

62A-17-104 Utah 211 created -- Responsibilities.

- (1) The designated 211 service provider described in Section 62A-17-102 shall be known as Utah 211.
- (2) Utah 211 shall, as appropriations allow:
 - (a) by 2014:
 - (i) provide the services described in this Subsection (2) 24 hours a day, seven days a week;
 - (ii) abide by the key standards for 211 programs, as specified in the Standards for Professional Information and Referral Requirements for Alliance of Information Systems Accreditation and Operating 211 systems; and
 - (iii) be a point of entry for disaster-related information and referral;
 - (b) track types of calls received and referrals made;
 - (c) develop, coordinate, and implement a statewide information and referral system that integrates existing community-based structures with state and local agencies;
 - (d) provide information relating to:
 - (i) health and human services; and
 - (ii) volunteer opportunities;
 - (e) create an online, searchable database to provide information to the public about the health and human services provided by public or private entities throughout the state, and ensure that:
 - (i) the material on the searchable database is indexed:
 - (A) geographically to inform an individual about the health and human services provided in the area where the individual lives; and
 - (B) by type of service provided; and
 - (ii) the searchable database contains links to the Internet sites of any local provider of health and human services, if possible, and include:
 - (A) the name, address, and phone number of organizations providing health and human services in a county; and
 - (B) a description of the type of services provided;
 - (f) be responsible, in collaboration with state agencies, for raising community awareness about available health and human services; and
 - (g) host meetings on a quarterly basis until calendar year 2014, and on a biannual basis beginning in 2014, to seek input and guidance from state agencies, local governments, community-based organizations, not-for-profit organizations, and faith-based organizations.

Enacted by Chapter 24, 2013 General Session