1	PRIVATE INVESTIGATOR LICENSURE	
2	AMENDMENTS	
3	2003 GENERAL SESSION	
4	STATE OF UTAH	
5	Sponsor: Margaret Dayton	
6	This act modifies the Public Safety Code by providing that the Bureau of Criminal	
7	Identification will issue private investigator licenses within a specified number of days,	
8	and that the Private Investigator Hearing and Licensure Board will hear appeals from	
9	the bureau's decisions, rather than issuing the licenses. The act amends the definition of	
10	direct supervision. The act also allows the bureau to consider mitigating circumstances	
11	when reviewing the applicant's good moral character. This act takes effect on July 1,	
12	2003.	
13	This act affects sections of Utah Code Annotated 1953 as follows:	
14	AMENDS:	
15	53-9-102, as last amended by Chapter 212, Laws of Utah 1998	
16	53-9-103, as last amended by Chapter 212, Laws of Utah 1998	
17	53-9-105, as last amended by Chapter 212, Laws of Utah 1998	
18	53-9-106, as enacted by Chapter 314, Laws of Utah 1995	
19	53-9-108, as last amended by Chapter 212, Laws of Utah 1998	
20	53-9-113, as last amended by Chapter 212, Laws of Utah 1998	
21	Be it enacted by the Legislature of the state of Utah:	
22	Section 1. Section 53-9-102 is amended to read:	
23	53-9-102. Definitions.	
24	In this chapter, unless otherwise stated:	
25	(1) "Adequate records" means records containing, at a minimum, sufficient information	
26	to identify the client, the dates of service, the fee for service, the payments for service, the type	
27	of service given, and copies of any reports that may have been made.	



28	(2) "Advertising" means the submission of bids, contracting or making known by any
29	public notice, publication, or solicitation of business, directly or indirectly, that services
30	regulated under this chapter are available for consideration.
31	(3) "Agency" means a person who holds an agency license pursuant to this chapter, and
32	includes one who employs an individual for wages and salary, and withholds all legally
33	required deductions and contributions, or contracts with a registrant or an apprentice on a
34	part-time or case-by-case basis to conduct an investigation on behalf of the agency.
35	(4) "Applicant" means any person who has submitted a completed application and all
36	required fees.
37	(5) "Apprentice" means a person who holds an apprentice license pursuant to this
38	chapter, has not met the requirements for registration, and works under the direct supervision
39	and guidance of an agency.
40	(6) "Board" means the Private Investigator Hearing and Licensure Board created in
41	Section 53-9-104.
42	(7) "Bureau" means the Bureau of Criminal Identification created in Section
43	<u>53-10-201.</u>
44	[ <del>(7)</del> ] (8) "Commissioner" means the commissioner of the Department of Public Safety.
45	[(8)] (9) "Conviction" means an adjudication of guilt by a federal, state, or local court
46	resulting from trial or plea, including a plea of no contest, regardless of whether the imposition
47	of sentence was suspended.
48	[(9)] (10) "Department" means the Department of Public Safety.
49	[(10)] (11) "Direct supervision" means that the agency or employer:
50	(a) is responsible for, and authorizes, the type and extent of work assigned;
51	(b) reviews and approves all work produced by the apprentice before it goes to the
52	client; [and]
53	(c) \$ [f] closely [f] \$ supervises and provides direction and guidance to the apprentice in the
54	performance of his assigned work; and
55	(d) is immediately available to the apprentice for verbal contact, including by
56	electronic means.
57	[(11)] (12) "Emergency action" means a summary suspension of a license pending
58	revocation, suspension, or probation in order to protect the public health, safety, or welfare.

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[(12)] (13) "Employee" means an individual who works for an agency or other employer, is listed on the agency's or employer's payroll records, and is under the agency's or employer's direction and control. An employee is not an independent contractor.

