

1                   **ADULT PROTECTIVE SERVICES AMENDMENTS**

2                                   2017 GENERAL SESSION

3                                   STATE OF UTAH

4                           **Chief Sponsor: Rebecca P. Edwards**

5                                   Senate Sponsor: Lyle W. Hillyard

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7   **LONG TITLE**

8   **General Description:**

9           This bill establishes the means and criteria for Adult Protective Services to obtain court  
10 authority to provide emergency protective services to a vulnerable adult in an  
11 emergency.

12 **Highlighted Provisions:**

13           This bill:

- 14           ▶ defines "emergency protective services";
- 15           ▶ requires Adult Protective Services to provide emergency protective services, subject  
16 to court order;
- 17           ▶ allows the Division of Occupational and Professional Licensing access to the Adult  
18 Protective Services database;
- 19           ▶ clarifies that protective services are provided only on a voluntary basis and  
20 emergency protective services are provided under court order;
- 21           ▶ clarifies the venue for court proceedings for protective services and emergency  
22 protective services;
- 23           ▶ establishes requirements and the process for a court to order emergency protective  
24 services;
- 25           ▶ sets time limits for emergency protective services;
- 26           ▶ allows a court to authorize forcible entry by a peace officer into the premises where  
27 the vulnerable adult may be found;
- 28           ▶ repeals authority and procedures for court-ordered involuntary protective services;
- 29           and

30           ▶ makes technical changes.

31 **Money Appropriated in this Bill:**

32           None

33 **Other Special Clauses:**

34           None

35 **Utah Code Sections Affected:**

36 AMENDS:

37           **62A-3-301**, as last amended by Laws of Utah 2012, Chapter 149

38           **62A-3-302**, as last amended by Laws of Utah 2008, Chapter 91

39           **62A-3-303**, as last amended by Laws of Utah 2014, Chapter 245

40           **62A-3-312**, as last amended by Laws of Utah 2014, Chapter 245

41           **62A-3-315**, as enacted by Laws of Utah 2002, Chapter 108

42           **62A-3-317**, as enacted by Laws of Utah 2002, Chapter 108

43           **62A-3-320**, as last amended by Laws of Utah 2008, Chapter 91

44           **62A-3-321**, as enacted by Laws of Utah 2002, Chapter 108

45 REPEALS:

46           **62A-3-318**, as last amended by Laws of Utah 2008, Chapter 91

47           **62A-3-319**, as enacted by Laws of Utah 2002, Chapter 108



49 *Be it enacted by the Legislature of the state of Utah:*

50           Section 1. Section **62A-3-301** is amended to read:

51           **62A-3-301. Definitions.**

52           As used in this part:

53           (1) "Abandonment" means any knowing or intentional action or failure to act,  
54 including desertion, by a person or entity acting as a caretaker for a vulnerable adult that leaves  
55 the vulnerable adult without the means or ability to obtain necessary food, clothing, shelter, or  
56 medical or other health care.

57           (2) "Abuse" means:

- 58 (a) knowingly or intentionally:
- 59 (i) attempting to cause harm;
- 60 (ii) causing harm; or
- 61 (iii) placing another in fear of harm;
- 62 (b) unreasonable or inappropriate use of physical restraint, medication, or isolation that
- 63 causes or is likely to cause harm to a vulnerable adult;
- 64 (c) emotional or psychological abuse;
- 65 (d) a sexual offense as described in Title 76, Chapter 5, Offenses Against the Person;
- 66 or
- 67 (e) deprivation of life sustaining treatment, or medical or mental health treatment,
- 68 except:
- 69 (i) as provided in Title 75, Chapter 2a, Advance Health Care Directive Act; or
- 70 (ii) when informed consent, as defined in Section 76-5-111, has been obtained.
- 71 (3) "Adult" means a person who is 18 years of age or older.
- 72 (4) "Adult protection case file" means a record, stored in any format, contained in a
- 73 case file maintained by Adult Protective Services.
- 74 (5) "Adult Protective Services" means the unit within the division responsible to
- 75 investigate abuse, neglect, and exploitation of vulnerable adults and provide appropriate
- 76 protective services.
- 77 (6) "Capacity to consent" means the ability of a person to understand and communicate
- 78 regarding the nature and consequences of decisions relating to the person, and relating to the
- 79 person's property and lifestyle, including a decision to accept or refuse services.
- 80 (7) "Caretaker" means each person, entity, corporation, or public institution that
- 81 assumes the responsibility to provide a vulnerable adult with care, food, shelter, clothing,
- 82 supervision, medical or other health care, resource management, or other necessities.
- 83 (8) "Counsel" means an attorney licensed to practice law in this state.
- 84 (9) "Database" means the statewide database maintained by the division under Section
- 85 62A-3-311.1.

