

Representative James A. Dunnigan proposes the following substitute bill:

OPTIONS FOR HEALTH CARE

2007 GENERAL SESSION

STATE OF UTAH

Chief Sponsor: James A. Dunnigan

Senate Sponsor: _____

LONG TITLE

General Description:

This bill amends provisions of the Accident and Health Insurance and Health Maintenance Organizations and Limited Health Plans part of the Insurance Code.

Highlighted Provisions:

This bill:

- ▶ reorganizes the provisions of the preferred provider statute;
- ▶ allows an insurer to offer different policies of coverage for nonparticipating providers including:
 - a policy that reimburses nonparticipating providers at 75% of the fee schedule for covered services; and
 - other policies that establish other reimbursement and cost sharing as specified in the insurance contract;
- ▶ permits discrimination between and among classes of health care providers if certain conditions are met;
- ▶ repeals certain restrictions on Health Maintenance Organizations that offer a point of service plan;
- ▶ amends definition in the Health Maintenance Organization chapter; and
- ▶ makes conforming amendments.



26 **Monies Appropriated in this Bill:**

27 None

28 **Other Special Clauses:**

29 This bill takes effect on January 1, 2008.

30 **Utah Code Sections Affected:**

31 AMENDS:

32 **31A-8-101**, as last amended by Chapter 308, Laws of Utah 2002

32a **H→ 31A-8-105, as last amended by Chapter 329, Laws of Utah 1998 ←H**

33 **31A-22-617**, as last amended by Chapter 3, Laws of Utah 2005, First Special Session

34 **31A-27-311.5**, as last amended by Chapter 252, Laws of Utah 2003

35 REPEALS:

36 **31A-8-408**, as last amended by Chapter 308, Laws of Utah 2002



38 *Be it enacted by the Legislature of the state of Utah:*

39 Section 1. Section **31A-8-101** is amended to read:

40 **31A-8-101. Definitions.**

41 For purposes of this chapter:

42 (1) "Basic health care services" means:

43 (a) emergency care;

44 (b) inpatient hospital and physician care;

45 (c) outpatient medical services; and

46 (d) out-of-area coverage.

47 (2) "Director of health" means:

48 (a) the executive director of the Department of Health; or

49 (b) the authorized representative of the executive director of the Department of Health.

50 (3) "Enrollee" means an individual:

51 (a) who has entered into a contract with an organization for health care; or

52 (b) in whose behalf an arrangement for health care has been made.

53 (4) "Health care" is as defined in Section 31A-1-301.

54 (5) "Health maintenance organization" means any person:

55 (a) other than:

56 (i) an insurer licensed under Chapter 7, Nonprofit Health Service Insurance

57 Corporations; or

58 (ii) an individual who contracts to render professional or personal services that the
59 individual directly performs; and

60 (b) that:

61 (i) furnishes at a minimum, either directly or through arrangements with others, basic
62 health care services to an enrollee in return for prepaid periodic payments agreed to in amount
63 prior to the time during which the health care may be furnished; and

64 (ii) is obligated to the enrollee to arrange for or to directly provide available and
65 accessible health care.

66 (6) (a) "Limited health plan" means, except as limited under Subsection (6)(b), any
67 person who furnishes, either directly or through arrangements with others, services:

68 (i) of:

69 (A) dentists;

70 (B) optometrists;

71 (C) physical therapists;

72 (D) podiatrists;

73 (E) psychologists;

74 (F) physicians;

75 (G) chiropractic physicians;

76 (H) naturopathic physicians;

77 (I) osteopathic physicians;

78 (J) social workers;

79 (K) family counselors;

80 (L) other health care providers; or

81 (M) reasonable combinations of the services described in this Subsection (6)(a)(i);

82 (ii) to an enrollee;

83 (iii) in return for prepaid periodic payments agreed to in amount prior to the time
84 during which the services may be furnished; and

85 (iv) for which the person is obligated to the enrollee to arrange for or directly provide
86 the available and accessible services described in this Subsection (6)(a).

87 (b) "Limited health plan" does not include:

- 88 (i) a health maintenance organization;
- 89 (ii) an insurer licensed under Chapter 7, Nonprofit Health Service Insurance
- 90 Corporations; or
- 91 (iii) an individual who contracts to render professional or personal services that the
- 92 individual performs.