- [(13)] (14) "Identification card" means a card issued by the commissioner to a qualified applicant for an agency, registrant, or apprentice license.
- [(14)] (15) "Letter of concern" means an advisory letter to notify a licensee that while there is insufficient evidence to support probation, suspension, or revocation of a license, the department informs the licensee of the need to modify or eliminate certain practices and that continuation of the activities that led to the information being submitted to the department may result in further disciplinary action against the licensee.
- [(15)] (16) "Licensee" means a person to whom an agency, registrant, or apprentice license is issued by the department.
- [(16)] (17) (a) "Private investigator or private detective" means any person, except collection agencies and credit reporting agencies, who, for consideration, engages in business or accepts employment to conduct any investigation for the purpose of obtaining information with reference to:
- (i) crime, wrongful acts, or threats against the United States or any state or territory of the United States;
- (ii) the identity, reputation, character, habits, conduct, business occupation, honesty, integrity, credibility, knowledge, trustworthiness, efficiency, loyalty, activity, movements, whereabouts, affiliations, associations, or transactions of any person or group of persons;
  - (iii) the credibility of witnesses or other persons;
  - (iv) the whereabouts of missing persons or owners of abandoned property;
- (v) the causes and origin of, or responsibility for a fire, libel, slander, a loss, an accident, damage, or an injury to real or personal property;
- (vi) the business of securing evidence to be used before investigating committees or boards of award or arbitration or in the trial of civil or criminal cases and the trial preparation;
- (vii) the prevention, detection, and removal of installed devices for eavesdropping or observation;
- (viii) the business of "skip tracing" persons who have become delinquent in their lawful debts, either when hired by an individual, collection agency, or through the direct

90	purchase of the debt from a financial institution or entity owning the debt or judgment; or	
91	(ix) serving civil process.	
92	(b) "Private investigator or private detective" does not include:	
93	(i) any person or employee conducting an investigation on the person's or employee's	
94	own behalf or on behalf of the employer if the employer is not a private investigator under this	
95	chapter; or	
96	(ii) an employee of an attorney licensed to practice law in this state.	
97	[(17)] (18) "Qualifying party" means the individual meeting the qualifications under	
98	this chapter for a private investigator license.	
99	[(18)] (19) "Registrant" means any person who holds a registrant license pursuant to	
100	this chapter. The registrant performs private investigative work either as an employee on an	
101	employer's payroll or, on a contract with an agency, part-time, or case-by-case basis, with a	
102	minimum amount of direction.	
103	[(19)] (20) "Restructuring" means any change in the legal status of a business.	
104	[(20)] (21) "Unprofessional conduct" means any of the following:	
105	(a) engaging or offering to engage by fraud or misrepresentation in any activities	
106	regulated by this chapter;	
107	(b) aiding or abetting a person who is not licensed pursuant to this chapter in	
108	representing that person as a private investigator or registrant in this state;	
109	(c) gross negligence in the practice of a private investigator or registrant;	
110	(d) failing or refusing to maintain adequate records and investigative findings on a	
111	subject of investigation or a client;	
112	(e) committing a felony or a misdemeanor involving any crime that is grounds for	
113	denial, suspension, or revocation of an agency, registrant, or apprentice license. In all cases,	
114	conviction by a court of competent jurisdiction or a plea of no contest is conclusive evidence of	
115	the commission of the crime; or	
116	(f) making a fraudulent or untrue statement to the bureau, board, department, or its	
117	investigators, staff, or consultants.	
118	Section 2. Section <b>53-9-103</b> is amended to read:	
119	53-9-103. Commissioner of Public Safety to administer Duties Records	
120	Bonds Rulemaking.	

