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MORTGAGE AND FINANCIAL AFFAIRS AMENDMENTS

2013 GENERAL SESSION

**57-1-24.3**, as enacted by Laws of Utah 2012, Chapter 164



27	Be it enacted by the Legislature of the state of Utah:
28	Section 1. Section <b>57-1-24.3</b> is amended to read:
29	57-1-24.3. Notices to default trustor Opportunity to negotiate foreclosure relief.
30	(1) As used in this section:
31	(a) "Beneficiary" means a financial institution that is the record owner of the beneficial
32	interest under a trust deed, including successors in interest.
33	(b) "Current address" means the address at which a person has agreed or requested to
34	receive notices.
35	[(a)] (c) "Default trustor" means a trustor under a trust deed that secures a loan that the
36	beneficiary or servicer claims is in default.
37	(d) "Financial institution" means:
38	(i) a state or federally chartered:
39	(A) bank;
40	(B) savings and loan association;
41	(C) savings bank;
42	(D) industrial bank; or
43	(E) credit union; or
44	(ii) any other entity under the jurisdiction of the commissioner of financial institutions
45	as provided in Title 7, Financial Institutions Act.
46	[(b)] (e) "Foreclosure relief" means a mortgage modification program or other
47	foreclosure relief option offered by a beneficiary or servicer.
48	[(c)] (f) "Loan" means an obligation incurred for personal, family, or household
49	purposes, evidenced by a promissory note or other credit agreement for which a trust deed
50	encumbering owner-occupied residential property is given as security.
51	[(d)] (g) "Owner-occupied residential property" means real property that is occupied by
52	its owner as the owner's primary residence.
53	[(e)] (h) "Servicer" means an entity, retained by the beneficiary:
54	(i) for the purpose of receiving a scheduled periodic payment from a borrower pursuant
55	to the terms of a loan; or
56	(ii) that meets the definition of servicer under 12 U.S.C. Sec. 2605(i)(2) with respect to

57	residential mortgage loans.
58	(f) "Single point of contact" means [a person] an individual or the individual's
59	replacement who, as the designated representative of the beneficiary or servicer, is authorized
60	to:
61	(i) coordinate and ensure effective communication with a default trustor concerning:
62	(A) foreclosure proceedings initiated by the beneficiary or servicer relating to the trust
63	property; and
64	(B) any foreclosure relief offered by or acceptable to the beneficiary or servicer; and
65	(ii) access and be informed of decisions concerning the default trustor's eligibility for
66	foreclosure relief; and
67	[(ii) direct] (iii) access and be informed of the procedural details of all foreclosure
68	proceedings initiated by the beneficiary or servicer relating to the trust property, including:
69	(A) the filing of a notice of default under Section 57-1-24 and any cancellation of a
70	notice of default;
71	(B) the publication of a notice of trustee's sale under Section 57-1-25; and
72	(C) the postponement of a trustee's sale under Section 57-1-27 or this section.
73	(2) (a) [Before] No fewer than 30 days before the day on which a notice of default is
74	filed for record under Section 57-1-24, a beneficiary or servicer shall:
75	(i) designate a single point of contact; and
76	(ii) send written notice [by United States mail] to the default trustor at the default
77	trustor's current address or, if none is provided, the address of the property described in the
78	trust deed.
79	(b) A notice under Subsection (2)(a)(ii) shall:
80	(i) advise the default trustor of the intent of the beneficiary or servicer to file a notice of
81	default;
82	(ii) state:
83	(A) the nature of the default;
84	(B) the total amount the default trustor is required to pay in order to cure the default
85	and avoid the filing of a notice of default, itemized by the type and amount of each component
86	part of the total cure amount; and
87	(C) [the] a date, not fewer than 30 days after the day on which the notice is mailed, by

which the default trustor [is required to] must pay the amount to cure the default and avoid the filing of a notice of default under Section 57-1-24;

