

## Chapter 32a

### Pawnshop and Secondhand Merchandise Transaction Information Act

#### **13-32a-101 Title.**

This chapter is known as the "Pawnshop and Secondhand Merchandise Transaction Information Act."

Amended by Chapter 352, 2007 General Session

#### **13-32a-102 Definitions.**

As used in this chapter:

- (1) "Account" means the Pawnbroker and Secondhand Merchandise Operations Restricted Account created in Section 13-32a-113.
- (2) "Antique item" means an item:
  - (a) that is generally older than 25 years;
  - (b) whose value is based on age, rarity, condition, craftsmanship, or collectability;
  - (c) that is furniture or other decorative objects produced in a previous time period, as distinguished from new items of a similar nature; and
  - (d) obtained from auctions, estate sales, other antique shops, and individuals.
- (3) "Antique shop" means a business operating at an established location that deals primarily in the purchase, exchange, or sale of antique items.
- (4) "Automated recycling kiosk" means an interactive machine that:
  - (a) is installed inside a commercial site used for the selling of goods and services to consumers;
  - (b) is monitored remotely by a live representative during the hours of operation;
  - (c) only engages in secondhand merchandise transactions involving wireless communication devices; and
  - (d) has the following technological functions:
    - (i) verifies the seller's identity by a live representative using the individual's identification;
    - (ii) generates a ticket; and
    - (iii) electronically transmits the secondhand merchandise transaction information to the central database.
- (5) "Automated recycling kiosk operator" means a person whose sole business activity is the operation of one or more automated recycling kiosks.
- (6) "Board" means the Pawnshop and Secondhand Merchandise Advisory Board created by this chapter.
- (7) "Central database" or "database" means the electronic database created and operated under Section 13-32a-105.
- (8) "Children's product" means a used item that is for the exclusive use of children, or for the care of children, including clothing and toys.
- (9) "Children's product resale business" means a business operating at a commercial location and primarily selling children's products.
- (10) "Coin" means a piece of currency, usually metallic and usually in the shape of a disc that is:
  - (a) stamped metal, and issued by a government as monetary currency; or
  - (b)
    - (i) worth more than its current value as currency; and
    - (ii) worth more than its metal content value.

- (11) "Coin dealer" means a person whose sole business activity is the selling and purchasing of numismatic items and precious metals.
- (12) "Collectible paper money" means paper currency that is no longer in circulation and is sold and purchased for the paper currency's collectible value.
- (13)
  - (a) "Commercial grade precious metals" or "precious metals" means ingots, monetized bullion, art bars, medallions, medals, tokens, and currency that are marked by the refiner or fabricator indicating their fineness and include:
    - (i) .99 fine or finer ingots of gold, silver, platinum, palladium, or other precious metals; or
    - (ii) .925 fine sterling silver ingots, art bars, and medallions.
  - (b) "Commercial grade precious metals" or "precious metals" does not include jewelry.
- (14) "Consignment shop" means a business, operating at an established location:
  - (a) that deals primarily in the offering for sale property owned by a third party; and
  - (b) where the owner of the property only receives consideration upon the sale of the property by the business.
- (15) "Division" means the Division of Consumer Protection created in Chapter 1, Department of Commerce.
- (16) "Exonumia" means a privately issued token for trade that is sold and purchased for the token's collectible value.
- (17) "Gift card" means a record that:
  - (a) is usable at:
    - (i) a single merchant; or
    - (ii) a specified group of merchants;
  - (b) is prefunded before the record is used; and
  - (c) can be used for the purchase of goods or services.
- (18) "Identification" means any of the following non-expired forms of identification issued by a state government, the United States government, or a federally recognized Indian tribe, if the identification includes a unique number, photograph of the bearer, and date of birth:
  - (a) a United States Passport or United States Passport Card;
  - (b) a state-issued driver license;
  - (c) a state-issued identification card;
  - (d) a state-issued concealed carry permit;
  - (e) a United States military identification;
  - (f) a United States resident alien card;
  - (g) an identification of a federally recognized Indian tribe; or
  - (h) notwithstanding Section 53-3-207, a Utah driving privilege card.
- (19) "IMEI number" means an International Mobile Equipment Identity number.
- (20) "Indicia of being new" means property that:
  - (a) is represented by the individual pawning or selling the property as new;
  - (b) is unopened in the original packaging; or
  - (c) possesses other distinguishing characteristics that indicate the property is new.
- (21) "Local law enforcement agency" means the law enforcement agency that has direct responsibility for ensuring compliance with central database reporting requirements for the jurisdiction where the pawn or secondhand business is located.
- (22) "Numismatic item" means a coin, collectible paper money, or exonumia.
- (23) "Original victim" means a victim who is not a party to the pawn or sale transaction and includes:
  - (a) an authorized representative designated in writing by the original victim; and

