

CONCURRENT RESOLUTION ENCOURAGING CULTURAL INTELLIGENCE AND LINGUISTIC COMPETENCE

2020 GENERAL SESSION

STATE OF UTAH

Chief Sponsor: Val K. Potter

Senate Sponsor: Luz Escamilla

LONG TITLE

General Description:

This concurrent resolution encourages Utah's health and social services providers to deliver culturally intelligent and linguistically competent services.

Highlighted Provisions:

This resolution:

- ▶ defines "cultural intelligence and linguistic competence" and other terms;
- ▶ highlights the importance of cultural intelligence and linguistic competence in the effective delivery of health and social services; and
- ▶ encourages Utah's health and social services providers to deliver culturally intelligent and linguistically competent services by:
 - increasing the cultural intelligence and linguistic competency of staff;
 - evaluating current capacity to meet the needs of Utahns from culturally and linguistically diverse backgrounds; and
 - implementing best practices in cultural intelligence and linguistic competence.

Special Clauses:

None

Be it resolved by the Legislature of the state of Utah, the Governor concurring therein:

WHEREAS, "cultural intelligence and linguistic competence" is defined as a set of



28 attitudes, behaviors, and policies that enable an individual and an organization to provide
29 effective service delivery in cross-cultural contexts;

30 WHEREAS, "culture" is defined as integrated patterns of human behavior that include
31 the language, thoughts, communications, actions, customs, beliefs, values, abilities, and
32 institutions of a particular group of people;

33 WHEREAS, "health and social services provider" is defined as a state and local agency,
34 nonprofit or community organization, or private provider that provides health or social services
35 to Utahns;

36 WHEREAS, Utah's significant economic and educational opportunities attract new
37 residents from all over the world with diverse backgrounds;

38 WHEREAS, Utah's growing population is becoming more culturally and linguistically
39 diverse;

40 WHEREAS, individuals from culturally and linguistically diverse populations are at a
41 higher risk for disparities in health outcomes and social resilience factors;

42 WHEREAS, the safety, health, and welfare of all Utah's residents are affected by the
43 ability of the state's health and social services system to deliver services that respond to the
44 needs of Utah's diverse population; and

45 WHEREAS, a culturally intelligent and linguistically competent organization is able to
46 work with people from all cultural and linguistic backgrounds in a way that promotes respect,
47 dignity, and self-determination:

48 NOW, THEREFORE BE IT RESOLVED that the Legislature of the state of Utah, the
49 Governor concurring therein, encourage Utah's health and social services providers to increase
50 the cultural intelligence and linguistic competence of staff over the next five years.

51 BE IT FURTHER RESOLVED that the Legislature and the Governor encourage Utah's
52 health and social services providers to evaluate current capacity to meet the needs of Utahns
53 from culturally and linguistically diverse backgrounds.

54 BE IT FURTHER RESOLVED that the Legislature and the Governor encourage Utah's
55 health and social services providers to develop annual training plans to increase the cultural
56 intelligence and linguistic competence of the providers' staff.

57 BE IT FURTHER RESOLVED that the Legislature and the Governor encourage Utah's
58 health and social services providers to implement best practices in cultural intelligence and

59 linguistic competence to meet the needs of all Utahns.