

Effective 5/13/2014

13-34a-206 Complaints -- Information for students and prospective students.

- (1) A postsecondary school shall provide each student or prospective student written information regarding how to file a complaint against the postsecondary school with the division, the postsecondary school's accrediting agency, and the postsecondary school's approval or licensing entity.
- (2) To satisfy the requirements described in Subsection (1), a postsecondary school may place a conspicuous link on the postsecondary school's website that links to:
 - (a) the contact information of each entity described in Subsection (1); or
 - (b) a third party's website that states the contact information for each entity described in Subsection (1).
- (3) The division shall establish a process for reviewing and responding to complaints that the division receives under this chapter.

Enacted by Chapter 360, 2014 General Session