86 (10) "Elder abuse" means abuse, neglect, or exploitation of an elder adult.

87 (11) "Elder adult" means a person 65 years of age or older.

88 (12) "Emergency" means a circumstance in which a vulnerable adult is at an immediate  
89 risk of death, serious physical injury, or serious physical, emotional, or financial harm.

90 (13) "Emergency protective services" means measures taken by Adult Protective  
91 Services under time-limited, court-ordered authority for the purpose of remediating an  
92 emergency.

93 [~~(13)~~] (14) (a) "Emotional or psychological abuse" means knowing or intentional  
94 verbal or nonverbal conduct directed at a vulnerable adult that results in the vulnerable adult  
95 suffering mental anguish, emotional distress, fear, humiliation, degradation, agitation, or  
96 confusion.

97 (b) "Emotional or psychological abuse" includes intimidating, threatening, isolating,  
98 coercing, or harassing.

99 (c) "Emotional or psychological abuse" does not include verbal or non-verbal conduct  
100 by a vulnerable adult who lacks the capacity to intentionally or knowingly:

101 (i) engage in the conduct; or

102 (ii) cause mental anguish, emotional distress, fear, humiliation, degradation, agitation,  
103 or confusion.

104 [~~(14)~~] (15) "Exploitation" means an offense described in Subsection 76-5-111(4) or  
105 Section 76-5b-202.

106 [~~(15)~~] (16) "Harm" means pain, mental anguish, emotional distress, hurt, physical or  
107 psychological damage, physical injury, serious physical injury, suffering, or distress inflicted  
108 knowingly or intentionally.

109 [~~(16)~~] (17) "Inconclusive" means a finding by the division that there is not a reasonable  
110 basis to conclude that abuse, neglect, or exploitation occurred.

111 [~~(17)~~] (18) "Intimidation" means communication through verbal or nonverbal conduct  
112 which threatens deprivation of money, food, clothing, medicine, shelter, social interaction,  
113 supervision, health care, or companionship, or which threatens isolation or abuse.

114            [~~(18)~~] (19) (a) "Isolation" means knowingly or intentionally preventing a vulnerable  
115 adult from having contact with another person by:

116            (i) preventing the vulnerable adult from receiving visitors, mail, or telephone calls,  
117 contrary to the expressed wishes of the vulnerable adult, including communicating to a visitor  
118 that the vulnerable adult is not present or does not want to meet with or talk to the visitor,  
119 knowing that communication to be false;

120            (ii) physically restraining the vulnerable adult in order to prevent the vulnerable adult  
121 from meeting with a visitor; or

122            (iii) making false or misleading statements to the vulnerable adult in order to induce  
123 the vulnerable adult to refuse to receive communication from visitors or other family members.

124            (b) The term "isolation" does not include an act intended to protect the physical or  
125 mental welfare of the vulnerable adult or an act performed pursuant to the treatment plan or  
126 instructions of a physician or other professional advisor of the vulnerable adult.

127            [~~(19)~~] (20) "Lacks capacity to consent" is as defined in Section 76-5-111.

128            [~~(20)~~] (21) (a) "Neglect" means:

129            (i) (A) failure of a caretaker to provide necessary care, including nutrition, clothing,  
130 shelter, supervision, personal care, or dental, medical, or other health care for a vulnerable  
131 adult, unless the vulnerable adult is able to provide or obtain the necessary care without  
132 assistance; or

133            (B) failure of a caretaker to provide protection from health and safety hazards or  
134 maltreatment;

135            (ii) failure of a caretaker to provide care to a vulnerable adult in a timely manner and  
136 with the degree of care that a reasonable person in a like position would exercise;

137            (iii) a pattern of conduct by a caretaker, without the vulnerable adult's informed  
138 consent, resulting in deprivation of food, water, medication, health care, shelter, cooling,  
139 heating, or other services necessary to maintain the vulnerable adult's well being;

140            (iv) knowing or intentional failure by a caretaker to carry out a prescribed treatment  
141 plan that causes or is likely to cause harm to the vulnerable adult;

142 (v) self-neglect by the vulnerable adult; or

143 (vi) abandonment by a caretaker.

