

SB0014S02 compared with SB0014S01

~~{deleted text}~~ shows text that was in SB0014S01 but was deleted in SB0014S02.

Inserted text shows text that was not in SB0014S01 but was inserted into SB0014S02.

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~~{Senator Wayne A}~~Representative V. {Harper}Lowry Snow proposes the following substitute bill:

EMERGENCY TELEPHONE SERVICE AMENDMENTS

2017 GENERAL SESSION

STATE OF UTAH

Chief Sponsor: Wayne A. Harper

House Sponsor: ~~{~~ V. Lowry Snow

LONG TITLE

General Description:

This bill amends and enacts provisions related to 911 services.

Highlighted Provisions:

This bill:

- ▶ defines terms;
- ▶ provides an applicability date;
- ~~{~~ ▶ ~~requires the 911 Division to create an educational program;~~
- ‡ ▶ requires certain multi-line telephone systems to provide certain information to a public safety answering point; and
- ▶ requires a multi-line telephone system to be capable of accessing 911 services directly.

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Money Appropriated in this Bill:

None

Other Special Clauses:

None

Utah Code Sections Affected:

~~{AMENDS:~~

~~———— 63H-7a-302, as last amended by Laws of Utah 2016, Chapters 123 and 179~~

~~{ENACTS:~~

~~69-5-101, Utah Code Annotated 1953~~

~~69-5-102, Utah Code Annotated 1953~~

~~69-5-201, Utah Code Annotated 1953~~

~~69-5-202, Utah Code Annotated 1953~~

~~69-5-203, Utah Code Annotated 1953~~

~~69-5-204, Utah Code Annotated 1953~~

~~69-5-205, Utah Code Annotated 1953~~

Be it enacted by the Legislature of the state of Utah:

Section 1. ~~{ Section 63H-7a-302 is amended to read:~~

~~———— 63H-7a-302. 911 Division duties and powers:~~

~~———— (1) The 911 Division shall:~~

~~———— (a) review and make recommendations to the executive director:~~

~~———— (i) regarding:~~

~~———— (A) technical, administrative, fiscal, network, and operational standards for the implementation of unified statewide 911 emergency services;~~

~~———— (B) emerging technology; and~~

~~———— (C) expenditures from the restricted accounts created in Section 69-2-5.6 by the 911 Division on behalf of local public safety answering points in the state, with an emphasis on efficiencies and coordination in a regional manner;~~

~~———— (ii) to assure implementation of a unified statewide 911 emergency services network;~~

~~———— (iii) to establish standards of operation throughout the state; and~~

~~———— (iv) regarding mapping systems and technology necessary to implement the unified~~

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statewide 911 emergency services;

~~—— (b) prepare and submit to the executive director for approval by the board:~~

~~—— (i) an annual budget for the 911 Division;~~

~~—— (ii) an annual plan for the programs funded by the Computer Aided Dispatch Restricted Account created in Section 63H-7a-303 and the Unified Statewide 911 Emergency Service Account created in Section 63H-7a-304; and~~

~~—— (iii) information required by the director to contribute to the comprehensive strategic plan described in Subsection 63H-7a-204(18);~~

~~—— (c) assist local Utah public safety answering points with the implementation and coordination of the 911 Division responsibilities as approved by the executive director and the board;~~

~~—— (d) reimburse the state's Automated Geographic Reference Center in the Division of Integrated Technology of the Department of Technology Services, an amount equal to 1 cent per month levied on telecommunications service under Section 69-2-5.6 to enhance and upgrade digital mapping standards for unified statewide 911 emergency service as required by the division; [and]~~

~~—— (e) create a program to educate any owner or operator of a multi-line telephone system on the requirements of Title 69, Chapter 5, Enhanced 911 for Multi-Line Telephones; and~~

~~—— [(e)] (f) fulfill all other duties imposed on the 911 Division by this chapter.~~

~~—— (2) The 911 Division may recommend to the executive director to sell, lease, or otherwise dispose of equipment or personal property purchased, leased, or belonging to the authority that is related to funds expended from the restricted account created in Sections 69-2-5.5 and 69-2-5.6, the proceeds from which shall return to the respective restricted accounts.~~

~~—— (3) The 911 Division may make recommendations to the executive director to own, operate, or enter into contracts for the use of the funds expended from the restricted account created in Section 69-2-5.5.~~

~~—— (4) (a) The 911 Division shall review information regarding:~~

~~—— (i) in aggregate, the number of service subscribers by service type in a political subdivision;~~

~~—— (ii) network costs;~~

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- ~~—— (iii) public safety answering point costs;~~
- ~~—— (iv) system engineering information; and~~
- ~~—— (v) a computer-aided dispatch system.~~
- ~~—— (b) In accordance with Subsection (4)(a) the 911 Division may request:~~
 - ~~—— (i) information as described in Subsection (4)(a)(i) from the State Tax Commission;~~
- ~~and~~
- ~~—— (ii) information from public safety answering points related to the computer-aided dispatch system.~~
- ~~—— (c) The information requested by and provided to the 911 Division under Subsection (4) is a protected record in accordance with Section 63G-2-305.~~
- ~~—— (5) The 911 Division shall recommend to the executive director, for approval by the board, rules in accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act, to:~~
 - ~~—— (a) administer the program funded by the Unified Statewide 911 Emergency Service restricted account created in Section 63H-7a-304, including rules that establish the criteria, standards, technology, and equipment that a public safety answering point in Utah must adopt in order to qualify for goods or services that are funded from the restricted account; and~~
 - ~~—— (b) administer the Computer Aided Dispatch Restricted Account created in Section 63H-7a-303, including rules that establish the criteria, standards, technology, and equipment that a public safety answering point must adopt in order to qualify as a recipient of goods or services that are funded from the restricted account.~~
- ~~—— (6) The board may authorize the 911 Division to employ an outside consultant to study and advise the division on matters related to the 911 Division duties regarding the public safety communications network.~~
- ~~—— (7) This section does not expand the authority of the State Tax Commission to request additional information from a telecommunication service provider.~~

~~—— Section 2.} Section 69-5-101 is enacted to read:~~

CHAPTER 5. ENHANCED 911 FOR MULTI-LINE TELEPHONES

69-5-101. Title.

