Representative James A. Dunnigan proposes the following substitute bill:

1	INSURANCE AMENDMENTS
2	2012 GENERAL SESSION
3	STATE OF UTAH
4	Chief Sponsor: James A. Dunnigan
5	Senate Sponsor: Curtis S. Bramble
6	
7	LONG TITLE
8	General Description:
9	This bill modifies the Insurance Code to make various changes related to the regulation
10	of insurance.
11	Highlighted Provisions:
12	This bill:
13	 modifies definition provisions;
13a	Ŝ→ <u>▶ addresses annual report to policyholders;</u> ←Ŝ
14	 addresses catastrophic coverage of mental health conditions;
15	 amends provisions related to adverse benefit determination review process;
16	 addresses when uniform waiver of coverage forms may be combined or modified;
17	 provides for the establishment of surplus lines producers;
18	 modifies provisions related to inducements;
19	 addresses the regulation of customer service representatives;
20	 modifies definitions related to insurance marketing and licensing;
21	 addresses sharing of commissions;
22	 addresses what constitutes administrative action taken against a person that is to be
23	reported to the commissioner;
24	 clarifies when a line of authority no longer remains in force for a person;
25	 addresses references to the federal Violent Crime Control and Law Enforcement

1st Sub. H.B. 29

57		31A-2-404 , as last amended by Laws of Utah 2010, Chapter 10
58		Ŝ→ <u>31A-7-302, as enacted by Laws of Utah 1985, Chapter 242</u> ←Ŝ
58a		31A-22-625 , as last amended by Laws of Utah 2011, Chapters 240, 284, 297, 366, and
59	400	
60		31A-22-629, as last amended by Laws of Utah 2007, Chapter 307
61		31A-22-635, as last amended by Laws of Utah 2011, Chapter 400
62		31A-23a-101, as renumbered and amended by Laws of Utah 2003, Chapter 298
63		31A-23a-102, as last amended by Laws of Utah 2011, Chapter 284
64		31A-23a-103, as renumbered and amended by Laws of Utah 2003, Chapter 298
65		31A-23a-104, as last amended by Laws of Utah 2011, Chapter 337
66		31A-23a-105, as last amended by Laws of Utah 2011, Chapter 337
67		31A-23a-106, as last amended by Laws of Utah 2011, Chapter 284
68		31A-23a-107, as renumbered and amended by Laws of Utah 2003, Chapter 298
69		31A-23a-108, as last amended by Laws of Utah 2005, Chapters 185 and 219
70		31A-23a-109, as last amended by Laws of Utah 2008, Chapter 3
71		31A-23a-111, as last amended by Laws of Utah 2011, Chapter 284
72		31A-23a-113, as last amended by Laws of Utah 2009, Chapter 349
73		31A-23a-115.5, as enacted by Laws of Utah 2011, Chapter 400
74		31A-23a-203, as last amended by Laws of Utah 2011, Chapter 284
75		31A-23a-206, as renumbered and amended by Laws of Utah 2003, Chapter 298
76		31A-23a-301, as enacted by Laws of Utah 2003, Chapter 298
77		31A-23a-302, as last amended by Laws of Utah 2009, Chapter 349
78		31A-23a-402.5, as enacted by Laws of Utah 2011, Chapter 62
79		31A-23a-406, as last amended by Laws of Utah 2011, Chapter 284
80		31A-23a-409, as last amended by Laws of Utah 2011, Chapter 342
81		31A-23a-412, as last amended by Laws of Utah 2011, Chapter 284
82		31A-23a-504, as last amended by Laws of Utah 2011, Chapter 62
83		31A-25-203, as last amended by Laws of Utah 2009, Chapter 349
84		31A-25-306, as enacted by Laws of Utah 1985, Chapter 242
85		31A-26-203, as last amended by Laws of Utah 2009, Chapter 349
86		31A-27-503, as renumbered and amended by Laws of Utah 2007, Chapter 309
87		31A-27a-101, as enacted by Laws of Utah 2007, Chapter 309