144 (b) "Neglect" does not include conduct, or failure to take action, that is permitted or  
145 excused under Title 75, Chapter 2a, Advance Health Care Directive Act.

146 [~~(21)~~] (22) "Physical injury" includes the damage and conditions described in Section  
147 76-5-111.

148 [~~(22)~~] (23) "Protected person" means a vulnerable adult for whom the court has  
149 ordered protective services.

150 [~~(23)~~] (24) "Protective services" means services to protect a vulnerable adult from  
151 abuse, neglect, or exploitation.

152 [~~(24)~~] (25) "Self-neglect" means the failure of a vulnerable adult to provide or obtain  
153 food, water, medication, health care, shelter, cooling, heating, safety, or other services  
154 necessary to maintain the vulnerable adult's well being when that failure is the result of the  
155 adult's mental or physical impairment. Choice of lifestyle or living arrangements may not, by  
156 themselves, be evidence of self-neglect.

157 [~~(25)~~] (26) "Serious physical injury" is as defined in Section 76-5-111.

158 [~~(26)~~] (27) "Supported" means a finding by the division that there is a reasonable basis  
159 to conclude that abuse, neglect, or exploitation occurred.

160 [~~(27)~~] (28) "Undue influence" occurs when a person uses the person's role, relationship,  
161 or power to exploit, or knowingly assist or cause another to exploit, the trust, dependency, or  
162 fear of a vulnerable adult, or uses the person's role, relationship, or power to gain control  
163 deceptively over the decision making of the vulnerable adult.

164 [~~(28)~~] (29) "Vulnerable adult" means an elder adult, or an adult who has a mental or  
165 physical impairment which substantially affects that person's ability to:

166 (a) provide personal protection;

167 (b) provide necessities such as food, shelter, clothing, or mental or other health care;

168 (c) obtain services necessary for health, safety, or welfare;

169 (d) carry out the activities of daily living;

170 (e) manage the adult's own financial resources; or  
171 (f) comprehend the nature and consequences of remaining in a situation of abuse,  
172 neglect, or exploitation.  
173 ~~[(29)]~~ (30) "Without merit" means a finding that abuse, neglect, or exploitation did not  
174 occur.

175 Section 2. Section **62A-3-302** is amended to read:

176 **62A-3-302. Purpose of Adult Protective Services Program.**

177 Subject to the rules made by the division under Section [62A-3-106.5](#), Adult Protective  
178 Services:

- 179 (1) shall investigate or cause to be investigated reports of alleged abuse, neglect, or  
180 exploitation of vulnerable adults;
- 181 (2) shall, where appropriate, provide short-term, limited protective services with the  
182 permission of the affected vulnerable adult or the guardian or conservator of the vulnerable  
183 adult; ~~[and]~~
- 184 (3) shall, subject to Section [62A-3-320](#), provide emergency protective services; and  
185 ~~[(3)]~~ (4) may make rules, in accordance with Title 63G, Chapter 3, Utah  
186 Administrative Rulemaking Act, and develop procedures and policies relating to:
  - 187 (a) reporting and investigating incidents of abuse, neglect, or exploitation; and
  - 188 (b) providing protective services to the extent that funds are appropriated by the  
189 Legislature for this purpose.

190 Section 3. Section **62A-3-303** is amended to read:

191 **62A-3-303. Powers and duties of Adult Protective Services.**

192 In addition to all other powers and duties that Adult Protective Services is given under  
193 this part, Adult Protective Services:

- 194 (1) shall maintain an intake system for receiving and screening reports;
- 195 (2) shall investigate referrals that meet the intake criteria;
- 196 (3) shall conduct assessments of vulnerability and functional capacity as it relates to an  
197 allegation of abuse, neglect, or exploitation of an adult who is the subject of a report;

198 (4) shall perform assessments based on protective needs and risks for a vulnerable  
199 adult who is the subject of a report;

200 (5) may address any protective needs by making recommendations to and coordinating  
201 with the vulnerable adult or by making referrals to community resources;

202 (6) may provide short-term, limited services to a vulnerable adult when family or  
203 community resources are not available to provide for the protective needs of the vulnerable  
204 adult;

205 (7) shall have access to facilities licensed by, or contracted with, the department or the  
206 Department of Health for the purpose of conducting investigations;

