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## SOCIAL MEDIA AMENDMENTS

# 2024 GENERAL SESSION STATE OF UTAH

Chief Sponsor: Jordan D. Teuscher

Senate Sponsor: Kirk A. Cullimore

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### LONG TITLE

### 4 General Description:

5 This bill concerns harm to minors from social media.

#### **6 Highlighted Provisions:**

- 7 This bill:
- 8 defines terms;
- 9 amends the criminal offense of electronic communication harassment and creates a civil
- 10 cause of action to address certain conduct involving minors;
- 11 enacts legislative findings regarding potential harms of excessive social media use by
- 12 minors:
- 13 allows a private right of action related to harms to minors from excessive social media
- use and establishes related provisions;
- 15 establishes an affirmative defense for a social media company to defend against the
- 16 private right of action;
- 17 prohibits waivers of rights and protections; and
- 18 makes technical and conforming changes.

### 19 Money Appropriated in this Bill:

- None None
- 21 Other Special Clauses:
- This bill provides a special effective date.
- 23 Utah Code Sections Affected:
- 24 AMENDS:
- 25 **76-9-201** (Effective 05/01/24), as last amended by Laws of Utah 2023, Chapter 111
- 26 ENACTS:
- 27 **78B-3-1101** (Effective 10/01/24), Utah Code Annotated 1953

28	78B-3-1102 (Effective 10/01/24), Utah Code Annotated 1953
29	78B-3-1103 (Effective 10/01/24), Utah Code Annotated 1953
30	78B-3-1104 (Effective 10/01/24), Utah Code Annotated 1953
31	78B-3-1105 (Effective 10/01/24), Utah Code Annotated 1953
32	78B-3-1106 (Effective 10/01/24), Utah Code Annotated 1953
33	REPEALS:
34	13-63-101 (Effective 05/01/24), as enacted by Laws of Utah 2023, Chapters 477, 498
35	13-63-102 (Effective 05/01/24), as enacted by Laws of Utah 2023, Chapter 498
36	13-63-103 (Effective 05/01/24), as enacted by Laws of Utah 2023, Chapter 498
37	13-63-104 (Effective 05/01/24), as enacted by Laws of Utah 2023, Chapter 498
38	13-63-105 (Effective 05/01/24), as enacted by Laws of Utah 2023, Chapter 498
39	13-63-201 (Effective 05/01/24), as enacted by Laws of Utah 2023, Chapter 498
40	13-63-202 (Effective 05/01/24), as enacted by Laws of Utah 2023, Chapter 498
41	13-63-203 (Effective 05/01/24), as enacted by Laws of Utah 2023, Chapter 498
42	13-63-301 (Effective 05/01/24), as enacted by Laws of Utah 2023, Chapter 498
43	13-63-401 (Effective 05/01/24), as enacted by Laws of Utah 2023, Chapter 477
44	13-63-501 (Effective 05/01/24), as enacted by Laws of Utah 2023, Chapter 477
45	13-63-601 (Effective 05/01/24), as enacted by Laws of Utah 2023, Chapters 477, 498
46	13-63-701 (Effective 05/01/24), as enacted by Laws of Utah 2023, Chapters 477, 498
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48	Be it enacted by the Legislature of the state of Utah:
49	Section 1. Section <b>76-9-201</b> is amended to read:
50	76-9-201 (Effective 05/01/24). Electronic communication harassment
51	Definitions Penalties.
52	(1) As used in this section:
53	(a) (i) "Adult" means an individual 18 years old or older.
54	(ii) "Adult" does not include an individual who is 18 years old and enrolled in high
55	<u>school.</u>
56	(b) "Electronic communication" means a communication by electronic,
57	electro-mechanical, or electro-optical communication device for the transmission and
58	reception of audio, image, or text but does not include broadcast transmissions or
59	similar communications that are not targeted at a specific individual.
60	(c) "Electronic communication device" includes a telephone, a facsimile machine,
61	electronic mail, a pager, a computer, or another device or medium that can be used to

