

**UTAH CHILDREN’S HEALTH INSURANCE
PROGRAM OMBUDSMAN**

2007 GENERAL SESSION

STATE OF UTAH

Chief Sponsor: James A. Dunnigan

Senate Sponsor: _____

LONG TITLE

General Description:

This bill creates an ombudsman for the Children's Health Insurance Program.

Highlighted Provisions:

This bill:

▶ creates the position of ombudsman for the Children's Health Insurance Program;

and

▶ specifies the duties of the ombudsman.

Monies Appropriated in this Bill:

None

Other Special Clauses:

This bill takes effect on July 1, 2007.

Utah Code Sections Affected:

ENACTS:

26-40-109.5, Utah Code Annotated 1953

Be it enacted by the Legislature of the state of Utah:

Section 1. Section **26-40-109.5** is enacted to read:

26-40-109.5. Program ombudsman.

(1) (a) There is created within the department the position of Utah Children's Health



28 Insurance Program Ombudsman.

29 (b) The ombudsman shall be appointed by and shall serve at the pleasure of the
30 executive director.

31 (2) The ombudsman shall:

32 (a) develop and maintain expertise and understanding of the program;

33 (b) assist the public and enrollees of the program with:

34 (i) eligibility determinations; and

35 (ii) resolution of claims or coverage disputes;

36 (c) educate the public and enrollees about the services of the ombudsman;

37 (d) investigate complaints regarding the program;

38 (e) notify complainants and the department regarding:

39 (i) a decision to investigate or not investigate a complaint; and

40 (ii) the results of investigations; and

41 (f) make written recommendations, if any, to the department regarding procedures or
42 policies of the program.

43 **Section 2. Effective date.**

44 This bill takes effect on July 1, 2007.

Legislative Review Note
as of 11-16-06 8:53 AM

Office of Legislative Research and General Counsel