207 (8) shall be given access to, or provided with, written statements, documents, exhibits,  
208 and other items related to an investigation, including private, controlled, or protected medical  
209 or financial records of a vulnerable adult who is the subject of an investigation if:

210 (a) for a vulnerable adult who ~~[does not lack]~~ has the capacity to consent, the  
211 vulnerable adult signs a release of information; or

212 (b) for a vulnerable adult who lacks capacity to consent, an administrative subpoena is  
213 issued by Adult Protective Services;

214 (9) may initiate proceedings in a court of competent jurisdiction to seek relief  
215 necessary to carry out the provisions of this chapter;

216 (10) shall, subject to Section 62A-3-320, provide emergency protective services;

217 ~~[(10)]~~ (11) may require all persons, including family members of a vulnerable adult  
218 and any caretaker, to cooperate with Adult Protective Services in carrying out its duties under  
219 this chapter, including the provision of statements, documents, exhibits, and other items that  
220 assist Adult Protective Services in conducting investigations and providing protective services;

221 ~~[(11)]~~ (12) may require all officials, agencies, departments, and political subdivisions  
222 of the state to assist and cooperate within their jurisdictional power with the court, the division,  
223 and Adult Protective Services in furthering the purposes of this chapter;

224 ~~[(12)]~~ (13) may conduct studies and compile data regarding abuse, neglect, and  
225 exploitation; and



226 [~~(13)~~] (14) may issue reports and recommendations.

227 Section 4. Section **62A-3-312** is amended to read:

228 **62A-3-312. Access to information in database.**

229 The database and the adult protection case file:

230 (1) shall be made available to law enforcement agencies, the attorney general's office,  
231 city attorneys, the Division of Occupational and Professional Licensing, and county or district  
232 attorney's offices;

233 (2) shall be released as required under Subsection **63G-2-202(4)(c)**; and

234 (3) may be made available, at the discretion of the division, to:

235 (a) subjects of a report as follows:

236 (i) a vulnerable adult named in a report as a victim of abuse, neglect, or exploitation, or  
237 that adult's attorney or legal guardian; and

238 (ii) a person identified in a report as having abused, neglected, or exploited a  
239 vulnerable adult, or that person's attorney; and

240 (b) persons involved in an evaluation or assessment of the vulnerable adult as follows:

241 (i) an employee or contractor of the department who is responsible for the evaluation or  
242 assessment of an adult protection case file;

243 (ii) a multidisciplinary team approved by the division to assist Adult Protective  
244 Services in the evaluation, assessment, and disposition of a vulnerable adult case;

245 (iii) an authorized person or agency providing services to, or responsible for, the care,  
246 treatment, assessment, or supervision of a vulnerable adult named in the report as a victim,  
247 when in the opinion of the division, that information will assist in the protection of, or provide  
248 other benefits to, the victim;

249 (iv) a licensing authority for a facility, program, or person providing care to a victim  
250 named in a report; and

251 (v) legally authorized protection and advocacy agencies when they represent a victim  
252 or have been requested by the division to assist on a case, including:

253 (A) the Office of Public Guardian, created in Section **62A-14-103**; and

254 (B) the Long-Term Care Ombudsman Program, created in Section [62A-3-203](#).

255 Section 5. Section **62A-3-315** is amended to read:

256 **62A-3-315. Protective services voluntary unless court ordered.**

257 (1) Vulnerable adults who receive protective services under this part shall do so  
258 knowingly or voluntarily or upon district court order.

259 (2) Protective services may be provided without a court order for a vulnerable adult  
260 who ~~[does not lack]~~ has the capacity to consent and who requests or knowingly or voluntarily  
261 consents to those services. Protective services may also be provided for a vulnerable adult  
262 whose guardian or conservator with authority to consent does consent to those services. When  
263 short-term, limited protective services are provided, the division and the recipient, or the  
264 recipient's guardian or conservator, shall execute a written agreement setting forth the purposes  
265 and limitations of the services to be provided. If consent is subsequently withdrawn by the  
266 recipient, the recipient's guardian or conservator, or the court, services, including any  
267 investigation, shall cease.

268 (3) ~~[The]~~ A court may order emergency protective services to be provided to a  
269 vulnerable adult who does not consent or who lacks capacity to consent to protective services  
270 in accordance with ~~[this part]~~ Section [62A-3-320](#).

