



Performance Note
HB0263S02 - Assisted Living
Facilities Amendments
Sponsor: Rep. Kwan, Karen



Performance Note Report

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Agency: Department of Human Services

Funding For:

Serving a New or Larger Population

Public Benefit:

Purpose: This bill requires the Long-term Care Ombudsman to be part of the exit process for certain residents of assisted living facilities. Although the ombudsman currently is part of this process for other populations, this is a new process for residents of assisted living homes. The ombudsman would be alerted of these exit proceedings and would then need to interview the resident and advocate for the resident, potentially being part of the negotiations between the resident (and resident's family or caregivers) and the facility.

Services: Although there are not new services created by this bill, it significantly expands the population eligible for this services.

Expected Outcome: The current process exists to ensure that residents of facility based care, who in frail health and often low income, are not inappropriately or unfairly removed from their current residence, and to ensure they have access to shelter with care appropriate to their needs. In many cases, these individuals who are discharged from the facility become homeless or are placed in living situations that are inadequate in meeting their care needs.

Implementations and Resources: The Long-term Care Ombudsman program uses state and county ombudsmen across the state. These ombudsmen currently provide advocacy for facility based care residents. In order to meet the demands that would be created as a result of expanding the client population, additional training will be required for the facilities which will now need to report these issues and staff will be required to meet the increased case load.

How: The increase will allow additional frail clients to benefit from the services currently provided by the program with the benefit being that frail residents will be able to continue receiving appropriate services that could otherwise create additional demands on other healthcare and social services agencies.

Performance Measures

Goal

Title: Percentage of Assisted Living Centers reporting Exit Proceedings to LT Ombudsman.

Description: This measure will determine how many Assisted Living Centers are in compliance with the reporting element of the bill.

Collection Method: Divide the number of Assisted Living Centers in the State of Utah by how many are actively reporting exiting proceedings.

	2018	2019	2020
%	0.00	60.00	75.00
Baseline	0.00	0.00	0.00

By rule, performance notes are provided by the governmental entity that will supervise the new agency or administer the new program. Performance notes are not written by the Office of the Legislative Fiscal Analyst.