

245 (a) develop a state workforce services plan in accordance with Section 35A-1-207;

246 (b) review [~~regional workforce services~~] economic service area plans to certify

247 consistency with state policy guidelines;

248 [~~(c) work cooperatively with regional councils on workforce services to oversee~~

249 ~~regional workforce services area operations and to ensure that services are being delivered in~~

250 ~~accordance with regional workforce services plans;]~~

251 [~~(d) oversee the department's provision of technical assistance to the regional~~

252 ~~workforce services areas;]~~

253 [~~(e) evaluate program performance, customer satisfaction, and other indicators to~~

254 ~~identify program strengths and weaknesses;]~~

255 [~~(f) based on the evaluation conducted under Subsection (8)(e) develop plans to~~

256 ~~improve program outcomes;]~~

257 [~~(g)~~] (c) improve the understanding and visibility of state workforce services efforts

258 through external and internal marketing strategies;

259 [~~(h)~~] (d) make an annual report of accomplishments to the governor and the Legislature

260 related to the activities of the department;

261 [~~(i)~~] (e) issue other studies, reports, or documents the council considers advisable that

262 are not required under Subsection (8)[~~(h)~~](d);

263 [~~(j)~~] (f) coordinate the planning and delivery of workforce development services with

264 public education, higher education, vocational rehabilitation, and human services; and

265 [~~(k)~~] (g) perform other responsibilities within the scope of workforce services as

266 requested by:

267 (i) the Legislature;

268 (ii) the governor; or

269 (iii) the executive director.

270 Section 6. Section **35A-1-207** is amended to read:

271 **35A-1-207. State workforce services plan -- Economic service area plans.**

272 (1) The State Council on Workforce Services shall annually develop a state workforce

273 services plan that shall include:

274 (a) ~~§~~ → **a mechanism for getting consumer and public feedback on department**

274a **programs in each economic service area;**

274b (b) ← ~~§~~ projected analysis of the workforce needs of employers and clients;

275 ~~§~~ → [~~(h)~~] (c) ← ~~§~~ policy standards in programs and process when required by statute or

275a considered

276 necessary by the council that ensure statewide program consistency among [~~regional workforce~~  
277 ~~services~~] economic service areas;

278         ~~§~~→ [(e)] (d) ←~~§~~ state outcome-based standards for measuring program performance to ensure  
279 equitable service to all clients;

280         ~~§~~→ [(d)] (e) ←~~§~~ state oversight systems to review [~~regional~~] economic service area  
280a compliance with  
281 state policies;

282         ~~§~~→ [(e)] (f) ←~~§~~ elements of [~~regional workforce services~~] economic service area plans that relate to  
283 statewide initiatives and programs;

284         ~~§~~→ [(f)] (g) ←~~§~~ strategies to ensure program responsiveness, universal access, unified case  
285 management;

286         ~~§~~→ [(g)] (h) ←~~§~~ strategies to eliminate unnecessary barriers to access services; and

287         ~~§~~→ [(h)] (i) ←~~§~~ strategies to provide assistance to employees facing employment dislocation and  
288 their employers.

289         (2) (a) [~~Regional councils on workforce services~~] Economic service area directors shall  
290 annually develop [~~a regional workforce services~~] an economic service area plan to be followed  
291 [~~by the regional director~~] in administering services.

292         (b) The plan shall include:

293         [(a)] (i) a projected analysis of the [~~regional~~] economic service area workforce needs of  
294 employers and clients;

295         [(b)] (ii) assurances that state policy standards will be incorporated into the [~~regional~~  
296 ~~workforce services~~] economic service area design;

297         [(c) ~~a regional~~] (iii) an economic service area budget outlining administration and  
298 customer support and services expenditures;

299         [(d)] (iv) the location of employment centers and staff levels to deliver services;

300         [(e)] (v) the services to be provided including assessment and support services, job  
301 training options, job placement, and employer outreach;

302         [(f)] (vi) identification of targeted occupations for which training will be approved;

303         [(g) ~~regional~~] (vii) economic service area outcome-based performance standards that  
304 ensure equitable services to all clients;

305         [(h) ~~regional~~] (viii) economic service area oversight processes that include a process to  
306 evaluate program effectiveness and develop plans to improve programs;