- (b) an insurer who has indemnified the original victim for the loss of the described property.
- (24) "Pawn or secondhand business" means a business operated by a pawnbroker or secondhand merchandise dealer, or the owner or operator of the business.
- (25) "Pawn transaction" means:
  - (a) an extension of credit in which an individual delivers property to a pawnbroker for an advance of money and retains the right to redeem the property for the redemption price within a fixed period of time;
  - (b) a loan of money on one or more deposits of personal property;
  - (c) the purchase, exchange, or possession of personal property on condition of selling the same property back again to the pledgor or depositor; or
  - (d) a loan or advance of money on personal property by the pawnbroker taking chattel mortgage security on the personal property, taking or receiving the personal property into the pawnbroker's possession, and selling the unredeemed pledges.
- (26) "Pawnbroker" means a person whose business:
  - (a) engages in a pawn transaction; or
  - (b) holds itself out as being in the business of a pawnbroker or pawnshop, regardless of whether the person or business enters into pawn transactions or secondhand merchandise transactions.
- (27) "Pawnshop" means the physical location or premises where a pawnbroker conducts business.
- (28) "Pledgor" means an individual who conducts a pawn transaction with a pawnshop.
- (29) "Property" means an article of tangible personal property, numismatic item, precious metal, gift card, transaction card, or other physical or digital card or certificate evidencing store credit, and includes a wireless communication device.
- (30) "Retail media item" means recorded music, a movie, or a video game that is produced and distributed in hard copy format for retail sale.
- (31) "Scrap jewelry" means an item purchased solely:
  - (a) for its gold, silver, or platinum content; and
  - (b) for the purpose of reuse of the metal content.
- (32)
  - (a) "Secondhand merchandise dealer" means a person whose business:
    - (i) engages in a secondhand merchandise transaction; and
    - (ii) does not engage in a pawn transaction.
  - (b) "Secondhand merchandise dealer" includes a coin dealer and an automated recycling kiosk operator.
  - (c) "Secondhand merchandise dealer" does not include:
    - (i) an antique shop when dealing in antique items;
    - (ii) a person who operates an auction house, flea market, or vehicle, vessel, and outboard motor dealers as defined in Section 41-1a-102;
    - (iii) the sale of secondhand goods at events commonly known as "garage sales," "yard sales," "estate sales," "storage unit sales," or "storage unit auctions";
    - (iv) the sale or receipt of secondhand books, magazines, post cards, or nonelectronic:
      - (A) card games;
      - (B) table-top games; or
      - (C) magic tricks;
    - (v) the sale or receipt of used merchandise donated to recognized nonprofit, religious, or charitable organizations or any school-sponsored association, and for which no compensation is paid;
    - (vi) the sale or receipt of secondhand clothing, shoes, furniture, or appliances;

- (vii) a person offering the person's own personal property for sale, purchase, consignment, or trade via the Internet;
  - (viii) a person offering the personal property of others for sale, purchase, consignment, or trade via the Internet, when that person does not have, and is not required to have, a local business or occupational license or other authorization for this activity;
  - (ix) an owner or operator of a retail business that:
    - (A) receives used merchandise as a trade-in for similar new merchandise ; or
    - (B) receives used retail media items as a trade-in for similar new or used retail media items;
  - (x) an owner or operator of a business that contracts with other persons to offer those persons' secondhand goods for sale, purchase, consignment, or trade via the Internet;
  - (xi) any dealer as defined in Section 76-6-1402, that concerns scrap metal and secondary metals;
  - (xii) the purchase of items in bulk that are:
    - (A) sold at wholesale in bulk packaging;
    - (B) sold by a person licensed to conduct business in Utah; and
    - (C) regularly sold in bulk quantities as a recognized form of sale;
  - (xiii) the owner or operator of a children's product resale business; or
  - (xiv) a consignment shop when dealing in consigned property.
- (33) "Secondhand merchandise transaction" means the purchase or exchange of used or secondhand property.
- (34) "Ticket" means a document upon which information is entered when a pawn transaction or secondhand merchandise transaction is made.
- (35) "Transaction card" means a card, code, or other means of access to a value with the retail business issued to a person that allows the person to obtain, purchase, or receive any of the following:
  - (a) goods;
  - (b) services;
  - (c) money; or
  - (d) anything else of value.
- (36) "Wireless communication device" means a cellular telephone or a portable electronic device designed to receive and transmit a text message, email, video, or voice communication.

Amended by Chapter 66, 2021 General Session

**13-32a-102.5 Administration and enforcement.**

- (1) The division shall administer and enforce this chapter in accordance with the authority under Title 13, Chapter 2, Division of Consumer Protection.
- (2) The attorney general, upon request, shall give legal advice to, and act as counsel for, the division in the exercise of its responsibilities under this chapter.
- (3) Reasonable attorney fees, costs, and interest shall be awarded to the division in any action brought to enforce the provisions of this chapter.
- (4) Municipal and county law enforcement agencies, prosecutorial agencies, and governmental agencies may enforce the criminal and civil provisions of this chapter.

Amended by Chapter 284, 2012 General Session

**13-32a-103.1 Transaction or gift cards.**

- (1) A retail business engaging in a transaction involving a transaction card or gift card issued by that retail business and that bears the branding of that retail business is not subject to this chapter.
- (2) A pawn or secondhand business may not purchase or pawn a gift card or transaction card.
- (3) This chapter does not prohibit a pawn or secondhand business from issuing or accepting as payment a gift card that:
  - (a) is issued solely by the pawn or secondhand business; and
  - (b) bears the brand or name of the pawn or secondhand business.

Enacted by Chapter 309, 2019 General Session

**13-32a-103.5 Specie legal tender exempt from chapter.**

Specie legal tender as defined in Section 59-1-1501.1 that is used as legal tender is exempt from this chapter.

Amended by Chapter 309, 2019 General Session

**13-32a-104 Tickets required to be maintained -- Contents -- Identification of items -- Prohibition against pawning or selling certain property.**

- (1) A pawn or secondhand business shall keep a ticket for property a person pawns or sells to the pawn or secondhand business. A pawn or secondhand business shall document on the ticket the following information regarding the property:
  - (a) the date and time of the transaction;
  - (b) whether the transaction is a pawn or purchase;
  - (c) the ticket number;
  - (d) the date by which the property must be redeemed, if the property is pawned;
  - (e) the following information regarding the individual who pawns or sells the property:
    - (i) the individual's full name and date of birth as they appear on the individual's identification and the individual's residence address and telephone number;
    - (ii) the unique number and type of identification presented to the pawn or secondhand business;
    - (iii) the individual's signature; and
    - (iv)
      - (A) subject to any rule made under Subsection (7), an electronic or tangible legible fingerprint of the individual's right index finger, or if the right index finger cannot be fingerprinted, a legible fingerprint of the individual with a notation identifying the fingerprint and the reason why the right index fingerprint was unavailable; and
      - (B) notwithstanding the other provisions of this Subsection (1), an electronic legible fingerprint is not required to be documented on the ticket;
  - (f) the amount loaned on, paid for, or value for trade-in of each article of property;
  - (g) the full name of the individual conducting the pawn transaction or secondhand merchandise transaction on behalf of the pawn or secondhand business or the initials or a unique identifying number of the individual, if the pawn or secondhand business maintains a record of the initials or unique identifying number of the individual; and
  - (h) an accurate description of each article of property, with available identifying marks, including:
    - (i)
      - (A) names, brand names, numbers, serial numbers, model numbers, IMEI numbers, color, manufacturers' names, and size;

