

**62A-17-102 Definitions.**

As used in this chapter:

- (1) "211" means the abbreviated dialing code assigned by the Federal Communications Commission for consumer access to community information and referral services.
- (2) "Approved 211 service provider" means a public or nonprofit agency or organization designated by the department to provide 211 services.
- (3)
  - (a) "Utah 211" means an information and referral system that:
    - (i) maintains a database of:
      - (A) providers of health and human services; and
      - (B) volunteer opportunities and coordinators throughout the state;
    - (ii) assists individuals, families, and communities at no cost in identifying, understanding, and accessing the providers of health and human services; and
    - (iii) works collaboratively with state agencies, local governments, community-based organizations, not-for-profit organizations, organizations active in disaster relief, and faith-based organizations.
  - (b) "Utah 211" does not mean service provided by 911 and first responders.

Enacted by Chapter 24, 2013 General Session