93 (7) (a) "Nonprofit organization" or "nonprofit corporation" means an organization no
 94 part of the income of which is distributable to its members, trustees, or officers, or a nonprofit
 95 cooperative association, except in a manner allowed under Section 31A-8-406.

96 (b) "Nonprofit health maintenance organization" and "nonprofit limited health plan"
 97 are used when referring specifically to one of the types of organizations with "nonprofit" status.

98 (8) "Organization" means a health maintenance organization and limited health plan,
 99 unless used in the context of:

100 (a) "organization permit," which is described in Sections 31A-8-204 and 31A-8-206; or

101 (b) "organization expenses," which is described in Section 31A-8-208.

102 (9) "Participating provider" means a provider as defined in Subsection (10) who, under
 103 a contract with the health maintenance organization, agrees to provide health care services to
 104 enrollees with an expectation of receiving payment, directly or indirectly, from the health
 105 maintenance organization, other than copayment.

106 (10) "Provider" means any person who:

107 (a) furnishes health care directly to the enrollee; and

108 (b) is licensed or otherwise authorized to furnish the health care in this state.

109 [~~(11) "Uncovered expenditures" means the costs of health care services that are~~
 110 ~~covered by an organization for which an enrollee is liable in the event of the organization's~~
 111 ~~insolvency.]~~

112 **H→ [f] [~~(12)~~] (11) "Unusual or infrequently used health services" means those health**
 112a **services that**
 113 **are projected to involve fewer than 10% of the organization's enrollees' encounters with**
 114 **providers, measured on an annual basis over the organization's entire enrollment. [f]**

114a **Section 2. Section 31A-8-105 is amended to read:**

114b **31A-8-105. General powers of organizations.**

114c **Organizations may:**

114d **(1) buy, sell, lease, encumber, construct, renovate, operate, or maintain hospitals, health care**
 114e **clinics, other health care facilities, and other real and personal property incidental to and reasonably**
 114f **necessary for the transaction of the business and for the accomplishment of the purposes of the**
 114g **organization;**

- 114h (2) furnish health care through providers which are under contract with the organization;
- 114i (3) contract with insurance companies licensed in this state or with health service corporations
- 114j authorized to do business in this state for insurance, indemnity, or reimbursement for the cost of
- 114k health care furnished by the organization;
- 114l (4) offer to its enrollees, in addition to health care, insured indemnity benefits, but only for
- 114m emergency care, out-of-area coverage, unusual or infrequently used health services as defined in
- 114n Section 31A-8-101, and adoption benefits as provided in Section 31A-22-610.1;
- 114o (5) receive from governmental or private agencies payments covering all or part of the cost of
- 114p the health care furnished by the organization;
- 114q (6) lend money to a medical group under contract with it or with a corporation under its
- 114r control to acquire or construct health care facilities or for other uses to further its program of
- 114s providing health care services to its enrollees;
- 114t (7) be owned jointly by health care professionals and persons not professionally licensed
- 114u without violating Utah law; ~~[and]~~
- 114v (8) offer to its enrollees a product that permits members the option of obtaining
- 114w services from a noncontracted provider, which is a point of service or point of sale product;
- 114x and
- 114y ~~[(8)]~~ (9) do all other things necessary for the accomplishment of the purposes of the
- 114z organization. ~~←H~~
- 115 Section 2. Section 31A-22-617 is amended to read:
- 116 **31A-22-617. Preferred provider contract provisions.**
- 117 (1) For purposes of this section, "class of health care provider" means all health care
- 118 providers licensed and certified by the state within the same professional, trade, occupational,

119 or facility licensure and certification category established pursuant to Titles 26, Utah Health
120 Code and 58, Occupations and Professions.

121 (2) Health insurance policies may provide for insureds to receive services or
122 reimbursement under the policies in accordance with preferred health care provider contracts
123 [as follows:] subject to the provisions of this section.

124 ~~[(1) Subject to restrictions under this section, any]~~

125 (3) An insurer or third party administrator may enter into contracts with health care
126 providers as defined in Section 78-14-3 under which the health care providers agree to supply
127 services, at prices specified in the contracts, to persons insured by an insurer.