- (B) metallic composition, and any jewels, stones, or glass;
  - (C) any other marks of identification or indicia of ownership on the property;
  - (D) the weight of the property, if the payment is based on weight;
  - (E) any other unique identifying feature; and
  - (F) gold content, if indicated; or
- (ii) if multiple articles of property of a similar nature are delivered together in one transaction and the articles of property do not bear serial or model numbers and do not include precious metals or gemstones, such as musical or video recordings, books, or hand tools, the description of the articles is adequate if it includes the quantity of the articles and a description of the type of articles delivered.
- (2)
- (a) A pawn or secondhand business may not accept property if, upon inspection, it is apparent that:
    - (i) a serial number or another form of indicia of ownership has been removed, altered, defaced, or obliterated;
    - (ii) the property is not a numismatic item and has indicia of being new, but is not accompanied by a written receipt or other satisfactory proof of ownership other than the seller's own statement; or
    - (iii) except as provided in Subsection 13-32a-103.1(3), the property is a gift card, transaction card, or other physical or digital card or certificate evidencing store credit.
  - (b) A pawn or secondhand business is not subject to Subsection (2)(a)(ii) if the pawn or secondhand business is the original seller of the property and is accepting a return of the property as provided by the pawn or secondhand business' established return policy.
  - (c) Property is presumed to have had indicia of being new at the time of a transaction if the property is subsequently advertised by the pawn or secondhand business as being new.
- (3)
- (a) An individual may not pawn or sell any property to a business regulated under this chapter if the property is subject to being turned over to a law enforcement agency in accordance with Title 77, Chapter 24a, Lost or Mislaid Personal Property.
  - (b) If an individual attempts to sell or pawn property to a business regulated under this chapter and the employee or owner of the business knows or has reason to know that the property is subject to Title 77, Chapter 24a, Lost or Mislaid Personal Property, the employee or owner shall advise the individual of the requirements of Title 77, Chapter 24a, Lost or Mislaid Personal Property, and may not receive the property in pawn or sale.
- (4) A coin dealer is subject to Section 13-32a-104.5 and not subject to this section.
- (5) An automated recycling kiosk operator is subject to Section 13-32a-104.6 and is not subject to this section.
- (6) A violation of this section is a class B misdemeanor and is also subject to civil penalties under Section 13-32a-110.
- (7) The division shall establish standards and criteria for fingerprint legibility by rule made in accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act.
- (8)
- (a) As used in this Subsection (8), "jewelry" means:
    - (i) any jewelry purchased by the pawn or secondhand business, including scrap jewelry and watches; or
    - (ii) any jewelry pawned to a pawnbroker and the contract period between the pawnbroker and the pledgor has expired, including scrap jewelry and watches.
  - (b) On and after January 1, 2020, a pawn or secondhand business shall obtain:

- (i) a color digital photograph clearly and accurately depicting:
  - (A) each item of jewelry; and
  - (B) if an item of jewelry has one or more engravings, an additional color digital photograph specifically depicting any engraving; and
- (ii) a color digital photograph of an item that bears an identifying mark, including:
  - (A) a serial number, engraving, owner label, or similar identifying mark; and
  - (B) an additional photograph that clearly depicts the identifying mark described in Subsection (8)(b)(ii)(A).

Amended by Chapter 66, 2021 General Session

**13-32a-104.5 Database information from coin dealers -- New and prior customers.**

- (1) A coin dealer shall maintain a ticket under this section for each secondhand merchandise transaction of a numismatic item or precious metal with an individual with whom the coin dealer has not previously conducted a secondhand merchandise transaction.
- (2) For a secondhand merchandise transaction under Subsection (1), the coin dealer or the coin dealer's employee shall document the following information on the ticket regarding every numismatic item or precious metal transaction:
  - (a) the date and time of the transaction;
  - (b) the ticket number;
  - (c) the following information regarding the individual who sells the numismatic item or precious metal:
    - (i) the individual's full name and date of birth as they appear on the individual's identification and the individual's residence address and telephone number;
    - (ii) the unique number and type of identification presented to the coin dealer;
    - (iii) the individual's signature; and
    - (iv)
      - (A) subject to any rule made under Subsection (6), an electronic or tangible legible fingerprint of the individual's right index finger, or if the right index finger cannot be fingerprinted, a legible fingerprint of the individual with a notation identifying the fingerprint and the reason why a right index fingerprint is unavailable; and
      - (B) notwithstanding the other provisions of this Subsection (2), an electronic legible fingerprint is not required to be documented on the ticket;
  - (d) the amount paid for or trade-in value of each numismatic item or precious metal;
  - (e) the full name of the individual conducting the transaction on behalf of the pawn or secondhand business or the initials or unique identifying number, if the coin dealer maintains a record of the initials or unique identifying number of the individual; and
  - (f) an accurate description of each numismatic item or precious metal, with available identifying marks, including:
    - (i) type and name of numismatic item or type and content of precious metal;
    - (ii) metallic composition, and any jewels, stones, or glass;
    - (iii) any other marks of identification or indicia of ownership on the article;
    - (iv) the weight of the article, if the payment is based on weight;
    - (v) any other unique identifying feature; and
    - (vi) metallic content.
- (3)

