

SB0169S02 compared with SB0169S01

~~deleted text~~ shows text that was in SB0169S01 but was deleted in SB0169S02.

inserted text shows text that was not in SB0169S01 but was inserted into SB0169S02.

DISCLAIMER: This document is provided to assist you in your comparison of the two bills. Sometimes this automated comparison will NOT be completely accurate. Therefore, you need to read the actual bills. This automatically generated document could contain inaccuracies caused by: limitations of the compare program; bad input data; or other causes.

Senator Jacob L. Anderegg proposes the following substitute bill:

CITIZEN DIGITAL PORTAL AMENDMENTS

2022 GENERAL SESSION

STATE OF UTAH

Chief Sponsor: Jacob L. Anderegg

House Sponsor: _____

LONG TITLE

General Description:

This bill modifies provisions relating to the duties of the Division of Technology Services.

Highlighted Provisions:

This bill:

- ▶ modifies duties of the Division of Technology Services;
- ▶ requires the division to maintain an inventory of digital applications and services used by state agencies; and
- ▶ modifies the features of the single sign-on citizen portal that the division is required to develop.

Money Appropriated in this Bill:

This bill appropriates in fiscal year 2022:

SB0169S02 compared with SB0169S01

- ▶ to the Department of Government Operations -- Chief Information Officer, from the General Fund, \$2,000,000, one-time.

This bill appropriates in fiscal year 2023:

- ▶ to the Department of Government Operations -- Chief Information Officer, from the General Fund, \$27,000,000, one-time.

Other Special Clauses:

None

Utah Code Sections Affected:

AMENDS:

63A-16-104, as last amended by Laws of Utah 2021, Chapter 382 and renumbered and amended by Laws of Utah 2021, Chapter 344

63A-16-201, as renumbered and amended by Laws of Utah 2021, Chapter 344

63A-16-803, as renumbered and amended by Laws of Utah 2021, Chapter 344

Be it enacted by the Legislature of the state of Utah:

Section 1. Section **63A-16-104** is amended to read:

63A-16-104. Duties of division.

The division shall:

(1) lead state executive branch agency efforts to establish and reengineer the state's information technology architecture with the goal of coordinating central and individual agency information technology in a manner that:

- (a) ensures compliance with the executive branch agency strategic plan; and
- (b) ensures that cost-effective, efficient information and communication systems and resources are being used by agencies to:

- (i) reduce data, hardware, and software redundancy;
- (ii) improve system interoperability and data accessibility between agencies; and
- (iii) meet the agency's and user's business and service needs;

(2) coordinate an executive branch strategic plan for all agencies;

(3) develop and implement processes to replicate information technology best practices

and standards throughout the executive branch;

(4) at least once every odd-numbered year:

SB0169S02 compared with SB0169S01

(a) evaluate the adequacy of the division's and the executive branch agencies' data and information technology system security standards through an independent third party assessment; and

(b) communicate the results of the independent third party assessment to the appropriate executive branch agencies and to the president of the Senate and the speaker of the House of Representatives;

(5) oversee the expanded use and implementation of project and contract management principles as they relate to information technology projects within the executive branch;

(6) serve as general contractor between the state's information technology users and private sector providers of information technology products and services;

(7) work toward building stronger partnering relationships with providers;

(8) develop service level agreements with executive branch departments and agencies to ensure quality products and services are delivered on schedule and within budget;

(9) develop standards for application development including a standard methodology and cost-benefit analysis that all agencies shall utilize for application development activities;

(10) maintain a current inventory of all active digital applications and services used by state agencies;

~~(10)~~ (11) determine and implement statewide efforts to standardize data elements;

~~(11)~~ (12) coordinate with executive branch agencies to provide basic website standards for agencies that address common design standards and navigation standards, including:

(a) accessibility for individuals with disabilities in accordance with:

(i) the standards of 29 U.S.C. Sec. 794d; and

(ii) Section 63A-16-209;

(b) consistency with standardized government security standards;

(c) designing around user needs with data-driven analysis influencing management and development decisions, using qualitative and quantitative data to determine user goals, needs, and behaviors, and continual testing of the website, web-based form, web-based application, or digital service to ensure that user needs are addressed;

(d) providing users of the website, web-based form, web-based application, or digital service with the option for a more customized digital experience that allows users to complete

SB0169S02 compared with SB0169S01

digital transactions in an efficient and accurate manner; and

(e) full functionality and usability on common mobile devices;

~~[(12)]~~ (13) consider, when making a purchase for an information system, cloud computing options, including any security benefits, privacy, data retention risks, and cost savings associated with cloud computing options;

~~[(13)]~~ (14) develop systems and methodologies to review, evaluate, and prioritize existing information technology projects within the executive branch and report to the governor and the Public Utilities, Energy, and Technology Interim Committee in accordance with Section 63A-16-201 on a semiannual basis regarding the status of information technology projects;

~~[(14)]~~ (15) assist the Governor's Office of Planning and Budget with the development of information technology budgets for agencies; and

~~[(15)]~~ (16) ensure that any training or certification required of a public official or public employee, as those terms are defined in Section 63G-22-102, complies with Title 63G, Chapter 22, State Training and Certification Requirements, if the training or certification is required:

- (a) under this chapter;
- (b) by the department; or
- (c) by the division.

Section 2. Section **63A-16-201** is amended to read:

63A-16-201. Chief information officer -- Appointment -- Powers -- Reporting.

(1) The director of the division shall serve as the state's chief information officer.

(2) The chief information officer shall:

- (a) advise the governor on information technology policy; and
- (b) perform those duties given the chief information officer by statute.

(3) (a) The chief information officer shall report annually to:

- (i) the governor; and
- (ii) the Public Utilities, Energy, and Technology Interim Committee.