1st Sub. (Buff) H.B. 29

1142	exceeds the product of:
1143	(I) 2.5; and
1144	(II) the sum of the insurer's or health organization's minimum capital or permanent
1145	surplus required under Section 31A-5-211, 31A-9-209, or 31A-14-205; or
1146	(B) that amount of an insurer's or health organization's total adjusted capital that
1147	exceeds the product of:
1148	(I) 3.0; and
1149	(II) the authorized control level RBC as defined in Subsection 31A-17-601(8)(a); and
1150	(ii) for a monoline mortgage guaranty insurer, financial guaranty insurer, or title insurer
1151	that amount of an insurer's paid-in-capital and surplus that exceeds the product of:
1152	(A) 1.5; and
1153	(B) the insurer's total adjusted capital required by Subsection 31A-17-609(1).
1154	[(161)] (162) "Third party administrator" or "administrator" means a person who
1155	collects charges or premiums from, or who, for consideration, adjusts or settles claims of
1156	residents of the state in connection with insurance coverage, annuities, or service insurance
1157	coverage, except:
1158	(a) a union on behalf of its members;
1159	(b) a person administering a:
1160	(i) pension plan subject to the federal Employee Retirement Income Security Act of
1161	1974;
1162	(ii) governmental plan as defined in Section 414(d), Internal Revenue Code; or
1163	(iii) nonelecting church plan as described in Section 410(d), Internal Revenue Code;
1164	(c) an employer on behalf of the employer's employees or the employees of one or
1165	more of the subsidiary or affiliated corporations of the employer;
1166	(d) an insurer licensed under the following, but only for a line of insurance for which
1167	the insurer holds a license in this state:
1168	(i) Chapter 5, Domestic Stock and Mutual Insurance Corporations;
1169	(ii) Chapter 7, Nonprofit Health Service Insurance Corporations;
1170	(iii) Chapter 8, Health Maintenance Organizations and Limited Health Plans;
1171	(iv) Chapter 9, Insurance Fraternals; or
1172	(v) Chapter 14, Foreign Insurers; Ĥ→ [or] ←Ĥ

1173	(e) a person:
1174	(i) licensed or exempt from licensing under:
1175	(A) Chapter 23a, Insurance Marketing - Licensing Producers, Consultants, and
1176	Reinsurance Intermediaries; or
1177	(B) Chapter 26, Insurance Adjusters; and
1178	(ii) whose activities are limited to those authorized under the license the person holds
1179	or for which the person is exempt Ĥ→ [.] <u>; or</u>
1179a	(f) an institution, bank, or financial institution:
1179b	<u>(i) that is:</u>
1179c	(A) an institution whose deposits and accounts are to any extent insured by a federal
1179d	<u>deposit insurance agency, including the Federal Deposit Insurance Corporation or National</u>
1179e	Credit Union Administration; or
1179f	(B) a bank or other financial institution that is subject to supervision or examination
1179g	by a federal or state banking authority; and
1179h	<u>(ii) that does not adjust claims without a third party administrator license.</u> 🗲 Ĥ
1180	[(162)] (163) "Title insurance" means the insuring, guaranteeing, or indemnifying of an
1181	owner of real or personal property or the holder of liens or encumbrances on that property, or
1182	others interested in the property against loss or damage suffered by reason of liens or
1183	encumbrances upon, defects in, or the unmarketability of the title to the property, or invalidity
1184	or unenforceability of any liens or encumbrances on the property.
1185	[(163)] (164) "Total adjusted capital" means the sum of an insurer's or health
1186	organization's statutory capital and surplus as determined in accordance with:
1187	(a) the statutory accounting applicable to the annual financial statements required to be
1188	filed under Section 31A-4-113; and
1189	(b) another item provided by the RBC instructions, as RBC instructions is defined in
1190	Section 31A-17-601.
1191	[(164)] (165) (a) "Trustee" means "director" when referring to the board of directors of
1192	a corporation.
1193	(b) "Trustee," when used in reference to an employee welfare fund, means an
1194	individual, firm, association, organization, joint stock company, or corporation, whether acting
1195	individually or jointly and whether designated by that name or any other, that is charged with
1196	or has the overall management of an employee welfare fund.
1197	[(165)] (166) (a) "Unauthorized insurer," "unadmitted insurer," or "nonadmitted
1198	insurer" means an insurer:
1199	(i) not holding a valid certificate of authority to do an insurance business in this state;
1200	or
1201	(ii) transacting business not authorized by a valid certificate.
1202	(b) "Admitted insurer" or "authorized insurer" means an insurer:
1203	(i) holding a valid certificate of authority to do an insurance business in this state; and