- (a) If multiple numismatic items or precious metals of the same type in an amount that would make reporting of each item unreasonably difficult are part of a single sale transaction, a coin dealer shall document the property as a grouping.
- (b) The description for a grouping described in Subsection (3)(a) must be an accurate description, with available identifying marks, including:
  - (i) type and name of numismatic items or type and content of precious metal;
  - (ii) metallic composition, and any jewels, stones, or glass;
  - (iii) any other marks of identification or indicia of ownership on the article;
  - (iv) the weight of the articles, if the payment is based on the weight;
  - (v) any other unique identifying features; and
  - (vi) metallic content.
- (4) If the individual selling a numismatic item or precious metal to the coin dealer has an established previous transaction history with the coin dealer, the coin dealer or the coin dealer's employee shall document the following information on the ticket:
  - (a) the date and time of the transaction and the ticket number;
  - (b) indication that the coin dealer has conducted business with the seller previously;
  - (c) the full name of the individual conducting the transaction on behalf of the pawn or secondhand business or the initials or unique identifying number, if the coin dealer maintains a record of the initials or unique identifying number of the individual;
  - (d) the initials of the seller's legal name, including any middle name;
  - (e) form of identification presented by the seller at the time of sale;
  - (f) the last four digits of the unique identifying number on the form of identification;
  - (g) the individual's signature;
  - (h) the amount paid for or trade-in value of each numismatic item or precious metal; and
  - (i) the identifying information under Subsection (2)(f) and under Subsection (3) as applicable.
- (5) A coin dealer may not accept any numismatic item or precious metal if, upon inspection, it is apparent that serial numbers or identifying characteristics have been intentionally defaced on that numismatic item or precious metal.
- (6) The division shall establish standards and criteria for fingerprint legibility by rule made in accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act.

Amended by Chapter 66, 2021 General Session

**13-32a-104.6 Database information from automated recycling kiosk operators.**

- (1) An automated recycling kiosk operator shall generate a ticket under this section for each secondhand merchandise transaction in which the automated recycling kiosk operator engages. An automated recycling kiosk operator shall document on the ticket the following information:
  - (a) the date and time of the transaction;
  - (b) the ticket number;
  - (c) a color digital photograph of the front and back of each wireless communication device;
  - (d) the following information regarding the individual who sells the wireless communication device:
    - (i) the individual's full name and date of birth as they appear on the individual's identification and the individual's residence address and telephone number;
    - (ii) the unique number and type of identification presented to the automated recycling kiosk;
    - (iii) the individual's signature;
    - (iv) a color digital photograph of the individual; and



- (v)
  - (A) subject to rules made under Subsection (3), an electronic or tangible legible fingerprint of the individual's right index finger, or if the right index finger cannot be fingerprinted, a legible fingerprint of the individual with a notation identifying the fingerprint and the reason why the right index fingerprint was unavailable; and
  - (B) notwithstanding the other provisions of this Subsection (1), an electronic legible fingerprint is not required to be documented on the ticket;
- (e) the full name of the individual conducting the secondhand merchandise transaction on behalf of the automated recycling kiosk operator or the initials or a unique identifying number of the individual, if the automated recycling kiosk maintains a record of the initials or unique identifying number of the individual;
- (f) the amount paid for each wireless communication device; and
- (g) subject to Subsection (4), an accurate description of each wireless communication device, including any:
  - (i) names, brand names, numbers, serial numbers, IMEI numbers, model numbers, color, manufacturers' names, and size;
  - (ii) other marks of identification or indicia of ownership on the wireless communication device; and
  - (iii) other unique identifying characteristics.
- (2) A violation of this section is a class B misdemeanor and is also subject to civil penalties under Section 13-32a-110.
- (3) The division shall establish standards and criteria for fingerprint legibility by rule made in accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act.
- (4) If an automated recycling kiosk cannot electronically extract a wireless communication device's serial number or IMEI number from the wireless communication device at the time of the transaction:
  - (a) the automated recycling kiosk operator may not pay the seller more than \$25 for the wireless communication device;
  - (b) the automated recycling kiosk operator shall engage in and document reasonable efforts to obtain and upload to the central database the wireless communication device's serial number and IMEI number within 15 calendar days of the date of the transaction; and
  - (c) the central database information for the wireless communication device may not be considered submitted for purposes of Subsection 13-32a-109(1)(b) until the earlier of when:
    - (i) the wireless communication device's serial number and IMEI number have both been uploaded to the central database; or
    - (ii) more than 45 calendar days have passed since the date of the transaction.
- (5) An automated recycling kiosk operator may not purchase more than 10 wireless communication devices with serial numbers or IMEI numbers that cannot be electronically extracted by an automated recycling kiosk at the time of the transaction from the same individual during the same calendar year.
- (6) An automated recycling kiosk operator may only purchase a wireless communication device with serial numbers or IMEI numbers that cannot be electronically extracted by an automated recycling kiosk at the time of the transaction in a single-item transaction.

Enacted by Chapter 66, 2021 General Session

**13-32a-105 Central database.**

- (1) In accordance with this section, there is created under this section a central database as a statewide repository for information that pawn or secondhand businesses are required to submit in accordance with this chapter and for the use of participating law enforcement agencies that meet the requirements of Section 13-32a-111.
- (2) The division shall:
  - (a) establish and operate the central database; or
  - (b) contract with a third party to establish and operate the central database in accordance with Title 63G, Chapter 6a, Utah Procurement Code.
- (3) Funding for the creation and operation of the central database shall be from the account.
- (4)
  - (a) An entity that operates the central database may not hold any financial or operating interest in a pawn or secondhand business in any state.
  - (b) The division shall verify before a bid is awarded that the selected entity meets the requirements of Subsection (4)(a).
  - (c) If any entity is awarded a bid under this Subsection (4) and is later found to hold any interest in violation of Subsection (4)(a), the award is subject to being opened again for request for proposal.
- (5)
  - (a) Beginning January 1, 2020, upon a query by a pawnbroker, the central database shall provide notification of the volume of business an individual seeking to enter into a transaction with the pawnbroker has engaged in with any pawnbroker regulated by this chapter within the previous 30 days based on the records in the central database at the time of the query.
  - (b) Information entered in the central database shall be retained for five years and shall then be deleted.