62	communicate electronically.
63	(d) (i) "Minor" means an individual who is younger than 18 years old.
64	(ii) "Minor" includes an individual who is 18 years old and enrolled in high school.
65	(e) "Minor victim" means a minor who is a victim of a violation of Subsection (4).
66	[(e)] (f) "Personal identifying information" means the same as that term is defined in
67	Section 76-6-1101.
68	(2) Except to the extent the person's conduct constitutes an offense under Section 76-9-203,
69	a person is guilty of electronic communication harassment and subject to prosecution in
70	the jurisdiction where the communication originated or was received if with intent to
71	intimidate, abuse, threaten, harass, frighten, or disrupt the electronic communications of
72	another, the person:
73	(a) (i) makes repeated contact by means of electronic communications, regardless of
74	whether a conversation ensues; or
75	(ii) after the recipient has requested or informed the person not to contact the
76	recipient, and the person repeatedly or continuously:
77	(A) contacts the electronic communication device of the recipient; or
78	(B) causes an electronic communication device of the recipient to ring or to
79	receive other notification of attempted contact by means of electronic
80	communication;
81	(b) makes contact by means of electronic communication and insults, taunts, or
82	challenges the recipient of the communication or any person at the receiving location
83	in a manner likely to provoke a violent or disorderly response;
84	(c) makes contact by means of electronic communication and threatens to inflict injury,
85	physical harm, or damage to any person or the property of any person; or
86	(d) causes disruption, jamming, or overload of an electronic communication system
87	through excessive message traffic or other means utilizing an electronic
88	communication device.
89	(3) A person is guilty of electronic communication harassment if the person:
90	(a) electronically publishes, posts, or otherwise discloses personal identifying
91	information of another individual in a public online site or forum with the intent to
92	abuse, threaten, or disrupt the other individual's electronic communication and
93	without the other individual's permission; or
94	(b) sends a communication by electronic mail, instant message, or other similar means,
95	if:

96	(i) the communication references personal identifying information of another
97	individual;
98	(ii) the person sends the communication:
99	(A) without the individual's consent; and
100	(B) with the intent to cause a recipient of the communication to reasonably believe
101	that the individual authorized or sent the communication; and
102	(iii) with the intent to:
103	(A) cause an individual physical, emotional, or economic injury or damage; or
104	(B) defraud an individual.
105	(4) A person is guilty of electronic communication harassment if:
106	(a) the person:
107	(i) is an adult;
108	(ii) electronically publishes, posts, or otherwise discloses in a public online site or
109	forum personal identifying information of a minor who is unrelated by blood,
110	marriage, or adoption to the person; and
111	(iii) knows of, but consciously disregards, a substantial and unjustifiable risk that
112	performing the action described in Subsection (4)(a)(ii) will result in the minor
113	being the victim of an offense described in Title 76, Chapter 5, Offenses Against
114	the Individual; and
115	(b) the minor described in Subsection (4)(a)(ii) is aware of the person's action described
116	in Subsection (4)(a)(ii).
117	[(4)] (5) (a) [Electronic communication harassment] Except as provided in Subsection
118	(5)(b), a violation of Subsection (2) or (3) is a class B misdemeanor.
119	(b) A second or subsequent [offense of electronic communication harassment] violation
120	of Subsection (2) or (3) is a class A misdemeanor.
121	(c) A violation of Subsection (4) is a class A misdemeanor.
122	$[\underbrace{(5)}]$ (a) Except as provided under Subsection $[\underbrace{(5)(b)}]$ (6)(b), criminal prosecution
123	under this section does not affect an individual's right to bring a civil action for
124	damages suffered as a result of the commission of an offense under this section.
125	(b) This section does not create a civil cause of action based on electronic
126	communications made for legitimate business purposes.
127	(7) (a) A minor victim has a civil right of action against an actor who violates
128	Subsection (4).
129	(b) A minor victim who brings a successful civil action under Subsection (7)(a) is