This chapter is known as "Enhanced 911 for Multi-Line Telephones."

~~Section 3}2. Section 69-5-102 is enacted to read:~~

69-5-102. Definitions.

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As used in this chapter:

(1) "Lodging establishment" means the same as that term is defined in Section 29-2-102.

(2) ~~{(a)}~~ "Multi-line telephone system" means a network- or premises-based telephone system ~~{that:~~

~~—— (i) is designed to aggregate more than one incoming voice communication channel for use by more than one telephone; and~~

~~—— (ii) consists of a} installed at an end-use location that uses common control ~~{unit}~~ units, common telephones, and common control hardware and software ~~{:~~~~

~~—— (b) "Multi-line telephone system" includes both networked systems and premise-based systems:~~

~~—— Section 4} to provide a connection to the public switched network to multiple end-users at the end-use location.~~

Section 3. Section **69-5-201** is enacted to read:

69-5-201. Applicability.

An owner or operator of a multi-line telephone system is required to comply with this chapter if, after July 1, 2017, the owner:

(1) upgrades an existing multi-line telephone system; or

(2) installs a new multi-line telephone system.

Section ~~{5}~~4. Section **69-5-202** is enacted to read:

69-5-202. Location identification information shared with public safety answering point.

An owner or operator of a multi-line telephone system shall configure the multi-line telephone system in such a manner that, when an individual makes a 911 call using the multi-line telephone system, the multi-line telephone system automatically provides the public safety answering point that receives the call verified automated number information and automated location information that includes:

(1) the street address, and, if applicable, the business name, of the location of the communications device from which the call is made;

(2) the direct call-back telephone number for the location from which the call is made;

(3) any applicable office, unit, or building number of the location from which the call

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is made:

(4) the room number, or other equivalent designation, of the location from which the call is made; and

(5) (a) if the multi-line telephone system operates for a multi-story building, the building floor from which the call is made; and

(b) if the multi-line telephone system operates for two or more buildings:

(i) the building number, or other equivalent designation, of the location from which the call is made; and

(ii) the building floor from which the call is made.

Section ~~67~~5. Section **69-5-203** is enacted to read:

69-5-203. Emergency location information and lodging establishment.

A lodging establishment that owns or operates a multi-line telephone system shall configure the multi-line telephone system in such a manner that, when an individual makes a 911 call through the multi-line telephone system, the multi-line telephone system will automatically:

(1) send the public safety answering point that receives the call:

(a) if the lodging establishment contains more than one occupied building, the building number, or other equivalent designation, of the location from which the call is made; and

(b) the room number, or other equivalent designation, from which the call is made; or

(2) connect the individual, the public safety answering point, and an individual that is designated by the lodging establishment to provide the public safety answering point:

(a) if the lodging establishment contains more than one occupied building, the building number, or other equivalent designation, of the location from which the call is made; and

(b) the room number, or other equivalent designation, of the location from which the call is made.

Section ~~77~~6. Section **69-5-204** is enacted to read:

69-5-204. Maintenance of address information.

(1) An owner or operator of a multi-line telephone system shall ensure that the multi-line telephone system has a location database that stores the information a multi-line telephone system is required to provide to a public safety answering point under this chapter that is accurately updated:

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(a) as soon as practicable after the multi-line telephone system is installed; or
(b) within one business day of the completion of any changes to the physical characteristics of the facility where the multi-line telephone system is used or changes to the multi-line telephone system, not including changes incurred during an installation described in Subsection (1)(a).

(2) The information in a location database described in Subsection (1):

(a) is owned by the multi-line telephone system owner or operator that supplied the information; and

(b) except as required by state law, is not required to be shared with another person.

(3) A public safety answering point may not use the information supplied from a database described in Subsection (1) for a purpose other than to facilitate an emergency response to a 911 call.

Section ~~†8†~~7. Section **69-5-205** is enacted to read:

69-5-205. Direct 911 dial for multi-line telephone systems.

(1) An owner or operator of a multi-line telephone system shall configure a multi-line telephone system in a manner that allows an individual to place a 911 call by dialing the digits 9-1-1 without an additional code, digit, prefix, postfix, or trunk-access code.

(2) A person that is exempt from this chapter under Section 69-5-201 that has not complied with Subsection (1) shall post, in a visible place within five feet of each telephone that is connected to the multi-line telephone system, a notice that:

(a) states that the phone may not be used to directly access 911 services by dialing 9-1-1;

(b) indicates how an individual may access 911 services through the telephone;

(c) is printed in contrasting colors in at least 16-point boldface type; and

(d) includes the following information for the location of the telephone:

(i) the street address, and, if applicable, the business name, of the location of the telephone;

(ii) any applicable office, unit, or building number of the location of the telephone; and

(iii) an applicable room number, or other equivalent designation, of the location of the telephone.