Amended by Chapter 309, 2019 General Session

**13-32a-106 Transaction information provided to the central database -- Protected information.**

- (1)
  - (a) Except as provided in Subsection 13-32a-104.6(4), a pawn or secondhand business shall transmit electronically in a compatible format information required to be recorded under Sections 13-32a-103, 13-32a-104, 13-32a-104.5, and 13-32a-104.6 that is capable of being transmitted electronically to the central database within 24 hours after entering into the transaction.
  - (b) The division may specify by rule, made in accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act, the information capable of being transmitted electronically under Subsection (1)(a).
- (2) A pawn or secondhand business shall maintain tickets generated by the pawn or secondhand business and shall maintain the tickets in a manner so that the tickets are available to local law enforcement agencies as required by this chapter and as requested by any law enforcement agency as part of an investigation or reasonable random inspection conducted pursuant to this chapter.
- (3)
  - (a) If a pawn or secondhand business experiences a computer or electronic malfunction that affects its ability to report transactions as required in Subsection (1), the pawn or secondhand business shall immediately notify the division and the local law enforcement agency of the malfunction.

- (b) The pawn or secondhand business shall solve the malfunction within three business days or notify the division and the local law enforcement agency under Subsection (4).
- (4) If the computer or electronic malfunction under Subsection (3) cannot be solved within three business days, the pawn or secondhand business shall notify the division and the local law enforcement agency of the reasons for the delay and provide documentation from a reputable computer maintenance company of the reasons why the computer or electronic malfunction cannot be solved within three business days.
- (5) A computer or electronic malfunction does not suspend the pawn or secondhand business' obligation to comply with all other provisions of this chapter.
- (6) During the malfunction under Subsections (3) and (4), the pawn or secondhand business shall:
  - (a) arrange with the local law enforcement agency a mutually acceptable alternative method by which the pawn or secondhand business provides the required information to the local law enforcement agency; and
  - (b) a pawn or secondhand business shall maintain the tickets and other related information required under this chapter in a written form.
- (7) A pawn or secondhand business that violates the electronic transaction reporting requirement of this section is subject to an administrative fine of \$50 per day if:
  - (a) the pawn or secondhand business is unable to submit the information electronically due to a computer or electronic malfunction;
  - (b) the three business day period under Subsection (3) has expired; and
  - (c) the pawn or secondhand business has not provided documentation regarding its inability to solve the malfunction as required under Subsection (4).
- (8) A pawn or secondhand business is not responsible for a delay in transmission of information that results from a malfunction in the central database.
- (9) A violation of this section is a Class B misdemeanor and is also subject to civil penalties under Section 13-32a-110.

Amended by Chapter 66, 2021 General Session

**13-32a-106.5 Confidentiality of pawn and purchase transactions.**

- (1) A ticket, copy of a ticket, or information from a ticket delivered to a local law enforcement agency or transmitted to the central database pursuant to Section 13-32a-106 is a protected record under Section 63G-2-305. In addition to use by the issuing pawn or secondhand business, the ticket, copy of a ticket, or information from a ticket may be used only by a law enforcement agency and the division and only for the law enforcement and administrative enforcement purposes of:
  - (a) investigating possible criminal conduct involving the property delivered to the pawn or secondhand business in a pawn transaction or secondhand merchandise transaction;
  - (b) investigating a possible violation of the record keeping or reporting requirements of this chapter when the local law enforcement agency or the division, based on a review of the records and information received, has reason to believe that a violation has occurred;
  - (c) responding to an inquiry from an insurance company investigating a claim for physical loss of described property by searching the central database to determine if property matching the description has been delivered to a pawn or secondhand business by another person in a pawn transaction or secondhand merchandise purchase transaction and if so, obtaining from the central database:
    - (i) a description of the property;
    - (ii) the name and address of the pawn or secondhand business that received the property; and

- (iii) the name, address, and date of birth of the conveying individual; and
- (d) taking enforcement action under Section 13-2-5 against a pawn or secondhand business.
- (2) An insurance company making a request under Subsection (1)(c) shall provide the police report case number concerning the described property.
- (3)
  - (a) A person may not knowingly and intentionally use, release, publish, or otherwise make available to any person any information obtained from the central database for any purpose other than those specified in Subsection (1).
  - (b) Each separate violation of Subsection (3)(a) is a class B misdemeanor.
  - (c) Each separate violation of Subsection (3)(a) is subject to a civil penalty not to exceed \$250.

Amended by Chapter 309, 2019 General Session

**13-32a-108 Retention of records -- Reasonable inspection.**

- (1) A pawn or secondhand business or local law enforcement agency, whichever has custody of a ticket or copy of a ticket, shall retain the ticket or copy for no less than three years from the date of the transaction.
- (2)
  - (a) A law enforcement agency or the division may conduct random reasonable inspections of pawn or secondhand businesses for the purpose of monitoring compliance with the requirements of this chapter.
  - (b) Inspections under Subsection (2)(a) shall be performed during the regular business hours of the pawn or secondhand business.
- (3) A violation of this section is a Class B misdemeanor and is also subject to civil penalties under Section 13-32a-110.

