

HB 169 - Home Energy Rating Index Score Disclosure - Sponsor: Powell

Performance Note Report

Funding For:

New Agency
 New Services or benefit
 Serving a new or larger population

Public Benefit

purpose : The Division of Real Estate will begin regulating the new requirement of home energy audits for any new construction residential real estate transaction. It is implied that the consumer will then have a degree of confidence about how energy efficient the

Services : As proposed, the Division of Real Estate will certify providers to conduct home energy assessments. Any dispute arising from the disclosure of the assessments to a buyer of the transaction can generate a complaint to the Division.

Expected Outcome : The Division expects to receive hundreds of inquiries about the new requirement, and will measure the complaints that are deemed meritorious and result in actual investigations. Information gathered in investigations may lead to administrative actions.

Implementations and Resources : Implementation of this program will necessitate an extensive investment of time on the part of management during the first year. After the first year, the program from the Division's standpoint will become exclusively a complaint driven investigative proc

How : From the Division's standpoint the outcome will cause all sellers and their agents to disclose the home energy assessment information prior to the closing of any new residential construction sale. This will make the buyers aware of the home's energy ratin

Performance Measures

Goal

Title : Investigate all meritorious complaints annually and certify people/entities as providers of the service.

Description : Based on the inquiries received that are elevated to investigations, conduct thorough investigations and close them in a timely manner.

Collection Method : Investigative information will be tracked and case files will be examined to determine if the outcome served the public correctly and provided appropriate service to providers and those complaining to the Division.

	FY 2013	FY 2014	FY 2015
Target or BenchMark % New Investigations efficiently managed		90	90
Target or BenchMark No baseline data exists for this program		0	0