

## PERFORMANCE NOTE: AGENCY FORM

# S.B. 85

**SHORT TITLE:** Community Health Worker Program

Joint Rule 4-2-404 requires a Performance Review Note anytime the legislature significantly increases funding for:  New agency  New services or benefits  Serving a new or larger population

**DUE TO THE FISCAL ANALYST:**

### CONTACT INFORMATION

**RESPONDENT:**

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### HOW WILL THE PUBLIC BENEFIT?

**1** What is the purpose and the duties of the new program, agency, services, or population served? JR4-2-404(4)(c)(i)

The purpose of the Community Health Worker Program is to promote the use of community health workers in medically underserved communities, educate the community on available health systems to reduce dependence on emergency rooms for primary and routine care, solicit public input via the establishment of an advisory board, and fund community organizations to place community health workers in medically underserved populations via a mini-grant pilot program.

**2** What services are provided by the funding increase? JR4-2-404(4)(c)(ii)

The Bureau of Health Promotion will be responsible for promoting the use of community health workers in medically underserved communities, developing programs to educate the community on health systems to reduce dependence on emergency rooms for primary and routine care, create an advisory board to receive public input, establish a pilot program for the placement of community health workers in medically underserved populations via mini grants, and report annually to the legislature.

**3** What are the expected outcomes of the new or expanded program and how will the public benefit? JR4-2-404(4)(c)(iii)

Increased promotion and use of Community Health Workers will decrease inappropriate use of health care resources, such as emergency rooms, for primary and routine care.

**4** How will the bill be implemented and what resources are available to achieve the expected outcomes? JR4-2-404(4)(c)(iv)

In partnership with the required advisory committee, the Bureau of Health Promotion will develop a plan and resources to promote the importance of the work of community health workers in underserved communities, develop materials for community health workers to use in educating the public about appropriate use of health care resources, and create guidelines for and implement a competitive mini-grant program to fund community agencies in placing community health workers in medically underserved communities.

**5** How will the proposed agency activities cause the expected outcomes and public benefit in 3?

Proposed activities are expected to increase the number of community health workers who are placed in and working to serve medically underserved communities. Community health workers can help clients navigate the health care system and seek appropriate care for their primary and routine needs.

## 2. PERFORMANCE MEASURES:

What measures will managers and policymakers use to know if the new or expanded program is providing the expected outcomes and public benefits? Provide one, two, and three year goals or targets, actual results and measures if available to serve as a baseline, and outcomes.

**Goal (public benefit):** Increase the number of Community Health Workers serving medically underserved populations.

**Measure Title:**

**Description:**

Via competitive mini-grants, community agencies will be funded to place community health workers in medically underserved communities.

Fiscal Year:	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Target or Benchmark:	n/a	15	20	25	
Baseline:	n/a	n/a	15	0	

**How will program managers collect this performance information and ensure its reliability?**

Program reports from mini-grantees.

**Goal (public benefit):** Increase the number of medically underserved clients served by Community Health Workers

**Measure Title:**

**Description:**

Via competitive mini-grants and the work of the Advisory Committee, the number of Utahns serve by Community Health Workers will increase.

Fiscal Year:	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Target or Benchmark:	n/a	300	350	400	
Baseline:	n/a	n/a	300	350	

**How will program managers collect this performance information and ensure its reliability?**

Program reports from mini-grantees

**Goal (public benefit):** Decrease use of emergency room use for non-emergent care.

**Measure Title:**

**Description:**

Community health workers serve to educate clients about appropriate use of care and available health care resources. Ultimately the work of community health workers

Fiscal Year:	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Target or Benchmark:	n/a	1%	1%	1%	
Baseline:	n/a	TBD			

**How will program managers collect this performance information and ensure its reliability?**

Emergency department data, via the Office of Public Health Assessment.