128 ~~[(a)(i) A]~~ (4) An insurer using a health care provider contract [may] permitted by this
129 section shall:

130 (a) in accordance with Subsection (10), pay for the services of health care providers not
131 under contract with the insurer, unless the illnesses or injuries treated by the health care
132 provider are not within the scope of the insurance contract;

133 (b) before the insured consents to the insurance contract, fully disclose to the insured
134 that the insurer has entered into preferred health care provider contracts, and provide sufficient
135 detail on the preferred health care provider contracts to permit the insured to agree to the terms
136 of the insurance contract;

137 (c) provide the insured with at least the following information:

138 (i) a list of the health care providers under contract and if requested, their business
139 locations and specialties;

140 (ii) a description of the insured benefits, including any deductibles, coinsurance, or
141 other copayments;

142 (iii) a description of the quality assurance program required under Subsection (4)(c);
143 and

144 (iv) a description of the adverse benefit determination procedures required under
145 Subsection (4)(e);

146 (d) maintain a quality assurance program for assuring that the care provided by the
147 health care providers under contract meets prevailing standards in the state;

148 (e) in accordance with Subsection (7), provide a reasonable procedure for resolving
149 complaints and adverse benefit determinations; and

150 (f) if an insurer permits another entity with which it does not share common ownership
 151 or control to use or otherwise lease one or more of the organization's networks of participating
 152 providers, ensure, at a minimum, that the entity pays participating providers in accordance with
 153 the same fee schedule and general payment policies as the organization would for that network.

154 (5) An insurer using a health care provider contract permitted by this section may:

155 (a) require the health care provider to accept the specified payment as payment in full,
 156 relinquishing the right to collect additional amounts from the insured person[-];

157 (b) make direct payment to an insured when reimbursing for services of health care
 158 providers not under contract;

159 (c) impose a deductible on coverage of health care providers not under contract; and

160 (d) reward the insured for selection of preferred health care providers by:

161 (i) reducing premium rates;

162 (ii) reducing deductibles;

163 (iii) reducing coinsurance;

164 (iv) reducing other copayments; or

165 (v) any other reasonable manner.

166 (6) An insurer using a health care provider contract permitted by this section may not:

167 (a) penalize a provider solely for pursuing a claims dispute under the provisions of this
 168 section, or otherwise demanding payment for sums believed owing; and

169 (b) contract with a health care provider for treatment of illness or injury unless the
 170 health care provider is licensed to perform that treatment.

171 ~~[(ii)]~~ (7) (a) In any dispute involving a provider's claim for reimbursement, the same
 172 shall be determined in accordance with applicable law, the provider contract, the subscriber
 173 contract, and the insurer's written payment policies in effect at the time services were rendered.

174 ~~[(iii)]~~ (b) (i) If the parties are unable to resolve their dispute, the matter shall be subject
 175 to binding arbitration by a jointly selected arbitrator. Each party is to bear its own expense
 176 except the cost of the jointly selected arbitrator shall be equally shared.

177 (ii) ~~[This]~~ Subsection ~~[(1)(a)(iii)]~~ (7)(b)(i) does not apply to the claim of a general
 178 acute hospital to the extent it is inconsistent with the hospital's provider agreement.

179 ~~[(iv) An organization may not penalize a provider solely for pursuing a claims dispute~~
 180 ~~or otherwise demanding payment for a sum believed owing.]~~

181 ~~[(v) If an insurer permits another entity with which it does not share common~~
182 ~~ownership or control to use or otherwise lease one or more of the organization's networks of~~
183 ~~participating providers, the organization shall ensure, at a minimum, that the entity pays~~
184 ~~participating providers in accordance with the same fee schedule and general payment policies~~
185 ~~as the organization would for that network.]~~

186 ~~[(b) The insurance contract may reward the insured for selection of preferred health~~
187 ~~care providers by:]~~

188 ~~[(i) reducing premium rates;]~~

189 ~~[(ii) reducing deductibles;]~~

190 ~~[(iii) coinsurance;]~~

191 ~~[(iv) other copayments; or]~~

192 ~~[(v) any other reasonable manner.]~~

193 ~~[(c) If the insurer is a managed care organization, as defined in Subsection~~
194 ~~31A-27-311.5(1)(f):]~~

195 (8) In the event the managed care organization becomes insolvent:

196 ~~[(†) (a) the insurance contract and the health care provider contract shall provide that~~
197 ~~[in the event the managed care organization becomes insolvent,] the rehabilitator or liquidator~~
198 ~~may:~~

199 ~~[(A)] (i) require the health care provider to continue to provide health care services~~
200 ~~under the contract until the earlier of:~~