Amended by Chapter 309, 2019 General Session

**13-32a-109 Holding period for property -- Return of property -- Penalty.**

- (1)
  - (a) A pawnbroker may sell property pawned to the pawnbroker if:
    - (i) 15 calendar days have passed after the day on which the pawnbroker submits the information and any required photograph to the central database;
    - (ii) the contract period between the pawnbroker and the pledgor expires; and
    - (iii) the pawnbroker has complied with Sections 13-32a-103, 13-32a-104, and 13-32a-106.
  - (b) If property, including scrap jewelry, is purchased by a pawn or secondhand business, the pawn or secondhand business may sell the property if the pawn or secondhand business has held the property for 15 calendar days after the day on which the pawn or secondhand business submits the information to the central database, and complied with Sections 13-32a-103, 13-32a-104, 13-32a-104.6, and 13-32a-106, except that the pawn or secondhand business is not required to hold precious metals or numismatic items under this Subsection (1)(b).
- (c)
  - (i) This Subsection (1) does not preclude a law enforcement agency from requiring a pawn or secondhand business to hold property if necessary in the course of an investigation.
  - (ii) If the property is pawned, the law enforcement agency may require the property be held beyond the terms of the contract between the pledgor and the pawnbroker.

- (iii) If the property is sold to the pawn or secondhand business, the law enforcement agency may require the property be held if the pawn or secondhand business has not sold the article.
- (d) If the law enforcement agency requesting a hold on property under this Subsection (1) is not the local law enforcement agency, the requesting law enforcement agency shall notify the local law enforcement agency of the request and also the pawn or secondhand business.
- (2) If a law enforcement agency requires the pawn or secondhand business to hold property as part of an investigation, the law enforcement agency shall provide to the pawn or secondhand business a hold form issued by the law enforcement agency, that:
  - (a) states the active case number;
  - (b) confirms the date of the hold request and the property to be held; and
  - (c) facilitates the ability of the pawn or secondhand business to track the property when the prosecution takes over the case.
- (3) If property is not seized by a law enforcement agency that has placed a hold on the property, the property shall remain in the custody of the pawn or secondhand business until further disposition by the law enforcement agency, and as consistent with this chapter.
- (4) The initial hold by a law enforcement agency is for a period of 90 days. If the property is not seized by the law enforcement agency, the property shall remain in the custody of the pawn or secondhand business and is subject to the hold unless exigent circumstances require the property to be seized by the law enforcement agency.
- (5)
  - (a) A law enforcement agency may extend any hold for up to an additional 90 days if circumstances require the extension.
  - (b) If there is an extension of a hold under Subsection (5)(a), the requesting law enforcement agency shall notify the pawn or secondhand business that is subject to the hold prior to the expiration of the initial 90 days.
  - (c) A law enforcement agency may not hold an item for more than the 180 days allowed under Subsections (5)(a) and (b) without obtaining a court order authorizing the hold.
- (6) A hold on property under Subsection (2) takes precedence over any request to claim or purchase the property subject to the hold.
- (7) If an original victim who has complied with Section 13-32a-115 has not been identified and the hold or seizure of the property is terminated, the law enforcement agency requiring the hold or seizure shall within 15 business days after the termination:
  - (a) notify the pawn or secondhand business in writing that the hold or seizure has been terminated;
  - (b) return the property subject to the seizure to the pawn or secondhand business; or
  - (c) if the property is not returned to the pawn or secondhand business, advise the pawn or secondhand business either in writing or electronically of the specific alternative disposition of the property.
- (8)
  - (a) If the original victim who has complied with Section 13-32a-115 has been identified and the hold or seizure of property is terminated, the law enforcement agency requiring the hold or seizure shall:
    - (i) document the original victim who has positively identified the property; and
    - (ii) provide the documented information concerning the original victim to the prosecuting agency to determine whether continued possession of the property is necessary for purposes of prosecution, as provided in Section 24-3-103.

- (b) If the prosecuting agency determines that continued possession of the property is not necessary for purposes of prosecution, as provided in Section 24-3-103, the prosecuting agency shall provide a written or electronic notification to the law enforcement agency that authorizes the return of the property to an original victim who has complied with Section 13-32a-115.
- (c)
  - (i) A law enforcement agency shall promptly provide notice to the pawn or secondhand business of the authorized return of the property under this Subsection (8).
  - (ii) The notice shall identify the original victim, advise the pawn or secondhand business that the original victim has identified the property, and direct the pawn or secondhand business to release the property to the original victim at no cost to the original victim.
  - (iii) If the property was seized, the notice shall advise that the property will be returned to the original victim within 15 days after the day on which the pawn or secondhand business receives the notice, except as provided under Subsection (8)(d).
- (d) The pawn or secondhand business shall release property under Subsection (8)(c) unless within 15 days of receiving the notice the pawn or secondhand business complies with Section 13-32a-116.5.
- (9) If the law enforcement agency does not notify the pawn or secondhand business that a hold on the property has expired, the pawn or secondhand business shall send a letter by registered or certified mail to the law enforcement agency that ordered the hold and inform the agency that the holding period has expired. The law enforcement agency shall respond within 30 days by:
  - (a) confirming that the hold period has expired and that the pawn or secondhand business may manage the property as if acquired in the ordinary course of business; or
  - (b) providing written notice to the pawn or secondhand business that a court order has continued the period of time for which the item shall be held.
- (10) The written notice under Subsection (9)(b) is considered provided when:
  - (a) personally delivered to the pawn or secondhand business with a signed receipt of delivery;
  - (b) delivered to the pawn or secondhand business by registered or certified mail; or
  - (c) delivered by any other means with the mutual assent of the law enforcement agency and the pawn or secondhand business.
- (11) If the law enforcement agency does not respond within 30 days under Subsection (9), the pawn or secondhand business may manage the property as if acquired in the ordinary course of business.
- (12) A violation of this section is a class B misdemeanor and is also subject to civil penalties under Section 13-32a-110.