130	entitled to recover from the actor:
131	(i) damages resulting from the violation of Subsection (4);
132	(ii) reasonable attorney fees; and
133	(iii) court costs.
134	Section 2. Section <b>78B-3-1101</b> is enacted to read:
135	Part 11. Harm to Minors by Algorithmically Curated Social Media Service
136	<b>78B-3-1101</b> (Effective 10/01/24). Definitions.
137	As used in this part:
138	(1) "Account holder" means a person who has, creates, or opens an account or profile to use
139	an algorithmically curated social media service.
140	(2) (a) "Adverse mental health outcome" means a condition affecting a minor's mental
141	health that is:
142	(i) diagnosable by a licensed mental health care provider; and
143	(ii) acknowledged by professional mental health experts as having a negative impac
144	on a minor's well-being.
145	(b) "Adverse mental health outcome" includes depression, anxiety, suicidal thoughts or
146	behaviors, and self-harm thoughts or behaviors.
147	(3) "Algorithmically curated social media service" means a social media service that drives
148	user engagement primarily through the use of:
149	(a) a curation algorithm; and
150	(b) engagement driven design elements.
151	(4) "Content" means any information, visual depiction, or other material that appears on or
152	is available or enabled through a social media service.
153	(5) (a) "Curation algorithm" means a computational process or set of rules used by a
154	social media platform that determines, influences, or personalizes, designed to
155	encourage prolonged or frequent engagement:
156	(i) the content a user views;
157	(ii) the order in which content is displayed;
158	(iii) how prominently content is displayed; or
159	(iv) the manner in which content is displayed.
160	(b) "Curation algorithm" does not include the curation of:
161	(i) responses to specific user queries or user prompts requesting content related to
162	defined topics or interests selected by the user; or

163	(ii) content to ensure only age appropriate material is provided to a user based on the
164	user's age;
165	(iii) content that prevents a minor from viewing violent, bullying, threatening, or
166	harassing content; or
167	(iv) content to comply with any state or federal law restricting the display of material
168	harmful to minors.
169	(6) "Engagement driven design elements" means:
170	(a) autoplay features that continuously play content without requiring user interaction;
171	(b) scroll or pagination that loads additional content as long as the user continues
172	scrolling; or
173	(c) push notifications.
174	(7) "Excessive use" means the use of a social media service by a minor to an extent that the
175	use substantially interferes with the minor's normal functioning in:
176	(a) academic performance;
177	(b) sleep;
178	(c) in-person relationships;
179	(d) mental health; or
180	(e) physical health.
181	(8) "Minor" means an individual who is under 18 years old that:
182	(a) has not been emancipated as that term is defined in Section 80-7-102; or
183	(b) has not been married.
184	(9) "Parent" includes a legal guardian.
185	(10) "Push notification" means an automatic electronic message displayed on an account
186	holder's device, when the user interface for the social media service is not actively open
187	or visible on the device, that prompts the account holder to repeatedly check and engage
188	with the social media service.
189	(11) "Resident" means the same as that term is defined in Section 53-3-102.
190	(12) "Social media company" means an entity that owns or operates a social media service.
191	(13) (a) "Social media service" means a public website or application that:
192	(i) displays content that is primarily generated by account holders and not by the
193	social media company;
194	(ii) permits an individual to register as an account holder and create a profile that is
195	made visible to the general public or a set of other users defined by the account
196	holder;

197	(iii) connects account holders to allow users to interact socially with each other
198	within the website or application;
199	(iv) makes available to each account holder a list or lists of other account holders
200	with whom the account holder shares a connection within the system; and
201	(v) allows account holders to post content viewable by other users.
202	(b) "Social media service" does not include:
203	(i) email;
204	(ii) cloud storage; or
205	(iii) document viewing, sharing, or collaboration services.
206	(14) "User" means an individual who accesses or uses an algorithmically curated social
207	media service.
208	(15) (a) "Utah account holder" means a person who is a Utah resident and an account
209	holder.
210	(b) "Utah account holder" includes a Utah minor account holder.
211	(16) "Utah minor account holder" means a Utah account holder who is a minor.
212	Section 3. Section <b>78B-3-1102</b> is enacted to read:
213	78B-3-1102 (Effective 10/01/24). Legislative findings.
214	The Legislature finds that:
215	(1) social media services utilize curation algorithms and engagement driven design
216	elements to maximize user engagement;
217	(2) minors are particularly vulnerable to manipulation by the use of curation algorithms and
218	engagement driven design elements;
219	(3) a minor's excessive use of an algorithmically curated social media service is likely to
220	cause adverse mental health outcomes in minors, regardless of the content being viewed:
221	(4) the risk of an adverse mental health outcome resulting from the excessive use of an
222	algorithmically curated social media service increases when a minor uses the service for
223	more than three hours per day, or during regular sleeping hours;
224	(5) algorithmically curated social media services are designed without sufficient tools to
225	allow adequate parental oversight, exposing minors to risks that could be mitigated with
226	additional parental control;
227	(6) protecting minors from the risks associated with the use of algorithmically curated
228	social media services requires intervention at a societal level, informed by expertise in
229	technology, psychology, and youth mental health;
230	(7) the state has a long-established role and responsibility in implementing protections and