201 ~~[(†) (A) 90 days after the date of the filing of a petition for rehabilitation or the petition~~
202 ~~for liquidation; or~~

203 ~~[(†) (B) the date the term of the contract ends; and~~

204 ~~[(B)] (ii) subject to Subsection [(†)(c)(v)] (8)(d)(i), reduce the fees the provider is~~
205 ~~otherwise entitled to receive from the managed care organization during the time period~~
206 ~~described in Subsection [(†)(c)(i)(A)] (8)(a)(i);~~

207 ~~[(†) (b) the provider;~~

208 ~~(i) is required to:~~

209 ~~(A) accept the reduced payment under Subsection [(†)(c)(i)(B)] (8)(a)(ii) as payment in~~
210 ~~full; and~~

211 ~~(B) relinquish the right to collect additional amounts from the insolvent managed care~~

212 organization's enrollee, as defined in Subsection 31A-27-311.5(1)(b); and

213 ~~[(iii)]~~ (ii) may not, if the contract between the health care provider and the managed
214 care organization has not been reduced to writing, or the contract fails to contain the language
215 required by Subsection ~~[(1)(c)(i)]~~ (8)(a), the provider may not collect or attempt to collect from
216 the enrollee:

217 (A) sums owed by the insolvent managed care organization; or

218 (B) the amount of the regular fee reduction authorized under Subsection ~~[(1)(c)(i)(B)]~~
219 (8)(a)(ii);

220 ~~[(iv)]~~ (c) the following may not bill or maintain any action at law against an enrollee to
221 collect sums owed by the insolvent managed care organization or the amount of the regular fee
222 reduction authorized under Subsection ~~[(1)(c)(i)(B)]~~ (8)(a)(ii):

223 ~~[(A)]~~ (i) a provider;

224 ~~[(B)]~~ (ii) an agent;

225 ~~[(C)]~~ (iii) a trustee; or

226 ~~[(D)]~~ (iv) an assignee of a person described in Subsections ~~[(1)(c)(iv)(A) through (C)]~~
227 (8)(c)(i) through (iv); and

228 ~~[(v)]~~ (d) notwithstanding Subsection ~~[(1)(c)(i)]~~ (8)(a):

229 ~~[(A)]~~ (i) a rehabilitator or liquidator may not reduce a fee by less than 75% of the
230 provider's regular fee set forth in the contract; and

231 ~~[(B)]~~ (ii) the enrollee shall continue to pay the copayments, deductibles, and other
232 payments for services received from the provider that the enrollee was required to pay before
233 the filing of:

234 ~~[(F)]~~ (A) a petition for rehabilitation; or

235 ~~[(H)]~~ (B) a petition for liquidation.

236 ~~[(2)(a) Subject to Subsections (2)(b) through (2)(f), an insurer using preferred health~~
237 ~~care provider contracts shall pay for the services of health care providers not under the contract,~~
238 ~~unless the illnesses or injuries treated by the health care provider are not within the scope of the~~
239 ~~insurance contract. As used in this section, "class of health care providers" means all health~~
240 ~~care providers licensed or licensed and certified by the state within the same professional,~~
241 ~~trade, occupational, or facility licensure or licensure and certification category established~~
242 ~~pursuant to Titles 26, Utah Health Code and 58, Occupations and Professions.]~~

243 ~~[(b) When the insured receives services from a health care provider not under contract,~~
244 ~~the insurer shall reimburse the insured for at least 75% of the average amount paid by the~~
245 ~~insurer for comparable services of preferred health care providers who are members of the~~
246 ~~same class of health care providers. The commissioner may adopt a rule dealing with the~~
247 ~~determination of what constitutes 75% of the average amount paid by the insurer for~~
248 ~~comparable services of preferred health care providers who are members of the same class of~~
249 ~~health care providers.]~~

250 ~~[(c) When reimbursing for services of health care providers not under contract, the~~
251 ~~insurer may make direct payment to the insured.]~~

252 ~~[(d) Notwithstanding Subsection (2)(b), an insurer using preferred health care provider~~
253 ~~contracts may impose a deductible on coverage of health care providers not under contract.]~~

254 ~~[(e) When selecting health care providers with whom to contract under Subsection (1),~~
255 ~~an insurer may not unfairly discriminate between classes of health care providers, but may~~
256 ~~discriminate within a class of health care providers, subject to Subsection (7).]~~

