

152 including total dollars recovered through cash recovery, credit adjustments, and rebilled claims;

153 (v) measures taken by the state to discover and reduce fraud, waste, and abuse in the  
154 state Medicaid program;

155 (vi) audits conducted by the office, including performance and financial audits;

156 (vii) investigations conducted by the office and the results of those investigations[;  
157 ~~and~~], including preliminary investigations;

158 (viii) administrative and educational efforts made by the office and the division to  
159 improve compliance with Medicaid program policies and requirements;

160 (ix) total cost avoidance attributed to an office policy or action;

161 (x) the number of complaints against Medicaid recipients received and disposition of  
162 those complaints;

163 (xi) the number of educational activities that ~~§~~→ **the office provided to** ←~~§~~ a provider or a  
163a state agency ~~§~~→ **[provided]** ←~~§~~ ;

164 (xii) the number of credible allegations of fraud referred to the Medicaid fraud control  
165 unit under Section [63A-13-501](#); and

166 (xiii) the number of data pulls performed and general results of those pulls;

167 (b) recommendations on action that should be taken by the Legislature or the governor  
168 to:

169 (i) improve the discovery and reduction of fraud, waste, and abuse in the state  
170 Medicaid program;

171 (ii) improve the recovery of fraudulently or improperly used Medicaid funds; and

172 (iii) reduce costs and avoid or minimize increased costs in the state Medicaid program;

173 (c) recommendations relating to rules, policies, or procedures of a state or local  
174 government entity; and

175 (d) services provided by the state Medicaid program that exceed industry standards.

176 (3) The report described in Subsection (1) may not include any information that would  
177 interfere with or jeopardize an ongoing criminal investigation or other investigation.

178 (4) On or before November 1 of each year, the inspector general of Medicaid services  
179 shall provide the electronic report described in Subsection (1) to the [~~Executive Appropriations~~  
180 ~~Committee~~] Infrastructure and General Government Appropriations Subcommittee of the  
181 Legislature and to the governor.