231	regulations to safeguard the health and welfare of minors;
232	(8) the state has enacted safeguards around products and activities that pose risks to minors,
233	including regulations on motor vehicles, medications, and products and services targeted
234	to children;
235	(9) any adverse mental health outcomes for minors that are linked to the excessive use of
236	algorithmically curated social media services are a serious public health concern for the
237	state; and
238	(10) the state has a compelling interest to protect minors in the state against adverse mental
239	health outcomes.
240	Section 4. Section <b>78B-3-1103</b> is enacted to read:
241	78B-3-1103 (Effective 10/01/24). Private right of action.
242	(1) A Utah minor account holder or a Utah minor account holder's parent may bring a cause
243	of action against a social media company in court for an adverse mental health outcome
244	arising, in whole or in part, from the minor's excessive use of the social media
245	company's algorithmically curated social media service.
246	(2) To recover damages in a cause of action brought under this section, a person bringing
247	the cause of action must demonstrate:
248	(a) that the Utah minor account holder has been diagnosed by a licensed mental health
249	care provider with an adverse mental health outcome; and
250	(b) that the adverse mental health outcome was caused by the Utah minor account
251	holder's excessive use of an algorithmically curated social media service.
252	(3) Except as provided in Subsection (4), a person who brings an action described in
253	Subsection (1), is entitled to a rebuttable presumption that:
254	(a) the Utah minor account holder's adverse mental health outcome was caused, in whole
255	or in part, by the Utah minor account holder's excessive use of the algorithmically
256	curated social media service; and
257	(b) the Utah minor account holder's excessive use of the algorithmically curated social
258	media service was caused, in whole or in part, by the algorithmically curated social
259	media service's curation algorithm and engagement driven design elements.
260	(4) A social media company that complies with the provisions of Section 78B-11-1104 is
261	entitled to a rebuttable presumption that:
262	(a) the Utah minor account holder's adverse mental health outcome was not caused, in
263	whole or in part, by the Utah minor account holder's excessive use of the
264	algorithmically curated social media service; and

265	(b) the Utah minor account holder's excessive use of the algorithmically curated social	
266	media service was not caused, in whole or in part, by the algorithmically curated	
267	social media service's curation algorithm and engagement driven design elements.	
268	(5) If a court or fact finder finds that a Utah minor account holder suffered any adverse	
269	mental health outcome as a result of the Utah minor account holder's use of a social	
270	media company's algorithmically curated social media service, the person seeking relief	
271	is entitled to:	
272	(a) an award of reasonable attorney fees and court costs; and	
273	(b) an amount equal to the greater of:	
274	(i) \$10,000 for each adverse mental health outcome incidence; or	
275	(ii) the amount of actual damages.	
276	(6) A social media company may not be held liable under this part:	
277	(a) based on the content of material posted by users of the algorithmically curated social	<u>1</u>
278	media service; or	
279	(b) for declining to restrict access to or modify user posts based solely on the content of	Ē
280	those posts.	
281	(7) Nothing in this part shall displace any other available remedies or rights authorized	
282	under the laws of this state or the United States.	
283	Section 5. Section <b>78B-3-1104</b> is enacted to read:	
284	78B-3-1104 (Effective 10/01/24). Affirmative defense.	
285	(1) A person is not entitled to the rebuttable presumption described in Subsection	
286	78B-11-1103(3), and a social media company is entitled to the rebuttable presumption	
287	described in Subsection 78B-11-1103(4), if the social media company demonstrates to	
288	the court that the social media company:	
289	(a) limits a Utah minor account holder's use of the algorithmically curated social media	
290	service to no more than three hours in a 24 hour period across all devices;	
291	(b) restricts a Utah minor account holder from accessing the algorithmically curated	
292	social media service between the hours of 10:30 p.m. and 6:30 a.m.;	
293	(c) requires the parent or legal guardian of the minor to consent to a Utah minor account	<u>t</u>
294	holder's use of the algorithmically curated social media service; and	
295	(d) disables engagement driven design elements for a Utah minor account holder's	
296	account.	
297	(2) A social media company may utilize settings that are enabled at the device level to	
298	impose the requirements described in Subsection (1).	