257 ~~[(f) For purposes of this section, unfair discrimination between classes of health care~~
258 ~~providers shall include:]~~

259 ~~[(i) refusal to contract with class members in reasonable proportion to the number of~~
260 ~~insureds covered by the insurer and the expected demand for services from class members;~~
261 ~~and]~~

262 ~~[(ii) refusal to cover procedures for one class of providers that are:]~~

263 ~~[(A) commonly utilized by members of the class of health care providers for the~~
264 ~~treatment of illnesses, injuries, or conditions;]~~

265 ~~[(B) otherwise covered by the insurer; and]~~

266 ~~[(C) within the scope of practice of the class of health care providers.]~~

267 ~~[(3) Before the insured consents to the insurance contract, the insurer shall fully~~
268 ~~disclose to the insured that it has entered into preferred health care provider contracts. The~~
269 ~~insurer shall provide sufficient detail on the preferred health care provider contracts to permit~~
270 ~~the insured to agree to the terms of the insurance contract. The insurer shall provide at least the~~
271 ~~following information:]~~

272 ~~[(a) a list of the health care providers under contract and if requested their business~~
273 ~~locations and specialties;]~~

274 ~~[(b) a description of the insured benefits, including any deductibles, coinsurance, or~~
275 ~~other copayments;]~~

276 ~~[(c) a description of the quality assurance program required under Subsection (4); and]~~

277 ~~[(d) a description of the adverse benefit determination procedures required under~~
278 ~~Subsection (5).]~~

279 ~~[(4) (a) An insurer using preferred health care provider contracts shall maintain a~~
280 ~~quality assurance program for assuring that the care provided by the health care providers under~~
281 ~~contract meets prevailing standards in the state.]~~

282 ~~[(b) The commissioner in consultation with the executive director of the Department of~~
283 ~~Health may designate qualified persons to perform an audit of the quality assurance program.~~
284 ~~The auditors shall have full access to all records of the organization and its health care~~
285 ~~providers, including medical records of individual patients.]~~

286 ~~[(c) The information contained in the medical records of individual patients shall~~
287 ~~remain confidential. All information, interviews, reports, statements, memoranda, or other data~~
288 ~~furnished for purposes of the audit and any findings or conclusions of the auditors are~~
289 ~~privileged. The information is not subject to discovery, use, or receipt in evidence in any legal~~
290 ~~proceeding except hearings before the commissioner concerning alleged violations of this~~
291 ~~section.]~~

292 ~~[(5) An insurer using preferred health care provider contracts shall provide a~~
293 ~~reasonable procedure for resolving complaints and adverse benefit determinations initiated by~~
294 ~~the insureds and health care providers.]~~

295 ~~[(6) An insurer may not contract with a health care provider for treatment of illness or~~
296 ~~injury unless the health care provider is licensed to perform that treatment.]~~

297 ~~[(7) (a) A health care provider or insurer may not discriminate against a preferred~~
298 ~~health care provider for agreeing to a contract under Subsection (1).]~~

299 ~~[(b)]~~ (9) (a) Any health care provider licensed to treat any illness or injury within the
300 scope of the health care provider's practice, who is willing and able to meet the terms and
301 conditions established by the insurer under Section 31A-22-617.1 for designation as a preferred
302 health care provider, shall be able to apply for and receive the designation as a preferred health
303 care provider. ~~[Contract terms and conditions may include reasonable limitations on the~~
304 ~~number of designated preferred health care providers based upon substantial objective and~~

305 ~~economic grounds, or expected use of particular services based upon prior provider-patient~~
306 ~~profiles.]~~

307 ~~[(8)]~~ (b) Upon the written request of a provider excluded from a provider contract, the
308 commissioner may hold a hearing to determine if the insurer's exclusion of the provider is
309 based on the criteria set forth in Subsection ~~[(7)(b)]~~ (9)(a).

310 (10) (a) An insurer using preferred health care provider contracts shall offer the
311 coverage for services of health care providers not under contract that is required by this section.

312 (b) An insurer shall offer at least one policy that provides:

313 (i) when the insured receives services from a health care provider not under contract,
314 the insurer shall reimburse the insured for at least 75% of the average amount paid by the
315 insurer for comparable services of preferred health care providers who are members of the
316 same class of health care providers;

317 (ii) when reimbursing for the services of a health care provider not under contract with
318 the insurer, the insurer may:

319 (A) make payments directly to the insured; and

320 (B) impose a deductible on coverage of health care providers not under contract; and

321 (iii) notwithstanding the provisions of Section 31A-22-618, when selecting health care
322 providers with whom to contract with, an insurer may discriminate within and between a class
323 of health care providers subject to Subsection (9).