Amended by Chapter 66, 2021 General Session

**13-32a-109.5 Seizure of property -- Notification to pawn or secondhand business.**

If a law enforcement agency determines seizure of property pawned or sold to a pawn or secondhand business is necessary under this chapter during the course of a criminal investigation, in addition to the hold provisions under Section 13-32a-109, the law enforcement agency shall:

- (1) notify the pawn or secondhand business of the specific property to be seized; and
- (2) issue to the pawn or secondhand business a seizure form approved by the division and that:
  - (a) provides the active case number related to the property to be seized;
  - (b) provides the date of the seizure request;
  - (c) provides the reason for the seizure;
  - (d) describes the property to be seized;

- (e) states each reason the property is necessary during the course of a criminal investigation;  
and
- (f) includes any information that facilitates the pawn or secondhand business' ability to track the property when the prosecution agency takes over the case.

Amended by Chapter 309, 2019 General Session

**13-32a-110 Administrative or civil penalties -- Criminal prosecution.**

- (1) A violation of any of the following sections is subject to an administrative or civil penalty of not more than \$500:
  - (a) Section 13-32a-104, ticket required to be maintained;
  - (b) Section 13-32a-104.5, ticket by coin dealer to be maintained;
  - (c) Section 13-32a-104.6, ticket by automated recycling kiosk operator to be maintained;
  - (d) Section 13-32a-106, transaction information provided to law enforcement;
  - (e) Section 13-32a-108, retention of records;
  - (f) Section 13-32a-109, holding period for pawned or purchased property;
  - (g) Section 13-32a-110.5, transactions with certain individuals prohibited;
  - (h) Section 13-32a-111, payment of fees as required; or
  - (i) Section 13-32a-112.1, training requirements for pawn or secondhand business employees and officers of participating law enforcement agencies.
- (2) This section does not prohibit civil action by a governmental entity regarding the pawn or secondhand business' operation or licenses.
- (3) The imposition of civil penalties under this section does not prohibit criminal prosecution by a governmental entity for criminal violations of this chapter.

Amended by Chapter 66, 2021 General Session

**13-32a-110.5 Transactions with certain individuals prohibited.**

A pawn or secondhand business may not engage in a pawn transaction or secondhand merchandise transaction with an individual who:

- (1) is younger than 18 years of age; or
- (2) appears to be under the influence of alcohol or a controlled substance.

Amended by Chapter 309, 2019 General Session

**13-32a-111 Fees to fund account.**

- (1)
  - (a) A pawn or secondhand business in operation shall pay an annual fee, no more than \$500, set in accordance with Section 63J-1-504.
  - (b) A law enforcement agency within Utah that participates in the use of the central database shall pay an annual fee set in accordance with Section 63J-1-504.
  - (c) A law enforcement agency outside Utah that requests access to the central database shall pay an annual fee set in accordance with Section 63J-1-504.
- (2) A fee paid under Subsection (1) shall be paid annually to the division on or before January 31.
- (3) A fee received by the division under this section shall be deposited into the account.
- (4) The division may only increase fees for a pawn or secondhand business under Section 63J-1-504.

Amended by Chapter 354, 2020 General Session

**13-32a-112 Pawnshop and Secondhand Merchandise Advisory Board.**

- (1) There is created within the division the "Pawnshop and Secondhand Merchandise Advisory Board."
- (2) The board consists of seven voting members appointed by the executive director of the Department of Commerce:
  - (a) one law enforcement officer whose work regularly involves pawn or secondhand business, recommended by the Utah Chiefs of Police Association;
  - (b) one law enforcement officer whose work regularly involves pawn or secondhand business, recommended by the Utah Sheriffs Association;
  - (c) one state, county, or municipal prosecutor, recommended by a prosecutors' association or council;
  - (d) one pawnbroker, recommended by the pawn industry;
  - (e) one secondhand merchandise dealer, recommended by the secondhand merchandise industry;
  - (f) one coin dealer, recommended by the Utah Coin Dealers Association; and
  - (g) one representative from the pawn or secondhand merchandise industry at large, recommended by the pawn or secondhand merchandise industry.
- (3) After receiving a recommendation for a member by a respective association, council, or industry for the board, the executive director may:
  - (a) decline the recommendation; and
  - (b) request another recommendation from the respective association, council, or industry.
- (4)
  - (a) A member of the board shall be appointed to a term of not more than four years, and may be reappointed upon expiration of the member's term.
  - (b) Notwithstanding the requirements of Subsection (4)(a), the executive director of the Department of Commerce shall, at the time of appointments or reappointments, adjust the length of terms to ensure that the terms of board members are staggered so that approximately half of the board is appointed every two years.
  - (c) When a vacancy occurs in the membership for any reason, the executive director of the Department of Commerce shall appoint a member for the unexpired term.
  - (d) The executive director of the Department of Commerce may remove a member and replace the member in accordance with this section for the following reasons:
    - (i) the member fails or refuses to fulfill the duties of a board member, including attendance at board meetings; or
    - (ii) the member, an entity owned by the member, an entity that the member is employed by, or an entity that the member is representing, engages in a violation of this chapter or Section 76-6-408.
  - (e) Notwithstanding Subsection (4)(d), members of the board as of May 13, 2019, are removed from the board and the executive director of the Department of Commerce shall appoint the board members in accordance with this section.
- (5)
  - (a) The board shall elect one voting member as the chair of the board by a majority of the members present at the board's first meeting each year.
  - (b) The chair shall preside over the board for a period of one year.
  - (c) The board shall meet quarterly upon the call of the chair.



- (d) A quorum of five members is required for the board to take action. An action taken by majority of a quorum present at a meeting constitutes an action of the board.
- (6)
  - (a) The duties and powers of the board include the following:
    - (i) recommending to the division appropriate rules regarding the administration and enforcement of this chapter;
    - (ii) recommending to the division changes related to the central database; and
    - (iii) advising the division on matters related to the pawn and secondhand merchandise industries.
  - (b) This Subsection (6) does not require the board's approval to act on a rule or amend this chapter.
- (7) A pawn or secondhand business may file with the board complaints regarding law enforcement agency practices perceived to be inconsistent with this chapter. The board may refer the complaints to the Peace Officers Standards and Training Division.