- (iii) disclose the name, telephone number, email address, and mailing address of the single point of contact designated by the beneficiary or servicer; and
- (iv) direct the default trustor to contact the single point of contact regarding foreclosure relief available through the beneficiary or servicer for which a default trustor may apply, if the beneficiary or servicer offers foreclosure relief.
- (3) Before the expiration of the three-month period described in Subsection 57-1-24(2), a default trustor may apply directly with the single point of contact for any available foreclosure relief.
- (4) A default trustor shall, within the time required by the beneficiary or servicer, provide all financial and other information requested by the [single point of contact] beneficiary or servicer to enable the beneficiary or servicer to determine whether the default trustor qualifies for the foreclosure relief for which the default trustor applies.
  - (5) The single point of contact shall:
- (a) inform the default trustor about and make available to the default [trust] trustor any available foreclosure relief;
- (b) undertake reasonable and good faith efforts, consistent with applicable law, to consider the default trustor for foreclosure relief for which the default trustor is eligible;
- (c) ensure timely and appropriate communication with the default trustor concerning foreclosure relief for which the default trustor applies; and
- (d) notify the default trustor [by United States mail] in writing of the decision of the beneficiary or servicer regarding the foreclosure relief for which the default trustor applies.
- [(6) Notice of a trustee's sale may not be given under Section 57-1-25 with respect to the trust property of a default trustor who has applied for foreclosure relief until after the single point of contact provides the notice required by Subsection (5)(d).]
- (6) If a default trustor applies for foreclosure relief and provides all information required under Subsection (4), the trustee may not give notice of a trustee's sale under Section 57-1-25 until the single point of contact provides the notice required by Subsection (5)(d).
- (7) A beneficiary or servicer may cause a notice of a trustee's sale to be given with respect to the trust property of a default trustor who has applied for foreclosure relief if, in the

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119 exercise of the sole discretion of the beneficiary or servicer, the beneficiary or servicer: 120 (a) determines that the default trustor does not qualify for the foreclosure relief for 121 which the default trustor has applied; or 122 (b) elects not to enter into a written agreement with the default trustor to implement the 123 foreclosure relief. 124 (8) (a) A beneficiary or servicer may postpone a trustee's sale of the trust property in 125 order to allow further time for negotiations relating to foreclosure relief. 126 (b) A postponement of a trustee's sale under Subsection (8)(a) does not require the 127 trustee to file for record a new or additional notice of default under Section 57-1-24. 128 (9) A beneficiary or servicer shall cause the cancellation of a notice of default filed 129 under Section 57-1-24 on the trust property of a default trustor if the beneficiary or servicer: 130 (a) determines that the default trustor qualifies for the foreclosure relief for which the 131 default trustor has applied; and 132 (b) enters into a written agreement with the default trustor to implement the foreclosure relief. 133 134 (10) This section may not be construed to require a beneficiary or servicer to: 135 (a) establish foreclosure relief; or (b) approve an application for foreclosure relief submitted by a default trustor. 136 137 (11) A beneficiary and servicer shall each take reasonable measures to ensure that their 138 respective practices in the foreclosure of owner-occupied residential property and any 139 foreclosure relief with respect to a loan: 140 (a) comply with all applicable federal and state fair lending statutes; and 141 (b) ensure appropriate treatment of default trustors in the foreclosure process. 142 [(12) This section does not apply if the beneficiary under a trust deed securing a loan is 143 an individual.] 144 [(13)] (12) A beneficiary or servicer is considered to have complied with the 145 requirements of this section if the beneficiary or servicer designates and uses a single point of 146 contact in compliance with federal law, rules, regulations, guidance, or guidelines governing

the beneficiary or servicer and issued by, as applicable, the Board of Governors of the Federal

Reserve System, the Federal Deposit Insurance Corporation, the Office of the Comptroller of

the Currency, the National Credit Union Administration, or the Consumer Financial Protection

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151	[(14)] (13) The failure of a beneficiary or servicer to comply with a requirement of this
152	section does not affect the validity of a trustee's sale of the trust property [to a bona fide
153	purchaser].