324 (c) An insurer may offer policies that provide that when an insured receives services
325 from a health care provider not under contract, the insurer:

326 (i) will reimburse the insured in an amount or percentage specified in the contract,
327 however, that percentage may not be less than 50% of the average amount paid by the insurer
328 for comparable services of preferred health care providers who are members of the same class
329 of health care providers;

330 (ii) may impose deductibles, copayments, coinsurance, or other out-of-pocket expenses
331 as specified in the contract;

332 (iii) when reimbursing for services, will make payment to the insured or the health care
333 provider as specified in the contract; and

334 (iv) may select providers in accordance with Subsection (10)(b)(iii).

335 (11) (a) The commissioner in consultation with the executive director of the

336 Department of Health may designate qualified persons to perform an audit of the quality
 337 assurance program of an insurer under this part. The auditors shall have full access to all
 338 records of the organization and its health care providers, including medical records of
 339 individual patients.

340 (b) The information contained in the medical records of individual patients shall
 341 remain confidential. All information, interviews, reports, statements, memoranda, or other data
 342 furnished for purposes of the audit and any findings or conclusions of the auditors are
 343 privileged. The information is not subject to discovery, use, or receipt in evidence in any legal
 344 proceeding except hearings before the commissioner concerning alleged violations of this
 345 section.

346 ~~[(9)]~~ (12) Insurers are subject to the provisions of [Sections]:

347 (a) Section 31A-22-613.5[-];

348 (b) Section 31A-22-614.5[-]; and

349 (c) except as provided in Subsection (10), Section 31A-22-618.

350 ~~[(10) Nothing in this section is to be construed as to require an insurer to offer a certain~~
 351 ~~benefit or service as part of a health benefit plan.]~~

352 ~~[(11) This section does not apply to catastrophic mental health coverage provided in~~
 353 ~~accordance with Section 31A-22-625.]~~

354 Section 3. Section **31A-27-311.5** is amended to read:

355 **31A-27-311.5. Continuance of coverage -- Health maintenance organizations.**

356 (1) As used in this section:

357 (a) "basic health care services" is as defined in Section 31A-8-101;

358 (b) "enrollee" is as defined in Section 31A-8-101;

359 (c) "health care" is as defined in Section 31A-1-301;

360 (d) "health maintenance organization" is as defined in Section 31A-8-101;

361 (e) "limited health plan" is as defined in Section 31A-8-101;

362 (f) (i) "managed care organization" means any entity licensed by, or holding a
 363 certificate of authority from, the department to furnish health care services or health insurance;

364 (ii) "managed care organization" includes:

365 (A) a limited health plan;

366 (B) a health maintenance organization;

- 367 (C) a preferred provider organization;
- 368 (D) a fraternal benefit society; or
- 369 (E) any entity similar to an entity described in Subsections (1)(f)(ii)(A) through (D);
- 370 (iii) "managed care organization" does not include:
- 371 (A) an insurer or other person that is eligible for membership in a guaranty association
- 372 under Chapter 28, Guaranty Associations;
- 373 (B) a mandatory state pooling plan;
- 374 (C) a mutual assessment company or any entity that operates on an assessment basis; or
- 375 (D) any entity similar to an entity described in Subsections (1)(f)(iii)(A) through (C);
- 376 (g) "participating provider" means a provider who, under a contract with a managed
- 377 care organization authorized under Section 31A-8-407, agrees to provide health care services to
- 378 enrollees with an expectation of receiving payment, directly or indirectly, from the managed
- 379 care organization, other than copayment;
- 380 (h) "participating provider contract" means the agreement between a participating
- 381 provider and a managed care organization authorized under Section 31A-8-407;
- 382 (i) "preferred provider" means a provider who agrees to provide health care services
- 383 under an agreement authorized under Subsection 31A-22-617[~~(+)~~](3);
- 384 (j) "preferred provider contract" means the written agreement between a preferred
- 385 provider and a managed care organization authorized under Subsection 31A-22-617[~~(+)~~](3);
- 386 (k) (i) except as provided in Subsection (1)(k)(ii), "preferred provider organization"
- 387 means any person that:
- 388 (A) furnishes at a minimum, through preferred providers, basic health care services to
- 389 an enrollee in return for prepaid periodic payments in an amount agreed to prior to the time
- 390 during which the health care may be furnished;
- 391 (B) is obligated to the enrollee to arrange for the services described in Subsection
- 392 (1)(k)(i)(A); and
- 393 (C) permits the enrollee to obtain health care services from providers who are not
- 394 preferred providers; and
- 395 (ii) "preferred provider organization" does not include:
- 396 (A) an insurer licensed under Chapter 7, Nonprofit Health Service Insurance
- 397 Corporations; or

