

Relentless Forward Progress  
2026 – 2031 Strategic Plan

Office of the Legislative  
Auditor General





## Mission



THE MISSION OF THE LEGISLATIVE AUDITOR GENERAL IS TO  
**AUDIT · LEAD · ACHIEVE**  
WE HELP ORGANIZATIONS IMPROVE

## Vision

Building trust today. Driving transformation for tomorrow.

## Values

### Integrity

We choose what's right, even when it's difficult

### Credibility

We back every claim with evidence

### Innovation

We strive for relentless forward progress



## **Audit. Help Organizations Improve**

1. Develop industry best tools and resources to create audits with gold standard elements of a finding.
2. Improve organizations through causal analysis and recommendations.
3. Identify and leverage innovative technology tools to increase the breadth and depth of audit tests and conclusions.

## **Lead. Reach New Organizational Heights**

1. Develop industry best audit tools and resources.
2. Train internal audit shops to audit for impact and true change.

## **Achieve. Further Elevate an Exceptional Team**

1. Expand partnerships with outside entities to include innovative analysis methods in audit reports.
2. Develop industry best audit tools and resources for both internal and external use.
3. Structure the office to account for growth and ensure all staff have the tools and training they need to complete industry best audit

# Audit. Help Organizations Improve



## Objectives

## Metrics (to be fulfilled by the end of five years)

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Develop industry best tools and resources to create audits with gold standard elements of a finding.

Internal: Improve results of auditee feedback survey by 25%

Internal: Improve results of requestor surveys by 50%

Internal: Improve results of Quality Management team reviews

External: Successful review of our operations by our peers

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Improve organizations through causal analysis and recommendations.

Internal: Improve measurements of causal links in recommendations by 35%

External: Improve results of independent evaluator review of recommendations by 50%

External: Increase the percentage of legislative changes related to causal recommendations by 15%

External: Increase audit's direct impact during the legislative session by 15% as measured by the end of session impact report

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Identify and leverage innovative technology tools to increase the breadth and depth of audit tests and conclusions.

Internal: Increase staff's use of AI by 50%

Internal: Improve response time for data requests by 3 days

Internal: Ensure that 100% of people who want to complete the technology training tract within 18 months do so

# Lead. Reach New Organizational Heights



## Objectives

## Metric (to be fulfilled by the end of five years)

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Develop industry best audit tools and resources.

External: Create the Center for High Impact Auditing on our website for use by outside agencies. Increase traffic on that site by 25%

External: Improve survey results of state audit entities to determine usefulness in their roles by 50%

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Train internal audit shops to audit for impact and true change.

External: Train at least 10 external organizations on our methods

External: Improve the results of internal auditor sections in audit reports

# Achieve. Further Elevate an Exceptional Team



## Objectives

## Metrics (to be fulfilled by the end of five years)

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Implement and deliver industry best auditor training and development.

Internal: Hold trainings for 10 new or improved modules

Internal: Increase number of staff who have been trained to 100%

Internal: Improve scores on internal metric tools by 25%

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Increase audit timeliness and efficiency.

Internal: Meet deadlines with 50% more frequency

Internal: Improve average cost of audits by 10%

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Develop innovative analysis methods in partnership with outside entities.

External: Build partnerships with five new audit and research organizations

Internal: Increase staff knowledge of partnerships and how to use them to 100% awareness

External: Increase the number of audits that include technical partnership analyses by 10%

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Structure the office to account for growth and ensure all staff have the tools and training they need to complete industry best audit reports.

Internal: Improve satisfaction from Q12 survey by 5%

External: Improve legislative access responses in survey by 10%

A photograph of two men in business suits. The man on the left is younger and smiling, looking towards the man on the right. The man on the right is older and is pointing his finger towards the left. They appear to be in a professional meeting or discussion. The background shows a wall with framed pictures of mountains.

## Director's Message:

The Office of the Legislative Auditor General helps organizations improve by strengthening accountability, building trust, and driving meaningful transformation through auditing. We take seriously our responsibility to help organizations improve and to protect the public interest. The 2026–2031 Strategic Plan is designed to further strengthen our leadership in auditing so we can help improve organizational performance and ensure government is accountable, efficient, and effective. We are excited about the future and the impact OLAG can have in Utah and beyond!

Kade R. Minchey  
CIA, CFE, Auditor General



[olag.utah.gov](http://olag.utah.gov)

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