

**2nd Sub. S.B. 190**  
**MOBILE HOME PARK HELPLINE**

HOUSE FLOOR AMENDMENTS

AMENDMENT 1

MARCH 11, 2015 8:14 PM

Representative **R. Curt Webb** proposes the following amendments:

1. *Page 7, Lines 182 through 194:*

182           (c) receive complaints from a helpline caller that allege a violation of the act;  
183            ~~{ (d) at the helpline administrator's discretion and with the caller's consent;~~  
184       ~~—— (i) provide limited services to help resolve the caller's dispute, including investigation~~  
185       ~~or negotiation; or~~  
186       ~~—— (ii) provide the caller a referral for other legal services; }~~  
187           ~~{ (e) } (d) create a record of each call that includes:~~  
188            (i) whether the caller is a resident, a mobile home owner, or a park owner;  
189            (ii) the subject of the call, including whether the call alleges a violation of the act;  
190            (iii) if the call alleges a violation of the act, information regarding whether the  
191       respondent was contacted;  
192            (iv) the services provided to the caller, if any; and  
193            (v) the outcome of the dispute, if known; and  
194            ~~{ (f) } (e) maintain a record described in Subsection (4) { (e) } (d) for at least one year~~  
          after the day

2. *Page 8, Lines 212 through 217:*

212       supervised student, or an assisting attorney shall { :  
213       ~~—— (a) } inform the caller of the rights, responsibilities, and remedies described in the act { :~~  
214       ~~—— (b) at the helpline administrator's discretion and with the caller's consent, provide~~  
215       ~~limited services to help resolve the caller's dispute, including investigation or negotiation; or~~  
216       ~~—— (c) refer the caller to other legal services, as needed; }~~ .  
217        (3) ~~{ A } Any record or recommendation~~ that relates to the helpline administration is not  
          admissible as evidence in