

181 act;

182 (c) receive complaints from a helpline caller that allege a violation of the act;

183 ~~Ĥ→ [(d) at the helpline administrator's discretion and with the caller's consent:~~

184 ~~—— (i) provide limited services to help resolve the caller's dispute, including investigation~~
 185 ~~or negotiation; or~~

186 ~~—— (ii) provide the caller a referral for other legal services;~~

187 ~~[(e)] (d) ←Ĥ~~ create a record of each call that includes:

188 (i) whether the caller is a resident, a mobile home owner, or a park owner;

189 (ii) the subject of the call, including whether the call alleges a violation of the act;

190 (iii) if the call alleges a violation of the act, information regarding whether the
 191 respondent was contacted;

192 (iv) the services provided to the caller, if any; and

193 (v) the outcome of the dispute, if known; and

194 ~~Ĥ→ [(f)] (e) ←Ĥ~~ maintain a record described in Subsection (4) Ĥ→ [(e)] (d) ←Ĥ for at least
 194a one year after the day

195 on which the record is created.

196 (5) The helpline administrator shall, beginning in 2016, on or before November 30 of
 197 each year, submit to the Political Subdivisions Interim Committee a report that, for the 12
 198 months before the day on which the helpline administrator submits the report, states:

199 (i) the number of calls that the helpline administrator, a supervised student, or an
 200 assisting attorney received through the helpline;

201 (ii) a brief summary of each call, including:

202 (A) whether a resident, a mobile home owner, or a park owner made the call;

203 (B) the subject of the call;

204 (C) the nature of any service provided to the caller; and

205 (D) the outcome of the matter, if known; and

206 (iii) any recommendations regarding changes to the helpline or the act.

207 Section 6. Section **57-16a-203** is enacted to read:

208 **57-16a-203. Helpline process.**

209 (1) A helpline caller may call the helpline regarding the rights, responsibilities, and
 210 remedies described in the act.

211 (2) If a helpline caller alleges a violation of the act, the helpline administrator, a

212 supervised student, or an assisting attorney shall ~~it~~ [:]

213 [(a)] ~~it~~ inform the caller of the rights, responsibilities, and remedies described in the

213a act ~~it~~ [;

214 ~~_____ (b) at the helpline administrator's discretion and with the caller's consent, provide~~
215 ~~limited services to help resolve the caller's dispute, including investigation or negotiation; or~~

216 ~~_____ (c) refer the caller to other legal services, as needed] ~~it~~ .~~

217 (3) ~~it~~ [A] Any ~~it~~ record ~~it~~ or recommendation ~~it~~ that relates to the helpline
217a administration is not admissible as evidence in

218 a judicial proceeding.

219 Section 7. Section 63I-1-257 is amended to read:

220 **63I-1-257. Repeal dates, Title 57.**

221 (1) Subsections 57-1-25(1)(c), (3)(b), and (4) are repealed December 31, 2016.

222 (2) Subsection 57-16-4(12), on July 1, 2017, is modified to read as follows:

223 "(12) The mobile home park shall have a copy of this chapter posted at all times in a
224 conspicuous place in a common area of the mobile home park."

225 (3) Title 57, Chapter 16a, Mobile Home Park Helpline, is repealed July 1, 2017.

226 Section 8. **Appropriation.**

227 Under the terms and conditions of Title 63J, Chapter 1, Budgetary Procedures Act, for
228 the fiscal year beginning July 1, 2015, and ending June 30, 2016, the following sums of money
229 are appropriated from resources not otherwise appropriated, or reduced from amounts
230 previously appropriated, out of the funds or accounts indicated. These sums of money are in
231 addition to any amounts previously appropriated for fiscal year 2016.

232 To University of Utah - Education and General

233 From General Fund, One-time

\$35,000

234 Schedule of Programs:

235 Administration of the Mobile Home Park Helpline \$35,000

236 The Legislature intends that the University of Utah S.J. Quinney College of Law use
237 funds appropriated under this section to administer the Mobile Home Park Helpline established
238 in Title 57, Chapter 16a, Mobile Home Park Helpline.

239 Under Section 63J-1-603, the Legislature further intends that appropriations provided
240 under this section not lapse at the end of fiscal year 2016. The use of any nonlapsing funds is
241 limited to administration of the Mobile Home Park Helpline described in Title 57, Chapter 16a,
242 Mobile Home Park Helpline.