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121	(1) The commissioner of the Department of Public Safety shall administer this chapter.	
122	(2) (a) The bureau, acting at the direction of the commissioner, shall issue a private	
123	investigator license to any applicant who meets qualifications for licensure under Section	
124	<u>53-9-108.</u>	
125	(b) The bureau shall issue the license to a qualified applicant within \$ [three] FIVE \$	
125a	business days	
126	of receipt of the application.	
127	[(2)] (3) (a) The [commissioner] bureau shall keep records of:	
128	[(a)] (i) all applications for licenses under this chapter; and	
129	[(b)] (ii) all bonds and proof of workers' compensation required to be filed.	
130	[(3)] (b) The records shall include statements as to whether a license or renewal license	
131	has been issued for each application and bond.	
132	(4) If a license is revoked, suspended, canceled, or denied or if a licensee is placed on	
133	probation, the date of filing the order for revocation, suspension, cancellation, denial, or	
134	probation shall be included in the records.	
135	(5) The [commissioner] bureau shall maintain a list of all licensees that have had a	
136	license revoked, suspended, placed on probation, or canceled and a written record of	
137	complaints filed against licensees.	
138	(6) The commissioner may make rules in accordance with Title 63, Chapter 46a, Utah	
139	Administrative Rulemaking Act, necessary to administer this chapter.	
140	Section 3. Section <b>53-9-105</b> is amended to read:	
141	53-9-105. Powers and duties of the board.	
142	(1) The board shall:	
143	§ [+] (a) review all applications for licenses and renewals of licenses for private	
144	investigators and make recommendations to the commissioner for approval or disapproval;	
145	and [+] ş	
146	(a) upon receiving a timely filed petition, review within a reasonable time the denial,	
147	suspension, or revocation of a private investigator license; and	
148	(b) review all complaints and make recommendations to the commissioner regarding	
149	disciplinary action.	
150	(2) The board may take and hear evidence, administer oaths and affirmations, and	
151	compel by subpoena the attendance of witnesses and the production of books, papers, records,	

152	documents, and other information relating to a formal complaint against or department	
153	investigation of a private investigator.	
154	Section 4. Section <b>53-9-106</b> is amended to read:	
155	53-9-106. Meetings Hearings.	
156	(1) The board shall meet guarterly, unless the board has no business to conduct during	
157	that quarter, and shall also meet at the call of the chair[, but not less than once each quarter].	
158	(2) A quorum consists of three members.	
159	(3) If a member has three unexcused absences within a 12-month period, the board may	
160	hold a hearing to determine if that board member should be released from board duties.	
161	Section 5. Section <b>53-9-108</b> is amended to read:	
162	53-9-108. Qualifications for licensure.	
163	(1) (a) An applicant for an agency license under this chapter shall be at least 21 years of	
164	age, a citizen or legal resident of the United States, and of good moral character.	
165	(b) An applicant may not have been:	
166	(i) convicted of a felony;	
167	(ii) convicted of any act involving illegally using, carrying, or possessing a dangerous	
168	weapon;	
169	(iii) convicted of any act of personal violence or force on any person or convicted of	
170	threatening to commit any act of personal violence or force against another person;	
171	(iv) convicted of any act constituting dishonesty or fraud;	
172	(v) convicted of any act involving moral turpitude;	
173	(vi) placed on probation or parole;	
174	(vii) named in an outstanding arrest warrant; or	
175	(viii) convicted of illegally obtaining or disclosing private, controlled, or protected	
176	records as provided in Section 63-2-801.	
177	(c) In assessing good moral character under Subsection (1)(b), the \$ [bureau] BOARD \$ shall	
178	consider any mitigating circumstances presented by an applicant regarding information under	
179	Subsections (1)(b)(vi) and(viii).	
180	[(c)] (d) If previously or currently licensed in another state or jurisdiction, the applicant	
181	shall be in good standing within that state or jurisdiction.	
182	[ <del>(d)</del> ] (e) An applicant shall have completed a minimum of two years, or 2 000 hours, of	

investigative experience that consists of actual work performed as a private investigator for a private agency, the federal government, or a state, county, or municipal government.

