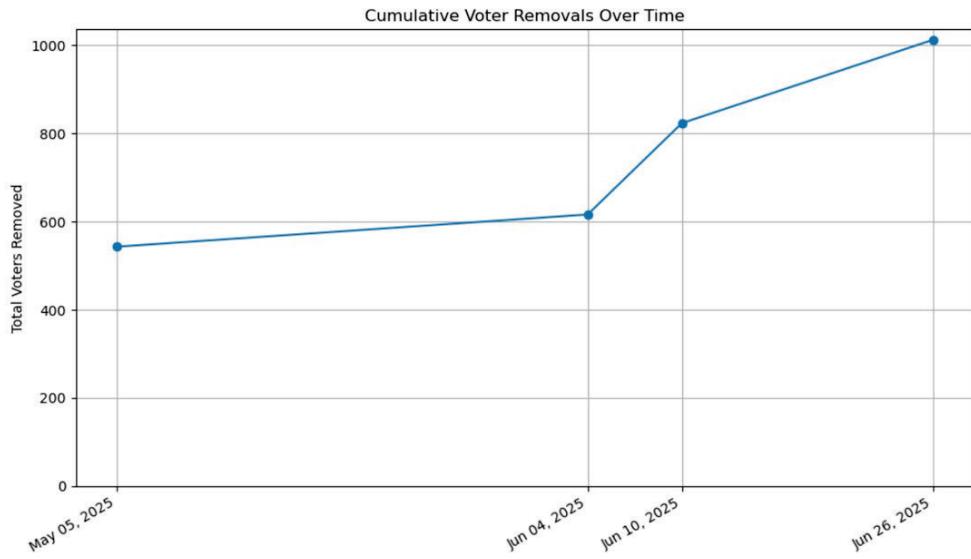
96.2% of matches identified in our step-wise matching were made removable in Vista.

Matches that were not made removable include false positives or matches that county clerks were unable to verify as deceased. These matches were inactivated and sent confirmation cards.



# ANALYSIS TOTALS

This graph and chart represent the cumulative deceased voter removals over the four analyses.



Check # and Criteria	Matches Identified	Removed
Check 1: exact matches	552	552
Check 2: "fuzzy" name matches	75	75



## *Duplicate Analysis*

The LGO has developed a similar process to identify potential duplicate voter records, prioritizing high-confidence matches first.

In May, four categories of possible duplicates were identified and 68 individual voters were sent to counties for review.

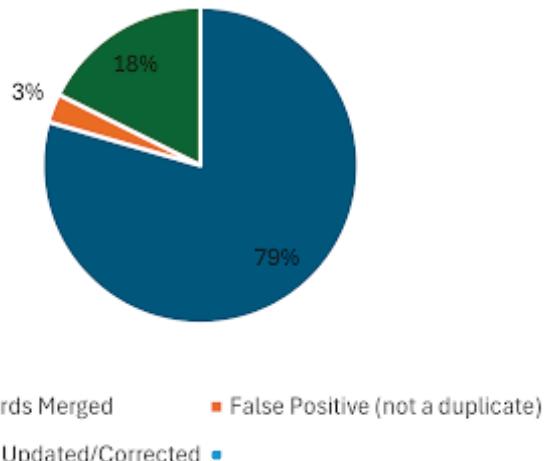
A separate check for shared driver's license numbers flagged 72 more records, which counties are using to confirm voter identity and ensure only valid records remain.



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# *ACTION TAKEN ON DUPLICATE VOTERS/DL#S*

Duplicate Voters Action Taken



Duplicate voter record pairs identified: 34  
(68 individual voters)

- 27 voters merged
- 1 false positive (twins)
- 6 voters had data corrected

Duplicate DL#s identified: 36 pairs  
(72 individual voters)

- All 36 pairs were either merged or corrected



# *2024/2025 VOTER REGISTRATION AUDIT*

*§20A - 5 - 901*



## **PURPOSE:**

To ensure voter registrations are being accurately processed in accordance with state and federal law.

Determine patterns or areas of concern that necessitate the need for training and share results with each County Clerk.

## **REQUIREMENTS:**

Random selection of .02% of all active registered voters

**2024 – 340 records      2025 – 354 records**

**Quarterly Audit: 3,765 records**

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**LEAD AUDITOR:**  
Daniel Wade  
Lieutenant GOVERNOR'S OFFICE

**ASSISTED BY:**  
LT. GOVERNOR'S OFFICE IT TEAM  
MEMBERS

**COUNTY CLERK/AUDITOR:**  
BEAVER AND CARBON

**COUNTY ELECTIONS STAFF:**  
DUCHESNE, WASHINGTON, GRAND,  
UTAH, WEBER, MORGAN

*County Clerks/staff did not audit their own  
county.*



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# *REQUIRED DATA POINTS & FINDINGS*

