INMATE PHONE PROVIDER AMENDMENTS
2021 GENERAL SESSION
STATE OF UTAH
Chief Sponsor: Cheryl K. Acton
Senate Sponsor:
LONG TITLE
General Description:
This bill creates requirements related to inmate phone services.
Highlighted Provisions:
This bill:
defines terms;
 requires the Public Service Commission to review for approval each contract
between a telephone service provider and a correctional facility that seeks to
provide telephone access to inmates;
 provides guidance to the commission in determining whether to approve a contract;
and
sets limits on the rate an inmate may be charged for telephone use.
Money Appropriated in this Bill:
None
Other Special Clauses:
None
Utah Code Sections Affected:
ENACTS:
54-8b-19, Utah Code Annotated 1953



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Be it enacted by the Legislature of the state of Utah:

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28	Section 1. Section 54-8b-19 is enacted to read:
29	54-8b-19. Correctional facility telephone service contracts Approval by
30	commission Required rates.
31	(1) As used in this section:
32	(a) "Correctional facility" means the same as that term is defined in Section
33	<u>77-16b-102.</u>
34	(b) "Correctional facility telephone service" means a public telecommunications
35	service provided to a correctional facility for inmate use.
36	(c) "Inmate" means an individual who is committed to the custody of or housed in a
37	correctional facility.
38	(d) "Inmate telephone rate" means any amount a correctional facility or a service
39	provider charges an inmate for use of a correctional facility telephone service, including each
40	per-minute rate or surcharge for:
41	(i) a collect call, a prepaid phone card, or any other method by which a correctional
42	facility allows an inmate to access a correctional facility telephone service; or
43	(ii) a local or a long-distance phone call.
44	(e) "Service provider" means a public entity or a private entity that provides a
45	correctional facility telephone service.
46	(2) (a) A correctional facility or other state entity may not enter into or renew a contract
47	for a correctional facility telephone service, unless the contract is approved by the commission.
48	(b) To obtain approval of a contract described in Subsection (2)(a), a party shall submit
49	an application to the commission that includes:
50	(i) the proposed contract; and
51	(ii) any additional information the commission requires to analyze the contract.
52	(3) (a) The commission shall approve a contract described in Subsection (2)(a) if:
53	(i) each inmate telephone rate provided in the contract does not exceed the lesser of:
54	(A) the corresponding inmate telephone service monetary cap per-use rate established
55	and published by the Federal Communications Commission; or
56	(B) the corresponding inmate telephone system rate established and published by the
57	<u>Utah Department of Corrections;</u>
58	(ii) the provisions of the contract, other than rates which are governed by Subsection

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59	(3)(a)(i), are consistent with correctional facility telephone service contracts throughout the
60	state; and
61	(iii) the contract provides for adequate services that meet the needs of the correctional
62	facility.
63	(b) Upon receipt of an application, the commission shall:
64	(i) review the application for completeness;
65	(ii) make a determination regarding the application in accordance with Subsection
66	(3)(a); and
67	(iii) inform the party of the commission's determination.
68	(4) In accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act, the
69	commission shall make rules establishing procedures for the submission and the review of a
70	contract under this section.