271 Section 6. Section **62A-3-317** is amended to read:

272 **62A-3-317. Venue for protective services proceedings.**

273 Venue for all proceedings ~~[for]~~ related to protective services and emergency protective  
274 services under this chapter is in the county where the vulnerable adult resides or is present.

275 Section 7. Section **62A-3-320** is amended to read:

276 **62A-3-320. Emergency protective services -- Forcible entry.**

277 ~~[(1) Upon the filing of a petition for an emergency order, the court may, without notice,~~  
278 ~~order appropriate protective services, if the court finds that:]~~

279 (1) Adult Protective Services shall, immediately upon court order, provide emergency  
280 protective services to a court-designated vulnerable adult.

281 (2) A court may, without notice, order emergency protective services immediately upon

282 receipt of a petition for emergency protective services when a court finds that:

283 (a) the subject of the petition is a vulnerable adult;

284 (b) (i) the vulnerable adult [~~has no~~] does not have a court-appointed guardian or  
285 conservator; or

286 (ii) the guardian or conservator is not effectively performing the guardian's or  
287 conservator's duties;

288 (c) an emergency exists; and

289 (d) the welfare, safety, or best interests of the vulnerable adult [~~require immediate~~  
290 ~~action~~] requires emergency protective services.

291 [~~(2) The order described in Subsection (1)~~]

292 (3) An emergency protective services order shall specifically designate [the protective  
293 services which are approved, together with supporting facts] the services that are approved and  
294 the facts that support the provision of those services.

295 [~~(3) Protective services~~]

296 (4) Services authorized in an emergency protective services order may [not] include  
297 hospitalization, nursing [or], custodial care, or a change in residence[; unless the court  
298 specifically finds that the action is necessary and authorizes the specific protective services in  
299 the order].

300 [~~(4) (a) Protective services provided through an emergency order may not be provided~~  
301 ~~longer than three business days, at which time the order shall expire unless a petition for~~  
302 ~~guardianship, conservatorship, or other protective services is filed.]~~

303 (5) An emergency protective services order expires five business days after the day on  
304 which the court issues the order unless an appropriate party petitions for temporary  
305 guardianship pursuant to Section [75-5-310](#) or the division files a new petition for an emergency  
306 services order.

307 [~~(b) (6) If a petition for guardianship[, conservatorship, or other] or an additional~~  
308 ~~emergency protective services petition is filed within [the three-business-day period described~~  
309 ~~in Subsection (4)(a), the emergency order may be continued for as long as 15 days from the day~~

310 on which the last petition was filed, to allow time for a hearing to determine whether the  
311 emergency order shall remain in effect] five business days after the day on which the court  
312 issues the original emergency protective services order, a court may extend the duration of the  
313 original order an additional 15 business days after the day on which the subsequent petition is  
314 filed to allow for a court hearing on the petition.

315 [~~(5) In the emergency order, the court may appoint a temporary guardian, in accordance~~  
316 ~~with Section 75-5-310.~~]

317 [(6)] (7) To implement an emergency protective services order, [the] a court may  
318 authorize forcible entry by a peace officer into the premises where the [protected person is  
319 residing, only upon a showing that voluntary access into the premises is not possible and that  
320 forcible entry is required] vulnerable adult may be found.

321 Section 8. Section **62A-3-321** is amended to read:

322 **62A-3-321. Petition for injunctive relief when caretaker refuses to allow**  
323 **protective services.**

324 (1) When a vulnerable adult is in need of protective services and the caretaker refuses  
325 to allow the provision of those services, the division may petition the court for injunctive relief  
326 prohibiting the caretaker from interfering with the provision of protective services.

327 (2) The division's petition under Subsection (1) shall allege facts sufficient to show that  
328 the vulnerable adult is in need of protective services, that the vulnerable adult either consents  
329 or lacks capacity to consent to those services, and that the caretaker refuses to allow the  
330 provision of those services [or to order other appropriate relief].

331 (3) The court may, on appropriate findings and conclusions in accordance with Rule  
332 65A, Utah Rules of Civil Procedure, issue an order enjoining the caretaker from interfering  
333 with the provision of protective services.

334 (4) The petition under Subsection (1) may be joined with a petition under [Section  
335 ~~62A-3-318~~ or] Section ~~62A-3-320~~.

336 Section 9. **Repealer.**

337 This bill repeals:

338           Section **62A-3-318**, Petition by division for protective services -- Notice -- Rights of  
339 **adult.**  
340           Section **62A-3-319**, Court order for protective services -- Review.