1359	(A) title insurance; or
1360	(B) escrow conducted by a title licensee;
1361	(ii) after investigation by the commissioner in accordance with Part 3, Procedures and
1362	Enforcement; and
1363	(iii) that is enforced by the commissioner;
1364	(h) advise the commissioner on the administration and enforcement of any matter
1365	affecting the title insurance industry;
1366	(i) advise the commissioner on matters affecting the commissioner's budget related to
1367	title insurance; and
1368	(j) perform other duties as provided in this title.
1369	(3) The commission may make a rule under this title only if at the time the commission
1370	files its proposed rule and rule analysis with the Division of Administrative Rules in
1371	accordance with Section 63G-3-301, the commission provides the Real Estate Commission that
1372	same information.
1373	(4) (a) The commissioner shall annually report the information described in Subsection
1374	(4)(b) in writing to:
1375	(i) the commission; and
1376	(ii) the Business and Labor Interim Committee.
1377	(b) The information required to be reported under this Subsection (4):
1378	(i) may not identify a person; and
1379	(ii) shall include:
1380	(A) the number of complaints the commissioner receives with regard to transactions
1381	involving title insurance or a title licensee during the calendar year immediately proceeding the
1382	report;
1383	(B) the type of complaints described in Subsection (4)(b)(ii)(A); and
1384	(C) for each complaint described in Subsection (4)(b)(ii)(A):
1385	(I) any action taken by the commissioner with regard to the complaint; and
1386	(II) the time-period beginning the day on which a complaint is made and ending the
1387	day on which the commissioner determines it will take no further action with regard to the
1388	complaint.
1388a	$\hat{S} \rightarrow \underline{Section \ 4. \ Section \ 31A-7-302}$ is amended to read:
1388b	31A-7-302. Annual report to policyholders.
1388c	Every insurer organized or operating under this chapter shall send to each policyholder <u>or</u>
1388d	<u>electronically post on the insurer's public website</u> an abbreviated annual report which contains basic financial and operating data, and information about important business and corporate
1388e 1388f	financial and operating data, and information about important business and corporate developments. (+\$
1389	Section $\hat{S} \rightarrow [4] \underline{5} \leftarrow \hat{S}$. Section 31A-22-625 is amended to read:
1507	Section $\mathbf{D} \neq [\mathbf{T}] \mathbf{\underline{\nabla}} \neq \mathbf{D}$, section $\mathbf{D} \mathbf{T} \mathbf{\underline{T}} = \mathbf{\underline{H}} = \mathbf{U} \mathbf{\underline{H}} \mathbf{D}$ is unrelated to read.

1st Sub. (Buff) H.B. 29

3281	underwriting criteria established in Subsection 31A-29-111(5); or
3282	(b) (i) is issued a certificate for coverage under Subsection 31A-30-108(3); and
3283	(ii) has a condition of health that does not meet consistently applied underwriting
3284	criteria as established by the commissioner in accordance with Subsections 31A-30-106(1)(g)
3285	and (h) for which coverage the applicant is applying.
3286	[(26)] (25) "Uninsurable percentage" for a given calendar year equals UC/CI where, for
3287	purposes of this formula:
3288	(a) "CI" means the carrier's individual coverage count as of December 31 of the
3289	preceding year; and
3290	(b) "UC" means the number of uninsurable individuals who were issued an individual
3291	policy on or after July 1, 1997.
3292	Section 36. Section 31A-30-109 is amended to read:
3293	31A-30-109. Health benefit plan choices.
3294	(1) An individual carrier who offers individual coverage pursuant to Section
3295	31A-30-108:
3296	(a) shall offer in the individual market under this chapter[: (i) a choice of coverage that
3297	is at least equal to or greater than basic coverage; and (ii) beginning January 1, 2010,] the Utah
3298	NetCare Plan with the highest actuarial value as described in Subsection 31A-22-724(2); [and]
3299	(b) may offer a choice of coverage that:
3300	(i) costs less than or equal to the plan described in Subsection $(1)(a)[(ii)]$; and
3301	(ii) excludes some or all of the mandates described in Subsection 31A-22-724(3)[.];
3302	and
3303	(c) shall make an offer described in Subsection (1)(a) $\hat{S} \rightarrow [and (b)] \leftarrow \hat{S}$ when requested by
3303a	an
3304	individual who is applying for coverage.
3305	(2) [Beginning January 1, 2010, a] A small employer group carrier who offers small
3306	employer group coverage pursuant to Section 31A-30-108:
3307	(a) shall offer in the small employer group market under this part[: (i) a choice of
3308	coverage that is at least equal to or greater than basic coverage; and (ii) coverage under] the
3309	Utah NetCare Plan with the highest actuarial value as described in Section 31A-22-724; [and]
3310	(b) may offer in the small employer group market under this part, a choice of coverage
3311	that:

1st Sub. (Buff) H.B. 29

3312	(i) costs less than or equal to the coverage in Subsection (2)(a); and
3313	(ii) excludes some or all of the mandates described in Subsection 31A-22-724(3)[.];
3314	and
3315	(c) shall make an offer described in Subsection (1)(a) $\hat{S} \rightarrow [and (b)] \leftarrow \hat{S}$ when requested by
3315a	<u>a</u>
3316	small employer group who is applying for coverage.
3317	(3) Nothing in this section limits the number of health benefit plans an insurer may
3318	offer.
3319	Section 37. Section 31A-30-112 is amended to read:
3320	31A-30-112. Employee participation levels.
3321	(1) (a) Except as provided in Subsection (2) and Section 31A-30-206, a requirement
3322	used by a covered carrier in determining whether to provide coverage to a small employer,
3323	including a requirement for minimum participation of eligible employees and minimum
3324	employer contributions, shall be applied uniformly among all small employers with the same
3325	number of eligible employees applying for coverage or receiving coverage from the covered
3326	carrier.
3327	(b) In addition to applying Subsection $31A-1-301[(123)](124)$, a covered carrier may
3328	require that a small employer have a minimum of two eligible employees to meet participation
3329	requirements.
3330	(2) A covered carrier may not increase a requirement for minimum employee
3331	participation or a requirement for minimum employer contribution applicable to a small
3332	employer at any time after the small employer is accepted for coverage.
3333	Section 38. Section 31A-31-105 is amended to read:
3334	31A-31-105. Immunity.
3335	(1) (a) A person, insurer, or authorized agency is immune from civil action, civil
3336	penalty, or damages when in good faith that person, insurer, or authorized agency:
3337	(i) cooperates with an agency described in Subsection (1)(b);
3338	(ii) furnishes evidence to an agency described in Subsection (1)(b);
3339	(iii) provides information regarding a suspected fraudulent insurance act to an agency
3340	described in Subsection (1)(b);
3341	(iv) receives information regarding a suspected fraudulent insurance act from an
3342	agency described in Subsection (1)(b); or

1st Sub. (Buff) H.B. 29

3374	(i) this chapter;
3375	(ii) Section $\hat{\mathbf{H}} \rightarrow [\underline{\mathbf{31A-2-110}}] \underline{\mathbf{34A-2-110}} \leftarrow \hat{\mathbf{H}}$; and
3376	(iii) Section 76-6-521.
3377	[(b)] (c) "Utah consideration" means:
3378	(i) the total premiums written for Utah risks;
3379	(ii) annuity consideration;
3380	(iii) membership fees collected by the insurer;
3381	(iv) other fees collected by the insurer;
3382	(v) deposit-type contract funds; and
3383	(vi) other considerations in Utah.
3384	[(c)] (d) "Utah risks" means insurance coverage on the lives, health, or against the
3385	liability of persons residing in Utah, or on property located in Utah, other than property
3386	temporarily in transit through Utah.
3387	(2) To implement [this chapter, Section 34A-2-110, and Section 76-6-521] insurance
3388	fraud provisions, the commissioner may assess [each] an admitted insurer and [each] a
3389	nonadmitted insurer transacting insurance under Chapter 15, Parts 1, Unauthorized Insurers and
3390	Surplus Lines, and 2, Risk Retention Groups Act, an annual fee as follows:
3391	(a) [\$150] \$200 for an insurer[, if] for which the sum of the Utah consideration [for
3392	that insurer] is less than or equal to \$1,000,000;
3393	(b) [\$400] <u>\$450</u> for an insurer[, if] <u>for which</u> the sum of the Utah consideration [for
3394	that insurer] is greater than \$1,000,000 but is less than or equal to \$2,500,000;
3395	(c) [\$700] <u>\$800</u> for an insurer[, if] <u>for which</u> the sum of the Utah consideration [for
3396	that insurer] is greater than \$2,500,000 but is less than or equal to \$5,000,000;
3397	(d) [\$1,350] <u>\$1,600</u> for an insurer[, if] <u>for which</u> the sum of the Utah consideration [for
3398	that insurer] is greater than \$5,000,000 but less than or equal to \$10,000,000;
3399	(e) [\$5,150] <u>\$6,100</u> for an insurer[, if] <u>for which</u> the sum of the Utah consideration [for
3400	that insurer] is greater than \$10,000,000 but less than \$50,000,000; and
3401	(f) [\$12,350] <u>\$15,000</u> for an insurer[, if] for which the sum of the Utah consideration
3402	[for that insurer] equals or exceeds \$50,000,000.
3403	(3) Money received by the state under this section shall be deposited into the Insurance
3404	Fraud Investigation Restricted Account created in Subsection (4)

3404 Fraud Investigation Restricted Account created in Subsection (4).