Amended by Chapter 354, 2020 General Session

**13-32a-112.1 Annual training.**

- (1)
  - (a) The division shall provide training sessions, whether online or in-person, at least once each year regarding compliance with this chapter and other applicable state laws.
  - (b) A pawn or secondhand business shall ensure that each individual employed by the pawn or secondhand business with access to the central database annually completes the training described in Subsection (1)(a) in order for that individual to continue to have access to the central database.
  - (c) A law enforcement agency participating in the use of the central database shall ensure that each individual employed by the law enforcement agency with access to the central database annually completes the training described in Subsection (1)(a) in order for that individual to continue to have access to the central database.
- (2) The division shall monitor and keep a record of training completion.

Enacted by Chapter 309, 2019 General Session

**13-32a-112.5 Temporary businesses subject to chapter.**

A pawn or secondhand business that operates on a temporary basis or from a location that is not a permanent retail location:

- (1) shall comply with this chapter; and
- (2) is subject to enforcement of this chapter.

Amended by Chapter 309, 2019 General Session

**13-32a-113 Pawnbroker and Secondhand Merchandise Operations Restricted Account.**

- (1) There is created within the General Fund a restricted account known as the "Pawnbroker and Secondhand Merchandise Operations Restricted Account."
- (2)
  - (a) The account shall be funded from fees and administrative and civil fines imposed and collected under Sections 13-32a-106, 13-32a-110, and 13-32a-111. These fees and

administrative and civil fines shall be paid to the division, which shall deposit them in the account.

- (b) The Legislature shall appropriate funds in this account to the division for:
  - (i) the costs of providing training required under this chapter;
  - (ii) the costs of the central database created in Section 13-32a-105; and
  - (iii) the division's costs of administering the chapter.

Amended by Chapter 309, 2019 General Session

**13-32a-114 Preemption of local ordinances -- Exceptions.**

- (1) This chapter preempts town, city, county, and other local ordinances governing pawn or secondhand businesses, if the ordinances are more restrictive than the provisions of this chapter or are not consistent with this chapter.
- (2) Subsection (1) does not preclude a city, county, or other local governmental unit from:
  - (a) enacting or enforcing local ordinances concerning public health, safety, or welfare, if the ordinances are uniform and equal in application to pawn and secondhand businesses and other retail businesses or activities;
  - (b) requiring a pawn or secondhand business to obtain and maintain a business license and providing for revocation of the business license based on multiple violations of Section 76-6-408; and
  - (c) enacting zoning ordinances that restrict areas where pawn or secondhand businesses and other retail businesses or activities can be located.

Amended by Chapter 309, 2019 General Session

**13-32a-115 Criminal investigation -- Prosecution -- Property disposition.**

- (1) If the property pawned or sold to a pawn or secondhand business is the subject of a criminal investigation and a hold has been placed on the property under Section 13-32a-109, the original victim shall do the following to establish a claim:
  - (a) positively identify to law enforcement the property stolen or lost;
  - (b) if a police report has not already been filed for the original theft or loss of property, file a police report, and provide for the law enforcement agency information surrounding the original theft or loss of property; and
  - (c) give a sworn statement under penalty of law that:
    - (i) claims ownership of the property;
    - (ii) references the original theft or loss; and
    - (iii) identifies the perpetrator if known.
- (2) The pawn or secondhand business shall retain possession of any property subject to a hold until a criminal prosecution is commenced relating to the property for which the hold was placed unless:
  - (a) during the course of a criminal investigation the actual physical possession by law enforcement of the property purchased or pawned is essential for the purpose of forensic testing of the property, or if the property contains unique or sensitive personal identifying information; or
  - (b) an agreement between the original victim and the pawn or secondhand business to return the property is reached.
- (3)

- (a) Upon the commencement of a criminal prosecution, any property subject to a hold for investigation under this chapter may be seized by the law enforcement agency that requested the hold.
- (b) Subsequent disposition of the property shall be consistent with this chapter.
- (4) At all times during the course of a criminal investigation and subsequent prosecution, the property subject to a law enforcement hold shall be kept secure by the pawn or secondhand business subject to the hold unless the pawned or purchased property has been seized by the law enforcement agency pursuant to Section 13-32a-109.5.

Amended by Chapter 309, 2019 General Session

**13-32a-116 Property disposition -- Property subject to prosecution -- Property not used as evidence.**

When property that is pawned or sold to a pawn or secondhand business is the subject of a criminal proceeding, and has been seized by law enforcement pursuant to this chapter, the prosecuting agency shall notify the seizing agency, the original victim, and the pawn or secondhand business in compliance with Subsection 13-32a-109(8), if the prosecuting agency determines the article is no longer needed as evidence pending resolution of the criminal case.

Amended by Chapter 309, 2019 General Session

**13-32a-116.5 Contested disposition of property - Procedure.**

- (1) If a pawn or secondhand business receives notice from a law enforcement agency under Section 13-32a-109 that property that is the subject of a hold or seizure shall be returned to an identified original victim, the pawn or secondhand business may contest the determination and seek a specific alternative disposition if within 15 business days after the day on which the pawn or secondhand business receives the notice:
  - (a) the pawn or secondhand business gives notice to the identified original victim, by certified mail, that the pawn or secondhand business contests the determination to return the property to the original victim; and
  - (b) files a petition in a court having jurisdiction over the matter to determine rightful ownership of the property as provided in Section 24-3-104.
- (2) A pawn or secondhand business is guilty of a class B misdemeanor if the pawn or secondhand business:
  - (a) holds or sells property in violation of a notification from a law enforcement agency that the property is to be returned to an original victim; and
  - (b) the pawn or secondhand business does not comply with the requirements of this section within the time periods specified.

Amended by Chapter 309, 2019 General Session