398 (B) an individual who contracts to render professional or personal services that the
399 individual performs;

400 (l) "provider" is as defined in Section 31A-8-101; and

401 (m) "uncovered expenditure" means the costs of health care services that are covered
402 by an organization for which an enrollee is liable in the event of the managed care
403 organization's insolvency.

404 (2) The rehabilitator or liquidator may take one or more of the actions described in
405 Subsections (2)(a) through (f) to assure continuation of health care coverage for enrollees of an
406 insolvent managed care organization.

407 (a) (i) Subject to Subsection (2)(a)(ii), a rehabilitator or liquidator may require a
408 participating provider and preferred provider of health care services to continue to provide the
409 health care services the provider is required to provide under the provider's participating
410 provider contract or preferred provider contract until the earlier of:

411 (A) 90 days after the date of the filing of:

412 (I) a petition for rehabilitation; or

413 (II) a petition for liquidation; or

414 (B) the date the term of the contract ends.

415 (ii) A requirement by the rehabilitator or liquidator under Subsection (2)(a)(i) that a
416 participating provider or preferred provider continue to provide health care services under a
417 provider's participating provider contract or preferred providers contract expires when health
418 care coverage for all enrollees of the insolvent managed care organization is obtained from
419 another managed care organization or insurer.

420 (b) (i) Subject to Subsection (2)(b)(ii), a rehabilitator or liquidator may reduce the fees
421 a participating provider or preferred provider is otherwise entitled to receive from the managed
422 care organization under its participating provider contract or preferred provider contract during
423 the time period in Subsection (2)(a)(i).

424 (ii) Notwithstanding Subsection (2)(b)(i) a rehabilitator or liquidator may not reduce a
425 fee to less than 75% of the regular fee set forth in the respective participating provider contract
426 or preferred provider contract.

427 (iii) An enrollee shall continue to pay the same copayments, deductibles, and other
428 payments for services received from the participating provider or preferred provider that the

429 enrollee was required to pay before the date of filing of:

430 (A) the petition for rehabilitation; or

431 (B) the petition for liquidation.

432 (c) (i) A participating provider or preferred provider shall:

433 (A) accept the amounts specified in Subsection (2)(b) as payment in full; and

434 (B) relinquish the right to collect additional amounts from the insolvent managed care
435 organization's enrollee.

436 (ii) Subsections (2)(b) and (2)(c)(i) shall apply to the fees paid to a provider who agrees
437 to provide health care services to an enrollee but is not a preferred or participating provider.

438 (d) If the managed care organization is a health maintenance organization, Subsections
439 (2)(d)(i) through (vi) apply.

440 (i) Subject to Subsections (2)(d)(ii), (iii), and (v), upon notification from and subject to
441 the direction of the rehabilitator or liquidator of a health maintenance organization licensed
442 under Chapter 8, Health Maintenance Organizations and Limited Health Plans, a solvent health
443 maintenance organization licensed under Chapter 8, Health Maintenance Organizations and
444 Limited Health Plans, and operating within a portion of the insolvent health maintenance
445 organization's service area shall extend to the enrollees all rights, privileges, and obligations of
446 being an enrollee in the accepting health maintenance organization.

447 (ii) Notwithstanding Subsection (2)(d)(i), the accepting health maintenance
448 organization shall give credit to an enrollee for any waiting period already satisfied under the
449 provisions of the enrollee's contract with the insolvent health maintenance organization.

450 (iii) A health maintenance organization accepting an enrollee of an insolvent health
451 maintenance organization under Subsection (2)(d)(i) shall charge the enrollee the premiums
452 applicable to the existing business of the accepting health maintenance organization.