- [(e)] (f) (i) An applicant for an agency license shall substantiate investigative work experience claimed as years of qualifying experience and provide the exact details as to the character and nature of the experience on a form prescribed by the department and certified by the applicant's employers.
- (ii) If the applicant is unable to supply written certification from an employer in whole or in part, the applicant may offer written certification from persons other than an employer covering the same subject matter for consideration by the [board] \$ [bureau] BOARD \$.
- (iii) The applicant shall prove completion of the required experience to the satisfaction of the [board] \$ [bureau] BOARD \$ and the [board] \$ [bureau] BOARD \$ may independently verify any certification offered on behalf of the applicant.
- (2) (a) An applicant for a registrant license shall meet all qualification standards of this section, except Subsection (1)(d). An applicant shall have a minimum of one year, or 1,000 hours, of investigative experience that consists of actual work performed as a private investigator for a private agency, the federal government, a state, county, or municipal government.
- (b) A licensed registrant shall only work as an employee of, or an independent contractor with, licensed agencies as provided in Subsection 53-9-102[(18)] (19), and may not:
  - (i) advertise his services or conduct investigations for the general public; or
  - (ii) employ other private investigators or hire them as independent contractors.
- (3) (a) An applicant for an apprentice license, lacking the experience required for a registrant license, shall meet all of the qualification standards in Subsection (1), except Subsection (1)(d) and complete an apprentice application.
- (b) An apprentice shall work under the direct supervision and guidance of a licensed agency, full-time for one year, or 1,000 hours, prior to eligibility for a registrant license. A licensed apprentice shall only work under the direction of a licensed agency as provided in Subsection 53-9-102(5), and may not:
  - (i) advertise his services or conduct investigations for the general public; or
- 212 (ii) employ other private investigators.

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213 (4) (a) An applicant for an agency, registrant, or apprentice license may be eligible for a

214	license without meeting all or part of the investigative work experience required by this section		
215	if the applicant:		
216	(i) has a criminal justice degree from an accredited college or university;		
217	(ii) is certified by Peace Officer Standards and Training; or		
218	(iii) can substantiate other similar law enforcement or investigative training in the		
219	areas set forth in Subsection 53-9-102[ <del>(16)</del> ] <u>(17)</u> .		
220	(b) The [board] <b>Ş</b> [bureau] BOARD <b>ş</b> shall determine whether or not training may replace		
220a	the work		
221	experience requirement and to what extent.		
222	Section 6. Section <b>53-9-113</b> is amended to read:		
223	53-9-113. Grounds for denial of a license Appeal.		
224	(1) The [board] <b>Ş</b> [bureau] BOARD <b>ş</b> may deny a license or the renewal of a license if the		
224a	applicant		
225	has:		
226	(a) committed an act that, if committed by a licensee, would be grounds for probation,		
227	suspension, or revocation of a license under this chapter;		
228	(b) employed or contracted with a person who has been refused a license under this		
229	chapter or who has had a license revoked;		
230	(c) while not licensed under this chapter, committed, or aided and abetted the		
231	commission of, any act for which a license is required by this chapter; or		
232	(d) knowingly made a material misstatement in connection with an application for a		
233	license or renewal of a license.		
234	(2) (a) The [board's] <b>Ş</b> [bureau's] <b>BOARD'S ş</b> denial of a license under this chapter shall:		
235	(i) be in writing;		
236	(ii) describe the basis for the denial; and		
237	(iii) inform the applicant that if the applicant desires a hearing to contest the denial, the		
238	applicant shall submit a request in writing to the board within 30 days after the denial has been		
239	sent by the department by certified mail to the applicant.		
240	(b) The board shall schedule a hearing on the denial for the next board meeting after		
241	the applicant's request for a hearing has been received by the board.		
242	(3) The decision of the board may be appealed to the commissioner, who may:		
243	(a) return the case to the board for reconsideration;		
244	(b) modify the board's decision; or		

245	(c) reverse the board's decision.
246	(4) The department shall promptly issue a final order of the commissioner and send the
247	order to the applicant.
248	(5) Decisions of the commissioner are subject to judicial review pursuant to Section
249	63-46b-15.
250	Section 7. Effective date.
251	This act takes effect on July 1, 2003.

## Legislative Review Note as of 8-23-02 2:04 PM

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A limited legal review of this legislation raises no obvious constitutional or statutory concerns.

Office of Legislative Research and General Counsel

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## **Private Investigator Licensure Amendments**

31-Jan-03 9:02 AM

## **State Impact**

It is estimated that provisions of this bill can be implemented with existing resources.

## **Individual and Business Impact**

No significant fiscal impact.

Office of the Legislative Fiscal Analyst