		<u>2024</u>	<u>202</u>
• Documentation	2	5	24
• Signature	3	2	
• Duplicate	1	0	
• Eligibility	0	0	
• Deceased	0	0	
	0		



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# *ADDITIONAL DATA POINTS & FINDINGS*



	<u>2024</u>	<u>202</u>
• Privacy	5	<u>5</u> 8
• Identification	0	7
• Party	2	1
• Address	2	0
• Date of birth	1	0
• Precinct/Status	0	0

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# DATA POINTS REVIEWED

8,316

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# ACCURACY RATE

99.01%





# QUARTERLY AUDITS

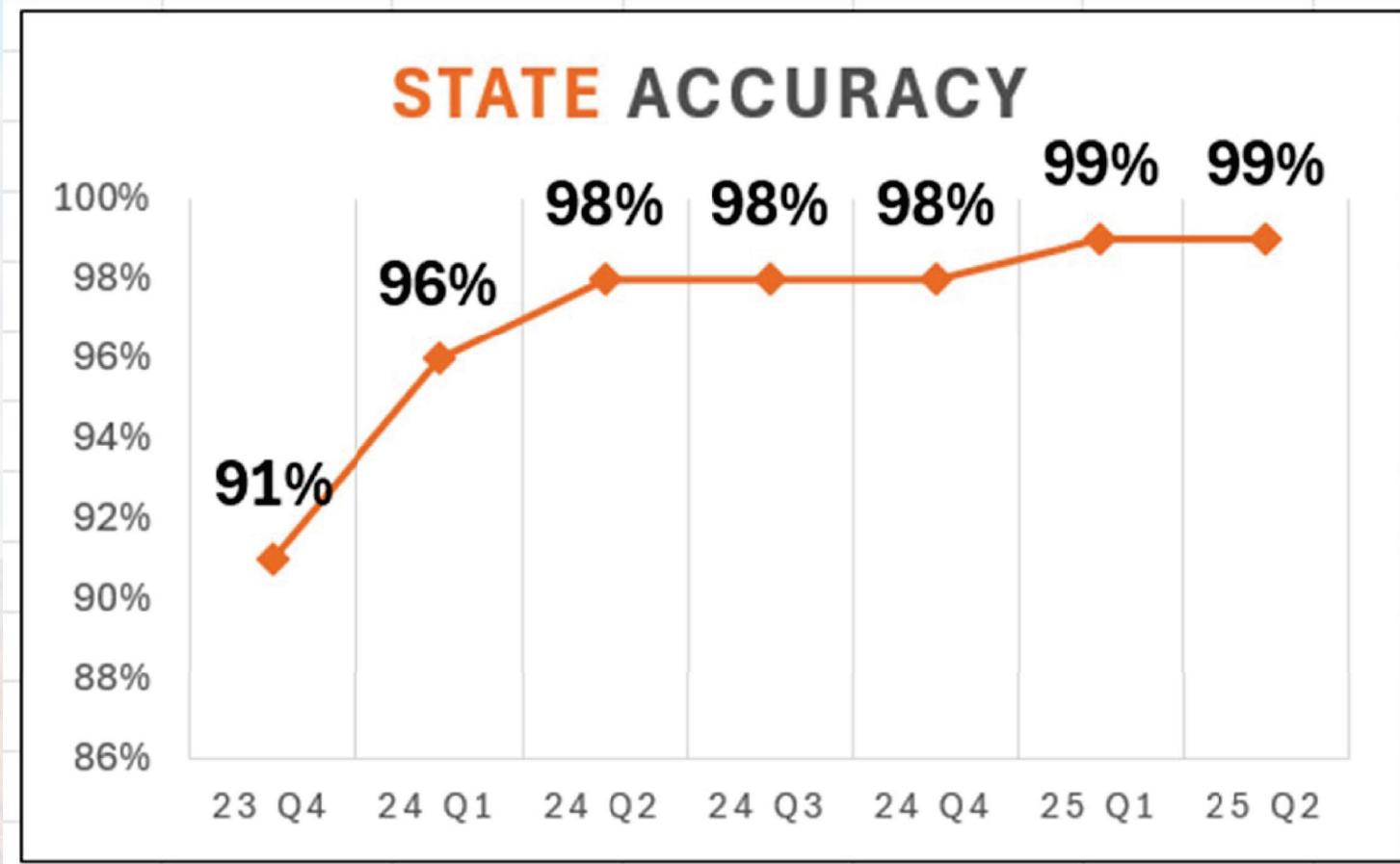
*IMPLEMENTED 2023 Q4*

- Review paper registration forms only
- Identify current issues for prompt correction

Total records reviewed = 3,765

Total data points reviewed = 22,035





# *SUMMARY OF ALL AUDITS*

Data Points Reviewed

30,351

Accuracy Rate

98.38%