453 (iv) A health maintenance organization's obligation to accept an enrollee under
454 Subsection (2)(d)(i) is limited in number to the accepting health maintenance organization's pro
455 rata share of all health maintenance organization enrollees in this state, as determined after
456 excluding the enrollees of the insolvent insurer.

457 (v) (A) The rehabilitator or liquidator of an insolvent health maintenance organization
458 shall take those measures that are possible to ensure that no health maintenance organization is
459 required to accept more than its pro rata share of the adverse risk represented by the enrollees

460 of the insolvent health maintenance organization.

461 (B) If the methodology used by the rehabilitator or liquidator to assign an enrollee is
462 one that can be expected to produce a reasonably equitable distribution of adverse risk, that
463 methodology and its results are acceptable under this Subsection (2)(d)(v).

464 (vi) (A) Notwithstanding Section 31A-27-311, the rehabilitator or liquidator may
465 require all solvent health maintenance organizations to pay for the covered claims incurred by
466 the enrollees of the insolvent health maintenance organization.

467 (B) As determined by the rehabilitator or liquidator, payments required under this
468 Subsection (2)(d)(vi) may:

469 (I) begin as of the filing of the petition for rehabilitation or the petition for liquidation;
470 and

471 (II) continue for a maximum period through the time all enrollees are assigned pursuant
472 to this section.

473 (C) If the rehabilitator or liquidator makes an assessment under this Subsection
474 (2)(d)(vi), the rehabilitator or liquidator shall assess each solvent health maintenance
475 organization its pro rata share of the total assessment based upon its premiums from the
476 previous calendar year.

477 (D) (I) A solvent health maintenance organization required to pay for covered claims
478 under this Subsection (2)(d)(vi) shall be entitled to file a claim against the estate of the
479 insolvent health maintenance organization.

480 (II) Any claim described in Subsection (2)(d)(vi)(D)(I), if allowed by the rehabilitator
481 or liquidator, shall share in any distributions from the estate of the insolvent health
482 maintenance organization as a Class 3 claim.

483 (e) (i) A rehabilitator or liquidator may transfer, through sale, or otherwise, the group
484 and individual health care obligations of the insolvent managed care organization to other
485 managed care organizations or other insurers, if those other managed care organizations and
486 other insurers are licensed or have a certificate of authority to provide the same health care
487 services in this state that is held by the insolvent managed care organization.

488 (ii) The rehabilitator or liquidator may combine group and individual health care
489 obligations of the insolvent managed care organization in any manner the rehabilitator or
490 liquidator considers best to provide for continuous health care coverage for the maximum

491 number of enrollees of the insolvent managed care organization.

492 (iii) If the terms of a proposed transfer of the same combination of group and
493 individual policy obligations to more than one other managed care organization or insurer are
494 otherwise equal, the rehabilitator or liquidator shall give preference to the transfer of the group
495 and individual policy obligations of an insolvent managed care organization as follows:

496 (A) from one category of managed care organization to another managed care
497 organization of the same category, as follows:

498 (I) [~~from~~] a limited health plan to a limited health plan;

499 (II) [~~from~~] a health maintenance organization to a health maintenance organization;

500 (III) [~~from~~] a preferred provider organization to a preferred provider organization;

501 (IV) [~~from~~] a fraternal benefit society to a fraternal benefit society; and

502 (V) [~~from~~] any entity similar to any of the above to a category that is similar;

503 (B) from one category of managed care organization to another managed care
504 organization, regardless of the category of the transferee managed care organization; and

505 (C) from a managed care organization to a nonmanaged care provider of health care
506 coverage, including insurers.

507 (f) If an insolvent managed care organization has required surplus, a rehabilitator or
508 liquidator may use the insolvent managed care organization's required surplus to continue to
509 provide coverage for the insolvent managed care organization's enrollees, including paying
510 uncovered expenditures.

511 Section 4. **Repealer.**

512 This bill repeals:

513 Section **31A-8-408, Organizations offering point of service or point of sales**
514 **products.**

515 Section 5. **Effective date.**

516 This bill takes effect on January 1, 2008.

H.B. 163 1st Sub. (Buff) - Options for Health Care

Fiscal Note

2007 General Session

State of Utah

State Impact

Enactment of this bill will not require additional appropriations.

Individual, Business and/or Local Impact

Enactment of this bill likely will not result in direct, measurable costs and/or benefits for individuals, businesses, or local governments.