299	(3) Notwithstanding Subsection (2), a social media company remains liable to ensure that
300	the Utah minor account holder's account is subject to the restrictions of Subsection (1).
301	Section 6. Section <b>78B-3-1105</b> is enacted to read:
302	<b>78B-3-1105</b> (Effective 10/01/24). Waiver prohibited.
303	A waiver or limitation, or a purported waiver or limitation, of any of the following
304	is void as unlawful, is against public policy, and a court or arbitrator may not enforce or
305	give effect to the waiver, notwithstanding any contract or choice-of-law provision in a
306	contract:
307	(1) a protection or requirement provided under this chapter;
308	(2) the right to cooperate with or file a complaint with a government agency;
309	(3) the right to a private right of action as provided under this chapter; or
310	(4) the right to recover actual damages, statutory damages, civil penalties, costs, or fees as
311	allowed by this chapter.
312	Section 7. Section <b>78B-3-1106</b> is enacted to read:
313	<b>78B-3-1106</b> (Effective 10/01/24). Severability.
314	(1) If any provision of this chapter or the application of any provision to any person or
315	circumstance is held invalid by a final decision of a court of competent jurisdiction, the
316	remainder of this chapter shall be given effect without the invalid provision or
317	application.
318	(2) The provisions of this chapter are severable.
319	Section 8. Repealer.
320	This bill repeals:
321	Section 13-63-101, (Effective 05/01/24)Definitions.
322	Section 13-63-102, (Effective 05/01/24)Age requirements for use of social media
323	platform Parental consent Rulemaking authority of division.
324	Section 13-63-103, (Effective 05/01/24)Prohibition on data collection for certain
325	accounts Prohibition on advertising Use of information Search results Directed
326	content.
327	Section 13-63-104, (Effective 05/01/24)Parental access to social media account.
328	Section 13-63-105, (Effective 05/01/24)Limited hours of access for minors Parental
329	access and options.
330	Section 13-63-201, (Effective 05/01/24)Investigative powers of the division.
331	Section 13-63-202, (Effective 05/01/24)Enforcement powers of the division.
332	Section 13-63-203, (Effective 05/01/24)Division report.

333	Section 13-63-301, (Effective 05/01/24)Private right of action.
334	Section 13-63-401, (Effective 05/01/24)Social media platform design regulations
335	Enforcement and auditing authority Penalties.
336	Section 13-63-501, (Effective 05/01/24)Private right of action for harm to a minor
337	Rebuttable presumption of harm and causation.
338	Section 13-63-601, (Effective 05/01/24) Waiver prohibited.
339	Section 13-63-701, (Effective 05/01/24)Severability.
340	Section 9. Effective date.
341	(1) Except as provided in Subsection (2), this bill takes effect on May 1, 2024.
342	(2) The actions affecting the following sections take effect on October 1, 2024:
343	(a) Section 78B-3-1101;
344	(b) Section 78B-3-1102;
345	(c) Section 78B-3-1103;
346	(d) Section 78B-3-1104;
347	(e) Section 78B-3-1105; and
348	(f) Section 78B-3-1106.