INSURANCE DEPARTMENT COMPLAINT AMENDMENTS
2024 GENERAL SESSION
STATE OF UTAH
Chief Sponsor: Kera Birkeland
Senate Sponsor: Curtis S. Bramble
LONG TITLE
Committee Note:
The Administrative Rules Review and General Oversight Committee recommended this
bill.
Legislative Vote: 8 voting for 0 voting against 2 absent
General Description:
This bill gives broader enforcement authority to the Insurance Department.
Highlighted Provisions:
This bill:
 authorizes the Insurance Department to freeze the trust account of agency producers
with no active underwriter appointment.
Money Appropriated in this Bill:
None
Other Special Clauses:
None
Utah Code Sections Affected:
AMENDS:
31A-23a-115, as last amended by Laws of Utah 2017, Chapter 168

28	31A-23a-115. Appointment of individual and agency insurance producer, limited
29	line producer, or managing general agent Reports and lists.
30	(1) (a) An insurer shall appoint an individual or agency with whom it has a contract as
31	an insurance producer, limited line producer, or managing general agent to act on the insurer's
32	behalf in order for the licensee to do business for the insurer in this state.
33	(b) An insurer shall report to the commissioner, at intervals and in the form the
34	commissioner establishes by rule made in accordance with Title 63G, Chapter 3, Utah
35	Administrative Rulemaking Act:
36	(i) a new appointment; and
37	(ii) a termination of appointment.
38	(c) The Insurance Department may, in accordance with Title 63G, Chapter 4,
39	Administrative Procedures Act, freeze the trust account of a person that fails to comply with
40	Subsection (1)(a) or (b).
41	(2) An insurer shall notify a producer that the producer's appointment is terminated by
42	the insurer and of the reason for termination at an interval and in the form the commissioner
43	establishes by rule made in accordance with Title 63G, Chapter 3, Utah Administrative
44	Rulemaking Act.
45	(3) (a) (i) An insurer shall report to the commissioner the cause of termination of an
46	appointment if:
47	(A) the reason for termination is a reason described in Subsection 31A-23a-111(5)(b);
48	or
49	(B) the insurer has knowledge that the individual or agency licensee is found to have
50	engaged in an activity described in Subsection 31A-23a-111(5)(b) by:
51	(I) a court;
52	(II) a government body; or
53	(III) a self-regulatory organization, which the commissioner may define by rule made
54	in accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act.
55	(ii) The information provided to the commissioner under this Subsection (3) is a
56	private record under Title 63G, Chapter 2, Government Records Access and Management Act.
57	(b) An insurer is immune from civil action, civil penalty, or damages if the insurer
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59 termination of an appointment.

- 60 (c) Notwithstanding any other provision in this section, an insurer is not immune from
- 61 any action or resulting penalty imposed on the reporting insurer as a result of proceedings
- 62 brought by or on behalf of the department if the action is based on evidence other than the
- 63 report submitted in compliance with this Subsection (3).
- 64 (4) If an insurer appoints an agency, the insurer need not appoint, report, or pay
 65 appointment reporting fees for an individual designated on the agency's license under Section
 66 31A-23a-302.
- (5) If an insurer has a contract with or lists a licensee in a report submitted under
 Subsection (3), there is a rebuttable presumption that in placing a risk with the insurer the
 contracted or appointed licensee or any of the licensee's licensed employees act on behalf of the
 insurer.
- 71 Section 2. Effective date.
- 72 This bill takes effect on May 1, 2024.