(b) The report required under Subsection (3)(a) shall:

- (i) summarize the state's current and projected use of information technology;
- (ii) summarize the executive branch strategic plan including a description of major

SB0169S02 compared with SB0169S01

changes in the executive branch strategic plan;

(iii) provide a brief description of each state agency's information technology plan;

(iv) include the status of information technology projects described in Subsection 63A-16-104~~(11)~~(12);

(v) include the performance report described in Section 63A-16-211; and

(vi) include the expenditure of the funds provided for electronic technology, equipment, and hardware.

Section 3. Section **63A-16-803** is amended to read:

63A-16-803. Single sign-on citizen portal -- Creation.

(1) The division shall, in consultation with the entities described in Subsection (4), design and create a single sign-on citizen portal that is:

(a) a web portal through which an individual may access information and services described in Subsection (2), as agreed upon by the entities described in Subsection (4); and

(b) secure, centralized, and interconnected.

(2) The division shall ensure that the single sign-on citizen portal allows an individual, at a single point of entry, to:

(a) access and submit an application for:

(i) medical and support programs including:

(A) a medical assistance program administered under Title 26, Chapter 18, Medical Assistance Act, including Medicaid;

(B) the Children's Health Insurance Program under Title 26, Chapter 40, Utah Children's Health Insurance Act;

(C) the Primary Care Network as defined in Section 26-18-416; and

(D) the Women, Infants, and Children program administered under 42 U.S.C. Sec. 1786;

(ii) unemployment insurance under Title 35A, Chapter 4, Employment Security Act;

(iii) workers' compensation under Title 34A, Chapter 2, Workers' Compensation Act;

(iv) employment with a state agency;

(v) a driver license or state identification card renewal under Title 53, Chapter 3, Uniform Driver License Act;

(vi) a birth or death certificate under Title 26, Chapter 2, Utah Vital Statistics Act; and

SB0169S02 compared with SB0169S01

(vii) a hunting or fishing license under Title 23, Chapter 19, Licenses, Permits, and Tags;

(b) access the individual's:

(i) transcripts from an institution of higher education described in Section 53B-2-101;

and

(ii) immunization records maintained by the ~~[Utah]~~ Department of Health;

(c) register the individual's vehicle under Title 41, Chapter 1a, Part 2, Registration, with the Motor Vehicle Division of the State Tax Commission;

(d) file the individual's state income taxes under Title 59, Chapter 10, Individual Income Tax Act, beginning December 1, 2020;

(e) access information about positions available for employment with the state; ~~[and]~~

(f) access any other service or information the department determines is appropriate in consultation with the entities described in Subsection (4)~~[-]; and~~

(g) access an immutable audit record detailing:

(i) the individual's access and usage of the portal; and

(ii) the access to and usage of the portal by a minor child in the individual's care.

(3) The division shall develop the single sign-on citizen portal ~~[using an open platform]~~ to include features that:

(a) ~~[facilitates]~~ facilitate participation in the portal by a state entity;

(b) ~~[allows]~~ allow for optional participation in the portal by a political subdivision of the state; ~~[and]~~

(c) ~~[contains]~~ contain a link to the State Tax Commission website~~[-];~~

(d) utilize standard access ~~fmanagement~~ and identity management services that support identity and data provenance and record immutability to minimize or eliminate the use of duplicate identities for an individual and maximize citizen data privacy and transparency;

(e) include the development and support of a standardized library of digital integration services that may be reused across the state's application inventory for online payments, notifications, and other commonly used functions;

(f) create and implement an audit standard and tool to provide real-time audit capability for a participating state entity or political subdivision to audit the access and use of data under the jurisdiction or custody of the state entity or political subdivision;

SB0169S02 compared with SB0169S01

~~(ffg)~~ create and implement design and personalization standards that may be applied across all state digital websites and services to provide a consistent look, feel, and navigation, taking into consideration consistent branding for citizens, businesses, and visitors; and

~~(fgh)~~ use a digital experience platform.

(4) In developing the single sign-on citizen portal, the department shall consult with:

(a) each state executive branch agency that administers a program, provides a service, or manages applicable information described in Subsection (2);

(b) the Utah League of Cities and Towns;

(c) the Utah Association of Counties; and

(d) other appropriate state executive branch agencies.

(5) The division shall ensure that the single sign-on citizen portal is fully operational no later than January 1, 2025.

Section 4. **Appropriation.**

~~(1)~~ The following sums of money are appropriated for the fiscal year beginning July 1, 2021 and ending June 30, 2022. These are additions to amounts previously appropriated for fiscal year 2022. Under the terms and conditions of Title 63J, Chapter 1, Budgetary Procedures Act, the Legislature appropriates the following sums of money from the funds or accounts indicated for the use and support of the government of the state of Utah.

ITEM 1

To Department of Government Operations -- Chief Information Officer

From General Fund, one-time \$2,000,000

Schedule of Programs:

Chief Information Officer \$2,000,000

~~(2)~~ The following sums of money are appropriated for the fiscal year beginning July 1, 2022 and ending June 30, 2023. These are additions to amounts previously appropriated for fiscal year 2023. Under the terms and conditions of Title 63J, Chapter 1, Budgetary Procedures Act, the Legislature appropriates the following sums of money from the funds or accounts indicated for the use and support of the government of the state of Utah.

ITEM 2

To Department of Government Operations -- Chief Information Officer

From General Fund, one-time \$27,000,000

SB0169S02 compared with SB0169S01

Schedule of Programs:

Chief Information Officer

\$27,000,000

~~(3)~~ It is the intent of the Legislature that these appropriations be used by the Chief Information Officer for the design, creation, and implementation of the single sign-on citizen portal as provided in Section 63A-16-803.