

Senator Daniel W. Thatcher proposes the following substitute bill:

UTAH 311 HELP LINE

2014 GENERAL SESSION

STATE OF UTAH

Chief Sponsor: Daniel W. Thatcher

House Sponsor: Steve Eliason

LONG TITLE

General Description:

This bill establishes the Utah 311 help line.

Highlighted Provisions:

This bill:

- ▶ defines terms;
- ▶ establishes the Utah 311 help line;
- ▶ establishes the Utah 311 Commission within the Office of the Attorney General;

and

- ▶ requires the Utah 311 Commission to administer the Utah 311 help line.

Money Appropriated in this Bill:

This bill appropriates:

- ▶ to the Office of the Attorney General, as an ongoing appropriation:
 - from the General Fund, \$40,000.

Other Special Clauses:

This bill provides an effective date.

Utah Code Sections Affected:

ENACTS:

63G-18-101, Utah Code Annotated 1953



- 26 [63G-18-102](#), Utah Code Annotated 1953
- 27 [63G-18-103](#), Utah Code Annotated 1953
- 28 [63G-18-104](#), Utah Code Annotated 1953
- 29 [63G-18-105](#), Utah Code Annotated 1953
- 30 [63G-18-106](#), Utah Code Annotated 1953



31 *Be it enacted by the Legislature of the state of Utah:*

32 Section 1. Section **63G-18-101** is enacted to read:

33 **Part 1. Utah 311**

34 **63G-18-101. Title.**

35 This part is known as "Utah 311."

36 Section 2. Section **63G-18-102** is enacted to read:

37 **63G-18-102. Definitions.**

38 (1) "311" means the abbreviated dialing code assigned by the Federal Communications
39 Commission for accessing nonemergency services.

40 (2) "Commission" means the Utah 311 Commission established in Section
41 [63G-17-103](#).

42 (3) "Utah 311 provider" means an entity approved by the commission to provide Utah
43 311 help line services.

44 Section 3. Section **63G-18-103** is enacted to read:

45 **63G-18-103. Utah 311 help line established -- Uses.**

46 (1) The Utah 311 help line is established to allow a citizen to obtain nonemergency
47 services through a central, multipurpose phone number.

48 (2) The following services may be provided through the Utah 311 help line:

- 49 (a) school safety tip line services;
- 50 (b) mental health crisis line services; and
- 51 (c) municipal services.

52 Section 4. Section **63G-18-104** is enacted to read:

53 **63G-18-104. Utah 311 Commission established -- Members.**

54 (1) There is established the Utah 311 Commission, within the Office of the Attorney
55 General, composed of the following members:

- 57 (a) one member appointed by the attorney general;
58 (b) two members appointed by the State Board of Education;
59 (c) two members appointed by the executive director of the Department of Health;
60 (d) two members appointed by the Utah Association of Counties, one of whom
61 represents a rural county;
62 (e) two members appointed by the director of the Utah League of Cities and Towns,
63 one of whom represents a rural city;
64 (f) two members of the House of Representatives, appointed by the speaker of the
65 House of Representatives; and
66 (g) two members of the Senate, appointed by the president of the Senate.
67 (2) Except as required in Subsection (3), members shall be appointed to four-year
68 terms.
69 (3) Notwithstanding the requirements of Subsection (2), the length of terms of the
70 members shall be staggered so that approximately half of the committee is appointed every two
71 years.
72 (4) When a vacancy occurs in the membership of the commission, a replacement shall
73 be appointed for the unexpired term.
74 (5) (a) The attorney general's designee shall serve as chair of the commission.
75 (b) The chair shall set the agenda for commission meetings.
76 (6) Attendance of a simple majority of the members constitutes a quorum for the
77 transaction of official commission business.
78 (7) Formal action by the commission requires a majority vote of a quorum.
79 (8) (a) Except as provided in Subsection (8)(b), a member may not receive
80 compensation, benefits, per diem, or travel expenses for the member's service.
81 (b) Compensation and expenses of a member who is a legislator are governed by
82 Section [36-2-2](#) and Legislative Joint Rules, Title 5, Legislative Compensation and Expenses.
83 (9) The Office of the Attorney General shall provide staff support to the commission.
84 Section 5. Section **63G-18-105** is enacted to read:
85 **63G-18-105. Utah 311 Commission duties.**
86 The commission shall provide for the administration of the Utah 311 help line,
87 including:

- 88 (1) designating approved Utah 311 providers;
- 89 (2) establishing procedures for Utah 311 providers;
- 90 (3) developing training materials for Utah 311 providers; and
- 91 (4) coordinating with appropriate state and local agencies to ensure the joint
- 92 development and maintenance of Utah 311.

93 Section 6. Section **63G-18-106** is enacted to read:

94 **63G-18-106. Immunity from liability.**

95 A person who, in good faith, reports information to Utah 311 and any person who, in
96 good faith, receives the information is immune from any liability, civil or criminal, that might
97 otherwise result from the reporting or receipt of the information.

98 Section 7. **Appropriation.**

99 Under the terms and conditions of Title 63J, Chapter 1, Budgetary Procedures Act, for
100 the fiscal year beginning July 1, 2014, and ending June 30, 2015, the following sums of money
101 are appropriated from resources not otherwise appropriated, or reduced from amounts
102 previously appropriated, out of the funds or accounts indicated. These sums of money are in
103 addition to any amounts previously appropriated for fiscal year 2015.

104 To the Office of the Attorney General

105 From the General Fund

\$40,000

106 Schedule of Programs:

107 Administration Program

\$40,000

108 The Legislature intends that the appropriation under this section is:

- 109 (1) ongoing, subject to availability of funds; and
- 110 (2) nonlapsing.

111 Section 8. **Effective date.**

- 112 (1) Except as provided in Subsection (2), this bill takes effect on May 13, 2014.
- 113 (2) Uncodified Section 7, Appropriation, takes effect on July 1, 2014.